U.S. COMMISSION ON CIVIL RIGHTS

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Syracuse University

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CCR Meet. 387

BETA

PROCEEDINGS

CHAIRPERSON TERRISITO: Good morning.

My name is Lita Terrisito. I'm a

businessperson in my private life, and I'm the

chairperson of New York State Advisory

Committee to the United States Commission on

Civil Rights.

We normally call ourselves the New York SAC. So if you hear me refer to that in the future, you'll know what I'm talking about.

Joining me today are the following committee members and commission staff:

Michael Hanley, attorney and housing specialist at the Greater Upstate Law Project serving Western New York;

Joan Johnson, town clerk for the Town of Islip, and member of the Central Islip Board of Education;

Gloria Lopez, to her right, attorney and Director of Human Services and Civil Rights Compliance Officer of the Urban League of Rochester;

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Paul Nguyen, attorney with the Law Department of the Port Authority of New York and New Jersey;

Juan Padilla, administrator for the Rochester School District's Bilingual Education Project;

And Norman Wagner, Safety and Health
.
Inspector for the New York Department of Labor.

And from staff, we have Fernando

Serpa, who is a civil rights analyst for the

United States Commission on Civil Rights.

And Ki Tach Chung, who is the

Director of the eastern regional office of the

United States Commission on Civil Rights, which

has jurisdiction over 14 states, from Maine

down to Virginia.

The United States Commission on Civil
Rights was created under the Civil Rights Act
of 1957 as an independent, bipartisan,
fact-finding agency whose mission is to protect
and promote the civil rights afforded all of us
under the Constitution of the Acts of Congress.

The New York Advisory Committee is one of 51 committees created to advise the commission on matters relating to discrimination or denials of equal protection of the laws, based on race, color, religion, national origin, age, disability, or the administration of justice.

The mandate of the SAC is to bring to the attention of the Commission on Civil Rights issues of concern to the various states, and to assist the commission in its statutory obligations to serve as a national clearinghouse for information on these matters. Our role is primarily to gather pertinent information and report this information to the commission.

Today's fact-finding meeting is the first of three that are to be held to inquire into Section 8 housing programs. The others will be held in Buffalo and Rochester.

We're here to investigate allegations that minorities and other protected classes of

people have been encountering barriers and experiencing discrimination in the Section 8 programs. This is the second time the New York SAC has looked into Section 8 housing.

We developed a report in 1982, called "Fair Housing in America: Section 8 Housing in Buffalo and Syracuse." And in that report, we found that Hispanics were underrepresented in the Section 8 program in Buffalo, and that all minorities were underrepresented in Syracuse.

This was back in 1982, however. I understand. that things have changed since then.

The focus of today's fact-finding meeting will be to collect data and testimony to accomplish the following:

- 1) to identify what barriers are being faced by the intended recipients of Section 8 Programs in utilizing Section 8 vouchers and certificates.
- 2) to determine what strategies may help remove or overcome identified barriers faced by Section 8 protected-class recipients,

1 | and;

3) to identify exemplary models of Section 8 Programs and practices.

The meeting is going to run from 9:00 to 5:00 p.m. We're pleased to have, participation of some very, very knowledgeable people to address this matter that's before us. And as time permits, if there are people in the audience that wish to speak, we certainly would like to hear from them.

They're going to be four panels, each of which will have a New York SAC as a moderator.

The first panel, which is this morning's panel, will deal with the relationship of Section 8 Administration and Fair Housing.

The second is going to be done in the afternoon after 1:30 and will be dealing with federal changes in Section 8 programs and their impact.

The third will deal with the quality

and quantity of available affordable rentals and accessibility to transportation and jobs.

Each panelist is asked to make a presentation which is limited to about 10 minutes in order to give us an opportunity to speak to each of you. After the presentation, we want to spend at least five or ten minutes ourselves asking any pertinent questions that we might have.

If there are people in the audience that would like to ask questions, we will give them an opportunity to do that, but what we will be doing is waiting for all the presentations to be done. And then, if there are any audience questions, to have them do it at that point.

If any of the panelists have a prepared statement, please submit a copy to Mr. Serpa, who is the staff person, I believe. It will be considered for the published report.

On occasion, we actually take the presentation of the prepared statements in their entirety.

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Those of you who are accustomed to speaking without a statement, please help us by keeping your presentations and comments sharply focused. Also, help us abide by our legal obligations by refraining from defaming or degrading any individual in your remarks, whether they're here or not here.

You know that you are here voluntarily and that you're offering comments for the public record. In that spirit, we have invited the media.

I don't know if anybody has arrived yet, but if any of you feel, when the media does arrive, that you do not want to be photographed while you're addressing, you're free to say that, and we'll accommodate you. So let us know if that is going to be a problem for you.

And lastly, let me emphasize that, as the eyes and ears of the commission in New York State, our first duty is to listen in an impartial manner. We're hear to here what's

going on. And if we fail to understand a statement, we may ask you for clarification.

Therefore, when we pose questions, please do not feel as if you're under cross-examination. I mean, we're here basically to understand what is happening.

And if later you still feel that we have misunderstood something that you have said, you will have an opportunity to review our draft, which will be given to you for review, and explain further before we actually have a completed report.

Moreover, you should know that we keep the records open for 30 days to receive any comments from anybody that wants to submit some comments regarding this particular issue. So there's a lot of opportunity to provide the information that we need to really look at on this issue.

I don't know if I indicated earlier, but eventually what will happen is that the advisory committee will present a report to the

Commissioners with findings and recommendations and background information on the issues that we have before us.

We will be beginning the meeting with a presentation by New York SAC member Michael Hanley. He's going to provide us an overview of the project, after which we'll move into the first panel discussion. There's going to be break from 12:00 to 1:30 in the afternoon, and after that, we will be returning to the second and fourth panels.

But before we even start, I'd like to have a few words from Ki Tach Chung about the .

Commission and our role here.

MR. CHUNG: I'm so happy to be here this morning. And on behalf of the Commission and Commissioners, I would like to extend our sincere appreciation for your participation in this effort.

As you know, by mandate, the Commission is supposed to serve as the eyes and conscience of the nation on matters that relate

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to protection and enhancement of civil rights.

And we feel that the activity that the New York

Advisory Committee has undertaken this morning.

And in the following days, it is a matter of a great importance, and we are looking forward to eventual reports that the committee will be submitting and sharing with the public as well as federal and local government officials.

We are hoping in some small way this effort will contribute to clarifying issues, if there are any. And hopefully in the process, we will be able to devise or learn of possible solutions so that we'll all feel good about our eventual contribution to the improvements that are needed.

Thank you very much.

CHAIRPERSON TERRISITO: All right, Michael, you're on.

MR. HANLEY: I would also like to start by expressing our appreciation to the panelists. We're very fortunate to have a good

mix throughout the day, starting with the Section 8 programs administrators.

This afternoon, we'll be hearing from the HUD representatives from Washington and Buffalo and Fair Housing experts from the community and other community representatives.

Mr. Murphy and Mr. Wright, in particular, I'm pleased to see today. I had the pleasure of working with these two gentlemen, and we were both doing our best to address the community's housing problems, more than 15 years ago, when I worked in Syracuse.

I don't think any of us envisioned at that time what the housing problems that would face Syracuse, just as they face other metropolitan areas in upstate New York, particularly Buffalo and Rochester.

I don't think any of us envisioned, at that point, the immense disparities in income that would develop between the central cities of our metropolitan areas and surrounding areas. And certainly I don't think

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we appreciated the tremendous economic and social impact that these disparities would have on racial minorities.

As jobs migrated to suburban retailers, suburban industrial parks, and suburban corporate woods, low-income minority families, in particular, were left behind in the cities' low-income housing developments.

We've learned in that time that being poor and black or Latino is not the same as being poor and white. We know, for example, that in most of the metropolitan areas, 75 percent of the poor whites reside in non-poverty Census tracts.

In contrast, if you're black or

Latino and poor, there's a 75 percent chance
that you do live in a high-poverty-concentrated
area.

But we don't the factors that lead to this type of result. In the last several years, HUD Secretary Henry Cisneros has been quite candid that the federal housing programs

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have been themselves contributors to the great isolation of poor minorities in central cities.

Certainly, we can readily see, with 20/20 hindsight, perhaps, that building large concentration of huge multi-family housing in high-poverty areas was not the way to open the door to provide economic opportunity for minorities who are disproportionately dependent on these programs.

But it is less clear why, over the last 20 years, the federal Section 8 Program, the tenant-based subsidy program, has not been more successful in providing minorities the chance to move to better educational and employment opportunities, the chance to move outside of high poverty areas in which they are more likely to be exposed to high crime, higher dropout rates, more teen pregnancies, and more drug activity.

Why is it, for example, that the evidence nationally suggests that this federal housing program, although neutral on its face,

provides different opportunities to black

Section 8 holders than white Section 8 holders?

Why is it that, in so many cities, black

Section 8 subsidy holders are far more likely

to live in high-poverty Census tracts than

white Section 8 subsidy holders, even though

they have the same household incomes?

Why is it that Section 8 subsidy
holders are far more likely than black Section
8 subsidy holders to have access to schools
that are not overwhelmingly comprised of
students from poverty-level households, when we
know that poverty concentrations in our schools
is the single greatest predictor of economic or
failure for students in those schools?

Can it be that, 40 years after the
Supreme Court declared that separate is
inherently unequal, we nonetheless have black
Section 8 programs and white Section 8
programs? Are these terrible anomalies the
result of overt racial discrimination or simply
the result of our failures to use our Federal

Housing Programs to best advantage?

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Are these anomalies the result of our failure to honor the legal obligation set out in the Fair Housing Act and Title VI of the Civil Rights Act of 1964, to make sure that not only do we not discriminate in our Federal Housing Programs, but that we make the best use of those programs to affirmatively further fair housing?

Have we simply failed to sit down and to take a close look at how seriously we can address the administrative obstacles and barriers that impact racial minorities that, on the face, may be racially neutral? Have we failed to take into account how neutral policies like local residency preferences simply perpetuate racial segregation and have a profound exclusionary impact on minorities when they are applied to communities that are already grossly segregated by race?

Twenty years ago, we did not appreciate the tremendous potential of the

Section 8 tenant-based subsidy program to literally open doors for minorities.

Back in 1976, I was in a legal services office in a rural area of the state, and we heard about this new program. I was invited to sit on the board of a new Section 8 program and to actually help incorporate and start it from day one.

person starting that program, never paid any attention to these civil rights issues. We were more just concerned about getting subsidies to people that needed subsidies and helping our low-income clients. We did not know at that time that the Section 8 Program would grow into a program that now serves over 1.4 million households and that it would surpass the public housing program and the private subsidized housing market as the largest federal housing program for low-income families.

We did not know in 1976 that the

structures that we were setting up for, then, a very small experimental program -- up to 1980, I think it was still less than 100,000 people in the program -- the program would continue to flourish for two decades with bipartisan support, theoretically putting the power of the marketplace to work for low-income families, letting them shop with their housing subsidy dollars to find better housing, and that this problem would grow, while other housing programs, project-based development programs. would slow to a halt in a era of drastic cutbacks in housing development.

We also didn't know at that time that the structures that we were developing two decades ago would continue to be in place today as the program that Congress and the administration increasingly looked to to replace the worst of the nation's project-based low-income housing. We didn't know.

We did know, however -- and we do know now, however -- that if Section 8 is to

fulfill this tremendous role in the nation's housing policy, we must now take a close look to see the extent in which we've failed to utilize the potential in the past.

We know from the numerous documented demonstrations of the tremendous success of programs, like the Detroit program and Chicago, that Section 8 can have an amazing effect on minority families, who have used it to move from high-poverty concentrations through the service of well-thought-out housing mobility programs.

This is by no means a one-sided debate. There is, for example, a school of thought reflected in writings of conservatives, such as John Hoosek of the Kennedy School at Harvard, that said it would be a mistake to use a Section 8 program to give essentially a free ride to the poor to move into non-poverty areas. In that school of thought, the feeling is that it's a mistake to undermine the personal responsibility that is engendered in a

system that requires the poor to climb the so-called "economic ladder" that progresses to better housing. There's also a school of thought that feels that we risk endangering stable neighborhoods if we use the Section 8 program to assist the poor to greater geographic mobility.

We need to determine whether these are real policies concerns or just an example of the biases that are often reflected in the system by those who are in power, and express a societal bias that causes us to ignore the real problems that we have to address. We need to identify the legitimate concerns and address them with an open mind, as Congress rewrites the statutory framework for the Section 8 Program and HUD begins its administrative transformation.

We put together this fact-finding forum to hear from the experts in the field, what we've done right and what we've done wrong and what we can do better. Our morning panel

will give us the chance to hear from and talk to the Section 8 administrators themselves. In the afternoon, we'll hear from HUD representatives about the role of Section 8 as it is emerging in federal policy and the administration's goal of poverty de-concentration.

I think at this point, I'll just turn it back to Lita.

CHAIRPERSON TERRISITO: We invite you, by the way, to stay for the entire day if. you can. I think it will be a very interesting experience. We have a lot of very good people who will be here to deal with this issue in some detail. And so you are welcome to stay, obviously, if you would like to.

The first panel is going to be dealing with relationships of Section 8 administration and fair housing.

The lineup that we have at this point is Fred Murphy, executive director of the Syracuse Housing Authority; and then, after

that, Peter White, Director of the Christopher 1 Community; Suzanne Wass, Program Administrator, 2 North Syracuse Housing Authority; Bruce Gouhey 3 -- did I pronounce that right? That's correct. MR. GOUHEY: 5 6 CHAIRPERSON TERRISITO: Director of the East Syracuse Housing Authority; and 7 Merrilee Witheral, executive director of the 8 Fair Housing Council of Central New York. 9 10 I would ask that Fred Murphy, Executive Director of the Syracuse Housing 11 12 Authority, please come forward and address us. MR. MURPHY: With your permission, I 13 would also like to have my bodyquard and 14 hopefully --15 16 (Laughter) 17 MR. MURPHY: -- our Section 8 Program 18 director who has the abominable, impossible 19 task of keeping me out of trouble this morning. 20 CHAIRPERSON TERRISITO: All right. 21 When you get to the microphone, do 22 say that, because we have someone actually

1 | taping.

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Who is going to start?

MR. MURPHY: I guess that's more in my job description than it is in his.

Let me introduce you to Terry

Kresher, who is our Section 8 program director,
who, for the record, has the impossible task of
keeping his boss out of trouble this morning.

We both thank you very much for this
opportunity to appear in front of the
commission and hope that what we can contribute
will be of at least some interest and maybe of
some help.

This is a very impressive gathering of people. I don't know that either of us have ever been in this situation before, from anybody who has ever really wanted to know how we do our business in this level of detail.

But we'll do our best. And I don't have any opening statements to make. I just invite an opening of the dialogue, if you would.

CHAIRPERSON TERRISITO: Well, why

don't we start by having you give us an overview of what you do.

What is it that the Syracuse Housing
Authority has responsibility for and how have
you been doing it?

MR. MURPHY: Of course, as director of the housing authority, I'm ultimately responsible for all our programs. Primarily, I spend most of my time dealing with our development, our housing developments that we manage. We have about 2800 units of housing in our Section 8 program. It's bigger than our development housing, and there are now close to 3000 units.

We started with a subsidy program so far back that it was not even called Section 8, it was called Section 23. And it was so small that we had one person, part-time, doing the Section 23 program in our office. The number of units that we were administering, I think, was around two dozen.

The program just kind of stumbled

along like that. It just grew by bits and pieces in the early '70s. And it wasn't until the Section 8 program started to avail itself in larger numbers that we were successful in applying and receiving many more units of housing. So, with that, the program began to have a rather strong and major escalation to where it is today.

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We went to Washington the other week to receive an award for best sustained performance of the Section 8 program. We were one of eight national awards that were given for administering of Section 8 programs. We don't know what we did to get it, but we were not going to turn it down. It's the only one like it that we have ever gotten, and so we're delighted to get it.

I was listening to Mr. Hanley's comments, and I have to endorse what Michael was saying, in that we have all been in this thing since the very beginning and tried to watch how it has grown.

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In the beginning, the program seemed to be an alternative to afford low-income people more choices in their life. And that seemed to be the operative word more than anything else, because there were a lot of people who didn't want to wait in line and live in housing developments.

So it was seen -- by me, anyway, at that time in the '70s -- as a way of trying to fulfill our need to provide housing assistance for low-income people, other than just making them stand in long lines for housing assistance, to the point today where the lines that they have to stand in to get a Section 8 subsidy is long. And our project waiting list is very short, in fact, except for family housing.

So we are back where we started from, way in the beginning, and there doesn't seem to be any answer to all of that.

CHAIRPERSON TERRISITO: How long is the waiting list?

1	27 MR. KRESHER: It's 6492 families.
2	MR. MURPHY: It is three and a half
3	years long, on average.
4 .	CHAIRPERSON TERRISITO: Do you close
5	these lists periodically?
6	MR. MURPHY: We do not.
7	CHAIRPERSON TERRISITO: You keep them
8	open?
9	MR. MURPHY: We keep them open.
10	CHAIRPERSON TERRISITO: And what is
11	the jurisdiction?
12	MR. MURPHY: City of Syracuse city
13	limits.
14	MR. KRESHER: With one exception. We
15	have a '92 U.S. contract that we sometimes
16	direct for the state, but we aren't allowed to
17	subsidize voucher holders in the county.
18	CHAIRPERSON TERRISITO: In the
19	county?
20	MR. KRESHER: They deal through
21	Syracuse Housing.
22	CHAIRPERSON TERRISITO: And is that

application process available? Is the same 1 application process as the one you've --2 MR. KRESHER: We use the same waiting 3 list for both programs. 4 MR. MURPHY: That was given to us by 5 DHCR, which is the State Division of Housing 6 and Community Renewal, because they didn't want 7 to administer the program anymore. So we're 8 doing it under a contract with them, quite 9 frankly. 10 The normal political or legal limits 11 to our authority for our programs is the city 12 13 limits. I think that's true of all housing authorities in this state. 14 15 PARTICIPANT: I was going to ask you, really, the main purpose of these meetings is 16 data or information so that we don't base our 17 18 conclusions on personal opinion. 19 Tell us if you have a local residency 20 preference. 21 MR. MURPHY: We do not.

You don't?

PARTICIPANT:

1	MR. MURPHY: We do not. Syracuse
2	Housing Authority's program does not have a
3	local preference.
4	CHAIRPERSON TERRISITO: And the
5	county program?
6	MR. MURPHY: There is no preference,
7	no local preference
8	PARTICIPANT: No required
9	MR. MURPHY: geographical
10	preference.
11	CHAIRPERSON TERRISITO: We have some.,
12	I think, outdated data on what it looks like,
13	in terms of population figures, in terms of
14	participation in the Section 8 program, in
15	terms of the ethnic and the class of people who
16	are eligible for the program.
17	Is that something that you could
18	provide to us?
19	We don't need to know it today. In
20	other words, we would like you to put together
21	whatever documentation that would bring us up
22	to date. The information we have dates back to

1980.

And I'm assuming that things have changed since 1980. So if you could do that part of it for us, that would be very helpful.

Are there any questions from --

MS. LOPEZ: I have one.

PARTICIPANT: Do we have a breakdown on your waiting list? How many of them are African-American, Latino, and others?

MR. MURPHY: I'll give it to you by percentage.

PARTICIPANT: Yes, if you would.

MR. MURPHY: African-American is 48.5 percent of our waiting list, Latino is 9.2 percent of our waiting list, and other minorities are 5.4 percent of our waiting list.

The last number that we have -- 36.8 percent -- we are unable to break down. All we have are clustered in a group of disabled and handicapped, which we suspect also includes the elderly. But we don't have any breakdown on that between those two. So I apologize for

1 that number. PANELIST: Fred, there's the other 2 3 category, which is 5.4 percent, who are people who did not mark their pre-apps. So it could be a minority. 5 6 CHAIRPERSON TERRISITO: And on the actual Section 8 folks, what does that 7 breakdown look like? 8 9 MR. MURPHY: I have minority participation as 61.52 percent, a lot different 10 than the 1981 numbers. 11 12 CHAIRPERSON TERRISITO: And do you 13 have a breakdown in terms of what that looks in the minority population? 14 15 MR. KRESHER: What we've tried to do is answer the specific questions that you were 16 17 giving to us, and we did not do it that way. 18 MR. MURPHY: We can provide that to 19 Mr. Serpa later, if you would like. 20 CHAIRPERSON TERRISITO: Yes. 21 MR. SERPA: Yes, I would like to have

that.

CHAIRPERSON TERRISITO: The group that you're administering for the county, does that have a similar picture?

MR. KRESHER: It's all blended together. We have no particular numbers for that particular contract. It doesn't change anything.

CHAIRPERSON TERRISITO: I don't know if this is a question someone else would like to present. One of the concerns is the availability of housing in lower-poverty areas. So, presumably, if you're administering the county part, that's more suburban; is that correct?

MR. MURPHY: That's correct.

CHAIRPERSON TERRISITO: All right.

So I think there's an interest in knowing about how that is being applied. In other words, are we giving opportunity, in those other areas, to people who would otherwise would not have access to those areas under the current administration of this program?

MR. MURPHY: I hope that my comments will be on point. Stop me if I get off.

We from the city side -- and Peter certainly can talk more about the county side of it -- but we on the city side have tried to remove all impediments -- institutional and otherwise -- for people to have free access to anywhere they want to go in the County.

We have a relationship with our colleagues in the County, from individual towns -- and certainly with Peter, who administers the county program -- where we exchange and have almost a de facto barter system where we trade subsidies back and forth between each other.

If there's a reluctance on the part of a suburban community to house or provide a subsidy for any of our city folk, if there's no bartering possible, we will simply send them cash.

They have to invoice it to us and we will send them the money to subsidize, to send

the Section 8 funds to that person in the

County. And we will do that so that there is

no impediment to their moving anywhere in the

county, at least based on economics.

CHAIRPERSON TERRISITO: That's just

the 92 positions, or is it in general?

MR. KRESHER: In general.

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MR. MURPHY: In general.

CHAIRPERSON TERRISITO: So, in other words, you're dealing with other administrators in other counties besides the ones that you administer yourself.

MR. KRESHER: No.

MR. MURPHY: No, not another county.

It's only in the smaller suburban towns in our county. As far as I know, we have fairly limited interactions with other counties and certainly not in any significant numbers, to my understanding.

MR. KRESHER: What we've done, when portability became a factor, we've made agreements with all of the surrounding agencies

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to absorb to the best of ability that we could, 1 as far as subsidies are concerned. 2 Our programs are much, much larger 3 than North Syracuse or East Syracuse or 4 5 whatever, and they didn't want to put them out of business by billing, whatever. 6 MR. MURPHY: Okay. 7 MR. KRESHER: You're welcome. 8 9 (Laughter) 10 MR. KRESHER: The program that we handled for the state, the '92 vouchers that we 11 use, are subcontracted for them. We've thrown 12 13 them right in the pile. 14 If we see somebody that has some 15 interest in moving outside the city, we will do 16 the best we can to find a subsidy in that 17 contract for them to use. 18 If that's not possible, we

If that's not possible, we automatically will tell them to go to .

Christopher Communities, North Syracuse, East Syracuse, or whatever. And if they cannot absorb them, they'll bill us for the subsidies.

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For the most part, people who move from Syracuse will move to the surrounding areas. We do have a number of people that have moved out of state. Of course, we don't have an relationship with those authorities like we would with the local authorities.

What we do as a matter of course is absorb it if the other housing authority is willing to absorb that. If we have a trade deal or if there is no chance that we're going to get somebody back from their area, we'll generally bill.

CHAIRPERSON TERRISITO: Mrs. Lopez, you had a question?

MRS. LOPEZ: Yes. I just wanted to know the number of your certificates and of your vouchers, as well?

MR. MURPHY: Okay. It's 1597, as far as certificates; 975 vouchers, plus the 92 vouchers that we handle for the state. The total is 2664.

We have 65 mod-rehabs, which weren't

asked for, and we're dealing with about 144 1 sheltered-care units. That's a total of 2873. 2 CHAIRPERSON TERRISITO: 3 MR. PADILLA: I would like to ask a 4 question in regard to the fair-market levels 5 that you use. I think that's important for us, 6 to be able to compare with all of this. 7 MR. MURPHY: Do you want, just 8 literally, them to tell it to you? How would 9 10 you like it? MR. PADILLA: Yes, just a summary, . 11 12 really. MR. MURPHY: Between us, on the 13 inside, we don't believe that the fair-market 14 15 rents reflect the market. They drive the market. Whenever there is a published number 16 17 for fair-market rent, everybody all of a sudden 18 knows the Federal Register as well as we do. 19 (Laughter) 20 MR. MURPHY: All of a sudden, the 21 rent levels go before it's advertised, before

it has been published. It doesn't seem to go

the other way around, and it has been that way for quite a while.

So, as a general statement, it seems to work that way. We have, at least as I understand it, no way of knowing how these numbers are developed by The Economist in Washington, except only to watch for them when they appear in the Register. They apparently conduct telephone polls, random telephone calls. I don't really know how it's done, how the numbers are derived. But we're really a passive participant in the development of the fair market rents.

They do seem to be very well done because they don't seem to -- at least as far as we're concerned, anyway -- act as an impediment to stopping people from moving wherever they would likely find decent housing for those dollars that are available to them.

MR. KRESHER: If it's a fact that the proof is in the pudding, we have, for the last almost 10 years, done that with 100 percent

utilization with the program. So people have 1 been able to find units fairly easily at the 2 fair market price. 3 MR. PADILLA: That's in each area? It's not a big issue here then? 5 MR. MURPHY: No, it does seem to be. 6 PANELIST: Have you seen any 7 difference in the success rates, the 8 utilization rates for minorities versus 9 non-minorities? 10 MR. MURPHY: The minorities have a 11 one-point higher success rate than whites do. 12 13 Give me a second, and I'll find it. MR. KRESHER: The utilization for 14 15 Whites are 87.7 percent; minority, 88.5 16 percent. The question that Lita 17 PANELIST: asked before, about where you find people are 18 19 using their Section 8 subsidies, are you able 20 to tract what Census tracts the subsidies are used in? And do you find any differences there 21 22 between minority families and non-minority

1 families?

MR. KRESHER: I have impacted Census tracts. We did a survey a month or so ago to try to figure out where everybody was living. I have minorities in every Census tract but one, and that's a cemetery. I probably have some there, too.

(Laughter)

MR. KRESHER: We have several Census tracts that are in the center of the city that are, I would say, impacted. But then there's --

PANELIST: Is there any data available about the percentages of the concentrations where the predominate use is and what Census tracts?

MR. KRESHER: I have the numbers.

MR. MURPHY: No, I don't think we have percentages. I don't think we have development data to that point.

PANELIST: And would it be available with a breakdown at any point in time by race?

MR. KRESHER: I can give you a 1 breakdown of the Census in the cities with the 2 3 minorities versus whites in each Census tract. This is for Section 8 PARTICIPANT: 4 participants? 5 6 MR. KRESHER: Yes. But other than 7 that, I don't have any numbers, as far as 8 economics, of people that earn under Section 8 9 programs. PANELIST: You mentioned that the 10 Section 8 fair-market rates tend to drive the 11 12 rental market in this area. 13 Is that a submarket of landlords that accept Section 8, or do you find that 14 15 influences the entire rental market? 16 MR. MURPHY: I guess I would lean to 17 your thinking that it's probably a submarket, but it's probably a very large market. 18 19 PANELIST: And if it is a submarket, do you have a pool of primary landlords that 20 21 you use?

MR. KRESHER:

We publish a rental

listing where all of our landlords -- or most all of our landlords or anybody that cares to know it, they can call. We put them on the rental listing. We publish that on a weekly basis. It always has a fairly large number of units available.

Some of our very large landlords will stay on, and we know that they're going to have vacancies. If they don't today, they'll have one tomorrow.

PANELIST: Have you been successful in finding landlords that have properties located out of high-poverty Census tracts?

MR. KRESHER: Yes.

PANELIST: Do you have a sense of what portion of units would be outside of poverty tracts, and which ones would be looked

MR. KRESHER: I don't have those numbers with me.

PANELIST: But that's something that you have done?

at?

MR. KRESHER: I'd say probably a third of the Census. There may be a little bit more than that out of the poverty Census tract. This would be a guess.

PANELIST: Are any located outside of the city, or do you refer people outside the city?

MR. MURPHY: I don't know that we refer people outside the city. People that want to leave the city seem to have a fairly well-eveloped expectation as where they want to go; if not exactly where they want to go, but at least where they want to move to, and they'll name a town or a place in the county. That seems to be the way it works.

MR. KRESHER: It's a small area.

They'll know where they want to go, it seems.

