MEETING OF THE FLORIDA ADVISORY COMMITTEE TO THE UNITED STATES COMMISSION ON CIVIL RIGHTS

NOVEMBER 24, 1992 1:00 P.M. - 5:20 P.M.

METRO-DADE GOVERNMENT CENTER 18TH FLOOR CONFERENCE ROOM 111 NORTHWEST FIRST STREET MIAMI, FLORIDA 33128

CUSTIN & CUSTIN, COURT REPORTERS

DADE (305) 445-1311 BROWARD (305) 435-0181

9947 "y

PRESENT:

BOBBY D. DOCTOR Regional Director

STAFF MEMBERS:

JUNE LITTLER

HARRIET P. BROWN

BRADFORD BROWN

ALICIA BARO

KEN CLARKSTON

Thereupon:

The following proceedings were held:

MR. BROWN: I want to welcome the people
who are here this afternoon.

Those of you who managed to find us we appreciate you coming.

This is a meeting of the Filorida Advisory Committee of the United States Commission on Civil Rights.

My name is Brad Brown and I chair the committee.

We consist of citizen volunteers that are appointed by the Commission to advise the Commission on the status of civil rights in the various states and to make recommendations and to lobby and to urge and to agitate for those actions that we think should be done to address the situations that we see, with regard to civil rights in the various states.

We have been conducting a year-long study on racial tensions in Florida.

This is parallel to the national study on racial tensions in Florida.

1.7

Our plans for the Commission is to hold 1 2 a major hearing in Miami early next calendar 3 year. Am I right on that schedule still? MR. DOCTOR: Probably later. 5 MR. BROWN: This is the same as they are б holding in Washington, D.C. and Chicago and in 8 other areas. 9 MR. DOCTOR: Mr. Chairman, I am sorry, 10 you met the Committee. MR. BROWN: The Commission. 11 12 We have been dovetailing with our own 13 specific study. 14 We have been meeting in selected cities 15 throughout the State of Florida and we expect 16 to meet in other cities before we complete 17 this. 18 We expect to meet probably in Saint 19 Petersburg early next year and then to 20 complete our series we expect to have a formal 21 major public hearing in Tallahassee looking at 22 statewide issues and pulling together all the

information we have gathered from the various

cities we have visited.

We have been in J

We have been in Jacksonville.

We have been in Gainesville.

We are here today in Miami.

We are actually coming back to Miami because even though we have been here earlier there have been a number of events in Miami, one of them being Andrew, of course, and another being the tragic death of an Asian American in a racial violent situation in our South Florida community.

Well, actually it is the second in a rather short period of time.

In the Puerto Rican community there are a series of these activities that have and people have asked us to come back together to gather some additional information from the Miami area.

While we are looking at this series of information on a year-long basis we will have follow-up after we have our final report.

We also feel that when we have immediate areas that are brought to our attention we

attempt to address and raise some of these 1 fissues prior to waiting for the end of the 2 hearings. 3 We don't wait till the end of the 4 series, particularly right now when we may 5 have an opportunity to raise some issues with б the Commission. 7 The Commission now begins to adjust to 8 the new incoming administration so it is a 9 10 rather opportune time that we are here this 11 afternoon. I would like to have, first, my fellow 12 committee members introduce themselves. 13 14 Then I will introduce our Regional 15 Director and let him say a few words. MS. LITTLER: My name is June Littler. 16 I am from Gainesville. 17 MS. BROWN: My name is Harriet Brown. 18 19 I am from Orlando. MR. CLARKSTON: Ted Clarkston. Miami. 20 21 MS. BARO: Alicia Baro, from Miami. 22 MR. BROWN: This is the Regional Director from the Southern Regional Office,

staff member for the Commission, from Atlanta.

Thank you, Mr. Doctor.

MR. DOCTOR: I am pleased to be here.

As the chairman has indicated, the \*\*

Commission is much concerned about the question of racial tension throughout America.

Advisory Committee for selecting the top of racial tensions in Florida to concentrate on for what amounts to about a year, year and a half.

. Clearly you, too, think that racial tensions are on the increase, which is why you have adopted this project.

In addition to that, as the Chair has already indicated, we try to be as relevant as we possibly can be.

We obviously, as my civil rights cohorts would indicate, we always try to be on the case, as much as possible, anyway.

The idea behind coming to Miami, at this particular point, is to look at not only continuing questions relating to racial

41,4

tensions but also what is going on in the Greater Miami area in the aftermath of Hurricane Andrew.

We are particularly concerned about the extent to which there is equity, the extent to which opportunities are made across the board, irrespective of race and sex and national origin and so on and so forth.

Inasfar as the fruits and the businesses are concerned, to try and address some of the problems that have been brought about by Hurricane Andrew.

With that being said, Mr. Chairman, again, I commend the committee for this particular activity.

It is clearly needed.

I would like to think that the participants, and I am sure they will, are going to come forth and share with us in a very forthright and aggressive fashion some of the concerns they have on the subjects we have mentioned.

MR. BROWN: I would like to ask, first,

б

Į

Elecal branch

Ms. Johnnie McMillian, President of the NAACP, and also in charge of the national and state and local NAACP office dealing with the local Hurricane Andrew efforts, to please speak.

MS. McMILLIAN: Good afternoon.

We are very happy to have you here in

We are very happy to have you here in Miami.

I want to say, on behalf of the MiamiDade branch, as well as the NAACP at large, we
welcome the opportunity to present before you,
as an advisory committee.

I must, first of all, I want to say, again, welcome to Bobby Doctor.

We are so happy to have you here. We are always happy to see you.

We only wish that you didn't have to come under duress each time.

I would like to be able to address you under other kinds of circumstances.

Unfortunately I guess that is the nature of what you are involved in.

We certainly wish we could have seen you here much earlier.

I want you to know why I am saying that, because of your very important role in certainly listening at the local levels through the State of Florida as to what is going on, regarding inequities giving rise to racial tensions here in Miami, in the aftermath of Hurricane Andrew.

I know that you have received and read very much about what is really happening in the aftermath, as well as what is hoped to be gained in the next five to ten years, as we attempt to heal as a community and to rebuild as a community.

In answer to the call of the whole aftermath issue, on August 30th the NAACP, in conjunction and cooperation with Dade County Public Schools, stepped out to organize and hopefully open a very effective office in the FEMA building.

United States Department of Justice in the

form of Tom Battles, in helping us to achieve Legions director, count, Pelaton Servia, U.

that office, along with Mr. Ozell Sutton and

Lacking director, County Relat Review 500

Mr. William Lucas.

We are very grateful to them for allowing that opportunity for our community as we looked at this community and we tried to determine where the gaps were.

The first gap that we found in the aftermath, and I want you to know that we hit the ground running, immediately, within hours after the hurricane passed over.

We went down to make an assessment in the south areas, as to what kind of damages were sustained and where the needs were.

Of course, you know the initial needs were that of food, water and shelter.

We proceeded, as an organization, to provide that to as many places as we could and ensure that agencies that were responsible for providing that did so.

The first agency that we worked with was Red Cross. The American Red Cross.

We tried very hard to communicate.

We met with the American Red Cross ongoingly.

We tried to indicate to them that we recognize that there were two organizations that had signed on with them, nationally, to work with them.

One of them was the NAACP and the other was AME Church.

Our role with them was to try to help them find volunteers, more specifically, those persons from the black community who would give more of a presence in their disaster centers and in their overall volunteer effort.

We did that and we felt that we were very successful in providing that kind of support.

Of course, you know that the damages were very extensive.

It would have required far more people than any of us would ever have hoped to have available to them.

We did make what we thought were very credible recommendations to them, based on what we were seeing.

We asked, specifically, that they would

put centers in the black community.

Of course, they told us, at that time, their initial response was "Well, we are doing the best we can."

They said, "We, based on our assessment, we are finding that we are putting the centers where we think they will best be needed."

Twee floored:

Well, when the centers came

complained about the fact that many of the people from the south, I am talking were descharted specifically about the black community, although all other communities certainly would be applicable in many instances, but in the black community many blacks moved north.