It's not like your narrative of the lady who was looking for a place at -- I can't believe it works that way in this town -- because if they want to go Liverpool or one of the outside

PANELIST: Have you started to go --

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towns, they pretty much know where they are and
where the housing is that's available.

CHAIRPERSON TERRISITO: Is the

application process for your office the same as other offices that are administering the Section 8 program? Do you have a uniform application process?

If someone were to come to your office and was interested in going to a particular place outside of your jurisdiction, but they have an application on file with you, can that application be xeroxed and sent off to this other office?

MR. MURPHY: In fact, that's all they need. They don't need to reapply anyplace else.

MR. KRESHER: The only application we have is for Section -- it's a pre-application after the Section 8 program that is different than North Syracuse or anybody else's.

They'll fill that out. They'll get on the waiting list. They'll come in and then

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go through the application process, which is 1 the 58 form, all the rest. And they're given 2 their subsidy. If they wanted to go any other 3 place, they are welcome to. They wouldn't use 4 that application anyplace else. 5 MR. MURPHY: They don't need to, 6 7 either. CHAIRPERSON TERRISITO: And what is 8 9 that? MR. MURPHY: We will subsidize them 10 11 in that other town so that they don't need to. reapply in that other town. 12 MR. KRESHER: I give them the 13 They go to Christopher Community, 14 subsidy. okay. Christopher Community either bills me or 15 16 absorbs the --17 CHAIRPERSON TERRISITO: So they don't 18 have to go through a second process in this other place --19 20 MR. KRESHER: Right. 21 MR. MURPHY: Right. 22 CHAIRPERSON TERRISITO: -- that they

might be interested in living in the area that they're interested in living in?

MR. KRESHER: If they found a place, they would go through it. If they were going to absorb, they go on to Christopher

Community's program and fill out another 58 form and go through that process.

PANELIST: Do you advise families that come in to apply for your program that there are other Section 8 programs that they could apply to?

MR. MURPHY: I don't think we do. I don't think we advise them. We'll answer questions, but we don't advise them. We're not acting proactively, if you will, in that regard.

MR. KRESHER: If someone comes in to fill out an application, they realize the waiting lists are three and a half years long, we'll tell them that there are other programs, the 11B Programs that are available in the city and the other subsidized programs that are

available. We'll tell them where they exist.

I also have some brochures, whenever
I speak to a group, that lists all of the
subsidized programs that are nearby, or
available to people in this area. But to
specifically say to each person coming in,
"Maybe you should go over to Christopher
Community or North Syracuse and apply," no, we
don't do that.

PARTICIPANT: Since we are here as part of the United States Commission Civil
Rights, I'd like to know -- and this is in two parts -- what efforts do you make to absolutely protect the civil rights of the people who apply? If you can, give me an example of some of the methods or things that you do to make sure that civil rights of applicants are not violated, especially those of minorities.

MR. MURPHY: We have, as part of the briefing, a package of briefing information.

They are advised as to what's available in the way of resources. All families, all

individuals are advised as to what resources are available. And if they, in fact, have to deal with instances of discriminatory behavior by a provider, a housing provider, that information is made available to them at the time of a briefing when we are starting the process.

So they will have the appropriate HUD forms, and the appropriate referrals will primarily, if not exclusively, deal with our legal services corporation and make sure that the program applicants know that, as opposed to a state office or a state agency. And our local legal services office is very well versed and very practiced and very knowledgeable in handling those kinds of issues.

I don't have any knowledge of any specific instances where these actions were used and how they worked.

MR. KRESHER: Specifically, one of the things that we do when we take people off of the waiting list or write to them, we take

them right in the exact order that they signed up. That's completely blind. We just take the next 50 numbers and send the letters out to them. That would seem to protect anyone as far as race or any civil rights concern, as far as bringing people in.

PARTICIPANT: Then how do we account for the fact that we will find people clustered? If it's open and fair, then how do we account for the fact that we have this race clustered here and that race clustered over . there?

What efforts are made to make sure that people actually get out into different places? It seems to me that there must be something in place that makes them all here, that they're neatly segregated.

MR. KRESHER: It's their choice.

PARTICIPANT: It's their choice.

What do you do to make them feel comfortable? You see, having worked in that field, people need shelter. And they're afraid

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that if they really put up a fight, they may not get this shelter. So are extraordinary methods used to ensure that their civil rights to fair housing across this area are done by those of you who are issuing the applications?

MR. MURPHY: I don't believe that we take any extraordinary methods, other than what I described a minute ago, to proactively try to encourage people to explore neighborhoods or communities where they would maybe not normally think available to them, or that they may not. want to do that.

I suppose it would be almost institutionally arrogant for us to try to do that. So we, I expect, leave people to their own devices and do not think, at least in terms of acting towards, but making sure that nobody blocks them from following their dreams, if you will, or their own ambitions or their own desires and that they are not stopped from doing that.

But we don't try to instill a desire

for people to break new ground or break into 1 It's their call. new neighborhoods. 2 PARTICIPANT: So it will stay the 3 same. 4 MR. MURPHY: I have always seen the 5 6 Section 8 program -- and I suppose my staff does, too -- as an alternative to living in 7 multi-family housing and as a way of providing 8 housing choices that were more than just 9 housing projects, and that they would decide 10 how far away and where they wanted to go. 11 And I really was not comfortable in 12 making that decision on behalf of people, nor 13 14 was I comfortable in telling them where I 15 thought they should go to try to break new 16 ground. That was their decision, not mine. CHAIRPERSON TERRISITO: Can I ask a 17 18 question related to what you're saying? 19 PANELIST: Yes. 20 Have you had CHAIRPERSON TERRISITO:

any kind of complaints with respect to subsidy

holders about discrimination? And if so, what

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is done to address that?

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MR. MURPHY: As far as I understand, so few that when we were talking, even yesterday, we couldn't remember any time where we have heard. Now, that doesn't say that maybe Legal Services hasn't heard -- and I would certainly bow to their experience in this -- but as far as our staff has heard of certificate and voucher holders coming back to us and saying, "I wanted to go here, but we were blocked and we were stopped and we couldn't do it and we had a negative response to our request to rent," then we would bring our resources into play. But we haven't had a call to do that.

MR. KRESHER: In the 14 years that I've been doing this, I can only remember one, maybe two cases, and I would have referred them to Legal Services.

PANELIST: Do you have a working relationship with Legal Services to find out?

Once they've left you, if they come back with a

complaint -- you are both admitting that they
don't bring that complaint to you -- then do
you find out from Legal Services
periodically -- once a year, whatever -- if
people are coming back to them with complaints?

MR. MURPHY: I would expect not. The brief answer -- the quick answer is, no, we would leave it up to Legal Services to call us and tell us, "We're representing one of your subsidy holders and they encountered this and we did that."

We would not initiate that follow-up because we don't know if anybody has. And based on our experience, it is not an issue that we have followed as thought it is looming over us everyday that we have to relate to and deal with everyday. It appears -- to us.

Anyway, to be a very occasional occurrence, not a problem that we have to deal with on an ongoing day-to-day basis, certainly, with Legal Services.

CHAIRPERSON TERRISITO: We have to --

1	MR. KRESHER: I'm absolutely positive
2	that, with the relationship that we do have
3	with the fellows from Legal Services, if there
4	was a complaint, they would come to me and ask
5	me
6	CHAIRPERSON TERRISITO: You would
7	hear about it?
8	MR. MURPHY: I don't want to besmirch
9	Legal Services' reputation for being in town,
10	but we do really have a very good working
11	relationship.
12	PANELIST: On the outside, I wouldn't
13	say that, Michael, but
14	MR. MURPHY: Oh, you're going to
15	vouch for the historical relationship with
16	housing authorities?
17	CHAIRPERSON TERRISITO: I would like
18	to know whether anybody else on the panel have
19	any further questions, because we're going to
20	be closing.
21	PANELIST: I'm a subsidy holder.
22	I've survived your three and a half year

waiting list. What do you do to help me find an apartment, if you do anything?

MR. MURPHY: Well, we will provide you with information. It is not a very sophisticated method. It is lists of available properties and owners of properties that are on bulletin boards available for people to peruse, if they need to do that.

Again, to repeat what Terry said a minute ago, Syracuse is a small town.

Everybody knows where they want to go, and where they want to be. And in fact, they may have already pre-selected, to a great degree, a neighborhood where they would like to go. So it's a system that is not very sophisticated, but it does, in fact, seem to work.

MR. KRESHER: We publish weekly rental listings. We use a bulletin board that's available to all of our landlords. We post the AM Paper, the rental listing for the AM Paper.

PANELIST: Are you saying that you

(202) 638-2400

don't see, based on your experience, any 1 impediments to equal housing opportunity within 2 your program? 3 MR. MURPHY: No, we do not. CHAIRPERSON TERRISITO: And I think 5 Michael has --6 We'll finish this. MR. HANLEY: I know we're running out 8 of time, but I just wanted to make sure. 9 CHAIRPERSON TERRISITO: Mr. Hanley. 10 MR. HANLEY: You're basically saying, 11 Fred, that you don't undertake it as an 12 obligation to be proactive about advising 13 people how they could perhaps better use their 14 Section 8 subsidies. It's a housing choice 15 They know where they want to live. 16 17 MR. MURPHY: We did last year, or the year before, for the monies with Legal 18 19 Services, to try and get three counselors in for this -- I think it was -- whatever the name 20 of that program was. We did that in 21

conjunction with Legal Services to attempt to

get counselors.

MR. HANLEY: I assume the reason for applying for that was that you thought that that would be a useful program. And since HUD had funding recisions, has any thought been given to looking for ways to replace the funding that HUD didn't have available to do a mobility counseling program?

MR. KRESHER: Michael will go after any money that's available. Any money that comes up, we're very aggressive, and we'll go after it. If they want counseling, we get counselors. We do this the best way that we can.

MR. MURPHY: We haven't learned of any opportunities to do it for a program like that, though.

CHAIRPERSON TERRISITO: We want to thank you for visiting with us. Before you leave, there was a memo sent to you with a number of questions, which we may or may not have addressed all of them.

So what we would like you to do is to 1 send us whatever documentation you would have 2 that would address the questions that were 3 given to you in that memo. 4 MR. MURPHY: Sure. 5 CHAIRPERSON TERRISITO: And we want 6 to thank you very much for coming, and we hope 7 that you will stay with us. 8 MR. MURPHY: Thank you. 9 10 CHAIRPERSON TERRISITO: I would ask Peter White, Director of Christopher Community, 11 12 to please come to the microphone. MR. WHITE: Good morning. I'm Peter 13 White, Director of Christopher Community. 14 15 with me is Bob Weismore, our Section 8 program 16 supervisor. 17 Let me tell the panel a little bit 18 about Christopher Community. We haven't won 19 any awards lately, Fred, but I'm working on it. 20 Christopher Community is a not-for-profit organization. It was initiated 21

by Catholic Charities back in 1971, primarily

to develop senior housing and to work on health facilities for seniors. When Congress finally started to fund the senior housing programs, Christopher Community was in place, and it also started to fund more broadly the Section 8 program.

There was a desire on the part of
Onondaga County's Community Development
Department to use subsidies, rental subsidies,
in the towns and villages. I was not a
Christopher Community at the time. I was
working with the Model Neighborhood Housing
Corporation with Fred Beck, developing housing
in the inner city in Syracuse.

But the history that I know about, the desire on the part of the county was not to have multiple administrations, if at all possible, in the towns and villages. We're talking 32 towns and villages covered by what has become a consortium, all the towns and villages working with County Community development, authorized the village of Manlius

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to act as what HUD would call the lead agency.

Manlius subcontracted back to Christopher

Community to set up the administration of the

Section 8 Program.

With the exception of the three

Syracuses -- the City, East Syracuse, and North

Syracuse -- who operate their own programs, we

provide all the subsidies to those persons who

wish to live in the towns and villages. We

accept on affordability those from the Housing

Authority who wish to go to suburban locations.

And in turn, we have people in the suburbs who

occasionally want to go back to the city. And

then we transfer those vouchers or certificates

back to the Housing Authority or to either East

Syracuse or North Syracuse, if that's the

locale they wish to be in.

We run a small program, as far as

Section 8 goes. In our overall program, we
take care of some 2500 apartments or persons.

We administer 2400 senior and family
apartments. We run two homes for the disabled

under the state's homeless program.

I run a shelter for women and children. We work with the youth of the local high schools, in a sense that they've been put out of the house, or need to find housing, and set up housekeeping and jobs and assistance from the school system on their own.

And I guess if we were a housing authority, we would be the sixth largest in the state of New York, but we're just a non-profit.

Our Section 8 program totals 505 . certificates and vouchers in the towns and villages. We have almost 2,000 persons on the waiting lists. We have four staff people to handle this load. We have preferenced cases, usually in the preferences are a little over 1300. I have all the information that Fernando requested. We'll get this typed.

And based on some of your interest,
we'll highlight some of this and make sure that
it is presented in a more complete and
presentable manner.

Some of the questions I know from the panel before. We have accepted applications copied by other agencies, although I would not object to a uniform application in our county. So if one person would give us one and say, "Would you send it to the Housing Authority," or something like that, we'd have no objection.

There may be people searching for a short list who have a need of housing. I would have no problem with that. We have shared and accepted applications in the past for people on different lists. Fred and I recently worked on a case of a disabled woman, who just could not seem to decide where to live.

And I think that between Fred,

myself, Bob Weismore, and Terry Kresher, we

were able to coax that individual through a

difficult process by working together. And I

think that is just one tiny example of what we

do on a regular basis with the Housing

Authority and the other agencies.

In terms of our numbers and

percentages, when we have in terms of our program percentages -- I'm going to jump to question 15 that was sent to us -- out of our 505 subsidies that are in use, we had 59 with African-Americans, four with Native Americans, one Asian, eight Hispanics, totalling 72. We have 201 disabled. I have no idea if we have further breakdown of disabled by minorities, or if they are in there also.

African-American, Latino, disabled -- we had

273 persons or 53 percent of the program. I

think one of our highest uses of subsidies is

also single women with children, have a very

high percentage of our subsidies in the towns

and villages. On our waiting list, as best we

were able to pull up, Tuesday and Wednesday, we

have 11 percent minorities or 223 persons

waiting for subsidies that we know to be

minority.

There was a question before, I guess more on the proactive side, we have probably

not -- proactive in the sense that I think we make referrals to Legal Services, Fair Housing, the Human Rights Commission, if there are problems.

We often talk with the Central New York Legal Services should there be a problem, although they tend to be on the other end of lease, if you will, meaning an arbitration between tenants, an arbitration service or conflict between tenant and landlord, having to do possibly an eviction, behavior, whatever, we often try to get involved with that, and we do get involved with that with Legal Services to protect the tenant.

And sometimes to assist the tenant, we simply say, if they're ready, "Look, we cannot live under this landlord anymore," we simply would try to work out a lease recision so that they have the choice to go someplace else and not jeopardize their subsidy. This has happened or happens a dozen times a year at least.

On the other end, we handle the lists in chronological order as does the Housing Authority. We will grant time extensions due to circumstances -- a particular complex that somebody might want to be in has a vacancy. Their 60 days are up, but the lease can be signed for the following month. We will give that person that opportunity. We have not shut the door.

Most of the people have waited too long and have been too patient. We will try to work with them. We ask that they keep us informed as to their progress. I don't want somebody to start looking on day 59, and then come crying, "I can't find anything."

We do like and appreciate, on behalf of the other clients we want to serve, some good-faith effort on the part of those persons who have come to us.

I guess that, with that, I'll defer to your questions.

CHAIRPERSON TERRISITO: Any questions

1 | from the panel?

MR. PADILLA: I would like you to really give us an honest opinion of facts about the major impediments as you see in regards to fair housing in the area.

MR. WHITE: One of the things that
Mike will mention -- and unfortunately, Mike, I
think we had a profit back as early as 1969 or
1970 -- some impediments I find to Fair Housing
or at least getting persons of minorities into
County Housing, we have noted rent disparity
problems. If we had a higher rent scale for
the towns and villages, we could probably opt
into more of the housing complexes that are
available.

Most of the apartment and housing, if you will, that are available probably exist in the Northern of Onondaga County, the southern half being a little populated, a little less developed, in terms of apartments and jobs and things of that nature.

Back in '68-'69, Onondaga County --

my God, I never thought I'd give this guy credit for this -- Jim Johnson did a transportation study.

He identified the problems of transportation for jobs and housing a long time ago. I mean, it was a time following the riots of the '60s, the civil rights violations, then the movement of minorities in this country, and Jim did a detailed study on how to correct that particular situation, what it would take in terms of subsidies, what it would take in terms of reorganization, transportation routes, and doing things with transportation. And we find that to be problem.

We find people that want to make a referral from the city, and don't have the necessary access sometimes. Again, like your study sheet, they did not have the time or the ability for the transportation side of things to get out and go look at several different places, if that was a choice that somebody has. So I see transportation in support.

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I think the Counseling Program that

Terry and I have worked on, we would have

worked on, we would have been part of, as they

would have out-stationed, I believe, one of

those counselors at Christopher Community for

the program did not get funded, could have gone

a long way towards resolving that in providing

some assistance, especially to any of the

minorities who wanted to move out of the city

and attempt the situation in the suburbs.

CHAIRPERSON TERRISITO: In what way?.

MR. WHITE: I think if we had someone in the counseling area, we could probably have developed through the possible use of volunteer vans, some other transportation mode, individual cars, whatever. We work a lot with the Parishes of Catholic Charities to get information out on housing and things of this nature. We use the human development committees of the parishes as volunteer resources, and things of this nature.

Most of them are studying and

restudying their own efforts these days, but I could foresee something like that being developed, but there has to be a coordinator.

I can't put that on the back of the people doing the day-to-day paperwork, the inspections, the financial arrangements witness the size staff that we have now, which we only number four people in terms of the day-to-day work that's done.

One of the things about a County situation is, if Bob is a supervisor, he may be able to serve one or two cases on that particular day, and it depends on his clients.

You can't always say to the client,

"You got to be there at 4:30. You got to be
there at 5:00. I'm going to be in town only on

Mondays." That isn't the way we try to serve
the people.

We can do mail-in applications. We prefer people to mail, receive applications through the mail, and get them back to us.

It's easier. We tell them that over the phone.

They can call to acknowledge that it has been received and put on the charts.

We try to do the paperwork on recertification in the office, take it out when the people do inspections so that they don't constantly have to worry about transportation to our little central office on the outskirts of the city. So, in some ways, we're trying to be as compatible or user-friendly, if you will, to our applicants.

CHAIRPERSON TERRISITO: Michael.

MR. HANLEY: Peter, you mentioned that there are about 72 minorities total out of the 505. And those would do a referral if someone wants to move back into the City. So all of these households, all 505, are families that are residing outside of the City of Syracuse?

MR. WHITE: Right.

MR. HANLEY: So you have a fairly extensive list of properties owners who are willing to participate in the Section 8

program, the subsection?

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MR. WHITE: One of things that's happened over the years, and I think it's a credit to Bob and his crew, is getting the confidence of landlords. And one of the things I had made a note on is, when we deal with new landlords, the biggest shock is that they usually -- the first thing they do is give all that federal paperwork to their lawyer, who says, "Don't touch this thing."

So we have to get by that. I mean, . there's a massive amount of paperwork that's given to us by HUD that is not easily absorbed, whether you're a lawyer, a client, or Section 8 administrator.

It takes the assurance of staff. make referrals between landlords, try to get one guy to talk to another, or one managing agent to talk to another, and say that it's doable, it's not a big deal, they'll work things out with you, the check is there.

And that has been the first

difficulty, if you will, with a landlord in a long period. Our prior difficulty has always been if the federal government did not have a continuing resolution.

On September 30th, we didn't get the money to cut rent checks in October or November, and that has been virtually eliminated. I mean, we haven't run into that in four or five years, thank God.

Because of the number of landlords that are depending on those checks, we share that list with the Housing Authority. We share that with anybody that wants to come in. We have people that come in and leave us applications and take that list with them even now, hoping that they might be able to afford a place, and be in place if and when their subsidy comes up.

PANELIST: Do you receive a lot of transfers from the Syracuse Housing Authority City Residents that take your list and --

MR. WHITE: The affordability, right

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now, we have 51 active cases that have been transferred in. I would say 99 percent of those are from the City.

panelist: So far, the housing seems to be available for city residents. And I would guess -- maybe it's an assumption -- that probably a large percentage of your transfers are minority. Do you know?

MR. WHITE: Yes. Oh, yes, absolutely.

PANELIST: So there is the capability then, and there are only three poverty Census tracts outside the city. So I assume that most of your housing -- is this correct -- are outside of poverty Census tracts?

MR. WHITE: Where would those three be?

PANELIST: Springfield Gardens, T guess, is one. Do you have a lot of folks from Springfield?

PANELIST: Oh, yeah, that has a project based Section 8 subsidy.

Is that one of your major PANELIST: 1 landlords as well? 2 No, because they have PANELIST: 3 their own subsidies. PANELIST: We'll be hearing later on 5 from Merrilee Witheral, who did the analysis of 6 impediments about where those Census tracts 7 8 are. PANELIST: I think we might have had 9 two or three applicants who have come up who 10 lived at Springfield who wanted to move and 11 made the move. The big thing is the voucher 12 13 program. PANELIST: What are the improvements 14 of the voucher program over the certificate 15 16 program that makes that possible? MR. WHITE: Well, it allows the 17 person to pay a little more of their money to 18 19 get a greater opportunity, whereas the certificate has a lid on the total rent that 20 21 can be paid.

PANELIST:

What percentage is your

1	payment of the fair market rent for the
2	certificate program? There's some leeway on
3	this. I understand it can be between 80 and
4	120 percent.
5	MR. MURPHY: Well, again, the figures
6	the payments stands at \$511 for a
7	two-bedroom, \$639 for a three-bedroom.
8	PANELIST: Does that equate directly
9	with fair-market rent?
10	MR. MURPHY: No. They're below the
11	fair-market rates.
12	PANELIST: So it would be possible to
13	raise the payment standards so that families
14	didn't have to pay more than 30 percent of
15	their income.
16	MR. MURPHY: I think we raised that
17	three years ago.
18	CHAIRPERSON TERRISITO: If I
19	understood what you said, you share the
20	landlord list, so to speak, with anybody else
21	that's interested.

How is it publicized, though?

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there any kind of central source of information for an applicant that might want to move into the areas that you are administering?

MR. WHITE: Well, people ask us if we know of landlords. And we provide that list.

And again, we provide that to the Housing

Authority as well. The difficulty is that by the time somebody comes up on the list, the landlord lists may not have changed a lot.

More likely, we would add a landlord or two, because those people we have tend to stay with us on the lists.

PANELIST: Within the County, we have a couple of major real-estate companies who do manage the complexes. And if we give a tenant the landlord lists, they call this real estate agency. And even though they're interested in one particular complex, they may have a vacancy somewhere else in another complex. So just one landlord like Longley & Jones may cover 10, 15 complexes within the county.

MR. WHITE: Yes, or Central New York

Management or somebody like that. They are a 1 2 major player in the apartment structures or housing structures of the towns and villages. 3 CHAIRPERSON TERRISITO: 4 Mr. Hanley. 5 6 MR. HANLEY: One other question. 7 You're allowed to have local preferences as 8 well, not just residency preferences. But you 9 said there is not residency preference for --No, I think if you think 10 MR. WHITE: 11 32 towns and villages, if you were to base it. on some kind of population quota, I think that 12 13 would have negated a lot of the purpose of having the consortium and the ability of people 14 15 to move within the towns and villages. 16 PANELIST: But city residents are 17 just --18 MR. WHITE: Right. 19 PANELIST: There is no status that --20 MR. WHITE: It's the same as any 21 other applicant, yes. 22 PANELIST: The other types of

selection preference categories, do you include things like using the traditional federal preferences? Do you use the Federal preferences?

MR. WHITE: We use the federal preferences.

PANELIST: Now, one of the downsides that we've heard of with the use of federal preferences is that it sometimes results in people who live in public housing not having a highest-ranking selection because they're not paying more than 50 percent of their income.

MR. WHITE: That can happen.

PANELIST: So is there --

MR. WHITE: In one case, with someone coming in on the Springfield Gardens, the family we assisted ended up -- a woman came to us. Even though she had subsidy, her preference was domestic violence and abuse. She had an alternative, not a good one, but she had an alternative to get onto preferences.

So if you have a subsidy someplace

else, it does. If you're in a project-based situation, public housing, Springfield Gardens, somebody who has project-based subsidies, yes, that would hurt your preference on a rental basis.

PANELIST: Have you seen that on your waiting list? Are the public housing applicants that applied from the city those that can't move on the list, or they don't apply?

MR. WHITE: We could take a look at that, though. Yeah, we could take a look at that. We administer the Mt. Saint James

Apartments, which is a 30-year old apartment complex.

The mortgage is insured by the federal government, and half the development is under HES Section 8 set-asides. So we have a half low-income, half moderate-income families there in the city.

Next August, if HUD should not renew the subsidies, those people will be free to go

to other Section 8 Programs and be guaranteed a move. They would come out from underneath the set-aside. I don't know if that's going to be good for Mt. Saint James, because the project definitely needs a subsidy to maintain its occupancy.

But that!s a situation that could, you know, one of those situations that could change, depending on when these Section 8 contracts are assigned to projects and come up for renewal by the federal government. Those people would be out from under the set-aside subsidy and then be eligible for preferences.

Of course, the way HUD has that set up, they'll get a certificate or a voucher, no matter what, because they could use it back Mt. Saint James or they could go elsewhere.

PANELIST: And you'll administer that tenant-based subsidy at that point?

MR. WHITE: Depending on which program they would go to. They could go to the Housing Authority. They could come to

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Christopher Community, and we'll have to guarantee them a subsidy place. I'm not sure if the Feds haven't given us all the details as to how that would work, should a contract expire in our community.

PARTICIPANT: How many people do you handle on your waiting list right now?

MR. WHITE: About 12,989.

PARTICIPANT: What is the annual turnover rate?

MR. WHITE: That would 40, 50. We . have applied every year, over the last four or five years, for new subsidies; and. We just don't get a high enough ranking as to need --

We did a market study. It wasn't a real study, but I had a Phoenix group out of Rochester look at the towns and villages, excluding East Syracuse, North Syracuse, and in some of the cities, about a year and a half ago.

They tell me that, within the towns and villages, there are 10,000 eligible

families for the Section 8 program. That's a 1 2 I have 20 percent of them already, maybe 3 more. I don't know where the 20 percent comes from, but the need for subsidy is great. 5 growing for the disabled, for the single mothers with kids, for the minorities. 6 need is there. There's no doubt about it. PARTICIPANT: So, on average, how 8 9 long do they have to wait before they can get 10 help from you?

MR. MURPHY: Over two years. We're currently working on applicants that sent their applications in in '92.

There are some stats I want to give you regarding the minorities in the county. We have 33 that are employed, minorities. We have 20 on social services, 18 receiving SSI, and one receiving child support.

CHAIRPERSON TERRISITO: Are there any further questions from the panel?

PANELIST: I have a couple. I guess I'm trying to understand what the makeup of

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everything looks like and where the 1 concentration of the minorities are. 2 You know, are they in the city? 3 they dispersed? If so, could give me a 4 percentage? If not, that would be fine. 5 6 MR. WHITE: The highest percentage of minorities in this county are clearly within 7 the city of Syracuse. 8 9 PARTICIPANT: Okay. MR. MURPHY: And if you're asking 10 within the county, our jurisdiction, where they 11 are, I would say, yes, they are within one or 12 two areas in Liverpool, which is a main bus 13 14 route transportation route to the malls --PANELIST: Jobs and schools. 15 16 PARTICIPANT: That would be my next 17 question. To what extent does any kind of 18 discrimination, any kind of barriers or 19 impediments, that you see prevent minorities 20 from moving out from these concentrated areas? 21 MR. WHITE: Again --

If you know.

PARTICIPANT:

1	MR. WHITE: Transportation. Rents.
2	PARTICIPANT: That's what I heard.
3	MR. WHITE: Transportation and rents
4	would be two of them. If you expand on the
5	rents, there would be many more places in
6	available in the suburbs to them. We're
7	dealing with older suburban complexes. They
8	manage to hold their rents down, for some
9	reason.
10	MR. MURPHY: The complex is also
11	these are
12	MR. WHITE: But they will go further.
13	MR. MURPHY: Most of our management
14	is Longley & Jones Association, which takes
15	very good care of their properties.
16	PARTICIPANT: So you're saying
17	Go ahead. I'm sorry.
18	MR. MURPHY: I was just saying that
19	it is transportation. In my opinion, it's
20	mainly transportation.
21	PARTICIPANT: Infrastructure.
22	MR. MURPHY: Right.

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PARTICIPANT: What about discrimination, such as, you know, race or any kind of other --

MR. WHITE: I'm not saying there may be an individual landlord that has a two-family house might not have a problem now and again, although they tend not to come to the program. Most of the people that come in terms of landlords are major owners. They administer Central New York Management, and administer for a lot of owners.

Longley Jones does. Longley Jones knows well the rules. They've been in subsidized housing since the '60s. Central New York Management has been in subsidized, and the Sierra Group. They all know the rules, and I don't think anyone of them would take a chance with a housing discrimination case. I think that they understand the penalties would too great.

MR. MURPHY: We find more problem with the smaller landlords that have three to

four apartment complexes, discriminating more 1 against people on social services than being a 2 3 minority. CHAIRPERSON TERRISITO: And what do 4 you do about it? 5 MR. MURPHY: Tell them to contact 6 Legal Aid. But they usually end up accepting the tenant after we explain to them that 8 they're covered with a certain percentage of 9 the rent. These are first-time participants in 10 the program. Once we explain to them that 11 there's a lawyer or attorney, you know, then 12 they usually understand. 13 14 CHAIRPERSON TERRISITO: So have you 15 ever bounced a landlord off your list because they haven't been doing what they're supposed 16 to do? 17 18 MR. MURPHY: No. 19 MR. WHITE: As far as discrimination, 20 it has to do with maintenance. 21 MR. MURPHY: It would maintenance and 22 the upkeep of the apartment. Usually, like I

say, once we explain to them the benefits of receiving 70 percent of the rent every 3rd of the month, they understand.

CHAIRPERSON TERRISITO: You said earlier, Mr. White, that you would be willing to work with any application that came in.

MR. WHITE: Well, if someone had a uniform application checked -- and let's say they didn't like your tax return -- I would like to share it with the other Section 8 agencies. We would do that for them. We would be glad to accept it, put them on our list, and mail copies elsewhere.

CHAIRPERSON TERRISITO: Is it fair --

MR. WHITE: We do that now with our senior housing, where the same manager may have two buildings close to one another, and the applicant said, "I don't care which one, I just got to get in someplace." They take it and put it on both lists.

You know, it may say Bishop Harrison
Apartments or Pampa North Apartments. The

1	person is going to end up on both lists with
2	the one application instead of a completely
3	different one.
4	CHAIRPERSON TERRISITO: So is it fair
5	to say that you are a proponent of a more
6	uniform process in terms of the applications?
7	MR. WHITE: We have no problem with
8	that, sure.
9	MR. MURPHY: The only problem we
10	would have is to make sure the application gets
11	everywhere it's supposed to go, because the
12	applications are put in chronological order as
13	far as being placed on the waiting lists.
14	CHAIRPERSON TERRISITO: And I have
15	one last question.
16	Is the criteria used for selecting
17	people the same in your jurisdiction as it is
18	in other jurisdictions?
19	MR. WHITE: Oh, yeah.
20	CHAIRPERSON TERRISITO: So everything
21	is the same?

MR. MURPHY: Everything is the same.

CHAIRPERSON TERRISITO: 1 You don't have different questions being asked or 2 different references being required of people? 3 MR. WHITE: Anything to do with 5 references, credit history, and things of that nature are up to the landlords to make a 6 decision on. 7 We have been burned by making 8 9 references and endorsing tenants, and the 10 minute something goes wrong, that landlord is in your face, wants damages, wants money, is 11 12 going to sue the hell out of everybody. You 13 know, it just isn't worth it. MR. MURPHY: Call his friends. 14 15 (Laughter) 16 MR. WHITE: So we had to take the 17 endorsement image, if you will, on any 18 particular tenant. That's why we provide the 19 list. If we absolutely are positive that we 20 can make a referral -- and it's sort of an

endorsement with a small "e" -- to assuage a

landlord or open up an apartment for somebody

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that has a good housing history and a good track record, we would do that in order to allow somebody to make the transition. It's hard to do with a new person because you don't know their history.

CHAIRPERSON TERRISITO: Well, thank
you very much. We look forward to the
information you're going to be putting together
in terms of a document.

The next person is going to be Suzanne Wass, Program Administrator, North Syracuse Housing Authority.

(Recess)

CHAIRPERSON TERRISITO: I'd like to ask Bruce Gouhey to present with Suzanne Wass.

That would be helpful to us in terms of the time problem we're having here.

And I hope everybody who has presented so far will stay with us until the end of this session, because there were some general questions we would like to pose, if we can, to the group as a whole, since you are in

different jurisdictions and there may be some overlapping things, et cetera.

Who would like to start?

MS. WASS: I'll start.

I'm Suzanne Wass, program

administrator for the North Syracuse Housing

Authority. Our legal name is Village of North

Syracuse Housing Authority, and we're more

commonly called the Housing Authority of North

Syracuse, which works out much easier for us.

MS. WASS: The village of North

Syracuse Housing Authority was established in

1972 by an act of the state legislature. And

it's an independent public housing authority.

Our jurisdiction is the Village of North

Syracuse. Our mission has been to provide

greater opportunity for families and elderly of

low-income means to live in decent, safe,

sanitary housing, housing which is better than

they could afford on their own.

I'll go down through the questions that you gave us, and I do have a typed copy I

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can give to you. Our program size is 230 subsidies. It's 135 certificates and 95 vouchers. We also 22 mod-rehab units that are gradually being converted into certificates this coming year. We have about 233 people on our waiting list at the present time.

We do use federal preferences, even though we don't have to anymore, but we have not found a better way to serve the neediest population. We don't have any data available right now on the percentage of minorities in our preference categories. We're in the process of computerizing.

In fact, we just received our equipment and our database has been installed, but our clientele is not into it yet. So we're kind of in a transitional period, and it's a little difficult to get all the information.

We do rank our federal preferences
with residency requirements. Because the
Housing Authority was established to serve the
village of North Syracuse, we feel a primary

responsibility to the residents of the Village of North Syracuse.

I might add that, through cooperative agreements with other areas, we do accept transfers, and we do have a few minority transfers out of the number that are transferred. We have a cooperative agreement with Christopher Community and City of Syracuse to allow people to transfer immediately upon being issued a voucher or certificate, rather than having to wait a year's residency as one. of the program requirements.

We are allowed not to enforce that requirement and to make local agreements to assist in the mobility of the population. We do use the area fair-market rents. I have a chart here. It goes by bedroom size, from an efficiency at \$371, up to a five-bedroom house apartment at \$904.

We use the payment standard for our vouchers at the same rate as the fair-market rents. And every year, if the fair-market

rents change, we change our payment standard.

We do use exception rents to the extent allowed by program regulations. We are allowed to go 10 percent higher than the fair market rent for 20 percent of our program units. We have only a turnover of about 10 percent of our families each year.

This year, the replacement has not been at exactly the same rate as the vacating because of the fact that HUD is now requiring us to hold back subsidies for three months before we reissue them. It's a cost-saving measure for HUD, but it's a barrier to us providing assistance to all the needy people that we would like to assist.

On our list, an applicant can wait anywhere from six months to three or four years, approximately 50 percent of our subsidy holders use their subsidies in Census tract 108, 18 percent in 107, and the remainder in Census tracts that are outside the Village limits. Those are the only two Census tracts

that we have within the village limits.

We have about 5 percent of our program has transferred out to other areas on portability. And some of these have not been absorbed into other programs, so the other agencies are billing us for their work in administering these subsidies.

We do also have an agreement with Christopher Community to administer some subsidies in complexes that are just outside the Village limit. There are two large complexes that are actually the property. One abuts the Village line, but it's outside. And Christopher has been quite gracious in allowing us to also assist people in these complexes so that people on our waiting list will have a greater choice.

We do provide a list of cooperating landlords during the briefing of applicants. A person is given this list when they receive their voucher or certificate. As we are a small agency and serve a small area, it's not a

very extensive list, but it does contain all the major complexes that do cooperate with our program.

I don't know the percentage of people who lease in place at this time. Many elderly in the Village do lease in place. About 5.6 percent of the list are African-American and Latino, and we have about 21 percent of our list as disabled. There is another large proportion of the list that are elderly applicants. I don't have the information available at this time for participants.

We haven't observed any difference in the rate of success for utilizing subsidies.

We have minority tenants in most of the complexes that do cooperate with us, even some of the ones where the rents are high, and people need to be on vouchers to live there.

We have not received any complaints from subsidy holders about discrimination. If we did, we would refer people to the local agencies who do process discrimination

complaints.

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We are a very small agency with only 230 subsidies. Right now, we have a staff of four. And they are not all part-time -- they're not all full-time, one is part-time. We don't have any counseling staff. Whatever information that we can provide to applicants is done at briefings.

As I said before, we do have the cooperating agreement with the other agencies to allow people to choose a place. A subsidy . holder may choose a place anywhere at any time.

Some of the barriers to landlord participation have just recently been removed by new legislation passed, so I don't perceive too much of a problem with getting landlords to participate in the program.

Because we are a small village and don't have a lot of large complexes, we do have quite a high percentage of our participants in complexes of less than four units. We have some single family houses and some duplexes and

some small units.

There seems to be about an equal amount of apartment units that are within the fair-market rent and over the fair-market rent. Some landlords will reduce their rents so that certificate holders can be accepted to rent in their places. With others, we need to use the vouchers so that the tenant family pays a little more but has a greater choice of places to live.

As Peter said before, transportation is one of the barriers to dispersion, simply because, as a separate village, anyone who doesn't have a car is dependent upon the central bus that runs up and down the main street of the village and, from there, into the city. I believe it goes about every half an hour throughout the day. I've used it myself when I used to work downtown before this job.

But along the bus line, jobs that are available are mostly retail jobs. So for people who want to work in grocery stores,

fast-food stores, and other retail situations, they can use public transportation to have jobs and get to work from where they live.

I think that's probably about I have prepared.

Do you have any questions?

MR. PADILLA: I would like to know if you have any offering in regards to what type of solutions we could apply to problems of fair housing opportunities? From your own personal experience and from your work experience, from what you see?

MS. WASS: From my own personal experience working at this office, I really don't have a good answer or solutions. In our office, any minorities who have applied have been able to find places and have transportation to their jobs or have other sources of income. So I haven't really had to deal with this problem too much.

CHAIRPERSON TERRISITO: You mentioned earlier accepting transfers from the outside.

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1	MS. WASS: Yes. For instance
2	CHAIRPERSON TERRISITO: At what
3	level?
4	MS. WASS: Do you mean a percentage
5	of the people?
6	CHAIRPERSON TERRISITO: Yes. How
7	many have you been able to do on that basis?
8	You do have a residency requirement, so it
9	means that unless you
10	MS. WASS: On transfers, we probably
11	have somewhere between 5 and 10 percent of our
12	participants that either transfer in or out
13	during a period of time. Recently, we've had a
14	number of people who transferred from our
15	program to Christopher Community's area,
16	because they wished to live in other suburbs.
17	As it happens, they're staying on our
· 18	program, and Christopher Community is billing
19	us for the management work. As far as
20	transfers, we've had some from the city, some
21	have been successful. There's one in

particular that I can think of who was a

1	disabled white person who did transfer back to
2	the city because she was too far away from her
3	support, her services that she needed and her
4	family support, and her well-being depended
5	upon her being nearer to her family.
6	PARTICIPANT: What percentage of your
7	applicants are senior citizens?
8	MS. WASS: Oh, that's a good
9	question, and I have that answer for you. 61.7
10	percent of our participants are either senior
11	citizens or disabled.
12	PARTICIPANT: But senior citizens and
13	disabled?
14	MS. WASS: No, some are younger
15.	disabled. I don't have a way of breaking that
16	down at this point.
17	PARTICIPANT: What percentage of
18	those seniors are African-American?
19	MS. WASS: One or two, maybe.
20	PARTICIPANT: One or two?
21	MS. WASS: Yeah. It's a very small
22	percentage. But I think that through our

program we probably help a higher percentage of 7 minorities than are listed in the Census as 2 living in our area, because of the fact that we 3 are getting some transfers in. CHAIRPERSON TERRISITO: You said that 5 6 you're not prepared at this point to really talk about numbers, in terms of the kind of participation you're getting from an ethnic or 8 racial perspective, but you are working on that 9 Is that correct? 10 now. MS. WASS: Yes, we are. 11 CHAIRPERSON TERRISITO: So you will 12 have that available at some point. 13 MS. WASS: Yes. 14 CHAIRPERSON TERRISITO: We would like 15 you to send us whatever information you do 16 gather after you've gotten that underway. 17 How long do you think that's going to 18 take? 19 20 Probably about three or MS. WASS: four months. We're a small staff and we have 21

to input over 250 subsidies and our waiting

list into this computer database, so it's going to take us a little time.

PARTICIPANT: You mentioned earlier that some of the barriers have been removed recently. What are those?

MS. WASS: The barriers that have been removed are previous program requirements that if a landlord takes one Section 8 tenant, he has to take any others that are sent.

That's no longer the case. In any case, it's up to the landlords to choose their tenants.

They do the tenant selection. We send the people out with a list of choices of places to find, and we don't make any certification of a tenant's behavior as a tenant.

As Peter said, it's not possible in the cases of new applicants because we have no previous history. And in the cases of participants, we are not the landlord so if a participant goes from one landlord to another, it's the landlord that provides the reference.

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The other one that has been removed -- the endless lease.

tenant was on the program, the landlord had to continue to accept that tenant and to renew their lease endlessly, unless they violated the lease in a manner in which the landlord could evict the tenant. And landlords will now have a choice to be able to refuse renewal of a lease at the end of a lease term, based on the behavior of the tenant or on other economical reasons.

For instance, they might be selling their place or something of that sort. This means that landlords will be more willing to participate because they will feel less as if they're being told what to do. As far as tenants are concerned, I don't think that makes a barrier or a discrimination point because all tenants have equal opportunity to behave in a manner in which a landlord will want to keep them as tenants.

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1	CHAIRPERSON TERRISITO: Mr. Murphy.
2	MR. MURPHY: Yes. You referenced two
3	Census tracts in your presentation.
4	MS. WASS: Yes.
5	MR. MURPHY: What percentage,
6	geographically, do those two tracts represent
7	and within the village confines?
8	MS. WASS: The village Census tract
9	108, where we have more people, represents the
10	larger area of the village and also more of the
11	complexes are in that area. And Census tract
12	107 is the Cissaro portion of the village.
13	The 108 is the town of Clay portion
14	of the village, and 107 is the town of Cissaro
15	portion of the village. There are less rental
16	opportunities in that tract. It's also
17	smaller.
ŀ8	MR. MURPHY: Thank you.
19	PARTICIPANT: Where would the
2 0	minorities be concentrated in those Census
21	Tracts, if you know?

MS. WASS: I don't believe that we

1	have any impaction in these areas, in either
2	Census tract. As far as our program is
3	concerned, we have minorities in both Census
4	Tracts.
5	PARTICIPANT: Who have transferred
6	in?
7	MS. WASS: And some who have come up
8	on our own waiting list and been assisted
9	through our own agency.
10	PARTICIPANT: Just clarify for me,
11	because I'm trying to get a picture.
12	When you speak of minorities, please
13	tell me who you are covering.
14	MS. WASS: I'm covering
15	African-Americans, Latinos, American Indians,
16	and Asians.
17	PARTICIPANT: You mentioned earlier
· 18	something about briefings? Could you tell me
19	what that was?
20	MS. WASS: Yes. When a subsidy
21	becomes available, we call the next person on
22	our waiting list to come in. At that time, we

brief them on how the program works and we collect various verifications to make sure that they are eligible to receive a certificate or voucher.

At these briefings, once we're sure that the applicant is eligible and is about to receive a certificate or voucher, as well as explaining the program thoroughly to them, we do explain the other resources that are available to them in the community, and give them lists of landlords that do participate our program so that they have at least as much choice as is available.

We also advise them about the local newspapers in finding advertisements in those papers for other places that might not be large enough landlords to be on our lists.

CHAIRPERSON TERRISITO: Do you also talk about other possible placements outside of the actual jurisdiction that you have?

MS. WASS: Yes, we do tell the people that have the opportunity to transfer to other

1	areas.
2	PARTICIPANT: Do you share with them
3	the landlord listings of the other areas, as
4	well?
5	MS. WASS: At this point, we don't
6	have those lists, but we would not be adverse
7	to having them and giving them out.
8	PANELIST: All of your landlords
9	would be in the village?
10	MS. WASS: In the village.
11	PANELIST: And they're in non-poverty
12	Census tracts because
13	MS. WASS: That's categories.
14	PANELIST: the Census Tract is in
15	your village?
16	MS. WASS: That's right.
17	PANELIST: You have a very low
18	minority participation in the village not
19	participation, but population say, one or
20	two percent minority?
21	MS. WASS: I don't know what the most

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recent Census is.

PANELIST: Somewhere in that area, 1 though? 2 MS. WASS: I would guess so. 3 PANELIST: Do you share your landlord 4 list with the Syracuse Housing Authority? 5 MS. WASS: I haven't, but it's 6 available, and I would be glad to send it to 7 them. The other question that was asked 9 previously was about the application itself. 10 We do take applications by mail because we feel 11 that it's the easiest way for people to apply 12 13 to our program. They do not need to come into our 14 office until a subsidy is available for them, 15 16 nor do we make any attempt to verify income or anything else at the time of application. 17 do reject people whose income is obviously 18 19 higher than the program limits. 20 But other than that, we find that the 21 easiest way to take applications is when people

call us, we mail them the application. We mail

it with a return envelope so that all they have to do is complete the application, put it in the envelope, put a stamp on it, and return it to us.

CHAIRPERSON TERRISITO: Thank you,

Ms. Wass.

We would like to hear now from Bruce Gouhey, Director of East Syracuse Housing Authority.

MR. GOUHEY: You have most of my information in front of you, but I would like to deal with one area in particular, and this is the matter of residency preferences, because we also have a residency preference.

I'm not sure if the Panel is aware that our income as a housing authority depends on the number of housing units that we have in our area.

If we were to get rid of the residency preference, we would see tremendous fluctuations in the number of people. We probably would increase over the long run, but

we might decrease in the short run. And as a result of that, our funding would vary.

So for us, the residency preference serves two purposes. One, it funds our agency, rather the number of people in the housing authority, funds the agency. And the second reason is so we can directly serve the community.

This Housing Authority was originally organized and charted as a community organization with a residency preference back. in the '70s. Now, going back, the population of the Village of East Syracuse is only 3,343. We have approximately 735 rental households.

We have 90 units under lease at this time, 75 certificates, 16 vouchers, and we have three ports in -- which I'm not sure exactly what they are. I think there are two vouchers in a certificate. We also have three families that are out in portability, one of them to the county, and one of them to the city.

I have had a concern ever since I saw

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when it spoke again of residency requirements as being exclusionary. I think they are only exclusionary if their intent is exclude. don't see them necessarily as having to necessarily be exclusionary. As I throughout the county, there are over 3,000 units or 3,000 families that have certificates or vouchers at this time.

the original paperwork that was sent to us,

Any of them can move into the Village any time they want to. In fact, we would welcome them because our financial is tight. We would love to have half the City of Syracuse move in if we could.

(Laughter)

MR. GOUHEY: But the point is we would definitely welcome another 10 or 20 people, because that would ease our situation financially. It doesn't really matter to us, you know, as long as there is room for the people coming in. And as I see right now, looking at the statistics, there should be room

for easily 10 or 20 more families than we have 1 right now on our rolls. 2 CHAIRPERSON TERRISITO: Do you reach 3 out for these folks? Do you talk to your colleagues in the surrounding areas? 5 MS. WASS: May I say something about 6 this? 7 Yes, we do. In fact, though we 8 9 haven't done just recently, we usually -- about three or four times a year -- meet on an 10 informal basis for lunch and discuss various 11 problems that come up in our programs. 12 PANELIST: And Terry picks up the 13 14 tab. (Laughter) 15 CHAIRPERSON TERRISITO: This includes 16 17 everybody in this room. In other words, all 18 the folks who have spoken so far get together 19 on some regular basis. 20 MR. GOUHEY: Under general waiting 21 list information, we do have the federal

preference. We have the residency preference,

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which I've explained. We also have a working preference, which means that the people either have to work, be handicapped, or elderly.

Now, out of the last 40 participants who have gone from the active to the inactive list, who have been processed through the program, there was an average wait of 9.1 months. Now, that's deceptive because, at the beginning, when the program first came back to the Village, we had waiting lists as little as two months and three months because there was not a list.

Since that time, people have been aware that we're back in business and we're involved, and we now have a waiting list.

Well, the last two applicants that came on were on the list for an average of 19 months, and now the estimated waiting list is probably between two to three years for people coming on today.

Now, you've asked about handicapped.

There are 32 handicapped individuals on the

active waiting list. Also, on the waiting list, we have 114 people on the active list.

Of them, 3 are American Indian Native Alaskans, 10 would be African-Americans, 1 would be Asian, and the remainder are White.

We have five claim to be Hispanic in origin and 108 that are not. We have several elderly applicants on the waiting list at the moment.

Now, if you'll look between the active waiting list and the inactive waiting lists, the percentage of minority is growing on the active waiting lists. We're getting more people who are in minorities than we have previously.

PANELIST: Just so I don't lose you, what's the difference in the active waiting list and the inactive?

MR. GOUHEY: Well, the inactive waiting list in this case are people who have become inactive. Forty of them have been served by the program.

The remainder, some of them were on

the list when we first computerized it, are 1 people that had previously not been served by 2 3 the program because they had been unavailable or they hadn't met the program guidelines. 4 PANELIST: You mean they weren't 5 eliqible. 6 MR. GOUHEY: For whatever reason, at 7 the time when the time came up for them to 8 become participants, they were not eligible for 9 reason or another, and I don't know what it is 10 11 because these are old. 12 CHAIRPERSON TERRISITO: Is there a reason for keeping an inactive list? 13 MR. GOUHEY: HUD requires it. 14 CHAIRPERSON TERRISITO: So it's 15 anybody that's applied, in other words, whether 16 17 or not they eventually become eligible? 18 that the story? 19 MR. GOUHEY: I believe that it's kept 2.0 that way for data, and to make sure that we are

I want to make sure I'm

in fact serving people fairly.

PANELIST:

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1	not listening incorrectly.
2	You have a federal preference system.
3	If somebody doesn't have a Federal preference,
4	they're still on your active list?
5	MR. GOUHEY: Right.
6	PANELIST: It's not the inactive
7	list?
8	MR. GOUHEY: Only people who have for
9	some reason have not been eligible at the time
10	when their subsidy became available, or that
11	were
12	PANELIST: The subsidy wouldn't
13	become available if you don't have
14	MR. GOUHEY: Or people that we could
15	not locate. In those cases, they become
16	inactive. In other words, if we send out a
17	mailing saying, "Please come and"
18	PANELIST: And they've been moved.
19	MR. GOUHEY: Right, they've been
20	moved. Yes.
21	PARTICIPANT: We have this problem in
22	my housing authority that people who put their

applications do not always know or are reminded, if they should move and they're on that list, that they should notify the Housing Authority that they have moved.

MR. GOUHEY: We've made a very strong point of telling everybody at the time they apply, if they apply in person, to make sure to tell us if they move. If we lose track of them, they will go inactive, and that's probably about -- it could be as high as one-third.

But they have to take a certain amount of responsibility in this, too. I have people who call me every time they move. I have other people that do not. There are some people I can find because I know where they are in the Village. They might only be two blocks away, and I've seen them, you know. If I can locate them, I will. If I cannot locate them, then, of course, there's nothing that I can do.

When it comes to briefings, this question was more or less asked at the

beginning, when I first started to speak, you know, about what do we do proactively to bring people in. I don't really see what we can do proactively unless we were to go to the briefings in the other housing authorities and tell them about the virtues of the Village of East Syracuse.

PANELIST: Is that a bad idea?

MR. GOUHEY: Not necessarily. But again, on the other hand, there are very few units available. The number of units that are going to be available at East Syracuse is going to be limited. I think we probably could absorb another 10 or 20, but that's probably about it, and that would gradual, too. If they were added a couple at a time, I think it could be done.

I think the Village of East Syracuse can be a good place for people to live. I also think that it's, in many ways, it mirrors the city. We have our poverty area. We have our working-class area, and we have a middle-class

area, all in within a population of 3,000 people. I'm not really certain that there's necessarily any advantage over the city to people, except perhaps in the school system.

The transportation is abysmal. You know, I would think that -- I would really like to see panels such as this consider issues such as transportation. When you're talking about housing, just to the same extent that you are looking at some of the other issues. Without transportation, without a rapid transit system that works, it doesn't really benefit somebody to be out in one small suburb and not be able to get to work in the city or another suburb.

About the only place where people who live in East Syracuse and can get to by bus would be either into the city or in East Syracuse. Otherwise, they would have to go down into the center of the city and transfer out, taking another 45 minutes to an hour.

MR. PADILLA: I was going to personally congratulate you for the report. In

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the future, if other people could do the same, that also helps us to look at the issue in the proper context. We have to take into account all those things before we make any judgments in particular situations.

So this is very helpful, at least to me, because you've been very honest and open and have given us a profile of what is the situation in the context of the Syracuse Housing Authority, and the Village that you are in. I think that's very helpful. If you have any other recommendations or solutions that don't necessarily have to apply to your particular area, but could be for the whole region, we would welcome them.

MR. GOUHEY: My experience in dealing with the city and the county and the others in North Syracuse is that they're all well-run agencies. The idea of sharing landlord lists inherently has a problem. I have, I think, 64 landlords, and I have 90 units altogether.

Most of these people have one or two units

available.

If I were to make a list without their permission and hand it out throughout the County, and if people were to start calling them on a regular basis when they only have a unit available one a year to every two years, this would create a problem with those landlords. However, if I could locate the ones who have high volume and high turnover and people who want their unit listed, then I'd be happy to share it with the rest of the County.

Otherwise, they could be receiving phone calls year round and not have a unit available at all.

PARTICIPANT: One of the reasons we both probably do not share any landlord list is because, when someone transfers, they have to contact the receiving agency. Some of those transfers call our office. They want to transfer to the county, we give them our landlord lists.

I guess I'm missing the point. If we

share with everyone, then it really doesn't matter. Sharing the lists is not a big deal. Someone who is coming into our jurisdiction has to contact us. We give them a list of where they want to move.

CHAIRPERSON TERRISITO: Would you be kind enough just to identify yourself for the record. I think we need that.

MR. WEAVER: Oh, sure. I'm Bob

Weaver from Pittsburgh Community. I guess

that's the reason we do not share the list

because someone transferring to us has to have

-- our jurisdiction has to contact us.

PANELIST: But you're saying that somebody that wants move into the area served your program, you would certainly make a list available to them.

MR. WEAVER: Oh, most definitely. We always do.

MR. GOUHEY: Now, when it comes to helping people find apartments, we will make a list available of those people who want to be

listed. I was 33 out of the 68. I probably will list more of them, but I haven't had the chance to contact them and see whether they want to be listed with us in that way.

Anytime anybody calls in with an apartment, I will list that, although I prefer it that they bring it in. Then I'll just post it on the board. I will help people with referrals if I think I know of a place that's available, I'll send them out. For example, if I know that one of my people is moving out of the building, and somebody else comes in, I'll give them that information.

I do serve the people on the program first. If other people come in who are not in my program and who are not transferring in, who are not on my waiting list or whatever, if they come in, I will try to help them, too. But I don't feel the same obligation to them that I would to my own people. I try to make sure that people who are currently renting, or trying to rent in the Village of East Syracuse,

who, under HUD Section 8, receive the first priority.

CHAIRPERSON TERRISITO: Michael, did you have a question?

MR. HANLEY: Yes. One of the issues that seems to be sort of driving the way that the system works with the four housing authorities in this county is the question of the legal authority to administer your subsidies.

Peter, you don't feel there's any restrictions? You could administer your subsidy anywhere within the County legally, but as a matter of policy, you have a cooperative agreement with the Syracuse Housing Authority and the other housing authorities. If someone chooses the unit in those, you will usually transfer the subsidy.

Now, Mr. Gouhey, you pointed out that there's jeopardy to your financial structure if there were no residency preference. And the reason for that is --

1	MR. GOUHEY: The reason for that is
2	we need to keep a residency around 85 to 90 in
3	order to support the costs of the program.
4	MR. HANLEY: You mean you need to
5	have more subsidy holders
6	MR. GOUHEY: Right.
7	MR. HANLEY: using their subsidies
8	in your village?
9	MR. GOUHEY: Right. I think it
10	MR. HANLEY: But that would only be
11	if you were not allowed to use your subsidy
12	outside the village.
13	MR. GOUHEY: That is correct. Of
14	course, that's not true of the case where the
15	one that goes to Sanford Housing Authority in
16	Florida. But, yes, basically speaking, within
17	the county that would be true.
18	MR. HANLEY: Can I ask why you think
19	that your legal authority is limited to
20	administering the subsidies within the Village?
21	MR. GOUHEY: As I understand it

and I've gone over this in great detail with

HUD from time to time because I have been concerned about finances -- we are chartered only for the Village. Unless we have reciprocal agreements with other people, we would not be able to administer them outside of the village.