To give you a framework about what I am talking, when you look at the overall number of persons that were identified as homeless, as a result of Hurricane Andrew, there were 250,000 people, approximately, that were homeless.

Out of that 250,000, 150,000 were black.

That gives you an idea of the number of

people that were displaced as a result of the

hurricane.

We indicated to the American Red Cross
that we thought that that number, and just for
the sheer devastation of it all, that there
need to be some centers in our north area.

Well, the Red Cross indicated they just couldn't find the need in our community.

So what they did was they did two things.

They set up a disaster center just northeast of the black community and just northwest of the black community, which meant it just surrounded the black community.

Well, we just really were concerned, and voiced it publicly.

As a result, eventually they closed those two centers.

They did put one center in the Haitian American community.

Shortly thereafter that, too, was closed.

There never was access for the overall black community to get resources from the

3

2

5

6

7

10

11

12

13

14

15

16

17

18

19

20

21

22

23

American Red Cross.

Many of our persons suffered severely by not having an opportunity to get hold of these resources.

The next set of resources that we looked at, and of course we are dealing with those agencies who had the responsibility from the United States government, after Miami was declared a disaster area, to give assistance to the community in the face of that disaster Federal Emergency Mugant

Of course, FEMA is a place that did afford the opportunity for the NAACP to be in

FEMA had disaster centers.

We had to deal with f

its office.

Disaster centers were never placed, by FEMA, in the overall black community, in the north area.

They subsequently put some minor centers, not minor, I should say smaller centers in the south black areas.

The problem with the disaster centers was many fold.

There was one problem because of the lack of accessibility for the people.

Many blacks were unable to get FEMA's assistance in a timely fashion.

Two, the assistance given to people in helping them to complete their forms, in a timely manner, was not given.

More particularly, we found that the elderly and the handicapped were not getting the assistance to the point that we formed, the NAACP formed a committee of medical persons, who volunteered to work with us to do assessments and to provide direct assistance.

It is as a result of not having the direct services.

Through the NAACP office I spearheaded an effort to talk with the medical services within the FEMA operation.

I found out that the State of Florida was moving in immediately and what happens in the disaster, when a disaster occurs is that FEMA only comes in for a short term.

Then the state takes over.

Then you look for counties taking over.

When you would go in to talk to one person you would discover you had to go talk to the other agency because they were not in charge.

You began to find yourself running around chasing your tail to try to discover how to get assistance for the people who are crying.

To give you a framework for the office for which I work and coordinate the efforts, since August 30th, as I stand here today, we have processed over 1,300 calls.

We are presently working with 400 families in trying to continue to provide ongoing resources to them, trying to connect them with the right agencies.

We are trying to be sure that the kind of resources they need, to assist in the rebuilding effort, does occur.

So we found that even within FEMA, and trying to work with who was responsible, the State of Florida, or the county, and trying to

Н

...

find the one responsible for a particular problem, we just ran into all kinds of concerns. Eproblems

You need to be aware that that whole process is out of kilter.

We certainly hope there will not be another disaster in this country of this magnitude.

We know that we have had many other disasters, since Hurricane Andrew, throughout the country, and all of them have been very, very devastating to a particular community.

We certainly hope that no community, of this size, as Miami, has to undergo this kind of problem in trying to find its way back as we have had to.

In addition to the difficulty with that, there has been, and is documented, a discrepancy being made with the black community as it relates to the contracts and the availability of those persons, in this community, to participate in the rebuilding process.

The initial contracts that were given out, by the Army Corps of Engineers, which was, given to them by FEMA, you will find documented in newspapers and perhaps you are already aware that the six companies that received those contracts, out of those none of them were African or black or participants in the overall community.

That was for the first set of contracts.

We recognize that subsequent contracts, obviously, are being given, but none of the prime ones are being given, at this point, to our best knowledge, to members of the local black community.

when prime contracts are given out they have been given out to some blacks, to our best knowledge, but they have not been from the local community.

This, certainly, is something that you start looking at equitably.

It ought to be seriously looked at, certainly with the community, with an unemployment rate as high as this one and with

all of the devastation, the resources ought to be spread out to the extent that local people can begin to take part in this particular process and should be having that assistance.

Additionally to the fact of recognizing the contracts, I want to also bring up the medical accessibility.

As I speak to you now, I just left the south area, again.

I try to make sure I am down there a minimum of once or twice a week.

We don't find equitability in services available for the elderly.

We find, as I speak to you, that many persons need assistance in helping to fill out their SBA loans, as well as other forms.

Access to their agencies as to what to do in order to get help in the rebuilding of their homes is very important.

Some of the persons we are visiting still have homes that are waterlogged.

Their things are soggy wet.

No agency has gone to assist them.

By them being elderly and sickly they don't have the assistance.

We still see a locked out and disenfranchisement of the black community, in terms of all-over assistance in the area of medical as well as the other areas that I have previously listed.

The list goes on.

I know I don't have an unlimited amount of time.

The main position that I would like to present to you is that in every area that has been impacted, by the Hurricane Andrew, the black community certainly sits at the bottom of having accessibility to what is available to help to rebuild.

Of course, housing is at an all-time premium.

Blacks have been very unsuccessful, overall, those who already were living at the bottom, and finding some place to go.

Many of them are living under conditions, as we speak, that are certainly

1 below the standards of what any human being 2 ought to be living in in your country and 3 certainly in our own community. I will be happy to entertain any questions, if you have them, Mr. Chair, on the 5 aftermath of Hurricane Andrew. 6 7 I do have a report, specifically for 8 you, that is written for you to review and to 9 kind of update you. 10 It goes to October 2nd. 11 We are presently working on one that 12 will bring us up to the present date. 13 The numbers just expand from what we 14 originally found. 15 MR. BROWN: Thank you. 16 MS. LITTLER: I do have a question. 17 When you were talking about the Red 18 Cross centers, that were eventually closed, 19 what was in the centers or what kind of 20 services did they provide? 21 MS. McMILLIAN: The original services 22 were to provide ---23 MR. BROWN: They gave you a number.

MS. McMILLIAN: They gave you a number.

That was the original resource.

They were sometimes two and three months after the date that you asked them for it.

For some people originally I think what happened with the American Red Cross the first couple of weeks they were particularly overwhelmed.

They started giving out money.

People that got there first they would give them.

They were supposed to give temporary houses, monies for food or vouchers for food, whichever was appropriate for you.

Most of the time vouchers were given on clothing.

Some people, people who went to a particular center, if you got first in line, and that wasn't often because the lines used to extend over until 10:00 or 11:00 o'clock at night until they closed the centers at 2:00 or 3:00 some lines would be left.

Originally, to answer your question more

specifically, temporary housing, food and 1 2 shelter vouchers for food and clothing were . 3 given. MR. BROWN: They would give you a 4 5 number. 6 You would have an appointment to come 7 back maybe two or three weeks later, to come back and get your clothes. 8 9 MS. McMILLIAN: Months later. MR. BROWN: They would give you clothing 1.0 11 vouchers. 12 They would give you a number. He would come back later. 13 14 MS. LITTLER: That was closer in? 15 There wasn't everything down there? 16 MS. McMILLIAN: The problem is, and I'm 17 glad you brought that to my attention so I can clarify that. 18 19 The problem that the NAACP found, they 20 had the centers in the south. 21 However, the areas that would be 22 predominantly lived in by blacks, in those 23 areas there were no centers.

Those people had to move to the area where the centers were, which was outside of the area.

For example, if you look where the blacks live, such as Richmond Heights, the West Perrine area, Goulds, Modello, Florida City, Homestead, the centers were outside of their particular domain.

They had to travel. That was a problem for many of them.

Coupled with that, many of them were moving or being displaced to the north because their homes were completely not habitable for them.

So when they moved north they had no transportation to get south to a center.

So we tried to get them to bring the centers up here or at least have some outreach centers up here, available.

That is where we ran into problems.

They refused to do it. They never did do that.

MS. BROWN: You mention you are still

Ę

working with 400 families. 1 MS. McMILLIAN: Yes. 2 MS. BROWN: Is that solely the NAACP or 3 4 someone else who is assisting? MS. McMILLIAN: Yes. the NAACP. 5 MS. BROWN: What kind of services are 6 7 you giving them? MS. McMILLIAN: Daily services. For example, we have, down at Homestead, 10 Florida City, the school system has allowed us 11 to sustain two classrooms, down at Neva King 12 Cooper Elementary. 13 We have someone working there, Reverend 14 Walker, who on a daily basis gets food from 15 Daily Bread and all of the places he can find 16 it for people to come to. 17 Many people still don't have electricity 18 and don't have resources to cook food or to 19 store food. 20 So they have to come on a daily basis 21 for their food. 22 Of course, he also gets clothing and he 23 works with those families.

On the telephone, in the FEMA office, we have, and work with on a minimum per day 15 to 20 families, which, in all they add up to

maybe more than 400.

What we do with these families is to talk them through the process, on a daily basis, and believe me it is daily, because what happens is we send them to the agency and that agency gives them a response they don't understand or a response that may not necessarily be accurate or a response that indicates they can't help them."

So we have to work with them and continue to send them places until we can find or they can find the kind of assistance that they need.

The assistance needed is still clothing, shelter and the very basics, along with problems with the insurance companies.

A lot of problems with the insurance companies.

Finding contractors, there are problems with contractors.

2.0

1 I mean the list goes on, in terms of their needs. 2 3 So one family can literally take up. almost half a day, working with them. 4 When you talk to that family on a daily 5 б basis you can see the time. 7 Our hours are from 8:00 in the morning 8 we are morning, 8:00 a.m. to 10:00 p.m. at 9 night. 10 MS. BROWN: The school system has, essentially, provided space for you to operate 11 in? 12 13 MS. McMILLIAN: For that particular 14 operation. 15 We have many operations going on within 16 the NAACP as operations for the aftermath. 17 That is only one. 18 That is our answer to the Florida City, Homestead effort. 19 20 We also have others in other divisions. 21 MS. BROWN: Thank you. 22 MR. BROWN: Johnnie, I would like to put 23 or pull a couple of things from the paper that

2

impressed me, that kind of addressed the issues of racial tension.

3

4

'I would like to ask you to kind of comment on how you see it.

5

б

In the glow of Andrew everybody was

7

9

10

11

12

13

14

15

16

1.7

18

19

20

21

22

23

saying how everybody is equal because you stand in the same line to get your water.

Since then we had one quote in the paper from some leading figure in town which said that if they didn't hurry up and rebuild South Dade it would turn into the largest ghetto south of Harlem.

Just recently we had a very angry meeting in South Dade where they were attempting to put trailers to house families, which have a large number of African American families nearby a housing development where the houses probably averaged 100,000 plus.

Everybody said it wasn't racial but their faces looked to be a lot like those we saw in New Orleans in the '60s when the little kids we're going to school.

This is indicating that obviously you

have got, in the aftermath, all that 1 togetherness, standing in the lines for the 2 water, seems to have been exacerbated by the 3 strength and tensions of the recovery building. 5 We would like to have you tell us, from 6 7 your viewpoint, how you see that? MS. McMILLIAN: Well, actually I saw 9 that. 10 I didn't take time to go into that aspect of it. 11 12 Obviously, the account is absolutely 13 correct, in terms of what was happening. 14 It really all started in terms of racial 15 tension in the Florida City area. 16 It was most noticeable when they put 17 tents out. 18 The people who lived Florida City really 19 didn't want to stay in the tents. 20 Many of them did not stay in the tents. 21 When you looked, most of the people who 22 stayed in the tents were black. 23 Well, when it was time for the trailers

to come, the people who were getting the trailers, the lines were long in terms of requests but, again, it was not the blacks who got access to that, to that particular temporary housing first.

So, there were, and quite frankly, in many instances we heard that action had to be taken on fist fights that were drawn between various groups. Just continuous outbreak.

I am sure that the Department of Justice can be more specific on exactly what took place, regarding the racial tension in an overt manner because it was in an overt manner that many things did occur.

We found, we have found, the NAACP, found, from our visits, as well as being there, that there was a lot of pushing, shoving and blacks just did not have equal opportunity to water nor temporary housing, specifically in terms of the trailers.

So that was very much in evidence.

MR. BROWN: In terms of actions, issues that ought to be raised now, by the Civil

б

Į.

Rights Commission, as we speak to the transition team coming in, in terms of what the federal government ought to be addressing itself to, in terms of equities, do you have some particular advice that you would like to give to us on this?

MS. McMILLIAN: Absolutely. Loads of advice and loads of messages.

I will try to give it in a brief form.

The overall message, that I think needs to be given to the transition team, is that there is a need, as I stand here, for an overall assessment to be made of exactly what percentage of people are being moved toward homes.

That is the first concern. Getting people back into their homes.

To look at what percentage are in, what percentage are not in and those that are in what conditions are they going under.

There is a need for the transition team to look at the State of Florida and the problems that people are having with insurance

1 companies.

б

As you know, many of the insurance companies went belly up.

People have been stuck with checks.

They don't know which way they are going with it.

I think that that whole process needs to be looked at because people really don't have the resources to be able to pay for the rebuilding of their homes.

The next thing, regarding the housing situation, there needs to be an overall assessment of how quickly contractors are able or are having the ability to move.

I think one of the problems we are running into is that only a few contractors are getting contracts.

. They are trying to take on more than they can handle.

I think it is a grand mess out there.

Therefore, hundreds and thousands of people are being left at the bottom.

As we speak many of them have not had an

opportunity to have anything addressed about 1 2 their homes. MR. BROWN: Let me interrupt you with a 3 question. 4 5 Have you run into complaints -- I am talking about smaller black contractors, the б ones that are rebuilding, black contractors who are rebuilding small houses--in terms of difficulty in getting supplies compared to 9 other contractors? 10 MS. McMILLIAN: I have had complaints 11 12 from them, yes. 13 I really offered them a hot line. 14 We have not had an opportunity to 15 effectuate that. We need a contractor's hot line. 16 17 They are having problems getting 18 resources for building. 19 As a matter of fact, yesterday someone 20 asked me about trying to see what we could do 21 about making building materials more accessible because small contractors, 22 23 obviously, don't have the kind of resources,

1 of money, the amount of money up front, it is 2 going to take nor the ability to move it if 3 they had the opportunity. They need assistance to do that. 5 Yes, we have had complaints. б MR. BROWN: Sorry to interrupt you. 7 MS. McMILLIAN: That is okay. The complaints go on and on. I can give 9 it to you. Certainly I think if the transition team 10 11 will take a look at assessing where we are 12 with it, because this devastation is so 13 massive, it will help. You know it just doesn't compare to 14 15 anything, it being the fourth largest disaster 16 in the United States. 17 You can imagine the size and scope of 18 what we are dealing with here. 1 19 If it is not looked at we are going to 20 run a real risk of higher racial tensions. 21 I really don't know what we will be 22 discussing within the next few months because

people are very frustrated about the fact that

they are running into so many roadblocks in an effort to try to get back into their homes.

That includes the Section 8 houses.

We have a whole list of people, pages of people who either have not been able to get back into the Section 8 homes or not temporary housing or either temporary housing because they weren't a Section 8 home.

That process is extremely, extremely slow.

I would definitely think that the transition team would want to take a look at that process.

Of course, one is the housing issue.

Simultaneous to the housing issue I would want them to look at the job opportunities that are available for those people who were displaced from their jobs as a result of Hurricane Andrew.

We have gotten a lot of complaints from those persons who have not been able to have either their jobs restored or opportunities for other jobs.

б

I think that that is a very big part of allowing the community to heal and to rebuild.

So I would say, as a top priority, that housing, job opportunities and health issues and health concerns that have not been addressed in the aftermath of Andrew, that should be looked into.

We have an opportunity to re-heal and to rebuild through the efforts of the overall, of the government's focus and specifically this committee because ultimately if your report is one, and I know it will be comprehensive in nature in terms of recommendations, it will certainly offset the real possibility of escalating racial tensions, which has an opportunity, as we speak, to be inflamed, based on the overall conditions.