MR. HANLEY: And if you were to learn from HUD that you were allowed to administer your subsidies outside the village?

MR. GOUHEY: Generally speaking, I would be delighted. It would simplify a lot of things for us. Portability, while I believe that it is beneficial to the tenant, is a nightmare for the Housing Authorities, in terms of other accounting, bookkeeping, and in many other things.

MR. HANLEY: But you've avoided that by doing transfers and --

MR. GOUHEY: We've done that as long as we could, but now we have started to bill.

MR. HANLEY: And why is that? Why don't the transfers work all the time?

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MR. GOUHEY: I believe the reason would be that there's a fair amount of pressure -- and Terry can correct me if I'm wrong -- of people moving out of the city to the point that.

For example, Christopher Community
had to close their lists. They were absorbing
them. But because they were absorbing so many,
they were not, as I understand it, able to
serve the people on their own lists.

MR. HANLEY: Okay. Now, this is an issue I think we missed before, and maybe we could have responses from Bob or Terry about this as well.

MS. WASS: One of the problems with continuing to absorb is that the fact that our subsidies may all be full. And if ours are all in use, they can transfer in, but we will need to bill the other agency for the work we do in managing that subsidy. We, as Bruce has said, also in our Syracuse, have absorbed for years, depending on the availability of subsidies.

But the availability of subsidies is much less 1 now than it was, so we're --2 MR. HANLEY: So the problem is you 3 don't --4 MS. WASS: We're getting into more 5 and more of a billing situation. 6 MR. HANLEY: Because your programs 7 8 are smaller? MS. WASS: Yes. 9 MR. HANLEY: You don't have a subsidy 10 available when someone wants to transfer in? 11 12 MS. WASS: That's correct. (Pause) 13 CHAIRPERSON TERRISITO: Where are we? 14 15 MR. HANLEY: I think we're deducing that one of the problems is created by the use, 16 17 disparity, and sizing of the housing authorities. I think Mr. Gouhey suggested that 18 there had been an increase in the number of 19 20 families that wanted to move from the city. 21 Have you seen that, Terry? 22 MR. KRESHER: We have more and more

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moving from the city to North Syracuse and Christopher and some to East Syracuse.

CHAIRPERSON TERRISITO: Could you do me a favor and say who you are when you're speaking; otherwise, the tape is not going to know.

MR. KRESHER: This is Terry Kresher of Syracuse Housing.

MR. HANLEY: Have we reached a point where the program barriers are stopping people from transferring? You're saying that if you can't transfer subsidies because you don't have one available, then you do the cross-billing instead?

MR. KRESHER: We've tried to absorb.

If Bruce has somebody come to Syracuse, we'll always absorb because we're able to. I've got the volume, and it's not a problem for us. I can always come up with another subsidy. Same with Sue's program or Christopher's program.

For Bruce to absorb one of mine is difficult. He has only 90 subsidies to start with. So

1 he'll bill me for that.

CHAIRPERSON TERRISITO: On this question of cross-billing, is there a better way to do this stuff?

MR. KRESHER: Good Lord, I hope so.

MS. WASS: If I could figure out one, we'd be happy to. No, this is --

CHAIRPERSON TERRISITO: Well, what about you guys who are doing it? I mean --

PANELIST: Let me --

CHAIRPERSON TERRISITO: Have you talked to HUD? I mean, have you talked about how to do it better? Is there something you would suggest about how to do it better?

PANELIST: What I've suggested in national meetings -- I'm not sure it's a great idea, but some people think so -- would be to give the new subsidies, the authority that absorbing a whole of subsidies or where people are moving a leg up with the application process.

So if you had 200 people come into

your area, then you have a leg up to get another 200 subsidies to replace some of to the ones that you've used up for other people.

As an antidote that may possibly interest you, I have one person who moved from Syracuse to Fairfax County in Virginia. I'm going to say it's a two-bedroom subsidy. Right down there, it's about \$1600. That's three people I can't help in Syracuse because I have to send that money to Fairfax County, and that does not seem to a great system.

Obviously, the opposite happens. If somebody goes to North Dakota, and the rent is only \$150, people don't move.

MS. WASS: As far as we see, there should be no reason why couldn't absorb this person in four years. If their reasoning is that this person would take subsidy that would otherwise be available to someone on their own list, then I say that their list must have, by now, proceeded to help people who came in much more recently than this tenant did to residency

1 | in that area.

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CHAIRPERSON TERRISITO: So there are no time limits?

MS. WASS: There is no time frame.

HUD, over a period of years since portability began, has talked about requiring agencies to absorb the subsidies within a period of time, such as a year or possibly two years on the outside. To my knowledge, this hasn't been done yet.

MR. GOUHEY: Bruce Gouhey, Village of East Syracuse. It's my understanding now that would work in situations like mine perhaps, if I had a period of a year or two to absorb. But when you get down to the Sanford Housing Authority, where they have a total of 75 units of their own, and they have 90 ports in, I would think that HUD has really addressed these issues.

What they've done is they've come up with a policy that satisfies equal rights and fair housing and this kind of thing, but what

they've done is they've turned the cost and the problem over to us. And at the same time,

Congress is lowering our administrative fees along with that.

So what we're doing is, when we take in a port unit, we get 80 percent of the income. That 80 percent might be in the case of Terry Kresher's -- well, \$5 or \$6 less than mine, because he has over 100 units. Or it might be \$5 or \$10 higher if it comes from an area where the FMRs are high.

I think it's a very unequal system, and I really think the responsibility for making it work should rest with HUD, rather than with the housing authorities. I don't really believe that HUD has taken that responsibility at this point.

MR. HANLEY: Okay. I think we're getting somewhere apart from the fair housing considerations. We're getting into some technical Section 8 administrative details.

But what started this was our

question about the jeopardy to your program if you were not allowed to have a selection preference for residents. And there is no jeopardy to you if you have to take in Syracuse Housing, people from the City of Syracuse, who are referred by the Syracuse Housing Authority. That doesn't change the amount of subsidy you are getting in your program, if you are able to absorb that.

MR. GOUHEY: That would probably be true. Where the disadvantage might come is . that we are in a small geographical area, probably 2 miles by 3; at the most, maybe 2 by 1. I'm not exactly sure. It's very small.

It's very easy for me to do my inspections and to deal with the people under various circumstances within a small area like that.

MS. WITHERAL: My name is Merrilee Witheral. I'm the Executive Director of the Fair Housing Council of Central New York.

Thanks for having me here today. Throughout

the morning, I've listened to the various discussion, and I do have, I believe, some information that helps to put things in context.

The Fair Housing Council of Central

New York prepared the analysis of impediments

to fair housing choice for the City of Syracuse

and for Onondaga County, which are two

separately incorporated bodies. How we're

configured geographically, I have maps here,

just to give you a sense of what the picture

is.

This is a map basically outlining the percentage of African-American residents in the city. And it's not going to be particularly illustrative just at a glance, but you get a sense of the minority population of the city.

The areas in white would be 0 to 5 percent, and then proceeding on. The red area is 80 to 100 percent African-American population. And this was done based on 1990 Census data.

How we're configured is that the city

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is in the center of the county, which sort of comes around it like a donut. This is the map of the county ratio demographics. Again, just for African-Americans and the percentage of African-Americans in these two Census tracts is between 5 and 10 percent and in this Census tract is from 10 to 20 percent. You can see the difference between the city and the county.

And that, for me, sets up a lot of what my concerns are with regard to the Section 8 Program and the interaction. I do agree that Syracuse Housing Authority and Christopher Community have a real good interaction and interplay in terms of how they exchange tenants and use the vouchers and certificates to move back and forth.

What we have in Syracuse is a overall minority population of 27 percent, which includes an African-American population of 20 percent. In Onondaga County, we have a minority percentage of 3.1 percent, which includes an African-American population of 1.3

percent. For the Village of East Syracuse, the overall minority population is 2 percent.

I don't have figures breaking out the actual African-American or other populations.

In North Syracuse, the minority population overall is 2.2 percent.

In the Section 8 Program, in the City of Syracuse, the percent of minorities participating in the active Section 8 program are 66 percent. That includes an African-American population of 62 percent. In Onondaga County, according to what we heard this morning, the overall minority participation in the Section 8 Program is 14 percent, which includes an African-American population of 12 percent.

So we can see a big difference in participation rates for African-Americans between the city and the county. So I think any effort to facilitate the ease of movement for Section 8 residents between these areas will have a positive effect on integration,

basically. I think anything we can do to facilitate that is helpful.

I recently had someone do a study of the Section 8 program just in the city of Syracuse. It was a student from the Public Affairs, Program at SU Maxwell School. And they found that more than half of the Section 8 participants in the city of Syracuse, live in areas which mirror their own racial makeup.

In other words, if it is a white section recipient, they live in an area that is predominately white. If they are African-American, they live in an area which is predominately an African-American area by census Tract, defined by census Tract.

So that's another issue within the program. Now, I don't have easy answers as to why that is. Earlier on, I heard some questions from the panel about discrimination complaints within the Section 8 Program. And I saw some skepticism when everyone saw that there were very few complaints. In fact, I

have to say the Fair Housing Council itself receives very few complaints from Section 8 participants.

Now, I don't believe that's because discrimination isn't happening to them. One of the things we find in the Fair Housing program is that, when we receive a complaint of discrimination, often it is with a referral from some Human Service provider, another agency of the Human Rights Commission.

And unless we're constantly interacting with that complainant, as we test their case, as we refer their case to legal representation -- and as we wait for two or three or four years for HUD to investigate it, or a wait for two years for it to come up in Federal Court -- we have to maintain constant contact with that client or we lose them.

Just like everybody else in the world, they've got other things to do, other concerns and bigger issues than the fact they were discriminated against. The other sad

truth of the matter is if somebody has been discriminated against and comes to us, chances are it that it is not the first time they've experienced discrimination, nor will it be the last. And it just doesn't have that looming importance that we in the field might ascribe to it.

With the Section 8 program, I would submit that there's probably the same thing happening, plus they've got a 60-day deadline. So I think that that may have an impact. You know, I can't verify that, that's just an opinion as to why we may see fewer complaints from Section 8 participants than we, in fact, see from the population at large.

The other thing that could into play is that, in New York State, Section 8 is not a protected class. Landlords do not have to rent to Section 8 participants. Given the fact that there are certain landlord lists who will rent to Section 8 participants, it may be a self-selected group of those less likely to

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discriminate.

So that's another possibility. We've got a list of landlords already who may be less likely to discriminate in an illegal manner than landlords in the general market. So that's one thing that I thought of with regard to that.

I do believe that residency preferences for the Village of East Syracuse and North Syracuse are problematic, not because they have a discriminatory intent. I certainly don't believe that either of you operate with that in mind, but just based on the fact that your minority populations are so much lower than those of the other areas.

Now, I understand from this morning's conversation that you will accept the transfers with Terry's program and Peter White's program.

And I think that's certainly is a step in the right direction. I don't know if it's enough, though.

As a recipient of the Section 8

Program, somebody who is new to it, and doesn't know how it works yet, you know where you applied, and you think, "Okay, well, here's where I go find my place to live," and you get a landlord list that lists places in that same jurisdiction. And I think there's a prevailing understanding that this is where you go, and this is what you do, and you do it within 60 days or else.

And I understand that the programs have been very flexible. I've heard some very complimentary things about Syracuse Housing Authority's program lately, I will say. But I think that, as a recipient, there isn't a lot of thought about other options.

If somebody presents you with a certificate or voucher, that's a big thing.

That's a great moment. I don't think people are thinking what else they could do.

And so I think the extent to which we could have a combined landlord list would facilitate the process of greater integration

throughout the Syracuse area as a whole. I
think the residency preferences are problematic
to the extent that the minority populations of
those villages, with residency preferences, are
so much lower than the surrounding communities.

And I also have some concerns with regards to the occupancy standards maintained by the Housing Authorities. All of the Section 8 programs, as of last year, when we did the analysis of impediments, operated with an occupancy standard which takes into consideration the age and gender of children in a family in determining the required apartment size and thus the required certificate or voucher allocation for bedroom size.

I think that taking into consideration the age and gender of children is, in itself a violation of the Fair Housing Act, because that's a decision for families rightly to make about how to assign their sleeping arrangements and whether or not it's okay with that family that three kids are in

one bedroom or that a boy and a girl who are age 5 may share a room.

I think it's more restrictive than the guidelines that HUD currently relies upon, which are the building officials and code administrators standards for occupancy, which just take into consideration the overall living area, habitable area, of a dwelling. And I think the impact this could have is, again, a discriminatory impact against very large families, and also against some immigrants and refugees.

The average family size for refugee families in the city of Syracuse is six. And so those standards are applied in such a way that we're talking larger bedroom sizes than are available in the community.

There's a scarcity of affordable housing in the community. And very few of the overall apartments available have more than three bedrooms. According to the consolidate plan for Onondaga County, it says that 21

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percent of certificates and vouchers are for three or more bedrooms, which includes a 3 percent allocation for four- and five-bedroom units.

So if we're talking about larger families for refugees, and if we're just simply talking about larger families in general, the requirement that they find a unit deemed of suitable size by the Housing Authority, is going to have a prohibitive effect in terms of what --

MS. WASS: Are you saying, though, that the Housing Authority standards are more stringent than the HUD Standards in this?

MS. WITHERAL: Yes.

MS. WASS: I don't believe so.

This is Sue Wass from North Syracuse. We have in our HUD regulations the requirement not to allow a living room to be used as a sleeping room. A bedroom or sleeping room for each two persons, we use it, in our Syracuses, as quidelines.

The family may choose a larger or smaller unit if they wish, as long as -- Whether they're boys or girls, HUD would like us not to put more than two people in a room for sleeping purposes, and it's written into our regulations.

MR. GOUHEY: Bruce Gouhey, East

Syracuse Housing Authority. Not only is it a question of HUD standards, there are also state standards, and there are building code standards. I mean, you're talking -- we're only allowed, I believe, to have so many people in a certain building or unit at a time.

MS. WITHERAL: Right. HUD's interpretations with regard to occupancy standards almost invariably defer, if there are more restrictive occupancy or fire codes, for the number of persons per dwelling. And again, if occupancy standards are solely designed on the basis of persons per dwelling, we've eliminated one of the issues.

When the occupancy standards are

designed in such a way as to tell families where they put their boys, where they put their girls, depending on what age they are, I think we're getting into iffy areas with regard to gender and with regard to looking at the age of occupants. I think we have an occupancy standard for persons, regardless of age, regardless of gender. That gives a little bit more autonomy to the family.

And my only point here is that the effect of this may be requiring families to be renting apartments which are more expensive than they would otherwise have to rent. I understand that it has a beneficial effect with regard to limiting crowding. I understand that, but it may require families to be renting apartments which are more expensive than they would absolutely have to rent.

And the other thing is that if you have a smaller family, using up your four bedroom and five bedroom certificates, the really large families could be edged out

entirely. Now, how you put this into practice is something I admittedly do not know. But from looking at the administrative plans, this is just one of the concerns I've identified. That's all I'm trying to say.

I think it's an issue that requires some attention. I'm not trying to say that you're doing anything that is terrible for families. I think the motivations are probably overall very good for this. I'm just raising some of the problems that it could have; unforeseen consequences, perhaps.

MR. HANLEY: Merrilee, other than the issue of whether or not the family is spending a larger percentage of its income, the only way it would have an adverse effect is if people weren't able to find the unit and had to turn back the subsidy.

We could check that by finding out from the Housing Authorities what the success rate is for large families, and whether or not there's a negative impact. Is that right?

MR. HANLEY: Can I ask you about another area that I know you've spent a lot of time on? You did the analysis of impediments. You outlined the poverty concentrated Census Tracts. Can you describe how that breaks down between the city and the county?

MS. WITHERAL: Let me just take a look at it here. I've got the analysis of impediments here. I haven't committed a lot of that to memory, I have to confess.

CHAIRPERSON TERRISITO: Have you finished your presentation, or is there more to it?

MS. WITHERAL: I think that's all I really have to say.

CHAIRPERSON TERRISITO: All right. I just wanted to be sure you didn't have other things to say before we ask you questions.

MS. WITHERAL: The medium family income for the overall MSA is \$41,4000. And in Onondaga County, five of the counties 82 Census

Tracts are defined as low- and moderate-income areas. One of those is an area with a public housing -- not a public housing project, but one of the subsidized projects, Tract 11102.

And some of the other tracts are not those with the higher minority concentration.

Of the three areas in Annandaga

County, with minority populations in excess of

5 percent, two of those are considered

low-income, and one is considered

middle-income. Also, two of those areas with.

the higher minority populations have subsidized housing projects within them.

The other Census tract which has a higher minority, higher than 5 percent, minority population is between the Annandaga Nation Territory which has, of course, a very high Native American population. And the South part of the City of Syracuse, which has a very high African-American population. And the other Census tract, which is higher than 5 percent, is right between those two areas.

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1	MR. HANLEY: How many Census tracts
2	are there in the county, outside of the city?
3	MS. WITHERAL: In the county, outside
4	of the city, there are 82.
5	MR. HANLEY: And there's only five
6	that are low or moderate income?
7	MS. WITHERAL: Yes.
8	MR. HANLEY: And where the minority
9	concentrations are, is it two out of three
10	low-income Census tracts?
11	MS. WITHERAL: Uh-huh.
12	MR. HANLEY: Okay. So typically,
13	then, somebody that's finding a Section 8 unit
14	outside of the City is more likely to be
15	located in a non-poverty Census tract, right?
16	MS. WITHERAL: Absolutely. There are
17	just so many fewer poverty areas.
18	MR. HANLEY: And what would the
19	comparison figures be for the city?
20	MS. WITHERAL: I do not have the
21	comparison figures for the city with me this
22	morning. I apologize.

CHAIRPERSON TERRISITO: Do you have them at all?

MS. WITHERAL: Yes.

CHAIRPERSON TERRISITO: So you can provide us with these?

MS. WITHERAL: Yes. Actually, I can make those part of my written comments that I'll submit.

CHAIRPERSON TERRISITO: I'd like to open this up to more general questions on the part of the panel, to the group or the body as a whole. I had one that had to with this questions of the impediments and two that were identified were transportation and rent as being factors in the concentration of poor people where they are, the fact that they don't have the mobility.

Now, are there any other factors that we should be informed of that might be impediments along the same lines? What can you do about it? And if you cannot do anything about it, who can? And what suggestions have

to be a serious impediment? 2 Who would like to answer that? 3 PANELIST: I have a subject, but I don't have any answers for it. 5 MR. MURPHY: The answer is clearly 6 for me, and for us, I think is the need for 7 more jobs. And if we're talking about move to opportunity and portability and incentives for 9 people to change, make a radical change in 10 their life, there really has to be an incentive 11 for them to be able to do that. 12 One of the most compelling ones, to 13 want to help them get through these 14 transportation struggles and finding other 15

you got to correct something that seems to me

I don't know how and who. Everybody seems to be talking about all that, but nobody seems to be able to come up with any of it.

to get a decent job out of it.

places to live is the possibility of being able

MR. HANLEY: Now, I'm really curious that you should identify that, because

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basically I think you're answering a question that I think you raised earlier, which is should you be doing more to promote minority families to move outside of the city. And I think you're telling me the jobs are outside the city.

MR. MURPHY: No.

MR. HANLEY: What are you telling me?

MR. MURPHY: I'm saying, Michael,

that jobs anywhere and everywhere -- I really don't differentiate between jobs in the city . and the county. Maybe, Michael, I'm answering a question that hasn't been asked, because we've all been thinking an awful lot about what's going to be happening to the welfare system and the changes that are looming in front of us.

And I'm not so fussy as to think as to where the jobs have to be. But it has got to be there someplace for all of us, for all of our programs.

MR. HANLEY: But if we are to find

from subsequent speakers that the jobs are now 1 located not in the City, but outside of the 2 City, does that raise the ante for providing 3 some motivational counseling for the Section 8 4 Programs to let people know about those 5 opportunities, to expose them to the potential 6 favorable aspects? 7

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MR. MURPHY: Well, it may, it may. And I certainly don't have any great expertise in the area. I do know that I can share this. with you, though, and it's not in the Section 8 For me, it's a comparable population, it is our own residents from our own housing developments.

We did a survey very recently of the kinds of employment that our people have, and I might add, also, that 60 percent of our residents, our family residents, are employed. What kind of jobs are they employed in? They're employed largely in entry-level positions, in the health care, health services, hotels/motels kinds of jobs, overwhelmingly.

And that's I think that's maybe reflective of where we have gone as a community, in the kind of jobs that we have to offer to folks. But I suspect there wasn't going to be a great deal of difference between those kinds of opportunities for Section 8 recipients than it is for public housing tenants.

But, anyway, however it's considered, we just need more employment opportunities.

CHAIRPERSON TERRISITO: Does anybody. else have any comments as to this?

MS. WITHERAL: I do. I just wanted to say that last year at this time, when we started compiling information for the analysis of impediments, we found that 60 percent of the areas major employers, defined as those with 300 or more employees, are located outside of the city limits of Syracuse.

That included almost all of the manufacturing enterprises in the community, and it did also include fewer than half of the

service related business. Most of those were found to be located in the city, and of course, you know, you see the differences in wages and security types of positions that they are.

CHAIRPERSON TERRISITO: So

de-concentration would help in this process, if ·
we were able to get some of these folks,
whether it's public housing or the Section 8

folks out there.

MS. WITHERAL: It certainly seems so.

PANELIST: Are you familiar with the

FSS Program, Family Self-Sufficiency Program?

MR. HANLEY: Why don't you describe

it?

CHAIRPERSON TERRISITO: Describe it.

PANELIST: We're quite proud of what we're doing in Syracuse with it. We're one of the few housing authorities, I think, in the nation that have completed their obligation as far as HUD is concerned, and we're doing more than that. We have about 400 in the FSS program.

This is a program where people who are Section 8 have the option to sign a contract where any earned income that they garner, after they sign the contract, any increase in rent because of earned income is escrowed for them. I'm going to give you a Reader's Digest version of the program.

It's given back to them. They're able to use if for whatever they may need.

Oftentimes, we have over 400, and we have 100 maybe 700, or 110, that have escrow accounts at this point.

Oftentimes, they'll take that escrow account and buy the car that they need, provide the transportation, so they can go out to GE or out to Martin Marrietta, wherever it is and hook up with that job. They're also mandated to do something about becoming self-sufficient.

We have all sorts of situations, including baby sitting, transportation, what else is needed, lined up to help people get to that point. Transportation is the biggie.

Oftentimes, and we've had people walk out with \$7000 in their escrow account, so we can get as high as \$20,000.

It's something that does work slowly, but it does work. It moves people out of the welfare situation and into the position where they truly live wherever they want, because transportation is no longer a big factor. The bus doesn't work.

CHAIRPERSON TERRISITO: Any other comments on this?

PANELIST: May I make one or two comments to Merrilee's presentation? One, 60 days is not necessarily the limit. We ordinarily will extend to 120 days anybody that shows any effort at all as far as looking for a unit. They have the maximum amount of time that's allowed by HUD, if they show any effort -- that's Syracuse Housing -- any effort at all towards looking.

And the other, as far as the bedroom size situation that was described before, the

standards that are set up are to give the person the certificate or the voucher. If they're given a four-bedroom voucher or a three-bedroom voucher or a five-bedroom voucher or certificate, they can still use a smaller unit if they want, as long as there's other rooms for sleeping.

It's still the choice of the family.

They don't have to rent that four-bedroom.

They can rent the three-bedroom. They can rent the five-bedroom if they want.

There are certain groups that their ethnic situation, seems that they want to -you can rent a much smaller unit. We don't
care. They can live there like that as long as
they we meet the standards that HUD demands,
that it's possible for no more than two people
to sleep in a room, whether it's the kitchen,
or the dining room, or whatever, we'll okay
that unit.

We try and make it as possible as we can for them to be successful in their search.

And it's their own choice. If they want to rent something smaller, that's wonderful. That's fine. In the case of the voucher program, they're able to keep some of the change.

CHAIRPERSON TERRISITO: I think we have two other folks that want to comment.

MR. WHITE: Peter White of
Christopher Community. I just wanted to pick
up on one of the comments of Merrilee about
size of units.

I cannot remember of late that we have any four or five-bedroom units in the County. And I can attest that Christopher Community's attempts in some locales to develop duplexes of large size that would accommodate larger families that might want to move have not been met by the welcome mat.

In fact, there's a sign out that says "Go Away," unfortunately. And sometimes the funding sources aren't always in place to help us when we have some possibilities -- the

timing of funding, of developing our own housing.

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We've developed some larger bedroom units in the City, some of which go under Terry's program, under Section 8. But for families in need of units with greater numbers of bedrooms, that alone is an impediment, due to the lack of their not being in housing stock.

MS. WITHERAL: Merrilee Witheral from the Fair Housing Council.

Also, in the analysis of impediments, we took a look at zoning. And it was not an exhaustive look at zoning ordinances, but it did determine that within the County there are a number of towns who have what may be excessive requirements for the development of multi-family residences, requiring more than 5 acres. And also, you know, high lot size requirements for mobile home parks or the prohibition altogether on that sort of affordable housing.

So I certainly sympathize with that.

There are just very few larger units available

at all within the area. And I also should say

that, while we haven't talked about this a lot

this morning, there are a number of barriers faced by persons with disabilities, especially

7 mobility impairments in finding housing.

We found objections to the locations of group homes by citizen groups, at local -in certain cases, local governing bodies.
We've also simply found that the availability.
of accessible, affordable housing, especially considering that most persons with disabilities in the community are low-income families just presents a tremendous burden in terms of finding a place to live for anybody who needs accessible housing.

MR. GOUHEY: Bruce Gouhey, East

Syracuse. Going back to the issue of
employment, there are some things that happen
that I simply don't understand. Within two to
three miles of the village, we have Carrier,

which is a large employer, and also Chrysler, which is a large employer.

And yet I don't see any of my people either feeling inclined to go there or being able to go there. I don't know what the issues are exactly, and I wonder if it's employability.

But, again, I think it's transportation because there's no way to get there. They're very few people willing to walk two and three miles.

MR. HANLEY: In a Syracuse winter.

MR. GOUHEY: In a Syracuse winter.

I mean, I don't know exactly why it's not working. It's not that the jobs are not out there within a reasonable -- I mean, if they had transportation within a reasonable distance, but they simply may be unemployable in those environments, or many of them may be. I don't really -- I don't really know what's happening there or why.

But I do know that some of those same

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companies do employ some of the people from the

Housing Authority on a temporary basis at much

lower wages. So make of that what you will.

PANELIST: You stated that there were these companies outside of the County, meaning outside of the --

MR. GOUHEY: Within several miles of the village.

PANELIST: Are there any Fair Housing choices near them within a 10 minutes walk?

MR. GOUHEY: I don't believe that
there are. I'm not 100 percent sure. People
from the county would probably be able to tell
you better, perhaps Merrilee. But I haven't
seen anything. I mean, there are developments
that are reasonably close, but they're usually
exclusive. Not exclusive, but excluding people
who are on welfare. People who are on Section
8, this kind of thing.

And if we are strict, if Merrilee thinks we're strict, as far as occupancy standards, I had trouble moving into one of

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them with my two children in a one-bedroom.

They didn't want us to even move in that way. 2

So, I mean, we are -- when it comes to 3

occupancy standards, we are not as strict as

many of the housing developments in the County; 5

and these are still low-income developments. 6

> I'll certainly vouch for PANELIST: what Bruce says. There a number of apartment complexes within the community who have occupancy standards which violate the Fair Housing Act. As a matter of fact, earlier, someone mentioned Longley Jones and how manage a great deal of the housing stock in the community.

Earlier this year, we settled a familial status discrimination case against Longley Jones who turned a family that included a woman and her three children, who were living in a domestic violence shelter, and ended up staying there an extra month and a half because they had such a problem finding housing. Longley Jones is one of those places that at

least used to maintain an occupancy standard which had a discriminatory impact on families with children.

Also, someone mentioned the larger housing complexes as knowing enough not to violate the Fair Housing Act. Just a couple of months ago, HUD issued a finding of discrimination against Orchard Estates, which is a very large complex, over 300 units, in Mattedale, for discrimination both on the basis of race, and on the basis of familial status.

Our testing indicates that that's widespread and very common. We get reports faster than we can test them, faster than we can file complaints against them.

CHAIRPERSON TERRISITO: Can I assume that both of those examples are housing developments that allow Section 8 people?

MR. GOUHEY: I'm not certain.