MR. BROWN: Has anybody in the job area of the new administration been touting improvements in job training?

Have they begun at all to address the needs of people to get jobs after Andrew is over?

Right now there is a lot of relatively 1 low skill labor jobs that are abundant. 2 3 Those jobs are going to disappear and people do not gain the skills that move them 4 into ongoing jobs. 5 6 Are you aware of any effort? MS. McMILLIAN: I am meeting tomorrow 7 with PIC, private industry counsel, who is the g one who has received the contract to assist 10 with that. 11 I am also working with the committee on the We Will Rebuild. 12 13 They are looking at it but I think their 14 efforts, I am not sure at this point that 15 their efforts are going to be comprehensive 16 enough. 17 I am really concerned about the overall 18 numbers. 19 So many times we start talking about \* 20 efforts that are being made. 21 When you are dealing with massage 22 numbers like we are doing you have got to give the amount of resources and support that is 23

going to impact or you still just are talking
about the top ten percent being helped and

ninety percent not.

б

So I am not sure, at this point, that the job training efforts or the job opportunity efforts are massive enough to make an impact.

MR. BROWN: Let me ask one more question.

That is concerning the rebuilding of the educational structure.

Since you know many of the schools in South Dade that were most badly hit have a large number of African American children in them, and initially there was some optimism that there might be an attempt to bring schools up to some kind of standard, many of these schools are very old and don't match some of our newest schools, to begin with, but lately we have been hearing that the federal government is backing off on sending materials and trailers to them.

They are saying, "We can't make the

1 sc

б

school any better than it was before."

It seems to me if that is true that is something that an education interested administration, for a relative small amount of small money increments could make significant improvements in some of our schools.

MS. McMILLIAN: I was very disappointed to find that out because we really thought if anybody would want to be on top of this thing it would have been the rebuilding of educational institutions but there has been a major retrenchment from that effort.

We are hoping the transition team will take a look at that.

Originally there was a plan for those schools to be placed in a Phoenix model.

My understanding is that that idea is still fresh and available to be implemented by the school district.

That model is going to require more funding and provides an opportunity for the full community to get involved in the rebuilding of those schools.

3

4

б

7

8

9

10

11

12

13

14

15

16

17

18

19

20

21

22

23

I am hoping.

There is no way the school district can even address that without additional resources or certainly the replacement of the original request and acceptance of original request by the federal government to do that.

All of that falls under the issue, in my mind, of FEMA making sure that it provides equity in the rebuilding process in every one of our institutions that need rebuilding, inclusive of our homes.

MR. BROWN: Thank you.

Is there anything else?

MR. DOCTOR: Ms. McMillian, how many people would you say are affected directly by Hurricane Andrew or have been affected by Hurricane Andrew?

MS. McMILLIAN: Okay. Our assessment originally looked at 250,000, as I said, homeless, 150,000 being African American.

100,000 full-time jobs. 65,000 being African American.

So, overall, we are looking at certainly

over 250,000 people that have been impacted. 1 That was a number that was accounted for 2 by our records, of being homeless. 3 MR. DOCTOR: Again, the number of blacks 4 in that? 5 MS. McMILLIAN: 150,000. б MR. DOCTOR: Well over half. 7 MS. McMILLIAN: That's right. 8 The full-time jobs that were impacted by 9 the hurricane were 100,000 and of that number 10 11 65.000 were blacks. 12 In terms of the homes that were leveled, 25,574 homes were leveled. 13 Eighteen thousand were black. 14 MR. DOCTOR: Okay. Thank you. 15 MR. BROWN: Thank you very much. 16 MS. McMILLIAN: You are welcome. 17 18 MR. BROWN: Before you sit down, I just 19 want to say, having been one of those houses 20 that got visited the second day after the 21 storm by a van from the NAACP, my personal 22 thanks.

MS. McMILLIAN: Thank you.

Would you come forward and introduce vourself. 3 MS. NELSON: Eugenie Nelson. Ms. Dorancy is out of town. 5 MR. BROWN: Could you give us your address. 6 7 MS. NELSON: 119 Northeast 54th Street. 8 It is the Haitian Refugee Center. 9 Ms. McMillian has covered the whole 10 issue about the aftermath of Hurricane Andrew. 11 Many of our refugees, who have just come 12 from Guantanamo, have been victimized 13 especially when they don't know the United 14 States. Most of them live in Florida City. 15 16 They do not know where to go and with 17 the language barrier it was very hard for 18 them. 19 Obviously, they are still suffering. 20 What I would like to stress more is 21 under the double standard of the INS. 22 regarding the Haitian refugees, I feel that 23 the Haitian refugees' rights have been

violated.

The INS, while releasing most of the other refugees here, giving them political asylum, they are returning the Haitian refugees to the repression.

Right now they are facing a lot of repression in Haiti.

Just yesterday we had 66 Haitians who arrived here and we just learned instead of releasing them to their relatives here they are sending them to Texas because they claim that the Krome Detention Center is overcrowded.

They have mothers, fathers, brothers and sisters here.

They were all calling the center this morning.

They are willing to take their relatives.

They sent them to the criminals in Texas.

So this is big discrimination against the Haitian refugees.

1	MR. BROWN: Where, in Texas, are they
2	sending them?
3	MS. NELSON: The island Port Isabel.
4	Last week they were a group of 25 who
5	arrived, also.
б	They sent them to Texas.
7	Three of them called us at the center to
8	say that they were asking them to send them
9	back to Miami where they can get legal
10	representation.
11	Because the Haitian Refugee Center is in
12	Mîamî.
13	Three of them, because they were
14	speaking for their rights, saying, "Yes, we
15	want to go back to Miami," they put them in a
16	criminal jail with the criminal inmates where
17	they don't speak English.
18	It is very hard, the way I understand.
19	MR. BROWN: Are those criminal
20	facilities in Texas, that they placed them in?
21	MS. NELSON: They don't have a
22	MR. BROWN: They don't have an INS
23	holding facility.

1 MS. NELSON: They have the Krome 2 Detention Center in Miami, which is very hard 3 for them also, when they keep them for over a year. 5 They don't send them back right now 6 because after a year they return them to 7 Haiti, which is bad, also. 8 At least they know they can talk to 9 their relatives here when they are in Miami and their relatives can go visit them. 10 11 When they are in Texas we can't help 12 them and their relatives cannot communicate 13 with them. MR. DOCTOR: How do you spell your name? 14 15 THE WITNESS: Nelson, N-e-1-s-o-n. 16 MR. DOCTOR: Maybe I should ask your 17 first name. 18 MS. NELSON: Eugenie, E-u-g-e-n-i-e. 19 MR. DOCTOR: Very good. Thank you. 20 MR. BROWN: Are there any questions? 21 MS. BROWN: When you said the groups are arriving here, where are they arriving from? 22 23 Is this Guantanamo?

MS. NELSON: No.

б

20

Well, the ones from Guantanamo, they, I think they are going right now. The camp is empty.

Maybe there are a few there.

Yesterday, the group that came, they came directly from Haiti and they were yesterday, when we were, when the attorney, went to the hotel they were at, at the Hyatt Regency Hotel, this morning what we learned is they said 50 of them had been sent to Texas and 12 were probably going to Krome.

What they do now, they---

After the hurricane there were, I think, detention for the criminals that were, they sent those criminals to Krome where they kept the Haitians, not only Haitians, Cubans or other refugees.

Now they don't have enough space for the refugees that come in here on a political basis for whatever.

MR. BROWN: Did any of the recent arrivals, or the ones that came yesterday,

were they allowed to see any legal counsel 1 before being moved? MS. NELSON: No. 3 They did not allow us to go. 4 We have other attorneys that called us 5 and we have the same problem. 6 They did not even allow them to go by 7 the hotel and see them. 8 MS. BARO: Are those the ones that were 9 10 brought in? 11 MS. NELSON: Yes. 12 MS. BARO: The ones that paid five and six and seven hundred dollars to come in and 13 14 who was it that was--there was a captain? MS. NELSON: Since we did not talk to 15 them I don't know whether they paid or not. 16 We didn't know. 17 18 MS. BARO: They were in cramped 19 headquarters. 20 They discovered them like sardines in 21 these little cramped headquarters. They discovered them. 22

Were they taken to Texas?