Does Franklin Park allow Section 8?

PANELIST: Yes.

MR. GOUHEY: Okay. Then I quess they

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don't.

PANELIST: Is it because no one approached them about it?

MR. GOUHEY: I can tell you, only from my own experience in living, there that they're very concerned that people are able to work and are working, or that they have a fixed income or they're retired. They seem to prefer those preferences. Anything else, they seem to find a way around.

CHAIRPERSON TERRISITO: Let me ask the larger question.

MR. GOUHEY: Well, it's higher than what our certificates will bear.

CHAIRPERSON TERRISITO: What names are used for recruiting landlords for the program? What is the process that you go through?

PANELIST: There is one landlord association that meets on a regular basis. And every year or so, I'll come over and talk with them, present our wares, and hope that we're as

successful with them as we have been in the past in explaining the Section 8.

Explaining, like now, the differences in the new HUD rules could make quite a difference, I think, as far as making it a little bit more landlord-friendly. The things that Susan explained a little bit earlier, and the no endless lease, being able to collect the full security deposit.

One of the other things that was a big impediment was when we were forced to allow tenants to move on with a minute's notice and allow them to use the Section 8 subsidy someplace else, which was totally unfair to the landlord in any case that you could possibly come up with.

The tenant was still able to go
through and stay on the program. They're not
allowed to do that anymore. They have to
give -- or are required to give a written
notice both to the authority and to the
landlord. And it has to be a 30-day notice,

which is a reasonable thing to ask, I think.

That will make a big difference to the flavor

of the program, as far as the landlord is

CHAIRPERSON TERRISITO: It is now

12:15. We were supposed to close this session

at 12:00. I do hope that all of you have

presented will provide us with any

documentation on any questions that we

presented to you when you have it available.

Since we have waited this long to close this session, if we could spend another five minutes letting anybody else in the audience has any questions they might want to pose to the panel or to the presenters.

Hearing none, I guess we can close this session. Thank you very much for participating. We really appreciate the information and your presence and your time that you've taken to be with us. And we hope that you will stay for the rest of this, because we will have a very interesting

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concerned.

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AFTERNOON SESSION

CHAIRPERSON TERRISITO: Before we go into the second round of panels -- and the first one will be moderated by Michael Hanley -- there were a couple of questions that we just wanted to place to the folks who were here earlier this morning.

One of them is about this issue of the problem with transportation, and the question we have is, is anything being done to address this as an issue? Is there any work . being done to deal with the fact that transportation has become impediment in terms of people being able to get around, get jobs, et cetera, and be able to move within the context of this area?

And also, I understand there may be some legislative changes coming down the pipe, that would have -- we don't know whether it's adverse impact or will be helpful in terms of this transportation problem. And I think it's Peter White that had some information on that.

MR. WHITE: Peter White from Christopher Community.

One of the questions that came up was in the break had to do with identifying what might be happening in the area of our local transportation. One of the situations being that our regional transportation authority faces year-by-year support from the state legislature.

This past year, unless there was a special state input of funds, there was the possibility of the elimination of many routes and jobs on the Central bus lines. It would have effected something like 21,000 jobs in Onondaga County alone. That's the same system that we are depending on in many ways, not only for jobs, but to help break down some of the barriers as far as housing goes.

Recently, one of the state

legislatures has made a proposition to the

Governor of the state legislature to find some

form of permanent funding, whether it be

through a mortgage tax, an additional penny on the state gasoline tax, or something that could provide dedicated income so that these large deficits could be avoided by Central.

And if that can be done, it obviously enhances or maintains, if you will, job opportunities and contributes to the possibility of further housing opportunities in our particular county, in our particular regions. So we just add that thought.

CHAIRPERSON TERRISITO: Thank you very much.

MR. HANLEY: There was another issue that we were kind of worried that we may spend a lot of time on detail. And we sort of missed the obvious here. I want to just ask a general overview question of Terry or Fred.

Merrilee's maps show a very high extent of residential segregation in the city versus the suburbs. We have obviously a 27 percent minority population of the city and mdepending on the classes, 2 or 3 percent

outside the city. And she also mentioned that
the -- even within the city, within the Section
8 program, there was this fact of that, if
you're black, the chances are -- more likely
than not, over 50 percent -- that you are
living in a Census tract that's predominately
black. Conversely, if you're a white subsidy
holder, you're living in a Census tract that's
predominately a white Census tract.

Our question is whether this is something that you think is beyond the role of being inappropriate for the housing authority to address in designing its policies and implementing its programs? Is it something that's just too big to deal with?

MR. MURPHY: Fred Murphy, Syracuse Housing Authority.

It's a very difficult question. And to answer it honestly, I would have to say that we have not, to this point, considered as part of our mission to break what have been historic housing standard or housing-impacted

neighborhoods, to try to break open impacted neighborhoods.

I think it is accurate to say that we haven't been asked to do it, either by any supervising agency or any supervising entity to make that part of our mission. I think that that's probably the largest reason why we have outstanding. We have not even raised the question of ourselves.

Quite frankly, as I said to you in the hallway, we really have never considered it until you called me and said, "Can we join together and do this program?" It was eventually was awarded to Rochester to try to begin to consider all these issues and take some more direct action, to try to break it out.

But that's exactly what this city has been, and our program has done not very much to change that from a programmatic basis.

MR. HANLEY: We really appreciate your candor. And I think it will help us in

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our questioning with HUD, about where, what policy directions, it sends down the line. I'm glad we could clarify that.

PARTICIPANT: Well, the Fair Housing
Act that precipitated Section 8 was an
understood commitment on the part of the
Housing Authority. When and where did it get
watered down? Where did it lose as part of
your mission to really take care of Fair
Housing?

PANELIST: No. Fair Housing is, at.

least as far as my understanding is concerned

and historically has always been concerned, is

that it is not a proactive action. It is a

defensive action. It is to block others. You

stop others from discriminating.

You do not try to control the consumers or the participants in the program, you try to stop certain behaviors and actions that historically have been used by providers of services in housing.

Should they choose to use them, at

least in regarding the Section 8 program, you try not to limit people's choices. And if others who are in a position of providing housing and services and they want to limit people's choices, and it is against the law, then you act to stop them from doing that, violating the law.

PARTICIPANT: But in doing what --

PANELIST: However, that's -PARTICIPANT: -- you're doing, you're

perpetuating the very same thing that existed at the time that the Fair Housing started, and it started to give a fair and equal opportunity to people who had been discriminated against.

PANELIST: I'm sorry, I have never interpreted the Section 8 Program as to ever, ever act --

PARTICIPANT: No. I'm talking about --

PANELIST: -- proactively and affirmatively to try to break down impacted neighborhoods.

PARTICIPANT: I'm talking about the Fair Housing. The whole Fair Housing Act.

Look at its impetus. I mean, the genesis of it was to do the very same thing that we are here doing a fact-finding on.

And years later, we find that the same thing that existed, if not worse, now exists. The whole genesis of it was to give fair housing opportunity to minorities who had been shut out and did not have an opportunity to live in decent housing across this country. And there were other things put in place to implement that, Section 8 being one of them.

PANELIST: I don't know how to answer any better than I already have.

PARTICIPANT: It's okay. I mean, I, you know, I just made the statement that you said earlier, that it was not your thing to take a proactive role. And I understood that very clearly, and it seems to be the opinion of all of you.

However, sometimes in just simply

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saying to people, "You have a choice" --

If I am a beaten-down poor person who has not been able to do very much, and I've been on a list for two or three years and you're hanging over my head, I'm not going to shake the water too much. I'm not going to rock the boat.

But I would certainly expect those of you in the authority to say, "While you can live where you want to, you have the right to live other places." And I don't know if that's being done, and that's why I'm asking.

PANELIST: I think we do that.

PARTICIPANT: "You have the right"?

PANELIST: Well, I don't know what words exactly we use.

PANELIST: But we do say people can live wherever they want to live. We do tell them that in the briefing session.

PARTICIPANT: "You can live wherever you want to live. You have a right to live wherever you want to live. As a minority, how

1 | does that hit you?"

PANELIST: Well, I guess we were discussing this in --

PARTICIPANT: It's semantics. But as a minority, if I heard the words that I have a right, as opposed to "You can live where you live." I live where I want to live, where I don't shake the boat. I got a roof over my head. Somebody is going to subsidize me, and I've never been able -- I would love to live to out there in that place, where the school is better and all that, but I'm scared. And if you tell me if I have a right, I may get up enough nerve to try it to find a place out there.

But if you say, "You can live where you want to live," I may think where that I want to live is this area, this geographic area that's impacted by people and has been for years.

CHAIRPERSON TERRISITO: Mr. Shoame, did you want to say something?

MR. SHOAME: Well, one is the same question. Perhaps I may try to phrase it in a different way. I heard you say very clearly that, up to the point, the Fair Housing, as such, was another mandate, or you have not considered that as a sort of measured mandate. And you also said your supervising agencies and organizations have not reminded you that such is your mandate. I heard that very clearly.

Given that, as far as you know, is there anything in the statute that we have available on the book that would prohibit or discourage you from taking an affirmative posture?

MR. MURPHY: I don't know. I do not know the law well enough to answer.

CHAIRPERSON TERRISITO: Does anybody else in the room know?

PANELIST: Up until now -- and I'm talking about the last year or so -- our mandate seems to have been to house people in decent, safe, and sanitary housing. No one has

said that you wanted us to move people to non-impacted areas until very, very recently.

The first we heard about it is when we tried to go and get this grant that

Rochester got. We talked about that before.

We were very successful in putting people into decent, safe, and sanitary housing. HUD has told us, time and time and time again, do not steer people anywhere, okay. And that something we've tried not to do.

The only time I ever steered anybody is when I had somebody that was disabled and mobility-impaired and I knew where there was a unit that they could use if they needed to.

And unless I told them that, they just wouldn't be able to find it.

Other than that, we have not done
that because we've been told not to steer

people, not to discourage them from living in
an impacted area.

CHAIRPERSON TERRISITO: But do you make a distinction between steering, which I

understand is a problem -- and it would be a problem under most circumstances, I understand -- and giving people the kind of information that perhaps would encourage them to consider other places? I mean, do you see a distinction there?

PANELIST: Yes, I do. And what we've tried to do, since we've been told to do this, is to point out to people that they can move anyplace that they would like in the country since that has been available for a certificate and a voucher holder. They can move anyplace they want, and they're welcome to do that.

If they move under certain circumstances, we can handle them in Syracuse; otherwise, they have to move to another authority. We do the best we can to point them in the right direction to make the contacts that they need to in order to do that.

CHAIRPERSON TERRISITO: Is this done in the briefing sessions?

PANELIST: Yes. Everyone is briefed

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by a video that we use, so everybody gets the same briefing. And they get a booklet that lists all of these opportunities, including the information about moving to a better school system, or where jobs are more available.

Those things are listed.

We also bring people back to the desk after they see the video and try and answer any questions they have and encourage them to get out there and find a unit as soon as they can, do the best they can to fulfill their . obligations, in order to see that they are housed.

CHAIRPERSON TERRISITO: Can I assume that the other jurisdictions do a similar thing?

PANELIST: I don't think anybody else uses a video other than Syracuse.

CHAIRPERSON TERRISITO: Is it

possible to have copies of the documents used

to do this encouraging, the video that's used

to encourage people?

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PANELIST: I couldn't give you a copy 1 of the video because it's copyrighted. 2 you're welcome to view it if you would like. 3 CHAIRPERSON TERRISITO: You could buy 4 it. Can the commission afford a copy of your 5 6 video? PANELIST: How many millions is it? 7 PANELIST: Well, in any case, I'd be 8 glad to supply my briefing manuals. 9 PANELIST: We do have an education 10 packet. 11 CHAIRPERSON TERRISITO: It's an 12 information packet, I'm assuming. 13 PANELIST: It's a briefing manual, 14 information packet, briefing packet, whatever. 15 CHAIRPERSON TERRISITO: Let me ask 16 just one follow-up question on that. 17 18 Using those briefing packets, what's the response of people? I mean, once you've 19 20 given them the video presentation and the packet of material, do you find that people 21 22 want to consider places other than your

1	particular jurisdiction? Do they want to move
2	beyond borders of your jurisdiction?
3	PANELIST: In some cases, they do,
4	yes. We make it very easy for them to,
5	especially when it's one of the surrounding
6	areas to do that.
7	CHAIRPERSON TERRISITO: So there has
8	been some level of interest on the part of
9	applicants?
10	PANELIST: Certainly, yes. And we do
11	everything we can to encourage them, short of.
12	looking for units.
13	PARTICIPANT: If I were to come to
14	you and say, "I want to live out in the
15	suburbs," do you come and tell me, "Do you know
16	you can live out in the suburbs if you want
17	to?"
18	PANELIST: We would explain to them
19	that they move anyplace that they would like.
20	PARTICIPANT: Well, that's different
21	from

PANELIST: Do I say you can move to

the suburbs? See, I can't say that we say those specific words, you know. But we try to explain to people that there are choices that they can make. If they have concerns about the schooling or being near their job, they should be able to use their subsidy anyplace that they would like, including the suburbs, you know.

CHAIRPERSON TERRISITO: Mr. Shoame.

MR. SHOAME: I think the point attempted to be made here is this question of subjective culture or the subjective feeling. bring to a setting. The statement you made, the phrases you use -- "You have a choice, and you can live anywhere" -- these abstract statements are absolutely correct.

However, to a person who somewhere in their minds has ruled out, has drawn a line, those are the areas I, as a member of a protected class, can live they feel. For some reason, they have come to the subjective conclusion, they cannot.

So to say that you can live anywhere,

I'm afraid that they do not get the full meaning of what your intended meaning. In other words, somewhere we have to recognize the psychological barrier.

It is not the fault of housing authorities and authority officials. I'm not saying that. But if we truly mean to convey the meaning of free choice, I think the language has a great deal of sensitivity and has to pay to the meaning of language we use, particularly the recipients of those potential beneficiaries.

Otherwise, we are finding this cannot be translated properly by the recipients. And I think there's a great deal of psychological reality we have to recognize and admit into the public discourse.

PANELIST: I'm hearing what you're saying, and I totally agree with what you're saying. What I will do, in my case, because this has been brought up to me now, I'll do the best I can to explain to people that they can

move to East Syracuse, or ask specifically
where it is that they would like to move. It's
very easy for us to do, and I'd be glad to do
it. If we were doing anything wrong before, I
didn't realize it.

CHAIRPERSON TERRISITO: I'm going to take the prerogative of the Chair to move this along.

Unfortunately, we're going to have to stop this --

MS. WASS: I'd like to make one more comment about this, if you don't mind.

CHAIRPERSON TERRISITO: Two minutes.

MS. WASS: Thank you. Suzanne Wass, from North Syracuse Housing Authority.

There is one component of our housing program which does help to move people a little bit from really impacted areas. As I perceive it, impacted areas sometimes have very poor housing, and it's housing that would not meet our inspection standards for the program.

So inasmuch as a person chooses a

place which is inappropriate for the program, they're encouraged to choose other places where the housing is better. And I think goes for pretty much everybody because one of the intents of the program is to move people into housing which is of a better quality than what they can afford without the program.

And I'd just like to make one other comment about our own agency. Part of our residency preference includes people who work or are expected to work in the Village of North Syracuse. Wherever they come from, they're expected to have a job in North Syracuse in order receive our local preference.

CHAIRPERSON TERRISITO: Thank you.

We're going to move now into the panel about federal changes in Section 8 programs and their impact, which is now going to be moderated by Michael Hanley.

MR. HANLEY: And without further ado,

I'm just going to ask our presenter from HUD to

do her presentation.

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I would like to thank you for making the trip from Washington to appear. We think this information direct from the source is very valuable.

Please go ahead.

HUD REPRESENTATIVE: Okay. I'll try
to keep my remarks brief because I don't know
what you may have already gone over with
housing agencies in the morning. And then if
there is anything I touch on you want to cover
in more depth, I'll respond to your questions.

We came up with a revised Section 8

program rule which took effect last October of

'94 and which made a few changes to the Section

8 Program. There were also some changes in our

appropriations law last year that you may have

discussed already. I'll touch on them.

In the certificate program, the security deposit had been limited to \$50 or the total tenant payment, which ever was greater.

That has changed so that a owner may now charge a market-rate security deposit; whatever an

owner typically charges for his rentals, he can charge to Section 8 assisted families.

The main impetus for that change was that housing agencies were getting tremendously bogged down in the administrative work of processing landlord damage claims and mediating disputes between tenants and landlords concerning who actually did the damage and what it was worth.

There were also views that if tenants were not required to put down very much in terms of a security deposit and had not much at stake, they would be less careful about maintaining the unit. So we hope that, in making these changes, the administrative work of housing agencies will be relieved somewhat, and families will assume greater responsibility for the care of the units.

Another major change that happened, in September of last year, was a reduction in the fair-market rent limit. HUD had, over the years, used the 45th-percentile rent as the

fair-market rent limit. That is the rent level of 45 percent of the market standard rental units. That had been HUD's fair market rent standard.

It was meant to approximate the rent for a modest quality rental unit. That went down to the 40th percentile, primarily as a cost-saving measure at the federal level. So, that particular program change makes it a little harder for assisted families to find units in the certificate program because they. have to find a unit under their rent level.

Also, in the voucher program, the payment standards that the housing agencies use are pegged to that, so payment standards also go down. A family can't assume any extra rent burden, and it would also have an impact in the voucher program.

At the same time that those fair market rent limits decreased, HUD has recently been encouraging housing agencies to take advantage of the authority to request and get

HUD approval for fair-market rent exceptions for areas where fair market rents are set for a broad metropolitan area or for a non-metropolitan county. So they cover a broad area.

There are submarkets within those fair market rent areas where rents may be higher or lower than the fair-market rent. To reach some higher priced submarkets within the FMR areas, those exceptions are permitted to go 20 percent over.

Other changes that took place in our preparations acts were elimination of some provisions that landlords had objected to. You may have heard of the "take one, take all" provision, where an owner of a multi-family housing project could not refuse to lease to a certificate or voucher holder if he had a Section 8 contract in his property already, for the sole reason that the person was a certificate or voucher holder.

Some owners were refusing to

participate in the programs because they said or thought if they took one Section 8 tenant, they would have to take others.

There is various experience with this across the country. In some places, it had a very chilling effect on landlord participation. In other places, it was not so dramatic. But the elimination of that provision, we hope will encourage more landlords to participate.

Also, we had, in the Section 8
program, something we had referred to as an .
"endless lease." The law required that an
owner could only terminate a tenancy for good
cause. The way most tenants and landlords were
familiar with dealing with rentals, you have a
lease term for a year. And at the end of the
year, you decide to renew, or if you don't want
to renew, you don't renew.

You couldn't do that in the Section 8

Programs because the owner could only terminate

the tenancy if he had good cause. And the

simple expiration of a lease term was not good

1 | cause under the law.

Our program rule from last October changes that. Now, there are breaks in the Section 8 lease term. At the end of a one-year period or a month-to-month period, the owner can terminate the tenancy without good cause at the end of those successive terms of the lease.

There is a provision now that housing agencies can terminate an assisted tenancy for a tenant's serious violation of the lease. In the past, we let the lease be an agreement between only the owner and the tenant, and pretty much kept the housing agency out of that rental arrangement.

The whole Section 8 program was modelled on a private-market tenancy, and to keep the housing agency out of the landlord-tenant agreement end of it if there was a violation of the lease that was not a concern of the housing agency. It was a concern of the landlord, and the landlord had to terminate the tenancy, but the family

remained eligible for assistance and might get another certificate to move elsewhere.

If another landlord were willing to accept that same tenant who may have caused serious lease violations at the previous unit, that was perfectly okay under the program, and the family could go on to be assisted.

There was a public opposition to that, particularly from landlords to objected to the fact that they were dealing Section 8 tenants who trashed their units and then moved on to other rentals elsewhere. And they were relatively outraged by that, so now a housing agency has authority to terminate a tenancy for a serious lease violation.

Those are the major rule changes, actual program changes. And there are some other things I was going to talk about, initiatives that HUD is undertaking in terms of mobility and regional opportunity counseling and evaluation of our programs.

You have a question?

1 PANELIST: Well, really, all those changes really don't speak to the issue of fair 2 housing, you know. I don't know how HUD is 3 addressing the issues of fair housing and 4 implementation, those assurances.

> HUD REPRESENTATIVE: Those rule changes do impact a family's ability to find and lease housing because they effect a landlord's willingness to participate. And the security deposit requirement, for example, may effect a family's ability to find a unit where a landlord would lease, or even have the money to lease the unit.

> And the fair market rent changes limit the housing stock from which a family can I mean, not tremendously, but they do somewhat limit it more than it had been.

MR. HANLEY: I know from the · perspective of an attorney who works with Legal Services Programs that there has been a great concern that these programs will result in a downside for the families because they tend to

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be on the side, the opposite of the things that make it landlord friendly.

I think the concern is that if these are good changes because they will increase the housing stock and make more landlords willing to participate, then it's a plus. But how do you make sure? Is anything being done in terms of instructions from HUD to local Section 8 administrators to say we've got this landlord friendly program now, why don't you market it to find more landlords in non-poverty areas.

Is there any instructions out to administrators on that type of issue, to get something back for these changes?

What my friends from the Syracuse Authority said earlier, I think that HUD guidance over the years -- and I've been working for HUD for 20 years now -- I think that HUD guidance over the years has always encouraged housing agencies to do outreach to landlords in all areas of their jurisdiction and has always

encouraged housing agencies to tell families of the opportunity to lease in all areas of their jurisdiction.

And then, after portability became law, to allow families to lease wherever they want in the entire country and it is true that at different times HUD has emphasized this more. But throughout the 20-year life of the Section 8 programs, there has always been HUD direction to promote broad geographic opportunity in the program.

CHAIRPERSON TERRISITO: But just to follow up on your question, if it's made landlord-friendly now and we have a commitment on the part of the administrations to actually do some of that outreach on the level that we're talking about, are you going to be doing any kind of monitoring of the results of this change to make sure that this impact -- which seems on its face probably likely, which means people not being able to get housing because they won't be able to afford it in a sense --

isn't going to be so devastating that it's going to, in effect, eliminate or affect program in any significant way.

HUD REPRESENTATIVE: Well, it's tough to judge the impacts of these things as they get under way. But I don't think any of these program changes is terribly significant, either in and of themselves or taken altogether.

The voucher program has always had a security deposit requirement, and the voucher program has operated successfully since 1983.

There are ways that housing agencies and other organizations can help families afford security deposits. So I think that, while it's a challenge and a hurdle, I think it's something that can be worked through. The fair-market rent limit decrease is another challenge and hurdle, but it can be worked through.

The "take one, take all" provision wasn't even law until a couple of years ago.

Before that, it wasn't required, and landlords

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were still leasing to Section 8 tenants. The problem with "take one, take all" is that it became an impediment because landlords probably became more fearful of it than they needed to be, but sometimes perception is as much of a problem as reality is.

Likewise -- well, endless lease is a little different. That one may have a significant impact. But, you know, in the private market, landlords like to keep tenants. They don't like turnover. It costs them money to have turnover. So if tenants are good, landlords should not terminating tenancies at a whim. It remains to be seen what will that particular provision, but it will be easier for landlords to get out of Section 8 leases now than it had been.

I don't think that any of these changes are really terribly dramatic changes.

MR. HANLEY: Okay. I don't want to shortchange you on the time, because we do want to hear about the mobility initiatives and

moving to opportunities.

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Why don't you go ahead with that?

HUD REPRESENTATIVE: Unfortunately, I couldn't bring enough copies for everybody on the committee, or I would have been really burdened on this airplane. But I brought with me a copy, which maybe you've already seen, an evaluation of the Moving to Opportunity program.

This is a program HUD started in

1994. Five large metropolitan housing agencies
were selected to participate in this
demonstration to help families who live in
public housing or subsidized apartment
buildings use Section 8 certificates or
vouchers to move to low-poverty areas. And
these public housing or subsidized projects had
to be in high-poverty areas in New York,
Boston, Baltimore, Los Angeles, and Chicago.

The families are selected for the program randomly. They indicate that they have an interest, understanding that if they join

the Moving to Opportunity program, they will be given a certificate or voucher. Three possibilities, they'll be given a certificate or voucher and must move to a low poverty Census tract that is with less 10 percent poverty; or they'll be given a certificate -- and they'll get counseling to help them to do that, or they'll be given a Section 8 certificate or voucher and be given normal treatment, as the housing agency always will, or they will end up staying in the project . where they were.

And this evaluation is meant to be systematic and and to track these particular families over a 10-year period in order to find out whether or not the move from the high-poverty condition to the low-poverty condition helps the families. I won't tell you a lot more about that, except that HUD is undertaking that systematic evaluation and is supposed to endure for a long time, and hopefully we'll learn something about the

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advantages of mobility counseling and the advantages of families moving from high-poverty to low-poverty areas.

MR. HANLEY: Are there any early returns in the report to Congress?

returns is that it has really helped some people. But it's really too early to tell. I mean, at the sites, they're just getting underway with the lease and families are making moves to low-poverty areas. But in terms of comparison of the three groups, it's too soon to see any.

Another initiative that HUD is undertaking and that Rochester is involved in, is a regional opportunity counseling program, which we're just getting going with now. Sixteen housing agencies nationwide were selected to participate in a five-year counseling initiative to promote metropolitan-wide housing opportunities.

And the idea is expressly to stop

assisted families from being isolated in high-poverty Census tracts where there are not very good schools and little opportunity and to give them extra counseling and assistance to help them move to low-poverty areas.

It is not nearly as precisely defined as the Moving to Opportunity demonstration is.

Instead, HUD wants the 16 participating housing agencies to devise their own initiatives for metropolitan-wide housing opportunity counseling and to work with all of the housing agencies within the metropolitan area, as well as with a non-profit organization to do counseling.

We hope that, as a result of this demonstration, we will come up with a variety of ways that housing agencies can address providing metropolitan-wide opportunities for assisted families. The 16 housing agencies that have been selected participated in a conference call about two weeks ago about things they ought to be thinking about for

their strategies. There's a conference planned for March where they'll all come into
Washington and sit down and talk through their plans and strategies and develop them.

We have some consultants working with HUD on this, and they have some experience in moving to opportunity program. Hopefully, we'll get enough different ways of working through means to overcome barriers to regionwide mobility and things that make it work and, as a result of that, be able to pass on more information to housing agencies throughout the country. So that's the second major initiative that's going on right now.

The third thing that I wanted to talk with you about is our multi-family tenant characteristic system. HUD is now requiring that housing agencies report family data on every family assisted in the program. For the first 20 years of the Section 8 Program, HUD required none of this kind of reporting, so we were really running a program without any good

statistics and families -- you know, who is in the families, who are we assisting, what are their income levels, what is their race.

There was certain racial information required to be reported by our Fair Housing and Equal Opportunity Office. But in general, we had very little information on program participants.

required that housing agencies submit a family report on every family that submitted to the program and each year re-exam. And so, we're collecting lots of information on family characteristics, their primary source of income, where they live.

One of the key things that's coming out of this is that we're getting addresses for all these families. We've recently added to this system a geocoding capacity so that we can attach the ZIP code of the family to the Census tract that the family lives in and match it up with the poverty level of the Census tract.

And we're actually starting to do some mapping of the locations of Section 8 assisted families and, in particular, looking at issues of concentration.

So I brought with me some information from our system. And this doesn't get into the geocoding capacity because we're just starting to do that. But I have information from the Syracuse Housing Authority, the Rochester Housing Authority, and the Buffalo Housing Authority on the number of households reported, their distribution by income, sources of income, the household types, race, and ethnicity.

So you can look over that information to based on the Multi-family Tenant

Characteristic System. We call it "MTCS"

because Multi-family Tenant Characteristic

System is a mouthful. Our Office of Policy

Development and Research did a small paper in

May of last year which shows that, for all

metropolitan areas in the nation, the

distribution of those families by the poverty rate of the Census tract that they live in.

Nationwide, 25 percent of Section 8 families are living in metropolitan-area Census tracts with less than 5 percent poverty. And 42 percent are living in Census Tracts with less than 10 percent poverty. Of course, this differs by race. There's a chart in this paper that shows the distribution for blacks and Hispanics as well.

MR. HANLEY: Would you mind stating. the conclusion about how it differs by race? HUD REPRESENTATIVE: Okay. I'll go to page 3.

MR. HANLEY: I'm afraid we know what to be expect.

HUD REPRESENTATIVE: 15 percent of Blacks in Census tracts with less than 5 · percent poverty and 28 percent of blacks live in Census Tracts with less 10 percent poverty.

For Hispanics, 28 percent of Hispanics are in Census Tracts with less 5

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percent poverty, and 40 percent less than 10 1. percent poverty. 2 32 percent of whites are less than 5 3 percent poverty, and 53 percent of whites are less than 10 percent poverty. 5 MR. HANLEY: So for blacks, the flip 6 side of that is that 57 percent of the black 7 households Census tracts being at poverty level 8 or below? 9 We can check. I mean, if you don't 1.0 know, we'll just check later. 11 HUD REPRESENTATIVE: It varies from 12 time to time. 13 MR. HANLEY: Okay. 14 But I would say 15 HUD REPRESENTATIVE: 16 20 percent is not typical. 30 percent is probably typical. But the distribution is in 17 the paper, so you will be able to study that. 18 19 Some of the things that we're looking 20 forward to doing using this family data and the geocoding capacity is that we hope that in the 21

not-too-distant future -- like within the next

year, or certainly within the next two years -we will have available for our HUD field

offices across some tabular data so that they
will be able to look at it by housing agency,

Census tracts, Section 8 families as a

percentage of all renters in the tract, Section

8 families as a percentage of all other

subsidized housing in the Tract, the Section 8

distribution by tracts, how many Section 8

families are in each Census tract.

As a result of collecting this family data, we have the opportunity to have access to lots of information about where families are living and how successful families are in moving out of high-poverty areas.

MR. HANLEY: We're running into a time constraint.

PARTICIPANT: Let's speak to the new welfare reform.

Have you thought about doing some measurement? How does the new welfare reform, would effect on the housing project?

HUD REPRESENTATIVE: Well, I work in the office of Section 8, and actually our public housing office is paying a lot more attention to that because the welfare reform impacts are going to be felt more immediately there, in that the public housing agency is the landford in that case.

And if families can't pay their rent, that means the housing project is going to have difficulty operating. We're going to have the same problem on the Section 8 side. If Section 8 families can't pay their rents, they may end up getting evicted.

But so far, HUD has not done a lot of analysis or preparation or thinking about --

PARTICIPANT: It's too early. But do you plan to do something about it or not?

HUD REPRESENTATIVE: We recognize that the welfare reform initiatives that are underway right now could have serious impacts on assisted families. But in terms of other than recognizing the fact that that might

happen there, I can't say that HUD has given any direction or thought about it to housing agencies at this point.

PARTICIPANT: Is HUD reviewing the residency preferences to see if they have any kind of exclusionary effect based on race?

HUD REPRESENTATIVE: In Section 8, we have dealt with residency preferences a bit, in that the new rule change from last October still allows residency preferences but only with HUD approval. HUD has always required approval, HUD approval of preferences, but we changed to take away HUD approval of preferences except for residency preferences. So HUD is retaining approval of residency preferences.

MR. HANLEY: Does that only affect new programs? If somebody has a residency preference in place, they don't need to resubmit it do they?

HUD REPRESENTATIVE: No, because it has been approved by HUD. When we did funding

in fiscal year '95, which was the last year we actually got new money to make available to housing agencies for more certificates and vouchers, we awarded points in the funding competition to housing agencies that did not have a residency preference.

In other words, we said it was good if you didn't have one. But that was a relatively insignificant and indirect way of addressing issues. On the Section 8 side, there hasn't been a lot of discussion about changing residency preferences.

It may be that, on the public housing side, it is being studied more in depth. And I'm not familiar with that. If changes to happen on the public housing side, then HUD often tries to make similar changes in Section 8, although I haven't been part of that discussion, if indeed it has been happening.

MR. HANLEY: Okay. Joan Spielman is from the Buffalo Office of HUD, which covers about 40 counties in Upstate New York. So it

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certainly covers Syracuse, Rochester, and Buffalo.

MS. SPIELMAN: Everything except New York City. It really covers everything that's new, program-wise. Our perspective in the local office is one of watching. It's watching the agencies try to implement some of these changes, and especially watching them deal with the issues of reduced funding, which have made a tremendous impact.

The three-month delay that Congress.

-- I want to point out it was Congress and not

HUD that came up with that idea to hold back.

They have to hold back their certificates three

months, so that affects their income to run the

program, that affects how many certificates can

be issued.

There's the issue of the lowered

administrative fees that came about as a result
of this 1997 Appropriations Act. And small
agencies that are PHAs and operating only a
Section 8 program are dealing with new

priorities and less and less money. It's very difficult for them to implement new initiatives or take initiative or do anything like that.

A lot of the new legislation that has come from Congress in the last year or so really is -- it's not part of the big picture.

I mean, it's no secret that the housing policy, at least -- I shouldn't say it quite so boldly -- but it's my opinion and the opinion of a number of people that the housing policy in our country, right now, is being driven by the interest on the national debt. So whatever lowers the costs is what's going to get approved and implemented, what Congress can get approval for and send over to HUD to implement.

So we came up with a jumble of regulations and policies and laws that housing authorities have to implement without any real clear picture, without any big picture. And that's what we work with on the local level, trying to see that they get implemented. The

only other thing I can say about what we are doing on the local level is that it has been encouraged by HUD, but not many agencies are doing that.

In Buffalo, we are working to implement a regional approach in communities where all of the funding comes from HUD, all the funding that comes through HUD. We're doing it in five communities right now, and we hope to expand throughout the state. It's a logistical nightmare, really.

Our intent is to get the communities to look at the funding that comes through HUD on a regional basis. And so we formed groups of people who go out into the communities and work with them. And Rochester is one of the places that we've done this.

We meet with the city and the public housing authority and the Section 8 administrators and the non-profits, anybody we can get around the table, recognizing all of the local jurisdictional jealousies and

whatever else.

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I mean, we understand what we're getting into. But it's an attempt to bring a bigger picture to the whole issue of subsidized housing and community development. And we're working hard at it. We think it's a very difficult thing to bring about because it's resisted in our office. It's resisted in the community. But it seems to be the way HUD is encouraging all communities to think.

And it makes sense. It's a way of really maximizing the resources that are there.

MR. HANLEY: So you're including the community development program in the whole program?

MS. SPIELMAN: Yes, everything, yes. We aren't so successful in bringing them all together. I mean, some of them won't participate initially. And some communities have greater need for it than others, and a bigger interest in it.

CHAIRPERSON TERRISITO: What, if

anything, is the administration doing to promote the de- oncentration?

You know, you're doing data collection now that deals with looking at Census Tracts, etc etera. And we know from this morning's session that there's some pockets that occur for whatever the reasons.

Is there any policy at your level that is going to be dealing with that? Would you be able to answer that?

that's the one part of what I was going to talk about that I haven't yet. For the Section 8 programs, we are devising what we call a Section 8 Management Assessment Program. There is already an existing public housing management assessment program called FEMAP.

We're now doing a Section 8 management assessment program we call SEMAP, which is HUD's big and systematic way of assessing the performance of every housing agency administering the Section 8 Programs across the

country.

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The proposed rule for CEMAP -- we're just starting this effort for Section 8, and it should be published in the Federal Register in about a week or so.

There are 15 indicators of performance in CEMAP. They address issues like properly selecting eligible families from the waiting lists and making that rents paid under the program are reasonable and that housing quality standards are enforced.

But one of the indicators is a de-concentration indicator. It's a little complicated to explain, but what HUD is going to do for each metropolitan housing agency administering the program is to look at the distribution of affordable housing units. And we call them FMR-priced housing units because they will be apartments priced at or below the fair-market rent limit, based on the 1990 Census.

We'll look at how that affordable

housing is distributed throughout the housing agencies jurisdiction housing agencies jurisdiction and also throughout the entire metropolitan area. And in relation to that distribution of affordable housing units, we'll be looking at the distribution of Section 8 families and looking to see that Section 8 families are as dispersed as the Section 8 affordable stock is.

What we'll do is look at where all the units are throughout a metropolitan area and find out what poverty rate divides the affordable housing stock in half, so that half of the stock is Census tracts with poverty rates that are higher than that and half of the housing stock is in Census tracts with poverty rates lower than that.

So we've come up with this concept called the dividing poverty rate. It cuts the affordable stock in half. For example, the dividing poverty rate might be 22 percent.

Half of the stock is available in tracts with

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higher rates than that, and half in lower rates
than that. We would look to see that at least
half of Section 8 tenants are in the relatively
lower poverty tract.

So it's sort of a complicated way of looking at whether or not Section 8 families are de-concentrated. That is not in the highest poverty Census tracts. But that is the method that we're proposing, and that would be part of CEMAP and done systematically each year, for each metropolitan housing agency.

CHAIRPERSON TERRISITO: What will happen when you find out that they are in the higher poverty areas? Let's say you find that out.

HUD REPRESENTATIVE: Well, the program requirement that is imposed on housing agencies is that they encourage broad housing choice and opportunity. In fact, I don't even know if the reg is that explicit. The reg requires them to explain portability and the advantages of the moving to low-poverty areas.

I think that's sort of paraphrasing what the Reg says.

The CEMAP standard actually requires housing agencies to do more than that. There are various points they can get as a CEMAP score on the indicator, so the more a housing agency encourages families to take advantage of metropolitan housing opportunities or advantages of opportunities out of high poverty areas, potentially the higher points they could get on the CEMAP indicator.

So I don't think that it's fair to say that this goes so far as to mandate that housing agencies encourage metropolitan choice.

But if they do, and if families move out of high poverty areas, the housing agency is rated higher by HUD.

CHAIRPERSON TERRISITO: What does that give you? Being rated higher, that is.

MR. HANLEY: Maybe I can put that in another context. In the past, these types of rating systems were used when you were applying

for new subsidies, and it would help you score higher and to be more competitive to get more subsidies for your service area.

Since there are no new incremental subsidies in the foreseeable future for Section 8 --- that's my understanding of the current budget and future budgets -- what good would a high rating do them?

what good a high rating would do them. And I don't think that the rating is meant to any good for them. I mean, the rating is meant to let HUD know what's going on with the program and where families under the program are living.

I don't think HUD needs to care. I should say -- I'm speaking from my personal perspective -- I don't think HUD needs to care where these families end up as much as the localities need to care.

MR. HANLEY: It seems like we heard the opposite from the local housing

authorities: Nobody ever told them they were supposed to do this, and so they didn't.

HUD REPRESENTATIVE: Well, I'm not saying that HUD is not encouraging this. I think that, in a big way, HUD is encouraging this.

Now, in a big way, HUD is encouraging this. HUD doesn't always encourage this in a big way. But I think now we are. And I think that communities need to recognize that when poor people and minorities are isolated in inner-city neighborhoods where there are no opportunities that that impacts their local community. It impacts their life. It doesn't impact the federal government's life.

I mean, the federal government provides funding to local housing authorities so that local housing authorities can make life good in their local communities. And the federal government would like life to be good in everybody's community, but the federal government doesn't make it that way.

It's the the local program 1 administrators, the local elected officials, 2 the local community activist. The local people 3 themselves that make the community good. That 4 provides local opportunity. The federal 5 government doesn't do that. 6 7 CHAIRPERSON TERRISITO: If the only reason this is being done is for you, for your 8 own data collection, what does it cost you to 9 do this? 10 HUD REPRESENTATIVE: You're talking 11 12 about the scoring system, right? 13 CHAIRPERSON TERRISITO: Yes. 14 HUD REPRESENTATIVE: The overall scoring system? 15 16 CHAIRPERSON TERRISITO: Well, we're 17 talking about what appears to be a way of 18 tracking what's happening with the dollars --19 HUD REPRESENTATIVE: Yes. 20 CHAIRPERSON TERRISITO: -- and the 21 impact it's having on the folks who are 22 presumably the ultimate beneficiaries. And the idea being, I would think that once you have that information, if you see things like segregated patterns, for example, or access or lack of access to where the jobs are, then that would be something that HUD would say to local jurisdictions, you know, this is a problem, and presumably use that information for that purpose.

HUD REPRESENTATIVE: Well, when HUD gathers information, HUD then looks at it and looks at what's happening with the programs and makes policy judgements about whether or not to do anything about it.

I mean, we will collect the data. We will have the data. What we're going to do about it, I can't tell you.

MR. HANLEY: Ms. Spielman, do you have any --

HUD REPRESENTATIVE: That remains to be seen.

MS. SPIELMAN: -- idea of how it's going to transfer to a local level --

MS. SPIELMAN: What I was going to do it was compare it with FEMAP, which is the same kind of a system for the public housing agencies. That's taken very seriously. It is our obligation -- on the local level, anyway -- to follow up on problems that rise to the top as a result of this annual analysis.

You get relief from some regulations, some oversight from HUD. That's the carrot at the end of this stick. For HUD and FEMAP, it's a way to measure, it's a way to measure performance nationwide on how housing authorities are performing. I think that's probably the intent with CEMAP.

HUD REPRESENTATIVE: Well, I think

Joan makes a good point. I didn't address the

downside. I mean, if a housing agency is not

performing on a indicator, if they get zero

points on a indicator, then HUD would intervene

to help improve performance on that indicator.

I was looking at the incentive for doing

grades. The incentive is improvement,

hopefully, in living conditions in your community.

But HUD is not prepared to provide
big incentives for doing really well on CEMAP
because there's not much HUD has to give in the
way of incentives. In terms of regulatory
relief, our regulations are not so burdensome
in Section 8 that there's any regulation that
we could really grant relief to. In terms of
giving funding incentives, that doesn't look
very probable in the foreseeable future.

MR. HANLEY: Joan, very quickly, with the reductions in HUD's budget and the staffing downsizing at HUD, particular at the local office level, will you have sufficient resources to do monitoring of Section 8

Programs with CEMAP?

MS. SPIELMAN: No. That's what I was going to say. I think this is designed to take the place of our going out and reviewing like they used to do, in the old days, reviewing every agency, every year. Many of the elements

on this proposed evaluation system are done by independent auditors. They're not even done by HUD. It could change a hundred times before it comes out, but that the way it's set up now.

MR. PADILLA: I just have a question.

Historically, HUD has a lot to do with this segregated situation. So how much responsibility is HUD assuming for the present conditions, this segregated situation that we have in the inner cities?

I mean, it's difficult to put all the responsibility on local communities to come with a solution, when --

HUD REPRESENTATIVE: I didn't mean to say that -- well, it's true that local communities have to change things, but I don't think that we're saying all the responsibility is there. I mean, it's true that HUD has advocated affirmatively furthering fair housing. And we've been talking about where Section 8 assisted families live. But you also need to look at where the population in general

lives and be realistic about what's achievable 1 2 here. I don't think that we can talk about 3 making drastic changes overnight. We can make 4 inroads and that's what we're trying to do. 5 And HUD is going to continue championing that. . 6 But the fact that we live with segregation as 7 8 we do in so many places says that nobody is doing a terribly good job of overcoming it 9 right at the moment. 10 PANELIST: They can be forced if you 11 hold the purse strings. 12 13 HUD REPRESENTATIVE: Well, that's not true, because this government is run by 14 15 politicians. PANELIST: I am a politician. 16 HUD REPRESENTATIVE: There's a 17 certain amount of forcing that you can do 18 19 before you're voted out of office. 20 PANELIST: When the town wanted the

HUD money and HUD said this had to be done, it

was done whether the local people wanted it or

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not. Now, that was done because they wanted 1 that money, and they have learned to live with 2 it, and they have grown as a result of it. 3 HUD REPRESENTATIVE: What did HUD say 4 must be done? 5 PANELIST: I'm just simply saying, 6 HUD said that boards had to be reflective, had 7 to be diverse, that people who work in the 8 authorities have to be diverse, and those kinds 9 of things, and they were done. 10 11 When HUD said it had to be done, it. got done. And as a result of it, people have 12 13 grown. 14 HUD REPRESENTATIVE: Right. And 15 that --16 PANELIST: So you have --HUD REPRESENTATIVE: -- and that can 17 happen at a certain level. But I don't think 18 19 HUD can say, "We have to desegregate America," 20 and it's going to happen. 21 PANELIST: No.

MR. HANLEY: I'm sure we're going to

want to take this issue up in one of our other forums in Buffalo or Rochester, the possibility of HUD conditioning funding on the development of fair housing plans that really address the analysis of impediments.

We're out of time on this section. I know Ms. Lopez had one question, and I think we'll just finish with that and then we'll go on to the next panel.

MS. LOPEZ: I have just a real quick question. You were saying that, in your CEMAP, you're looking at the distribution of Section 8 families and where they're located. But are you looking at the the non-Caucasian Section 8 families -- you know, the minorities -- and where they're locating themselves?

of the CEMAP indicator. I mean, that is the standard thing that we're doing for all housing agencies. Certainly with the MTCS data that we have and the family data that we have, we have the capacity to do more in depth analysis in

localities where they may be issues.

And so I think the exciting thing is that we have the ability to do that and field offices may get the ability to do that so that there will be the opportunity for analysis to see what's happening and hopefully for action to be taken if it's required. But in terms of the CEMAP indicator, it's not that detailed.

MR. HANLEY: Thank you.

MR. PADILLA: Sharon Sherman to try to enlighten us.

MS. SHERMAN: Okay. I want to give you some materials to look at while I'm speaking. I have two full sets. I don't know who gets two full sets, and then I have a couple extra copies of this little chart that I made.

Actually, the issue of federal changes does relate to what I what I wanted to talk to you about, which was the affordability.

Our organization works primarily with tenants who are in project-based assisted housing. But

we do serve all kinds of tenants in all kinds of situations. So we have a broad base of information.

We also are very concerned about the proposed changes of giving public housing tenants, or tenants in federally-assisted

Section 8 project-based development vouchers and sending them out into the community and what the proposed impacts would be.

I do want to comment on something that does not directly relate to the affordability, a change in the federal program that I think we perceive as a fairly beneficial to the fair housing impacts, and that is the change that was spoken about, what we call the "take one, take all" provisions.

When trying to get landlords to accept Section 8 tenants, the tenant often encounters a lot of ignorance about the program. And I think the experience was that some landlords would try accepting a particular tenant who comes to rent. But at this point,

the fact that they had to totally buy into the program and therefore always accept Section 8 tenants was a problem.

There are landlords who will take a Section 8 tenant, and the rent that they normally charge may be somewhat above what the fair-market rent. But if it's a responsible tenant and they have enough income from the property, they'll put it into their mix of the apartments.

Previously, they would have to then be open to all Section 8 tenants. It was a barrier. So that was one thing that was a positive. However, a tremendous negative were the Congressional changes in changing the calculation of the fair-market rents, something that advocates from across the country were totally opposed to and continue to be opposed to and will probably continue to try to get it put back the way it was. It may seem like, you know, a very small amount, but to low-income tenants, it is a major amount.

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Now, in our local newspaper, they
started a section to promote real estate -- and
I only made a couple of copies of all of them
-- but every week in the Sunday paper, they
feature the apartment of the week. And I've
been collecting them for awhile, and last
night, I took the fair market rents for
Syracuse Housing Authority, I believe, and I
went through the paper and circled the rents.

On the top part of the list, the first 16 are outside of the city of Syracuse; the bottom five are in the city of Syracuse, and I circled every time it fell within the fair-market rents. The last column is whether heat is included or not. I think this is a very telling thing about the issue of affordability.

And when you read the lovely blurbs about it -- of course, they're trying to promote the places -- but you read the lovely blurbs about these places, you say to yourself, you know, this is the kind of housing that

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people would like to live in. These are apartments, yet they can't live in them with their Section 8 because they are not being given enough money.

Now, it's interesting that you've mentioned the fair market exemptions or exceptions. I haven't heard anything about it. Today was the first time I heard about that being available. So that would something that needs to be promoted. But the reality is that if you get a Section 8 voucher or certificate, you're limited to move out to these suburban communities.

Cherry Hill, which is a Section 236

development. This is very similar to the other

Section 236 developments in Syracuse. This is

a rent schedule that they just got a rent

increase. So this is the current rents as of

November, and shows the rents as they will be

in November of next year, as approved by the

state and HUD.

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Those rents fall within the fair-market rent. And in fact, the townhouses of Cherry Hill and a similar development,

Kennedy Square, don't have any trouble renting them because they are townhouses that fit within the guidelines. Yet many of these people would love to move out to these areas, but they can't do that. They end up living in the inner city, many times in assisted housing because they're not going to make the rents.

Another thing I thought was interesting is there were two places that had four-bedroom apartments, Kimbrook Manor in Clay and Grenich Manor in the city. So for large families, there isn't really an availability of that type of housing in our suburban communities. Now, in our suburban communities -- and it might be in different Rochester, Buffalo -- in the city of Syracuse, there are many large houses that were subdivided and provide larger apartment.

Outside, much of the rental might be

new garden apartment complexes, like advertised
here. And they're just not developed as a unit
with four-bedrooms. When you're ready for a
four-bedrooms in the suburban areas, you're
more likely ready to buy a house than still be

living in rental housing.

So I think that it's great to talk about people taking the vouchers and moving to new opportunities, but I think without dealing with the financial issues -- and I think

Congress has not dealt with it --

I mean, we can sit here and yes,

Congress has passed fair housing legislation.

But they don't want to put the teeth behind it.

Without the substantial dollars behind it, they are saying to poor people, "You're going to have stay in that community."

Another thing is that the reality is that many people who have Section 8 in the City of Syracuse use the transportation system.

There may be problems with it, but basically you can get to your job via public

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transportation if you live in the city of Syracuse, although we are concerned about the increasing difficulty, such as home health aides, who work odd shifts and the decrease in the lack of availability of evening service and weekend service, particularly people who are in the home health aide industry. It's a very crucial problem.

Not only do they need transportation to get to jobs, but most of these routes are once an hour or something of that nature.

However, just for experiment, I did call the one place that was available, Cedar Wood

Apartments in Baldwinsville. And I did find that there is a bus that goes right up there, when I called today.

However, it really would work for people who work a 9:00 to 5:00 job, because there are a couple of buses that could you downtown by 9:00 in the morning, if you worked in the downtown area of Syracuse. And you probably could transfer. But after 9:00, the

next bus is one bus around noon, and then the next buses are in the late afternoon to take you back.

So for people who are in the type of jobs, such as home health aides, or work in shifts in factories, the suburban housing transportation is a major issue. And we also, you know, faced the issues of the costs of transportation, if you're going to have your own car and things like that.

MR. PADILLA: I would like to congratulate you because you have done a tremendous job to help us, when you are one person in New York. That shows the commitment that you have to these issues.

Ouestions?

CHAIRPERSON TERRISITO: Yes. I'd like to know whether you have any ideas about how to deal with this transportation issue as a problem? I mean, it's a problem that has been identified again and again today, and I'm just curious to know whether you know of anybody

working on that problem and how they're working on it and if there is any kind of effort being made to work in cooperation with some of these employers, for example?

MS. SHERMAN: Unfortunately, we're living in Syracuse, where the economy is not vibrant. And right now, we are in a situation where there aren't enough jobs to go around. We're not really going to see a lot of support from the employers because there is a wealth of people looking for jobs in this community. So, I think transportation is an issue.

You know, if the people had more disposable money, there might be some funds to, you know, within them to put away to get a used car or something of that nature. That's the beauty of the Section 8 Program, that you should have income to use for other purposes, because you're not paying that much for the rent. But it's going to be very tough in the suburban areas to get people into the jobs.

MR. PADILLA: I would like to invite

Susan James to join us in the problem so that she could participate in this discussion because this is very important. Susan James is the senior program planner from the Syracuse Office of Fair Housing.

You have the floor. As you know, we are interested in the issues of affordable rentals and transportation to jobs.

MS. JAMES: Okay.

MR. PADILLA: We would like to share in that dialogue with you.

MS. JAMES: Let me just give you a little bit of information about Syracuse's housing stock. I'm reading directly from our consolidated plan, and I have a copy that we put together once a year.

According to the consolidated plan, we have about 71,500 total units in the city of Syracuse which were constructed prior to 1939.

22,000 of these units are considered to be substandard.

Overall, 37 percent of the children

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under the age of 5 in Syracuse live in poverty.

We are considered to be the 18th highest in the country. In certain low-income neighborhoods, this figure escalates to about 54 percent.

With regard to our elderly population, it's anticipated that this category will grow to

about 17 percent by the year 2010.

Primarily, I didn't have a map because I wasn't sure as to what you were going to be asking for. But in our plan, we define our poverty-stricken neighborhoods basically by our revitalization neighborhoods, which is this darkened area right in here, and I'll pass this around.

Initially, I got involved in fair housing as a tester. I was interested in housing discrimination and saw some things that were happening, so I went ahead and I took the rental training course that they provided and started doing some testing on my own. We had a fair housing officer with the city of Syracuse who retired, and I picked up that position. So

I have a two-fold goal in this kind of thing here.

I've been working very closely with Merrilee Witheral to try and nip this thing in the bud, because we see a lot of things that are happening and we're not sure as to why they're happening. One of the issues I've heard folks talk about before is the lack of transportation. And that is definitely true.

Our only form of bus transportation or primary form of bus transportation in the city of Syracuse is Central, and they have basically cut back on a lot of routes. So when you're talking about going to the outlying areas, if someone has to take their child to the doctor, or to child care or those kinds of things, there is just no way of getting back and forth to where they have to go. So, they will choose to live in the inner city.

Contrary to what is believed, my opinion is that I believe a lot of people are not aware that a lot of the housing that's

available in these outlying areas is probably a lot cheaper than what they're paying for in the inner city. Some of the rents that we have looked at in the inner city are comparably higher than what some of these housing complexes are charging in the outlying areas.

Just as Sharon had mentioned, I cut out this apartment section that they have in the Sunday paper. And these are beautiful complexes. The rents are fairly reasonable, but when you look at it, if folks don't know that these kinds of are existing and they don't know how to go about applying for them, they don't know.

So my biggest concern now is education. We've been working with Merrilee, with a lot of the agencies that we fund, with housing complexes such as the ones that Sharon works with -- Cherry Hill, Kennedy Square, and various buildings -- to try and educate tenants that there is housing available out there, and if you are experiencing discrimination should

you go and apply for any this housing, then we need to know about that with the Fair Housing Council.

I'm a part of the Fair Housing

Council Board, so I wear another hat here. But what we found that there is a lot of things that we have really not defined as to how we can tackle these kinds of problems. We know that we have to work together as far as with Syracuse Housing Authority. We have to work with the tenant associations to define as to what it is that we can do to improve what we are doing within the Office of Community Development.

We were visited by HUD, I believe,
back in September. The loss from 1980 to 1990
was considerably less, and it was at 3.7
percent. And the number of city households
steadily decreased from 67,671 in 1970 to
67,087 in 1980 and 64,000 in 1990. The average
number of persons per household dropped from
2.9 in 1970 to 2.5 in 1980. One of the things

that we did last year, with our consolidated plan was a rental survey, which we did primarily within revitalization neighborhoods.

We took in 404 individuals. We retained a contractor to go out and actually make phone calls to individuals to find out if they were discriminated against, how their housing was, these various kinds of issues. Out of that 404 that responded, 54 or 57 were minorities, 11 were Latino, and the remaining were African-Americans. 22 percent of those responded that they had been discriminated against and had decided not to pursue it.

But this is a thing that we're dealing with now, and how we're going to able to tackle that is the next issue that we're dealing with.

MR. PADILLA: Do we have any questions for you because we have to be moving the agenda?

CHAIRPERSON TERRISITO: I have a question. In that survey, do you know why

people did not pursue it?

MS. JAMES: No. My only thing is I believe it's a lack of education. They're not aware of who to go to or who to talk to.

We have the Fair Housing Agency. We also have the Human Rights Commission. But if they're not educated as to these agencies or organizations that exist, they don't even bother to pursue it.

Just as long they can find somewhere to live, they'll keep going. The thing is the education, getting them out there and getting them to report that they've been discriminated against.

MR. HANLEY: There's a gap we have in our information today, and I'm wondering if you can fill it in from your work with the consolidated plan or the analysis of impediments.

What would the correlation, if any, of minority-concentrated neighborhoods with poverty Census tracts?

MS. JAMES: What would be the correlation? Well, let's see here. One of the things we're looking at -- and someone had mentioned it before -- we are looking at other models from other cities, and Rochester was one of the models that we looked at as to how they're involving residents within these neighborhoods and find what it is that we can do.

The correlation between the two of them is that most of your minorities are concentrated into these neighborhoods. How we can go about determining as to what we can do about that has yet to be determined.

MR. HANLEY: Well, the other question is related to that. It has been on the table is the question of choice. And I guess the most direct way to put the question to you is do you believe that minorities choose to live in poverty concentrated tracts?

MS. JAMES: No. From my belief, no. I think if folks knew they had a choice, they

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would choose not live there.

We're working with various coalitions that are comprised of residents. Their biggest complaint is the crime, the drug activity, and the vacant houses that are located in these neighborhoods. And we've been dealing in several neighborhood meetings because they want these things taken care of.

If they're not given the opportunity to pursue other housing, then they're almost feel like they're just stuck in a rut. And that's basically the perception that we have gotten from the residents within that community. There's just no hope for them.