MS. NELSON: Yes. That is what we 1 learned this morning. 2 3 Fifty of them were taken to Texas. Two weeks ago there were 25. They sent them, all of them to Texas. 5 MR. BROWN: Neither group had the б 7 opportunity to talk to legal counsel? MS. NELSON: To anybody. Especially, they have mothers, fathers, 9 who are permanent residents here. 10 11 They do not even allow them to call 12 their relatives. 13 MR. BROWN: Are there any questions? 14 MR. DOCTOR: I have a couple of 15 questions. 16 Have you noticed a discernible 17 difference in the manner in which Haitians, 18 who have been affected by Hurricane Andrew, in 19 terms of how they have been affected? 20 Is there a discernible difference, in 21 your mind, your opinion or your observations, 22 as to whether or not Haitians have been treated differently, in terms of provisions, 23

of services, home referrals, contracting 1 situations and so on and so forth? 2 MS. NELSON: Yes. They were treated 3 differently, especially when they go to 4 someone who did not understand how to deal 5 б with them. 7 MR. DOCTOR: What percentage of the overall number of persons affected by the 8 hurricane, would you say, are Haitians? 9 10 MS. NELSON: I don't have an exact 11 figure but I would say the majority were in Florida City, because I would say the larger 12 13 group of people, that came from Guantanamo, .14 which is about 5,000 people, they were all 15 located there. 16 Their relatives live in Florida City. 17 When they went there, their homes were 18 destroyed. 19 They just arrived there and they didn't 20 have any place to live and now their home was 21 destroyed. 22 It was a large amount. 23 MR. BROWN: I think I don't want to

confuse people with this, when we talk about affected.

Damage has been so immense here, when people talk about affected, people talk about people whose houses are destroyed or almost destroyed.

Somebody who had significant damage to their home doesn't even talk about having hurricane damage because compared to people whose home is flattened it doesn't seem like a lot.

If it were more of an ordinary hurricane everybody would be talking about that damage as being significant.

There were many areas, in the northeast, some particular pockets were without electricity for a very long period of time.

People had some great difficulty obtaining food and water and basic assistance for several weeks after that, even though it was not as massive.

Every pole wasn't down for miles.

Nevertheless, there were severe impacts

21

1

2

3

4

5

б

7

10

11

12

13

14

15

16

17

18

19

20

22

on a lot of the communities, including where many of the people, Haitian community, lives here. They did suffer significantly in the early days.

MS. NELSON: It is also not knowing where to go for the food.

We had to go tell them to go to some parts in the church, to direct them in the church where to go to get food.

They were standing there with no lights and not knowing what to do.

 $$\operatorname{MR.\ DOCTOR}_{\text{\tiny{$1$}}}$$  That is the point I am trying to raise.

I am trying to get to this.

We would like to raise questions with the Red Cross and FEMA and some of the other service-providing agencies, to get some determination as to what percentage, as to percentage, what persons received relief from those organizations, and match it up against those persons who have been affected.

MS. NELSON: Some people probably got excess but some had difficulties with filling

out the forms.

5

б

7

8

9

10

11

12

13

14

15

16

17

18

19

-20

21

22

23

I think up to now we have people calling us about where to go to fill out or so they can have someone fill out the form for them.

When they go to FEMA they don't--they may have a Haitian but probably just to give them the form.

They do not have someone to sit down and help them fill out the form.

Because most of them cannot read or write you need someone to go over it with them.

They have a lot of difficulties as to getting some help.

MR. DOCTOR: They all are required to keep records, which points out the numbers of persons who have been served by those agencies.

That is the point.

Johnnie alluded to the MR. BROWN: point, earlier.

One of the problems we had in the northern area, that area, I think, even more

disproportionately was affected, particularly
the low income communities.

The area wasn't as bad so if you had some resources you could begin to deal, with it.

If you didn't have transportation and you didn't have any power then people are literally hungry in this area and they were not considered as being hit by the hurricane, not to mention the situations in the tent cities and others further south.

There were some really severe problems of people affected in the low income communities in the northern half of Dade County.

Some of the disparities were greatest here because there at least in some cases in the south you had a water line.

Everybody lined up to get their water.

Even in Little Haiti some people spent two weeks without light.

They didn't know what to do.

The word was only the south was hit by

б

the hurricane so they just stood there and they didn't do anything.

They stood there and they believed they were only helping the south.

MS. McMILLIAN: To help her out, I have a report I was going to give.

I should have brought it up.

This particular study was done by the Center for Haitian Studies and it was conducted the first week so the numbers that you see certainly shifted after the first week to increase, not to decrease.

Looking at it they had about a thousand homes in the Homestead, Florida City area.

They indicated, at that time, they had assessed 200 that had been, 200 homes that had been completed destroyed and 1,500 persons were involved at that time, just in the Homestead, Florida City area, not to include all of South Dade.

So I think that the study may be interesting and might answer some of your questions, if you would like to have a copy of

б

this. 1 2 The first part of this packet deals with the percentage of blacks living in each of the 3 areas that were impacted by the hurricane. 4 5 So I wanted to give you that. б The Haitian study is separate. 7 There is a whole study strictly as to the Haitian community. 8 9 This one was another one. I wanted to 1.0 help you with that. 11 MR. BROWN: Thank you. 12 Do you have any other questions? 13 MR. DOCTOR: A bit off the subject, if I 14 may. 15 I am trying to do two things here at the 16 same time. Jean Juste Gerard is an old friend 17 of mine and a former director of the Haitian 18 Center. 19 Please don't reveal anything at all 20 about where he is--

MS. NELSON: I don't know.

MR. DOCTOR: --because I understand his

life has been threatened any number of times,

21

22

but is he all right? 1 2 MS. NELSON: Yes. He is okay. 3 MR. DOCTOR: If that be the case, would you please give him our regards. MS. NELSON: Yes, I will. 5 I have somebody here. 6 7 MR. FLORVIL: Good evening. 8 MR. BROWN: Your name, please? MR. FLORVIL: Samedi, S-a-m-e-d-i. 10 Florvil, F-1-o-r-v-i-1. I am here just because they are talking about civil rights. 11 12 I just know civil rights mean the rights 13 for all the living things. I am working for the refugees in here 14 15 right in Homestead in my organization. 16 I am one of the chairmen of it. 17 We have so many calls from the 18 affiliates there to say the way they treat 19 them. 20 So, yes, we be mistreated over here. 21 Like the problem is the one who are here 22 before tell the other one the way they have been treated. 23

So if they are to get help they say they get the help but for those people to go to get the help they are always afraid.

in the street even when they say they have the trailer or whatever.

I seek existence in Aformation

Those Haitians, they don't go because they are afraid.

So even the ones who have to serve them.

The way they present us with a negative image, like it is negative for them but it is positive for us.

It is negative for them because we are black but it is positive for us because we are human beings.

The problems with the Haitian refugees here, it doesn't mean they like to be refugees.

They didn't born refugees.

If they are here it is because of the United States government who drives us over here.

So we ask the Army to assist, and for

Mr. Bill Clinton, who gets elected, our message for Bill Clinton, who gets elected as President, we would like him, we would like to not to be, to receive 120,000 of us to come over here.

The good thing we would like him to do is to help us help the refugee, not especially in Haiti but in the Caribbean and in the Central America.

Help us to stay in our country by help us get the freedom.

Help us get the security to feel safe to stay in our country.

Because now the people talking about the refugee coming over here because they are hungry. Some are born hungry.

I am one of them who be victim from the American government.

When I come over here, after they kill my father, they kill my cousin who be living with me.

They kill a friend of mine where we be working together. He get killed.

б

I slipped away. 1 2 I come over here so right at the airport they ask me. 4 I explain it. They say, "Well, we know your situation. 5 6 "We are going to send you to sleep at a 7 hotel in Krome. "Tomorrow morning they are going to let 9 you go." 10 Then tomorrow morning, after seventeen 11 months and nine days when I come over here. 12 I work in my country. I have my own 13 boss in my country. I work. 14 I didn't come here for free things. I 15 come for a system. 16 The message we got, we would like Mr. 17 Clinton to help us to have security in our 18 country, restore our government. 19 We would like him to help us live as 20 human beings and rebuild the country. 21 That is all we need. 22 For the refugees who have to come in I 23 think we have Mrs. Johnnie McMillian who have

	94
1	been in the Bahamas to see the refugees who
2	have been in Haiti last week.
3	I would like her to tell you how the
4	thing is going there.
5	So anyone who could talk to Mr. Clinton
6	tell him for us, the Haitian refugees ask him
7	to help us restore our president and democracy
8	in our country and security where we could
<b>9</b> '	live. That would solve the problem.
10	MR. DOCTOR: Mr. Florvil, could you
11	spell your last name, please.
12	MR. FLORVIL: S-a-m-e-d-i, Florvil,
13	F-1-o-r-v-i-1.
14	MR. DOCTOR: Your first name?
15	MR. FLORVIL: S-a-m-e-d-i.
16	MR. DOCTOR: What is the organization?
17	. MR. FLORVIL: Veyeyo, V-e-y-e-y-o.
18	MR. DOCTOR: What does it mean?
19	Forgive my ignorance.
20	MR. FLORVIL: Veyeyo. That is the cross
21	reference.
22	We are the ones on the street. That is
23	watch our enemy.
	1

ì

1 MR. BROWN: It is the organization Jean Juste founded when he turned the organization 2 over to the people. 3 Would you like to hear about the recent 4 meeting in Haiti that just went on? 5 MR. DOCTOR: Yes. 6 7 MS. NcMILLIAN: Two meetings. attended. 9 This was the CAMCO organization out of 10 the Caribbean Islands. 11 They gave a mission statement to the 12 Grand Bahama human rights organization to pull 13 together. 14 It was an opportunity for those human 15 rights and civil rights groups to take a look 16 at Haitian refugees and how they are being 17 treated in the Bahamas. 18 So I went over with Rolando Ronsey a few 19 weeks ago, into Grand Bahama. 20 I went "to three places, Freeport, Grand 21 Providence and, of course, into March Island, 22 Abaco, to visit what we consider plantation-

like settings and camps to see how they were

1 treating Haitians. In addition to visiting her Majesty's 2 3 prison. 4 It was the first time they allowed any 5 human rights group into the prison under the б new government. 7 Under the former government no human rights groups were allowed on the soil of the 9 Bahamas. 10 It was a first. 11 I want you to know that that experience 12 was really very chilling. 13 You might already know the results were 14 as we expected to see it, that there is great 15 oppression going on in the Bahamas of our Haitian brothers and sisters. 16 17 Many of the children are not allowed to 18 go to school until after the children are 19 enrolled who live in the Bahamas. 20 The percentage is growing. 21 Many of the persons who move from 22 Haiti---

23

There has been a migration to the

1 Bahamas for years, prior to now. 2 This is not just an exitus from Haiti 3 now. 4 The problems are massive. 5 They need--б We asked the government. We had an 7 opportunity to interact with the government, the prime minister was sorry, he had to be out of town. 9 10 . He did send one of his ministers to work 11 with us. 12 We had an opportunity to make a 13 recommendation. 14 One of the things they plan to do is to 15 build in the Bahamas large detention centers. 16 We tried to tell them about our 17 experience with Krome. 18 We tried to convince them to find 19 another way. 20 Our voices were weak but the conditions 21 are very poor. 22 Rolando and I went to Haiti last week. 23 Port-au-Prince.

We attended an international conference there on repression of Haitians.

Of course, from the time we got off the plane we were definitely, our lives were definitely not exactly safe.

We understood that when we went.

Needless to say there was international press there so I think that perhaps saved us more than anything else.

We had an opportunity to talk with representatives from many Caribbean Islands, to include Venezuela, Guadalupe, Martinique and many, many other places. Mexico.

We had representation from Spain as well as other places, countries throughout the world that were there.

The purpose was to look at the repression of Haitians, to have those in the country who were standing up know that there are many of us who understood the plight and we were going to do all we could to come back to our government to have them participate in a solid way to try to help for a return of

Aristide.

That really is what is desired by those who are there.

It is our understanding, since we left, many of the persons who participated in the conference with us have been arrested and many of them have been brutalized.

We want you to know that the mission is a very serious one.

Lives are being taken.

Yes, Father Jean Juste, at the time we were there, seems safe.

We don't know. We understand that is a day-to-day thing.

You never know, in Haiti, when you are going to be next.

8:30 p.m. on the dot every night we were there--I was there for four nights---the gunshots start.

You never know when it is going to be you next.

That is the climate in Port-au-Prince in this time, as I speak.

igt.

MR. BROWN: Thank you. I would want to move on. 3 Next I will ask Attorney Kee Eng, of the Asian American Federation to speak. 5 Are there any other comments anyone wants to make with reference to the impact of 6 7 the hurricane? 8 MR. ENG: We have a representative from 9 the Asian American Federation that would like 10 a couple of minutes to speak on that. 11 She is up from Homestead to speak on 12 that. 13 Unfortunately, she is not familiar with 14 Miami and they are on their way here. 15 So, before she gets here, I will speak. 16 First of all, on behalf of the Asian 17 American Federation, I would like to take the 18 opportunity to thank the community and the 19 Commission to allow the Asian American 20 Federation to present some issues that are important for the Asian Americans. 21 22 Rather than monopolize the time of the 23 committee myself I have invited, with the

\_

committee's permission, of course, various members of the Asian American community, who would like to speak on their particular interest.

What I have done, I have taken the presentation and divided it into five basic areas and asked each of the people to take five or ten minutes to give some of their views as to the interest and activities that have gone on in the last couple of years.

As a brief overview, the Asian American Federation is relatively new in the civil rights field.

We were originally founded in 1984, in Broward County as a group of Asian Americans who came together with common interests.

Quite honestly, in the last two years,

1991 and 1992 we have been thrust into an area
we were a bit unaccustomed to, that being
dealing with issues arising in our community,

dealing with civil rights and discrimination
and unfortunately, this year, hate crimes.

Just to give you an overview of what the

federation is, it is a coalition of 16 ethnic

Asian communities in Florida ranging all the
way from Asia Minor, in Turkey, all the way in
the Far East to the Filipino and Polynesian
continent and all countries in between.

It is a rather diverse ethnic group as well as religious group.

We have Christians and Moslems and Hindus.

It is a wide spectrum of interest.

It is always fascinating.

You never know where you are going to meet from month to month, whether in a Christian church, assembly hall, Hindu temple.

The foods are interesting.

We want to have communication among ourselves and our various communities as well as generate information for the public consumption of South Florida.

We act as, hopefully, a vehicle to ease maybe some of the misunderstandings, misconceptions, about our various communities.

In this way we try to reach out and try

to make friends of everyone in South Florida.

Beyond that, as I indicated, this year we have taken a much more proactive stance on a lot of issues.

The most important, quite honestly, is the incident of hate in the community and the tragic beating death of the Vietnamese youth in Coral Springs, Florida.

I have taken this time and broken it down into basically six areas.

The first area I would like to call our representatives on would be some of the difficulties we have dealt with on the minorities set aside practice. I call your attention to the Croson versus City of Richmond, a 1989 case in the Supreme Court.

I would like to call Mr. Whang and Mr. Hopkin Laman, president-elect of the organization of the Chinese Americans, South Florida Chapter.

They each have a view on minority set asides.

I would like to present them for the

1 committee's consideration. MR. WHANG: My name is Sang Whang, 3 S-a-n-q, W-h-a-n-q. I am one of the newly elected board [ Human] 5 members of Dade County Relations Board. 6 I am also the Korean American Community Relations counsel. 8 We are trying to have some proactive stance to improve Korean American/black 10 Americans relations here before any bad 11 effects take place. 12 I am proud to say that we are sending 13 three black ministers to South Korea to visit, 14 to see the Korea church. 15 This is November 30th, next week. 16 One Korean interpreter, one Korean 17 newspaper man. 18 This is not all negative. 19 There are some positive things going on. 20 The Asian American Association has more 21 to do with education. 22 Discrimination and so forth comes from 23 ignorance and miscommunication.