I believe the key is education, if we can just educate them that there is a better way out of here.

CHAIRPERSON TERRISITO: Do you work closely with any of the agencies, the housing agencies?

MS. JAMES: We fund them, primarily. We fund a number of organizations. One of the

initiatives that we're taking on this year is that we're going to make them accountable. Even with our community centers, the Fair Housing piece that's coming in, we want to have that correlated directly with their funding.

Are you providing Fair Housing
Outreach? Do you have Fair Housing materials
located in your agency? What are you doing to
further fair housing? If someone comes in your
office and complains that they were
discriminated against to a staff member, what.
are you doing about that? So we are
correlating that funding with the agencies,
directly with the agencies.

CHAIRPERSON TERRISITO: How large is your jurisdiction in terms of the housing agencies? Who are your umbrellas?

MS. JAMES: That's a lot. Some we don't directly fund. We work closely with the Syracuse Housing Authority. We work closely with Southwest Community Center, Northeast Community Center. I would say approximately

maybe about 40 to 50 agencies. There are several housing agencies that we provide funding to because they build new construction.

One of the things that I was involved in over the past three years was HUD came out with what we called the Hope Three Program which is the Home Ownership Opportunities for People Everywhere. I was the administrator of that program, and we were only granted funding to do 20 houses.

Well, out of the 20 houses that we did, we did a heavy market with Syracuse

Housing Authority. 16 of the families that
bought those houses were African-American, one
was a Filipino family, and one was a Caucasian
family. And all of these houses, because they
were HUD foreclosures, were not located within
the inner city.

We had some that were located on the outside, and we even got calls in the office saying, "If you sell that house to that family, we're going to do this, we're going to do

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1	that."
2	They wanted to know about the family,
3	the characteristics. "You're moving welfare
4	into our neighborhoods." I mean, we got all
5	kinds of calls, but this is the thing that we
6	had to deal with.
7	But we marketed it. We didn't kind
8	of segregate the marketing, but we used a wide
9	range of marketing skills to get this thing
L O	accomplished. It worked.
11	CHAIRPERSON TERRISITO: And it is
12	working.
L3	MS. JAMES: It is working.
L 4	Unfortunately, we were not funded for that
L 5	third round.
L 6	CHAIRPERSON TERRISITO: Thank you
L 7	very much.
L 8	MR. PADILLA: Thank you very much.
L 9	MS. JAMES: You're welcome.
20	CHAIRPERSON TERRISITO: The next

panel is going to moderated by Gloria Lopez to

my right. And it's on community attitudes and

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actual or perceived discriminations.

Thank you both for your participation.

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MS. LOPEZ: I'm Gloria Lopez and I'm from Rochester. We would like to open this with Mr. Yenger.

If you can, please give us a brief statement for about 10 minutes, and then we'll open it up to some questions.

MR. YENGER: Well, as many of you may know, I have been thinking about discrimination in housing policy for a long time.

And I have a recent book on the topic. I won't try and repeat that's in the book. Instead, I'd like to highlight a few issues and then pursue anything that you'd like to pursue.

This is an important topic. I'm delighted to be here, and I'm glad you're struggling with it, and I would be happy to answer your questions and to help you in your efforts.

The things I'd like to emphasize, are first of all, we have extensive evidence from around the country -- and you'll probably hear some specific evidence about Syracuse from Merrilee later on -- of continuing discriminatory activity in both the rental market and in the sales market.

The national evidence of the rental market indicates that on average

African-American customers learn about 25 percent few housing units than do white customers. Hispanic renters learn about 11 percent fewer units than non-Hispanic renters.

We also know that there is discrimination a many other types of behavior.

The white auditors are more likely than black or Hispanic auditors to hear about special rental incentives, such as the free month's rent. They are much more likely to be asked to call back the next day. They actually are quoted lower rents for advertised units.

White auditors receive far more

positive comments on the apartment, far more positive comments on the apartment complex. So the kinds of behavior that we're talking about are pervasive. They occur in all regions of the country. From all the evidence I've seen, I would say that Syracuse is not different from many other places where discrimination occurs.

Secondly, I'd like to emphasize that this discrimination is part of a very complicated system that has many components that are interacting, discrimination limits, housing choice.

By eliminating housing choice, it influences the neighborhood environment in which people live. Neighborhood environments are now shown by quite a lot of research to have an impact on a person's life chances.

People who grow up in higher-poverty neighborhoods, for example, are more likely to have children out of wedlock. They're more likely to drop out of school. They have many lower-employment outcomes. There are several

studies that document that kind of effect.

In addition, there are limits on choice, limited access to important public services such as education. The research I've done on education in New York indicates that the public schools in the big cities, in Upstate New York, Rochester, and Buffalo and Syracuse have school outcomes that are about 60 percent lower, by the index we use, test scores and dropout rate index, 60 percent lower than the average district in the state.

Low-income minority families who are not able to move out of a district because of discrimination find themselves faced with a much poorer school system and a much harsher school environment as well.

The impact of differences in outcomes that are part of the system is also very profound. We know that levels of prejudice are still very high in this country. They are fed by the stereotypes that go with differences in educational and job outcomes. And we're in a

very, very difficult cycle that we find it extremely difficult to get out of.

The Section 8 program has the potential for playing a very important role in helping to break down the system. And I'd be happy to pursue my thoughts on that at more length. But let me just briefly say I think there is now evidence that if people get a Section 8 assistance and that is all, that has very little impact on the locations where they live.

Individuals of all types tend to search for housing near where they live. Those are the neighborhoods they know about. On top of it, we now have quite a lot of evidence that anticipated discrimination places a very severe damper on housing search. It discourages some people from searching for housing at all and it restricts the neighborhoods in which other people search.

So the perceptions of continued discrimination, based on the reality that's out

there, encourages people, including people who get Section 8 certificates, to search for housing very, very close to the neighborhoods that they know.

Now, we also have evidence that when assistance in finding other neighborhoods is given, it makes a big difference in the locations where people end up. We have evidence from the GATRO Program and from related programs that the Section 8 certificate, combined with housing search assistance is a very powerful combination for moving people into neighborhoods with lower poverty rates.

This kind of tool, in my judgement.

is an extremely useful tool to help break the cycle. It provides access to a lot of neighborhoods that people would otherwise look in, neighborhoods where the job opportunities are better, where even more important the educational opportunities for children are better and which can have an important impact

on the cycle.

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There programs have become quite controversial because they often have the image that they're bringing the problems of the big public housing projects, such as crime and drug dependency, into the suburbs. However, the evidence does not support that conclusion.

The evidence from the GATRO Program is very clear that the communities that receive participants are not damaged by that receipt, despite the events in Baltimore and some other places. And apparently, the comments that have been in received in Syracuse from similar programs.

We have no evidence that programs on anywhere near the scale that we're likely to operate them will have negative effects on neighborhoods. So I think the Section 8 program is a very important component in any solution to breaking down barriers of discrimination, to trying to get out of the complicated cycle that we're trapped inside, in

this country.

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That's a broad overview of these types of issues that I've considered in my research and in my book. And I would be happy to pursue any of those issues, or others that you'd like to ask me about.

MS. LOPEZ: Can you tell me what the available evidence shows regarding whether minorities want to have the opportunity to move outside of the areas of high minority concentration? Can you tell me that?

MR. YENGER: The evidence on this comes from several sources. Actually, the fact that programs providing opportunities in low-poverty and typically low-minority neighborhoods are so popular among the recipients is a very profound evidence of the fact that many low-income minority families would like to find other places to live.

We also have extensive evidence surveys, surveys done throughout the country, with all kinds of different methods that reveal

that the vast majority of minority families would prefer to live in a better neighborhood and in an integrated neighborhood. There's some very intriguing evidence coming out of Los Angeles that the preference for an integrated neighborhood is much broader than people think when you're in a multi-group environment.

Blacks, whites, Hispanics, and Asians all express a preference for living in a neighborhood where their own is roughly 40 percent of the population, and each other group is 20 percent of the population. I think researchers have understated, or people who interpret the research have understated the extent to which there are people in the world who want to live in integrated neighborhoods, both minority and white, both high-income and low-income.

So, I don't think that preferences of a low-income and minority households are a barrier to moving out of low-income and minority neighborhoods. Now, there are, in

fact, many minority households who would prefer to live in a large minority neighborhood. I don't think anybody prefers to live in a high-poverty neighborhood.

The high-poverty neighborhoods have enormous problems. But there's plenty of room in this country for different types of neighborhoods. What we don't have is the integrated neighborhood that many people prefer.

MS. LOPEZ: What can we do to get such a neighborhood?

MR. YENGER: Well, this is an important question, and I have extensive discussion of it in my book. The principal role of Section 8, I think, is the choice expanding programs, like the GATRO Program, have a very important impact on integration. They don't have an impact in the sense of establishing neighborhoods with a high concentration of minorities. I think it's unlikely that those programs will do that,

partly because they're never going to be operated at that scale, partly because, typically, they operate by moving low-income into the few relatively low-rent apartments in a middle-class location. So we're not likely to see a massive movement of low-income into those communities, even if there were a bigger program.

Also, I think there are other programs needed as well. One program that I propose in my book is a program that would give federal support to community efforts to promote integration. There are a couple of points to make about this one.

First of all, it's modeled on the

Fair Housing Initiatives Program, which is a

program that funds the Fair Housing Council in

New York, which, if you don't know, I'm the

vice president of the board of that

organization. And the FIT Program has been

very important in giving support to communities

who want to fight discrimination.

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I think we should use the same idea to give support to communities who want to promote integration, which is a very different type of activity. Several communities around the country have discovered types of policies that do promote integration, policies that eliminate rumors, policies that encourage people to look at housing in neighborhoods they might not normally consider, without restraining them, just making sure they know about all the options, programs that coordinate public service delivery with neighborhood change, to make sure that people don't perceive that services are falling apart, if a neighborhood starts to have more minorities in it.

Programs that are driven by community interest deserve federal support. I don't believe that anybody should be forced to live in an integrated neighborhood. I don't think that's appropriate. But I think it's also tragic that the federal government's main

contribution to integration in this country has been to establish public housing projects that are not only 90 percent minority on average in our big cities, but also by far the poorest neighborhoods in our society. There's not even a close competitor.

The federal government is responsible for that outcome. I think it's tragic. I think the federal government should take a positive step to promote integration as an alternative by rewarding communities that want to make effort like that on their own, communities that make the choice.

Right now, people have plenty of choices to live in largely minority or largely.

White communities. They do not have choices of living in integrated communities.

MS. LOPEZ: Mr. Padilla.

MR. PADILLA: I just was going to ask you to clarify what type of behaviors you consider to be discriminatory, so we could focus on that particular discussion.

MR. YENGER: Sure. Well, I gave several examples of treatment in housing market that I consider discriminatory. The evidence that I gave you is based on the audit methodology, the comparison methodology. And in that methodology, you are comparing the treatment of people who are identically qualified for rental apartments.

And so, if you have two people who are identically qualified and one of them is offered units that the other is not, if one of them shown different units, if one of them is shown units at different terms, if one of them is given different assistance in trying to complete the paperwork that's required to complete a transaction, anything like that is what I would call discrimination.

If a customer is not offered an apartment because they're not qualified, I don't consider that discrimination. It's very important to recognize that landlords have a responsibility to their business to behave

responsibly and they shouldn't be expected to rent to people who cannot afford a unit. But they should be expected to treat all people who can afford a unit the same way.

Some interesting things have been happening in Syracuse and some other places

I've heard about that make uncovering discriminations somewhere difficult. Some of the landlords in Syracuse now accept everybody's application and immediately go to a credit check. All they'll do when you first come in is say, "We'll take your application."

Then they go through a credit check and the next time they deal with a customer is after the credit check.

The credit check cannot be reached through the audit methodology -- at least, not as it has been currently run -- because it is illegal to use false statements. In fact, it's a felony to use false statements on some kind of a credit application. So you cannot assign characteristics to somebody for the proposes of

a credit check.

I would like to see some research that paired actual customers through some kind of clearinghouse, that paired actual customers and compared their treatment. I think you could get a lot of the power of the audit methodology that way; and you could determine whether renters who had jumped immediately to a credit check were treated differently on account of their race.

I think that would be an incredibly important contribution to our understanding of this topic that may become more important as rental agents recognize the power of audits, and change their behavior.

People who want to discriminate are often very clever in finding ways to do so, with methods that are difficult to detect. And we have to keep the methodology for detecting discrimination up with the methodology for avoiding detection.

PANELIST: We had a lot of testimony

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this morning about the fact that there hasn't really been much indication from people who have Section 8 subsidies that they feel they've been discriminated against. There's no evidence of that from their direct accounts.

From the way you describe the audit behaviors, it sounds like a person could be discriminated against and not know it.

MR. YENGER: Oh, absolutely. I think the discrimination that we see is very seldom, not never, but very seldom so blatant that an. individual would know that they had encountered discrimination. Sometimes they might be suspicious, but most of the time the agents have learned to be quite courteous. They've learned to do a few things that make it sound like they're giving good service, even if in fact they're trying to discriminate.

If someone comes in and the agent says, "Oh, gee, I'd love to rent you that unit, but somebody just took it," well, that customer has no way of checking that information without

help from the Fair Housing Council or some other agency. So if the person has appeared to be straight with them and friendly, they may believe that they've not encountered discrimination at all.

Furthermore, if the person is quoted a certain rent, they may not know that a white person that came in a few minutes earlier was quoted a rent that was quite a bit lower. So I think the experiences of individuals are a very inadequate guide to discrimination, given that it's perhaps surprising how strong the perceptions of the discrimination are by many surveys.

They're actually several recent surveys out that ask people how prevalent they think discrimination is. Both blacks and whites believe -- although Blacks believe it to a higher degree -- that discrimination is still quite prevalent; even though they don't think they've experienced it themselves, they believe that quite a lot of it is out there.

But I think it's very important to use methods like audits to keep us in touch with how much discrimination there is, and not rely exclusively on the perceptions of people in the market.

This is a very important point for enforcement purposes because if you set up an enforcement system that relies on complaints, you're relying on the perceptions of victims to motivate enforcement activity.

HUD has learned this lesson and the Justice Department has learned this lesson.

Now, as many of you are aware, the Justice Department has a very active program of auditing that is proactive. They search for discriminators by running a random sample, essentially random audits.

They are sometimes targeted, but they don't necessarily go with the complaint. So the enforcement activities of the federal government are no longer strictly tied to complaint activity. I think that's an

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1	extremely important and positive development.
2	MS. LOPEZ: One question.
3	Are the current Fair Housing
4	enforcement mechanisms adequate?
5	MR. YENGER: I think the current Fair
6	Housing enforcement mechanisms are pretty good.
7	There are some key holes in the enforcement
8	mechanisms.
9	MS. LOPEZ: Such as?
L 0	MR. YENGER: Let me explain some in a
11	minute. Probably not so much in rental .
L 2	housing, although there may be a few that apply
L3	to rental housing. This of course, is only
L 4	true since 1988.
L5	Before 1988, the fair housing
L 6	enforcement mechanisms were ludicrous. As you
L 7	know, the federal government could not
L 8	intervene in a fair housing case unless both
L 9	the perpetrator and the victim agreed that the
20	ought to get involved. That's a pretty
21	ludicrous enforcement system.

The Fair Housing Amendments Act of

1988 gave quite significant new enforcement powers both to HUD and to the Justice

Department. And furthermore, it's encouraged state and local agencies to improve their enforcement because they get help from the federal government only if their laws are in line with the federal laws. So there has been an enormous improvement in the system since 1988.

Most of the gaps in the system apply,

I think, to lending and to the sales market,

not so much the rental market. I think the

enforcement mechanisms are quite good if we

were to use them effectively. If we were to

use audits that were not complaint-based, if we

were to have a good mechanism for responding to

complaints, I think we could an enormous amount

of good enforcement on the rental side.

On the lending side, there are many lenders who are not covered very well by our existing laws, particularly mortgage bankers, non-depository lenders who are now doing half

of their mortgage loans in this country, and they're not covered by the Community

Re-Investment Act, which has proven to be a very powerful part of the enforcement mechanism. And they're also regulated in ways that are not so clear, or they're not nearly as well-regulated as other types of lenders.

Some of them fall under the purview of existing financial regulatory agencies. But others of them really fall between the cracks. They fall into the purview of the Federal Trade Commission, which has no experience doing this kind of thing. And I think we need definitely to look at strengthening that.

Another thing that's quite important in the sales market is that there's no law that requires real estate brokers, individually or as a group, to serve every community. This is analogous to the situation in lending before the Community Re-Investment Act.

Now, if there's a part of town that no real estate broker wants to get involved in

and nobody comes to them from that community and says, "I've got a house for sale," nobody will sell houses there. There's nothing in the law to discourage that.

And I think real estate brokers should be given responsibility for covering their entire listing area, just like, you know, banks are given responsibility, through the Re-Investment Act, for covering the entire lending area. And I think that's a reform that's very badly needed.

There has been some research after the discrimination research that I talked about, encouraged by some of our results that found that there is an enormous of difference. To some degree, it is driven by active discrimination and, to some degree, by this marketing difference I just talked about, an enormous difference in the marketing of houses in largely black and largely white areas.

Houses for sale in largely black areas are almost never advertised in the

newspaper. They almost never have open houses, and there are very few -- at least, in many communities, there are very few real estate brokers that specialize or even deal at all in those communities.

In fact, it's a wonder the houses in black communities get sold at all. It's kind of a mystery how they get sold, and that's an enormous degree of disparity. Some of it driven by discrimination. Some of it driven by the ineffectiveness of our laws. There is enormous disparity in the treatment Of Black and white homeowners that I think needs a great deal of attention.

MS. LOPEZ: One more question, Mr. Hanley.

MR. HANLEY: Since our mission is to provide as specific recommendations as we can to the Commission, and perhaps to influence legislation and HUD policy, I'm intrigued especially by your idea of encouraging a federal program that affirmatively promotes

counseling activities in Section 8 and efforts in that regard.

Since that would take probably a new statutory program, would it be worthwhile for us to look recommending expansion of the FIP program to include counseling activities in addition to the range of activities that are there now?

MR. YENGER: Absolutely. I think that would be very useful step is to see the extent to which FIP funds could do it. The thing that makes me nervous about that, of course, is that means that enforcement activities, which I think deserve first priority, might get undercut.

As you know, the battle for FIP funds has very furious over the last couple of years; and I would hate to see money taken out of enforcement activities, even for such a good cause as that one.

However, a little bit of movement in that direction might be a way to start

experimenting with those programs, and that might be a very useful step. I don't know the extent to which new legislation would required. There are certainly some things that could be done in Section 8. There are some things that can be done that move in the direction of GATRO, or moving to opportunity program just by changing regulations.

You know, increasing portability is a step toward that. And certainly some counseling could be added in those things, and perhaps FIP could be moved in the direction of promoting some kinds of programs like that.

But I think we're unlikely to get a significant step in that direction without an open debate about it. We're not going to slip a big program in through the back door. We're going to have to debate it, and try convince people that we all ought to care about integration.

Integration is, in my judgement, much more important than people realize. The issue here is not that we ought to want to force

people to live in integrated neighborhoods. 1 The idea is to recognize that the absence of 2 integrated neighborhoods plays a very important 3 role in maintaining discrimination. The fact that blacks and whites and Hispanics and 5 non-Hispanics live together so seldom promotes 6 the attitudes that lead to discrimination, 7 preserves white neighborhoods to which people 8 can flee, which makes racial transition, when 9 it happens, all that much more traumatic. 10

And integrated neighborhoods help
break the cycle in so many ways that they would
serve the nation very well. Even if you don't
care that blacks and whites or Hispanics and
non-Hispanics or any other groups are living
together, if you don't care about that as such,
you ought to care about integration because it
undercuts the discrimination that's part of the
system.

And that debate is one that I would like to encourage, and I hope you can encourage. And if the product is some

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legislation or some new regulations that help move in that direction, I think that would be a very positive step.

MS. LOPEZ: Thank you, Professor Yenger.

Our next speaker is Chris Caden. He represents Section 8 tenants in the Syracuse area and will speak on actual and perceived discrimination that his clients have faced.

MR. CADEN: My name is Chris Caden, as was said. I do housing for Legal Services. of Central New York. That's part of my job responsibilities. I brought with me the housing locator from the Urban League, who is very often in city court and sees the people as they are being evicted and tries to help them locate housing after they've been evicted.

I will let her speak. I would like her to join me in this discussion. I'll let her speak after I make a story. I would like to tell about a success story that was a client of mine who was on Section 8.

She was a young minority mother who had decided that she had to leave. I don't know if you know any of the neighborhoods in Syracuse, but she just lived of South Avenue. She had been robbed. She had been raped. Her neighborhood, her apartment complex that she was living in was very unsafe.

She had obtained a Section 8

certificate and was therefore able to move

somewhere. She did not want to stay in the

apartment that she was in, and we also had

hoped and believed -- because I do believe that

Syracuse Housing Authority does a very good in

inspecting apartments -- that this apartment

would not have been approved for purposes of

Section 8.

We were right on all accounts. She wanted to start a nursing program up at

Onondaga Community College. She did not have a car. She was on welfare. She did have transportation. The goal of getting a nursing degree from OCC was one that she had only hoped

for. And she thought that her Section 8 would have been her key to get this degree. It was.

She located an apartment near the Onondaga Community College, but it was way beyond the fair-market rent that was available for her household size on her certificate. We, through the Greater Upstate Law Project and myself, figured out a way, through incremental rent increase, to get beyond the fair market rent. She would have been the first Black person in this apartment complex near OCC.

The apartment complex was willing to rent to her, and they were willing to go down in their rent a little bit, but not much. They had never had a Section 8 person in their complex before and they were willing to make an attempt to try to see that this is a representative not just of the black community, but also a representative of Section 8.

Through negotiations on my part with the landlord, through negotiations through the Greater Upstate Law Project, the landlord and

through negotiations by the Syracuse Housing

Authority -- Terry Kresher, in particular -- in

agreeing to the incremental rent increase, we

were able to get this person into a fairly

expensive apartment, and get her on her degree

program.

Because the Housing Authority agreed to a two-year lease that included incremental increases for the year after, because the landlord had said that these apartments will go up next year as well, and we have to have some increase in this person's rent, terry Kresher did not flinch at that and said, "No problem; We will go along with that."

I tried to locate this person to bring her with me today. I could not locate her and I thought Terry Kresher may remember on how to get ahold of her, too, because -- well, she may no longer be in the Section 8 program because she got her RN Degree -- her LPN first, and then onto her RN. And it's a success story.

So I think the community does need to hear that there are success stories, and that the Section 8 program is a way to get people out of poverty and that it can get people out of the bad neighborhoods into a neighborhood where they do have chances to succeed further on.

And now, with any questions, I'd also like to have Julia Burnette from the Urban League talk about her experiences in trying to locate people, especially people who have . Section 8 certificates or vouchers.

MS. LOPEZ: Julia.

MS. BURNETTE: Good afternoon. I am at Syracuse city court in the mornings for eviction court, and I see the Section 8 subsidy as a tool. Honestly, it's the only way I can describe it. I have to relocate the people who have been evicted.

When I first started doing this, most of the people who were evicted were from public assistance. They were using poor money

management skills or something like that.

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Over the last year, most of the people that I relocate because of eviction, are the working poor. The way we have things set up in our county, if you're working and you are not making enough money, there's really not too much we can do for you. We can't plug you into the public assistance system.

We really can't do too much for these people. I mean, we try to find them a much cheaper apartment. They've been working.

They're struggling. They're raising families.

They're trying to be a productive person in the community. And all we can offer them for the most part is a much cheaper apartment.

If you're struggling with a three-bedroom that cost \$400 a month, and someone has to try to find you an apartment that's maybe \$300 a month, you are truly going into a slum.

We have slumlords that I'm sure are just like other cities around the country, who

take advantage of people. They're predators.

They know the system better than many of us do,

and they use that to their advantage because

4 it's economically practical for them.

So, with the Section 8 subsidy, we're able to counterbalance a lot of that. We can use the inspection of the Section 8 subsidies to keep, you know, the slumlords at bay, to make them at least have their apartments up to the standards of the general apartments in Syracuse.

We're also using that Section 8
subsidy as a tool for another group of society
that's being actively discriminated against:
The teenagers who are living independently; the
young mothers who are actively discriminated
against. We have seen reverse discrimination
in Syracuse. There are all kinds of things
that we see.

We get the pulse of the community, the housing community, through the eviction court because that's where you first start

seeing the trends. We get curious, and we start following different things. So we can see a lot of things that are happening. And most of us have very, very concerned just in the past year with welfare reforms that have been initiated and how they're directly impacting on the community. That has been unbelievable, absolutely astounding.

We're not setup to handle that.

We've been trying to put as many things in place. So, one more time, we're looking at the Section 8 subsidies, and we're using that as a tool. Therefore, you have got to be proactive in your approach. We cannot guarantee you a great job. We cannot guarantee great education, but what we can do is give you this tool so that, as your economic situation fluctuates, at least you can have kind of maneuverability.

You can have an apartment that your rent will be based on whatever your income is.

And that way you can maintain the stability of

your family. You can maintain, in some way,
your stress level. You can be proactive in
your life, which is what they need to have just
to have a decent kind of self-esteem that we
take for granted.

It is a far-reaching impact that the subsidies have on people. I could give you success stories. Merrilee could. Chris could. It's just more far-reaching than you can ever imagine what the subsidy can do when you have to utilize it. And as we're looking at more and more of the tools that the Social Services agencies we have to give up, then anything we have at our disposal, we're finding more creative ways to use it.

And this is something that we've had very good success with, and we can use it -- there are a lot of things.

Educationally, it increases just the attendance. Generally, before we can stabilize that family, they've evicted about three times in two years. And there are so many

near-evictions, which causes the trauma and the stress not only for the adults but for the children. And when you keep moving them from school to school, it has a very high impact on the crime rate, the self-esteem, the education, the ability to work of the parents.

And we don't have the money or the resources to fill in, with the other agencies, the holes and the gaps that this is creating as the welfare system is now. And we won't be able to do anything in the upcoming years, at least not in time to get it up and running.

MS. LOPEZ: Do we have any questions?

CHAIRPERSON TERRISITO: I have a

question. Have you gotten discrimination

complaints? What is your experience?

MR. CADEN: In my office, we do have an attorney who does discrimination. I thought he would be here, but he's not here. I don't do discrimination issues, per se. Whenever I have a discrimination issue, I either find Ron DiMarso, who is the attorney in our office who

does the complaints in federal court, or I contact Merrilee or refer them to Merrilee.

I must admit to you that in my
practice dealing with Syracuse Housing
Authority, I heard no complaints, no
discrimination complaints, no perceived
complaints against Syracuse Housing Authority.

MS. BURNETTE: I'd like to say something. I see it from the other end. I encounter a lot of discrimination when I'm trying to relocate someone who has been evicted, or someone who is a protected class, their young or their limited on their income, or whatever.

As soon as I can tell a perspective landlord that this person has a Section 8 subsidy or a voucher, they stop giving me a hard time. They stop being worried about, "Oh, they're too young. They going to damage the apartment. They've got three kids. They've got five kids."

MS. LOPEZ: Have you encountered any

kind of barriers in locating Section 8 housing for people outside of the poverty, high poverty concentration areas? And if so, what are they? And how can we address them?

MS. BURNETTE: Okay. A lot of the landlords are not familiar with the Section 8. They have heard of it, they have never used it. They have their own stereotype of what the subsidy program will mean.

So you basically have to go in and really hammer away at their reservations. You have to educate them. You have to bend their arm. You have to coerce them. You have to really let them see that is not this multi-headed hydra that they fear, that it's a good program that will be beneficial to them as a landlord, as well as to their perspective tenant.

MS. LOPEZ: But have you encountered any kind of discriminatory barriers?

MS. BURNETTE: Only in reverse. We are able to use that to, you know, our benefit,

when someone is afraid to these people. 1 But if they're familiar with the 2 Section 8, when they hear that this person has 3 a Section 8, then they're willing to, you know, try it because their rent is guaranteed and if 5 there are any damages, they will be reimbursed. 6 But where someone is actively been 7 discriminated against, no. 8 CHAIRPERSON TERRISITO: But your 9 effort, though, is more than just within the 10 city boundaries, right? 11 MS. BURNETTE: Oh, definitely. 12 Anybody that calls. 13 CHAIRPERSON TERRISITO: So you have 14 actually dealt with getting people with Section 15 8 into areas outside the city? 16 17 MS. BURNETTE: And generally, if someone is in a high crime rate, or if someone 18 is -- yeah. 19 2.0 Honestly, I believe in suburban life for a lot of these young adults, or people who 21

are struggling very hard, get them out of the

high crime-rate areas or give them a positive outlook on their life, and they'll do a lot better a lot faster.