So we are trying to have a positive educational kind of thing.

What the federation does, we have an Asian Arts Festival, whereby we take one weekend in spring out of the Dade County Parks to have Asian arts and 16 countries have food and entertainments and arts and crafts, to teach the community the Asian arts and cultures.

We have been very successful, for two years.

I am looking for further success coming February 27th and 28th. This is at the Fruits and Spice Park in the Redlands area.

As we are taking positive steps to try to improve the community relations and so forth, there are a few incidents that come up, which forces us to address the issue, trying to resolve it, because those questions come to the federation.

One of the issues was with the minority's set aside contract with the Dade County School Board.

6 7 8

For years the Native Americans and Asian Americans were part of that minority set aside so that they had an opportunity to bid, especially on set aside projects.

For some strange reason the last year the Dade County School Board has elected to delete Native Americans and Asian Americans from that list.

They are saying that there is no proof that those minorities were discriminated against.

Therefore, to set aside means to be playing favoritism.

That is, in essence, the justification for doing that.

We thought it was rather a strange thing, especially in Dade County, where the Hispanics are the majority but they are considered as part of the minority set asides and the Asian Americans and the Native Americans are not.

I don't understand.

I don't profess to be a legal person.

But I just don't understand.

It doesn't make any sense to us.

This was one of the issues that we have argued, unsuccessfully, in front of the school board, in the last year.

The work is still continuing on.

It is something we felt the Commission should know about.

The other, other than that, specifically speaking for the Korean communities, a couple of years ago one of the Korean students was murdered and everybody knows quote "knows" that it was involving with the—he was engaged and his fiance's ex-boyfriend was the one who committed the murder and the police investigation was very mild.

There were no witnesses and not much pursuit.

It is still in the dark.

No question, the Korean community feels if this wasn't the Asian American, I'm sure the police would have done much more of a vigorous investigation.

Speaking of the hurricane and the 1 aftermath, there is a language problem with 3 the Korean immigrants. MR. DOCTOR: Before you leave the 5 subject, could you elaborate a little more on the incident involving the young man? 7 MR. WHANG: He was a member of the 8 Korean Presbyterian Church. 9 I don't have his name. I know his fiance and his father. 10 11 They live down here. 12 I didn't get the details of the police 13 investigation, the numbers and so forth. 14 I could certainly follow that up and 15 supply that information, if you so desire. 16 With the Hurricane Andrew issue, we have 17 about 250 families who live down, Korean 18 families, who live down in Homestead, Florida 19 City area. [Hurisan ashew] 20 Most of them have got damages. 21 Some of them have insurance, which is 22 taking care of the damages. 23 Those who do not have the insurance

1 coverage are trying to get some aid with FEMA 2 and the Red Cross. The language problem was a problem of 3 getting some forms filled in. 5 It was difficult to get assistance. Most people just gave up. 6 7 You have to understand the Asian 8 Americans are silent minorities. They are not really advocates and the noisy ones. We don't 10 get the oil because we don't squeak loud 11 enough. 12 Regardless, the hardships still continue 13 on. 14 They have been complaining about that 15 but we have not been making any noise. 16 This is the first opportunity I have in 17 coming up here to speak on that issue. 18 Other than that, it is difficult to get 19 legal help. 20 We don't have Korean-speaking 21 psychologists. 22 We don't have Korean-speaking lawyers. 23 So help is a little bit hard to get.

1 We may have to hire somebody if we had some money to do that. Those are the situations currently. 3 We try our best to improve the relations 5 and, after all, we all live here. We are in 6 the same boat and if the boat sinks we all 7 sink together. 8 We have to help each other. 9 Thank you very much for this 10 opportunity. MR. DOCTOR: Thank you. 11 12 MR. LAMAN: Mr. Chairman, ladies and 13 gentlemen, my name is Hopkin Laman. 14 MR. BROWN: Would you please spell that. 15 MR. LAMAN: H-o-p-k-i-n, L-a-m-a-n. I am the president-elect of the 16 17 organization of Chinese Americans for the 18 fiscal year 1993. 19 Our organization, the organization of 20 Chinese Americans has 45 offices throughout 21 the length and breadth of the United States, 22 originating from Hawaii and even as distant as 23 Hong Kong, because the interests of the

Chinese in America, both from trading and political points of view are being served through our organization.

As a domestic organization our forte is really to be a vanguard on racial discrimination, hatred, glass ceilings and anything that adversely affects our community.

Our role in South Florida has been very minute up until now.

We have started to come out of the woodwork.

Come January the 30th we will again be having our Chinese New Year Festival at the Miami-Dade Community College.

We have started to spearhead a charitable organization, which began a year and a half ago.

It wasn't put on this year because of the aftermath of Hurricane Andrew but we select a reputable charity organization and combine the efforts with ours to raise funds so that we can get to know the integral part of the less fortunate people of this

community.

So the first venture was dedicated to Camillus House, which we made \$25,000 and a check was presented to them for half the proceeds.

In the hurricane disaster the Taiwanese government donated \$100,000 to this community here, which I know is not too much but every little bit counts.

We, ourselves, as a very small organization, we drew from our funding \$10,000 and made it available to various organizations, both community, religious and otherwise, to help the less fortunate in this instance.

Basically, I am here today to address one thing.

Our contention is with the City of Miami and ruling from the Office of Federal Contract Compliance Program, OFCPP, as it relates to Ordinance 10062, dealing with the debarment of Asians to the city's minority business affairs and procurement program when the Asians do not

comprise two percent of the population of the City of Miami.

If the city and the OFCPP really wishes to help the minorities in the true sense of being a minority and true meaning of the word minority they would remove the condition of population obstacle.

The enormity of the situation is that the recipients of most of these set aside program benefits are, as Mr. Whang pointed out, Hispanics who occupy 48 percent of the benefits from these programs.

The dollar equivalent last year totaled \$16.4 million.

The blacks had a 4.6 and 5 percent are given to the women.

So far we have yet to be granted--when I say "we" the Asian community, has yet to be granted a fair deal on the set aside program.

I would like to make reference, because we have brought this up before, with the City of Miami, and in response from that office, the memo from them read that the General

Service Administration has a goal setting for minorities to increase economic parities based upon a historic absence of these groups on doing business with the city.

The disparity exists when minorities doing business with the city are substantially fewer than would be expected, in terms of their overall representation in the business community.

Let me assure you that the absence is not due to disinterest on our part but the lack of opportunity and the disenfranchisement, from the obstacles.

In a recent application to the city an Asian was rejected because he had no appropriate check box classification form to indicate whether he was Hispanic, black, a woman, which were the only three boxes on that application form.

The Asians are always being considered a minority but apparently in this case they are being singled out to be discriminated against in this community.

We find the law iniquitous, punitive, regressive and most certainly discriminatory.

As it stands, this law creates a disbarment to a wide cross section of the community, who would like to have access to this program.

After all, the Asians are taxpayers, too.

As responsible, fair and reasonable citizens I appeal to you to conciliate our plight, eradicate this discriminatory practice, level the playing field and by so doing we will be creating a racially just community.

Thank you very much.

MR. DOCTOR: Before you leave, sir, just one quick question.

What percentage, what exact percentage of the population, of the Metro Miami area, the city itself, what percentage of the population is represented by Asians?

MR. LAMAN: The latest census we have now is reading 1.2 plus. However, I do not

think that the census is fair because it did 1 2 not bring in Native Americans, the Seminoles 3 or whoever is here, because they are regarded as part of our group as well. 4 I don't know, in rural Dade or 5 б Metropolitan Miami how many the census has 7 compiled. This much I know, our population is 9 increasing. As it increases there is the need for a 10 11 departure from our traditional, which is 12 restaurant and shop keeping. 13 We need to get into, you know, outside 14 occupations, so that we can be totally 15 integrated into the area. 16 MR. DOCTOR: That is what minority set 17 aside programs are designed to do. MR. LAMAN: This was the general 18 19 concept. 20 Right now we are not getting anything. 21 Absolutely nothing. 22 I think it is time for this law to be 23 repealed or this break should be given to us.