So I really actively try to put
people in the suburbs. And there are places
where you can utilize the Section 8 subsidies.
I worked for 12 years for Central, the bus
company and community development. So I know
how easy it is to encourage the bus
transportation companies to provide service to
certain areas.

PANELIST: That's very interesting that you raise that point because there was earlier testimony to the effect that they had . to cut back drastically in the areas that they're transporting to.

Any comment on that?

MS. BURNETTE: Yes. That was

actually necessary just to remain viable. The
way the bus routes are set up, they decided
that a route is practical based on gas,
mileage, and rider usage during peak times of

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the day.

But when they proposed all these major cutbacks in Central, residents from the senior citizens' home called and said, "No, you can't cut here. We need this." They have never had more than two or three people a week riding consistently from that nursing home to downtown, but because they were proactive and they said, "We need this" for a few months those areas were never cut.

Now, the main trunk line routes are .

still operating. They've been cut

dramatically. Any secondary route has almost

completely been eliminated. If you're putting

people out in the suburbs, you can gain public

transportation for them during peak hours when

they need to get back and forth to school or

work, certainly, but also off hours. All it

takes is somebody calling in to Service

Development requesting it --

PANELIST:

MS. BURNETTE:

It takes community action.

Yes, that's all it

takes, and it doesn't take a lot.

CHAIRPERSON TERRISITO: Is anybody working on having that happen, though? I mean, you're talking about squeaky wheels.

PARTICIPANT: Professor Yenger, do

you have an explanation to explain why you have
such low level of complaints about
discrimination?

MR. YENGER: Well, I think there are two related reasons. One of them is that discrimination is very subtle -- and we talked about that before -- and many people who encounter discrimination don't realize it. The second reason is that the Section 8 program allows landlords to say no. And some landlords say they don't want to deal with Section 8, and presumably they can do that for any one of a number of reasons, including the fact they don't want to deal with minorities or any other group.

In fact, in my judgment this is an important issue that needs further

investigation. The law is very clear that if somebody undertakes a practice that is not discriminatory on the surface but that has a discriminatory effect and there are not other policies and there other things that they can do, then that is violation of the Fair Housing. Act, just like discriminating because you're trying to.

I've never quite understood why

Section 8 gets off the hook on that one,

because there are a lot of context in which the

Section 8 clientele is very heavily minority.

And yet, landlords are in a position to say, I

won't deal with Section 8 clients.

I'm not a lawyer. I don't understand all the ins and outs of the law, but I've read a lot about Fair Housing Laws. If you read by book, you'll see. I've always been puzzled by that, and I would encourage people who are interested in Section 8 to think hard about the conditions under which somebody would be allowed to turn you down.

So maybe you don't get complaints because the landlords who don't want to deal with minorities just say no to Section 8, and you never get in that position. If somebody says no to Section 8, it's not counted as discrimination, even thought it may be discrimination.

PANELIST: Ms. Witheral, your name came up twice in the issue of having received referrals in cases of discrimination. This morning you said that the council received a small number or a very few.

Can you elaborate on those that you have received and what their nature were?

MS. WITHERAL: Oh, certainly. I want to clarify one point. We receive very few complaints of discrimination from those receiving Section 8 certificates and vouchers. The numbers of complaints we receive from the general community is, of course, you know, pretty large in terms of rental discrimination.

What I'll do, I think, is highlight

some of the tests that were conducted based on randomly chosen apartment complexes throughout the county, when we did the analysis of impediments, just approximately one year ago.

And I will just read you the brief summaries that are contained in the analysis of impediments to Fair Housing for Onondaga

County:

"One test matched qualified couples seeking an apartment at a complex in Liverpool, which is a suburb of Syracuse. Both testers were treated cordially and told about the special features of the complex. The black tester was given an application, a form to verify employment, a copy of the floor plan, and two forms for landlord references. The white tester was given an application, a form to verify employment, a copy of the floor plan, a copy of the lease, a promotional brochure, and a complimentary T-shirt."

She was not, however, asked about landlord references. We still have the T-shirt

in the office as evidence. We're going to use it someday.

Another test involved a tester who had children and one tester who didn't, seeking to rent a two-bedroom house. The tester with children was told the house was much too small for two children. She couldn't have it. The tester without children was given a appointment to view the apartment.

In sales, we found much the same thing. Equally qualified perspective home buyers encountered a great deal of discrimination based on race, in terms of being offered more choices, more homes, being steered to different areas. One woman, in an especially bad case, the African-American tester was told to look around the house.

And another couple came in and the real estate agent said, "Well, just look at the basement. I'm going to show this couple around." So, you know, not always, but in most of the cases, being treated as second-class

citizens, ina way that's clear from the outset,
I should say that this one case was fairly
obviously.

The case about the apartment complex where one got a T-shirt and one didn't, our black tester did not believe she had been treated any differently than anyone else would have been. She did not believe she had encountered any discrimination. She thought that she had been treated politely and well. The positive features of the complex were marketed to her. She was told about the pool or this or that, the tennis courts, whatever.

What she didn't know was that the burdens to live there were going to be higher for her, if in fact they could surmounted at all, and that other testers were treated very differently and not required to jump through the hoops. That's something we find very consistently.

We've recently had a couple of cases where there have been determinations of

discrimination. One case was against Longley

Jones Corporation, an apartment complex which

In the Longley Jones case, HUD made a finding of probable case that determination existed. We elected to go into federal court, intervened on behalf of the Complainant and then DoJ brought the case on behalf of the federal government. In that case, that was settled for a \$12,000 settlement for our Plaintiff.

maintained a discriminatory occupancy standard.

Another case where we recently made a determination of probable cause was against the Orchard Estates Complex, again in Mattedale, which is a suburb north of the city, where we find a lot of race discrimination in that general area, Liverpool, Mattedale.

In the Orchard Estates case, there was not a refusal to rent to African-American applicants. There were, in fact, a number of African-American families living in the Orchard Estates Complex. However, they were living in

one of three buildings at the complex. They were segregated. They were steered.

The same was true for families. HUD didn't have a real hard time investigating this. It took them four years, but they didn't have a difficult time investigating part of it, because their attorney, in fact, admitted they had separate buildings for adults and children. So we found in that case evidence of discrimination both on race and familia status.

Julia made a passing reference to slumlords and used the term "predators," and I'd like to elaborate on that a little bit.

In this community, especially by
working with Julia, we have found some evidence
of what's known as "predatory habitability,"
where a landlord or slumlord will seek out
members of a protected class -- in this case,
we found are Spanish-speaking immigrants -- to
rent them apartments at rents which would be
above the fair-market rate for a decent
apartment, but furthermore, they are renting

them apartments which are inadequate and substandard and which do not meet the basic standards for habitability.

For example, no hot water or lack of heat, or problems with both. They're seeking out a client community or a tenant community least likely to know how or least likely to be willing to make complaints. So if they were to simply present statistics on their tenancy to HUD or to some other regulatory agency it would look like a great complex, well-integrated, renting to all sorts of Latinos, with affirmative outreach.

Well, there's sort of another spin on that, and that's something that we found as well. Most of the time, we find that, in our testing that we undertake, our audit, our testers who have encountered discrimination do not know. Only by comparing reports, side by side, do we see that discrimination has occurred.

In cases that we are in the process

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of preparing for filing, we have had differences in rent as great as \$100 per month quoted to both black and white tenants for the same unit.

We have had tenants offered, at the same time -- we're talking about folks who went to an apartment complex within an hour of one another -- we have found that African-American tenants were shown that there was only unit available -- it's in building A -- whereas the prospective white tenants were shown buildings in D, E, and F, and that there were three or four available.

We have found differences in requirements for proving that you're a worthy applicant the credit checks. Credit checks, overall, have been a barrier to our testing, except in this one regard.

We find sometimes that we trip up the apartment complexes because they just don't bother to ask the perspective white tenants for a credit check, but they consistently will ask

members of any minority group for the credit check.

PANELIST: Is this Section 8 housing?

MS. WITHERAL: No.

PANELIST: These are non-Section 8?

MS. WITHERAL: No, this is just in

general. Some of them accept Section 8. Some

of them don't. I don't have them separated in

that context, in terms of my preparation on

discrimination. I don't have them separated in

that context. Some accept Section 8, some

don't. But that's the sort of thing that we

find.

The change in the requirement for landlords with regard to "take one and take all," the change in those requirements have, in fact, made it harder for us to sometimes get at the issue of discrimination. One thing we used to find was that African-American Section 8 recipients were told, "Oh, we've taken all the Section 8 we can take," or, "Oh, we don't take Section 8," when in fact we had evidence that

they did if it was a white applicant.

Now it's much harder for us to really get at the issue of whether they feel they've taken enough Section 8 and they don't want anymore. It's harder for us to determine whether or not there's really discrimination.

And again, echoing what the others said, there is sometimes in the community a lack of awareness of about the available enforcement mechanisms. The Fair Housing Council has only had staff since 1995. That's really the first time we were able to make a presence in the community.

We worked as a volunteer organization before that, so that's why we have older cases. But in terms of really trying to get out there and have word be known and have an office and phone number, it has only been since 1995 that we've been able to do that. So a lot of people still don't know. We have never received a complaint of discrimination in sales, and yet our testing indicates that, 3 out of 5 times in

the city and 4 out of 5 times in the county, there was discrimination of some sort.

MS. LOPEZ: Ms. Witheral, can you tell me to what extent residency preference has some sort of racially exclusionary effect?

MS. WITHERAL: I think it has a racially exclusionary effect in the sense that residency preferences, which are currently maintained in this community, in the village of North Syracuse, and in the village of East Syracuse -- each of which has a much lower . level of minority residency than the surrounding county -- and certainly the city of Syracuse, given the fact that we have 2 percent minority populations in those villages and a 27 percent minority population in the city of Syracuse, we're talking about a discriminatory impact.

The intent may not be to discriminate against minorities, and I certainly don't . believe that is the intent. But the fact of matter is if you give a preference to those

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living within your village, and your village is overwhelmingly white, then the effect of that policy is to put minorities at a disadvantage for this important opportunity.

So I think that those do have an impact. I think the very fact that those policies are stated as such is a barrier.

We're talking about folks who may not be trained and may not be as assertive as those of us who advocate on their behalf. A lot of people who are poor and who are just hoping for an opportunity are very willing to accept what is offered to them.

And if what is offered them is less than a good opportunity, it still may be something more than what they've gotten, and they'll take it. And that doesn't make it right and that doesn't make it fair housing or equal housing opportunity.

MS. LOPEZ: Any other questions? Mr.

MR. HANLEY: This is for Professor

Hanley.

Yenger, based partly on a comment from Ms.
Burnette.

You mentioned about the disruptions in the schools and the families of people being evicted and going from school to school to school. I'm curious if Professor Yenger or anyone else knows the effect on the school systems of that kind of a turnover.

I know, anecdotally, in Rochester, we had heard stories of one class that had 100 percent turnover of its student body between . September and June. And I also know that Gary Orfield has done a segregation index which indicates that New York schools and New York's metropolitan areas are the most segregated in the country.

If you could enlighten us about the effects of these poverty concentrations and specifically the segregated minority populations on the school systems, I think that would be helpful.

MR. YENGER: Well, you've actually

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raised several different issues about schooling. The first one you mentioned is the extent to which turnover in the student population influences kids.

I happened to have recently come across an book called "Making School Accountable," by Helen Ladd and Ron Ferguson. They do a very careful analysis of the determinance of educational performance based on the characteristics of the classroom and of the teachers and of the students.

They happen to have data on turnover. And they found that not only do kids who move suffer, but kids in classrooms where many of the other students move suffer. And so they conclude that the social network that's established in the classroom is very important for learning. And if that network gets disrupted or has to change continually, it has consequences for kids.

We also have an enormous amount of evidence about the impact of poverty on

educational outcomes. Higher poverty concentration in schools has a very significant impact on the ability of schools to deliver better public services. And I myself have done some work.

In fact, there is a chapter in the same book that I wrote with some other people here at Syracuse. It finds very strong evidence for New York state that to, get the same level of educational outcomes, schools with higher poverty must spend a great deal more than schools with lower poverty.

This result actually has been known since the Coleman Report. It's the central piece of evidence in the Coleman Report, and has been re-established by dozens of other studies, with dozens of different methodologies over the years.

The Orfield evidence shows that there's a very, very striking correlation between the minority status of a school and the degree of poverty concentration. One of the

things in his recent work which I cite in my book is a finding that among the schools in this country that are 90 percent or more minority, two-thirds of them, essentially, are high-poverty schools. And the incidents of high-poverty schools among largely white schools, schools with 10 percent minority or less, is very, very small. There are hardly any schools in that category.

So the extent of poverty

concentration in the heavily minority schools.

is just staggering. And in our big cities, the

probability that a minority goes to a high

minority school has been going up, and it's now

very, very high probability in our big cities.

So I think the school's dimension is an

extremely important part of this cycle, just an

extremely important part.

The states have been struggling with this for years. The states have made some progress in some cases, but it's only minuscule progress. As I told you, the big central

cities in Upstate New York, not even New York
City, just take the big central cities in
Upstate New York, have school outcomes that are
60 percent below the school outcomes of other
districts, even though the state does a lot of
programs that it claims are equalizing, that's
an enormous disparity.

That's between those schools and the average, let alone between those schools and the good schools in the suburb, where the disparity is much greater than that. And so I think this is an extremely important part of the complex of issues that housing and housing discrimination contribute to.

MS. LOPEZ: Mr. Caden, you wanted to make a statement earlier?

MR. CADEN: Thank you. I wanted to underscore the need to use Section 8 educational purposes in counseling. I mean, Section 8 can make a difference in where people are living and how people are living. Section 8 does not know approve a landlord who is

behind in the taxes.

In the high concentration areas in the city of Syracuse, the landlords that I see from Housing Court are those who are not paying their taxes and those who have significant code violations. These exist mostly in minority concentration areas, where the Hispanics are and where there are African-American communities.

Section 8, by enforcing its regulatory goal, having more housing, as well as not renting to the landlords -- we're not approving of landlord participation who are behind in their taxes -- are cutting out a great deal the slumlords of the City of Syracuse.

Julia talked about welfare cuts.

Welfare has a housing list, and Department of Social Services has a housing list which they give people that suggests where to go to find housing. These are the worst slumlords in the city of Syracuse, and Welfare is referring

these people to these places.

Fortunately, Section 8 will not approve of many of the names on this lst.

Through my experience with Section 8, in dealing with some of the landlords, also -- as an example, I get mail from this one slumlord addressed, "To the lawyer who represents the deadbeats of Syracuse, New York."

(Laughter)

MR. CADEN: Section 8 has refused, through my interaction, just from seeing his apartments, not to approve housing with this landlord. And so it's very important what you've suggested here that Section 8 can be used as an integrative tool with education and counseling in showing people that there is a way out.

MR. HANLEY: And Post Office voucher.

(Laughter)

MS. LOPEZ: Mr. Yenger, do you have a question?

MR. YENGER: Yes. If I may make a

request, Merrilee, that if you have any documentation regarding discriminatory cases that specifically impact, or that are Section 8 related, if you could forward that documentation to the committee, it would be appreciated.

CHAIRPERSON TERRISITO: And of course, I'll reiterate that we would be very appreciative of any documentation that you might have that relates to this area that we're concerned about.

MS. LOPEZ: Thank you, Professor

Yenger, Mr. Caden, Ms. Burnette, Ms. Witheral.

Thank you.

all, actually. I guess that ends this session, and I want to really give you our great appreciation on behalf of the Committee and also the Commission for taking the time to come and visit with us, to talk to us about this issue. We will be developing a document.

MR. SERPA: After the third meeting,

which will be in Buffalo, December 17th, we will be developing the draft. It goes through several federal bureaucratic processors, but every portion where you are quoted in the draft will be forwarded to you for your editorial comments, just to make sure we quoted you correctly, and then they will be incorporated into the final draft.

that we haven't captured what you meant to say, then, of course, you would just send back the changes and we would certainly incorporate those. But you will be seeing a document and, eventually, we will have a final document that will be a published document. But that takes a while for that to be processed.

Before we close, were there any other questions from anybody, or any other comments anybody would like to make?

MS. WITHERAL: I just have one question with regard to documenting discriminatory action.

Would you want information only on cases which have been settled, or would you want simply just a sentence or two about those cases which we have filed, but do not yet have determinations in?

PANELIST: I have just a question. I should have asked it earlier, but it can be directed. I only see -- well, two other people that are here, and the other people from the Housing Authorities have gone.

I'd like to know, in a policymaking or in a leadership position in each of your agencies, how many do you have that are African-American? Not just secretaries, but people who make decisions and who are managers.

CHAIRPERSON TERRISITO: Can I just answer her question? I think we should get the ones that have been already settled. But you might just give us a designation of a number of things that are pending that are Section 8 related because that's really what we're addressing.

MS. WITHERAL: Because of our short 1 history, we have not too many cases which are 2 decided, but a greater number of cases which 3 4 are in the hopper. CHAIRPERSON TERRISITO: Okay. 5 guess you're the only left to answer to this. 6 Oh, okay. There's another person. 7 PANELIST: As far as our staff is 8 concerned, our extensive staff consists of 9 myself. 10 (Laughter) 11 PANELIST: So there are no 12 13 African-Americans involved in policy decisions. I am the entire staff. 14 15 MS. WASS: For North Syracuse, there 16 also are no African-Americans in decision 17 making positions. Our staff consists of four 18 women, and our board of three men and two 19 women. 20 PANELIST: Are any of your board 21 members African-American?

MS. WASS: No.

1	CHAIRPERSON TERRISITO: So there are
2	no minorities at all represented on the staff
3	or the board?
4	MS. WASS: That's correct.
5	CHAIRPERSON TERRISITO: Okay.
6	Any other questions? Any other ·
7	comments?
8	MS. LOPEZ: I do. I've been hearing
9	a lot about the landlords and how public
10	housing sends the Section 8 people out to the
11	landlords, and it's up to the landlords to
12	decide whether or not they want to take someone
13	in.
14	If a person feels that they've been
15	discriminated and they come to you, do they
16	know what to do? I mean, do you tell them .
17	initially, "You should come to me," or do you
18	give them any kind of procedures? The question
19	is to both of you.
20	MS. WASS: In North Syracuse, during

our briefings, we do distribute in our packet a

copy of the HUD discrimination complaint form.

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We also do brief the people to come to us if they have a complaint. We haven't had anyone do that. We don't have a staff to deal with it, but we would send them to Fair Housing Council or the other group that deals with discrimination in Syracuse.

PANELIST: If I were to have a complaint, first of all, on the briefing, we do much the same thing. We explain the discrimination complaint. We tell them that if they feel they have been discriminated against, they should make a complaint.

But I go one step further, and I say,

"Keep on looking. Don't stop for that reason.

Continue on and find something, then make your

complaint." Not that they shouldn't prepare

their complaint, but don't let that be the

barrier.

My experience has been there may be two or three in a row who may say no, for reasons which may less than forthright. But there are also people who are looking for

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economic advantage, and other people who, simply on principle, who will rent to that person. And so they should keep on looking, and they should find something, if they possibly can.

Now, this is the kind of situation, if this does seem to be happening, if they have a voucher or certificate, and we see it coming up in 60 days, we definitely extend because the person has been trying hard and is going forward. If this is one of our landlords, and one of the landlords we deal with other tenants, and we feel that this is taking place, at that point, you wouldn't remain.

However, that has never happened with any landlord that was on the program at the time.

CHAIRPERSON TERRISITO: Susan.

MS. JAMES: Susan James from the City of Syracuse.

One of the problems is that there have been a lot of cases of discrimination, but

because there has not been an effective mechanism for people to go to and report these right here in the City of Syracuse, all we have is the Fair Housing Council and the Human Rights Commission.

The other cases take so long to get reported from the time that something is actually done about it; again, the thing that I'm emphasizing here is that the education and outreach is the key. People need to know that there is a Fair Housing Council that can intercede on their behalf.

Sometimes if an individual on Section 8 has been discriminated against, he or she has to find an apartment, and he will not go any further other than reporting the discrimination. He just kind of walks away from the situation. I think it's just a matter of people knowing what's available to them.

And because they don't know, nothing happens.

We've been talking about the North
Syracuse Office Housing Authority --

1	CHAIRPERSON TERRISITO: May I
2	interrupt just one second and give you a
3	microphone.
4	MS. JAMES: What I was saying is
5	that, unfortunately, within the City of
6	Syracuse, the Fair Housing Council was strictly
7	volunteer, and the only other avenue we have is
8	the Human Right Commission. So people are not
9	really aware of the avenues that they have to
10	file discrimination reports.
11	The other thing is sometimes .
12	discrimination is so subtle that they don't
13	even know that they've discriminated against.
14	So those are the key things we would like to
15	emphasize.
L6	MS. LOPEZ: So what you stated is
L 7	basically that there is no Fair Housing
L 8	mechanism that people are aware to follow?
L 9	MS. JAMES: Exactly.
20	MS. LOPEZ: I have another question.
21	You said you were distributing information, and

I heard that there is a population of Latinos

here. This information, is it being distributed in Spanish as well, or is it only in English, if someone could tell me?

MS. JAMES: Some of the things that

-- well, we're working with Merrilee. And

again, we're going back -- well, this is a hot

project of mine, so it's something that I feel

very involved in -- is getting this information

done in Spanish, and also within the Asian

language, because those acts of discrimination

are so subtle that people within these

communities don't realize they've been

discriminated against.

And the other piece is getting the testers from those communities, getting people from the Southeast Asian community that would be willing to go out and do testing, people. from the Latino community that would be willing to go out and do testing. We can't test what we don't have. And if people don't report it, if we don't have the testers to go out and do those things, then that's the key right there,

1	is the education.
2	MS. LOPEZ: Susan, you had a
3	statement that you were going to make?
4	MS. WASS: Suzanne Wass, North
5	Syracuse Housing Authority.
6	HUD provides many of our forms in .
7	Spanish
8	MS. LOPEZ: But are those
9	MS. WASS: especially the
10	discrimination complaint, and we do have a
11	stock of those. We've never had to use one.
12	We have some Hispanic people, people of
13	Hispanic origin, on our program. I would say
14	maybe three or four people out of 250, and they
15	speak English well enough and understand well
16	enough in English to use the English forms.
17	In other words, we don't have Latinos
18	who come to us on a general basis that need the
19	Spanish form.
2 0	CHAIRPERSON TERRISITO: Okay.
21	Merrilee.

MS. LOPEZ: Okay.

MS. WITHERAL: We have posters in

English and in Spanish, both of those provided

by HUD and those produced by the National Fair

Housing Alliance, of which we are a member. So

our posters are in both English and Spanish.

Our brochures, at the present time, are only in English. And we have tried twice unsuccessfully to get private grants to fund the translation of our brochures in Spanish, Vietnamese, and Huong.

working on, but it is a need in the community right now. And as I said, the predatory issue is something that takes a much more detailed, written explanation than what you get in your standard Fair Housing poster. And actually, the means by which we've distributed these are both the usual and the unusual.

Some of our PSAs and posters have been distributed in local African-American press, which is a newspaper that comes out monthly. We've also reduced some to flyer size

and distributed them through the Human Service
organizations. And the janitors at our
building have taken some of them for their
friends. So we've got every little thing
working here.

We're doing the word-of-mouth and we're trying the more conventional routes.

Even the Syracuse newspapers have published our public service announcements in English. But it's a big need that is, at present, unmet.

MS. LOPEZ: I guess my concern was, when you were stating that people who went to homes and didn't know they were being discriminated, what steps, if any, were being taken to educate people that certain acts are discriminatory, even if you don't know that they are blatant or outright?

MS. WITHERAL: Our public education materials address that. We have posters and brochures which talk about not simply actions to take against discrimination, but identifying some of the particular things that someone

might hear that for us are a flag but for most 1 people are innocuous statements. 2 MS. LOPEZ: Are these being shared 3 with Public Housing Authority? 4 MS. WITHERAL: I think everybody has 5 some of our materials. 6 CHAIRPERSON TERRISITO: The agencies, 7 you mean? 8 PANELIST: Yeah. I think all of the 9 agencies have some of our material. 10 CHAIRPERSON TERRISITO: I see a 11 heading shaking back there. You're a member, 12 13 Bruce. Bruce? 14 MR. GOUHEY: I don't have anything 15 though. I don't have it in the office. 16 PANELIST: I apologize for that 17 18 because that's something that you should have, and I thought all of the agencies did have. 19 20 MR. GOUHEY: Where did you distribute 21 them? 22 PANELIST: When we had a coordinator,

they were just distributed at all the public housing authorities, I believed. And I think we've hit just about every Human Service Agency, the city office.

MR. GOUHEY: Well, I'd be more than happy to have it.

MS. WITHERAL: I'll make sure that you do. I thought you did.

MS. LOPEZ: What about going actually out to the communities and speaking to the people?

MS. WITHERAL: Oh, we do that all the time. I just compiled it again yesterday, updated it yesterday. I want to say 35 or 40 Human Service organizations and civic groups that we've gone out and spoken to in the past, less than two years, you know, about a year and a half where we've talked to groups of tenants.

We've done civic groups, the National Council of Negro Women. We've done domestic violence support groups. We've tried to really hit a broad audience.

PARTICIPANT: Have you gone to the churches?

MS. WITHERAL: We have had absolutely no success in getting into the churches. And

MS. LOPEZ: What about contacting The Urban League?

MS. WITHERAL: The Urban League, we work together all the time. We had no luck with the churches.

MS. JAMES: Merrilee and I have been trying to be very proactive, and we were really on a roll. We had a systematic approach to the whole thing, and we had gotten to the point where our next big push was into the high schools and things like that. And then we got kind of slammed with welfare reform.

So we're basically trying to hold the line on a lot of these issues, and we just simply don't have the manpower or the time to do a lot of the educational things that we know are really necessary to turn the tide on some

of these things.

MS. LOPEZ: I guess, in Rochester, what we're doing, sometimes through the church groups or through the Urban League, is contacting Fair Housing and the other organizations to come in and talk with them about discrimination, the kind of housing available, and other matters.

MS. JAMES: Well, I have a little bit of success. There's one church leader who is very proactive in -- well, the target area, the main blight of Syracuse, and he has a community center. He has been receptive, you know, offering use of his facility whenever we need it.

He hasn't really finalized it. He has had some personal problems. But he seems to someone who is at least willing to let us come in and just do our thing. They know we're kind of assertive once we get going.

MR. HANLEY: Could I ask one

different question? We had a discussion this morning with the Syracuse Housing Authority about whether or not people really know where they can use their Section 8 subsidy, if it's a Syracuse Housing Authority subsidy.

Let me ask you, first of all, from your contacts with the people you're working to relocate that have Section 8, do you have an opinion about, have you talked to people, or do you have a sense of whether or not people know where they use the Section 8 subsidy and what. do they tell you?

MS. JAMES: Most people know that they can use it within the city limits. Most of them want to access the suburbs. They don't understand how.

MR. HANLEY: Do they know they can take it outside of the city?

MS. JAMES: Well, that's one of the pushes that we're doing. They know they can take it outside of the city limits into the suburbs. They know that. Where they're

stymied is they don't actually know how to rent the apartment in the suburbs, because they do come up with the subtle discrimination.

A lot of the complexes don't want to take it, but there's a lot of them who welcome it. So they don't have that comfort zone to go approach the larger complexes that will take it or the private landlords that will take it. That's where we come in.

MR. HANLEY: But before they talk to you, do they understand they can outside the city limit?

MS. JAMES: They know they can.

They're afraid to try, or they try a little bit.

and when they start getting resistance, then

they fall back into what is their comfort zone.

asking basically how much information do they
have to begin with? In other words, are the
agencies that are administering this program
putting that word out effectively? Is what
you're experiencing that they're afraid to

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actually try to use that voucher outside?

MS. JAMES: They don't have the tools

that you and I take for granted to access what

4 they want.

5 MS. LOPEZ: What kind of tools are those?

MS. JAMES: Just help, filling out
the application, knowing when someone is giving
you the run around, how to present themselves
properly. A lot of people will go to a
landlord and feel as though they have to tell
all the negative parts of their family history,
or their economic problems, because if they
don't, then the landlord will think that
they're withholding something.

A lot of these people really have very low self-esteem. They're undereducated. They may have had some sort of drug or alcohol problems in the past.

CHAIRPERSON TERRISITO: I think we're going to have draw to a close. So, again, I'm going to thank everybody for having

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1	participated, and really we appreciate it a	į
2	lot. This information is going to make a big	
3	difference in terms of how we deal with this	
4	issue, since we've gotten, I think, many sides	
5	of the issue.	
6	So, again, we thank you for coming.	
7	(Whereupon, the proceedings were	
8	adjourned.)	
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