We deserve it.

б

MR. ENG: If I might add, the Asian community has taken issue with the census count as being an undercount of our community in that there is always a natural reluctance on the part of immigrants to deal with a government agency, for lack of information.

They really don't know where it is going to lead.

There is always a possibility they are not quite accurate in the count.

The people do not realize that down the road the impact it might have upon themselves.

Beyond that, it just seems, on another facet that wasn't touched on, because of the Croson decision there had to be discriminatory acts to remediate.

That leads us into the problem of the silent majority/minority, the stereotype of the Asian community.

By our silence we have heard ourselves.

In the last couple of years we have begun to call to the forefront acts of

discrimination.

It has been thrown back to us that no one has complained about discrimination.

The Asians have been quietly toiling in their own jobs and professions, trying to make a better life for themselves in the community.

We find that has only tended to hurt us by not speaking up.

That is another reason why we have tried, in the last couple of years, to speak up.

[ I will move along.

year, that galvanized the Asian community to come together and to work towards civil rights and issues related to civil rights was the tragic beating death of Luven Phan Nguyen in Coral Springs, Florida.

That occurred in August of 1992.

If I may, I will recount to the Commission, briefly, the facts of the case.

Mr. Nguyen was a 19-year-old premed student at the University of Miami.

11

12

13

14

15

16

17

18

19

20

21

22

23

He had finished up his freshman year and was on summer recess and he was going back to begin his sophomore year in premed studies.

He attended a party held in his own neighborhood, thrown by basically teenage kids in the 19 to 21-year-old age bracket, about ready to go back to college.

In the course of the party itself there were certain, if I may characterize it as racially motivated or ethnic slurs that were said, from what I understand, and from the testimony that came out in court, not in his presence, that were related to Mr. Nguyen.

Mr. Nguyen, of course, took offense to these remarks and went back and asked if these remarks had been made.

At this point he was confronted in the room itself where the party was going on.

They went outside into the common area, the grassy area, the parking area, where, again, the confrontation continued.

At this point Mr. Nguyen, who at that time was in the company of two other people,

3

5

6 7

8

10

11

12

13

14

15

16

17

18

19

20

21

22

23

was surrounded by at least five white males.

They started to back away and break off the confrontation.

There had been some physical exchange of slaps and words that were racist in tone.

At that point the group that Mr. Nguyen was a part of, himself and two other people ran away from the group that was confronting them and went around behind the building.

At this point more people joined in the chase to the extent where there were in total 15 people involved, physically.

They were able to separate Mr. Nguyen from his other people, his other friends.

At that point he was beaten, kicked to unconsciousness.

The death blow, from what I understand it, was a kick to the back of the head with such force it crushed his vertebrae and severed an artery, causing a pooling of blood in the base of his brain.

He expired on the 17th of August.

The other rather telling fact in this

whole scenario was that in the course of the funcident of speeding there were from 30 to 50 other people standing by that did very little, if anything.

It finally took one of the residents of the condo unit, the apartment unit, to call the police.

They came out and responded but by that time he was basically dead, for all practical purposes.

As a result of that, the media in Broward County contacted the Asian American Federation for a response, to see how the Asian community would feel.

We initially, when speaking with the family, their initial feeling was "Is there anybody out there who really cares?"

They came to this country from Vietnam.

The father fought alongside the United States forces.

He had been in the Communist prison camp for four years because of his beliefs.

The came over here expecting to find safe harbor in this country, only to have this

1 monstrosity occur to their son.

б

As a result of that, the family was pretty much dazed, just torn apart.

So the federation itself went about organizing the Asian community in a response to this situation, which, at this point, was one of the first instances of racially-motivated crimes against an Asian American, that we have come across in South Florida.

As a result of that, we were able to contact the national network against Asian violence, which has testified before, before the civil rights region previously.

Some of their studies were included in civil rights issues facing Asian Americans in 1990.

Unfortunately, a lot of the issues touched upon in that report, by the Commission, still apply today.

Nevertheless, the situation is the law enforcement agencies and the prosecution in this particular case, we feel, have vigorously pursued the investigation, rigorously

prosecuted those involved.

Ultimately, of the 15 people that were allegedly involved in the beating seven were actually indicted. Informations were lodged against them.

One has gone to trial and has been convicted.

The other six remain set for trial sometime in March of next year.

The situation is obviously it was a very traumatic experience for a lot of Asian Americans.

Up to this point Asian Americans, as I indicated previously, had been very much a part of the community, never had experienced any overt violence.

Then to have this type of situation happen to them is very much a rude awakening.

I think it has galvanized the community to the point where you see the people here today have come together to contribute their own efforts to the Asian American cause.

Going on, there are a couple of other

2,3

3

5

6

8

10

12

13

14

15

16

17

18

19

20

21

22

23

minor, I shouldn't say minor, they're all important, a couple of issues that we have also touched upon.

Obviously, one of the or an important work of the Commission deals with discrimination in the work place.

We have had reports, in the last couple of years, with what we believe to be national origin discrimination where you have an Asian American who we feel has equal educational capacity as a white or an African American applicant for a similar position and for whatever reason the Asian American is not selected for that position, be it purported inability to communicate with upper level management or subordinates, be it the inability to function socially within the work place, whatever the reason given, we feel that it is rather transparent in that nature and I think Mr. Laman has touched upon the concept of glass ceilings, also.

That is another issue that we haven't addressed concretely.

That is another thing that we are concerned about.

This happened to one gentleman that I knew who had called me and we discussed his case to see if there was anything to do, at this point.

He was a highly educated person who worked for a state government agency and had been passed over for higher level supervisory position because he felt, or he was told his language skills weren't, I guess as required for the position.

Now, I had another situation, and this kind of all blends over into language discrimination, where another lady had called me and said that she was a real estate person and they were, she was not allowed to field telephone calls from potential clients.

They would call into the office.

The reason she was not allowed to do
that as every other salesperson in the office
was was because she was told her language
skills were not appropriate to field those

calls.

Now, you may obviously know about bona fide occupational qualifications and all that but the thing is if the person was qualified enough to obtain a license to be a real estate salesperson, surely they can at least carry on a conversation with a potential client.

So, again, the argument is is that sufficient to deny a person ability to get cold calls or get the client just because they feel they might not be the proper image to project to a client because they can't converse as well in English.

What we have done, as the federation, those types of cases we have referred them over to, in Broward County, to Human Rights Commission, for them to at least begin the process in the investigation.

If they want to do that they can go through the EOC and into the courts.

It is a question of getting the information out to the people, what steps they must go to in order to comply with the

complaint.

Now, the other area I would like to touch on would be in the area of multicultural education.

Particularly in Broward County we have dealt with a program up there that is referred to as a Nova Middle School multicultural program.

There are about 350 students, from 300 different countries, LEP children, limited English deficiency children.

Our concern with education, with the budgetary cutbacks in the educational field, programs such as multicultural programs, where they try to enhance the English, ability of the English level on these children to get them into the classroom, this could be severely impacted because of a lack of funds.

This leads to the concern as to what happens to the children if they are sent out to the neighborhood schools without adequate teachers proficient in their native language, be it Chinese, Polish, Russian, whatever,

## Portuguese.

Ĩŝ.

Are these children then not denied an equal ability to learn and have equal educational opportunities as any child is afforded or should be afforded in our public school systems?

The concern here was that the parents in this multicultural program had not heard whether this program would be cut.

There were rumors afloat this program would be cut and their children would be sent into the mainstream or into the neighborhood schools where they have language centers.

However, the language centers, at this point, were gears to the Hispanic and Haitian children because there are sufficient numbers of them to justify hiring Spanish-qualified and Creole-qualified teachers.

There were not enough Asian children who would justify hiring a person competent in Mandarin Chinese or Japanese to staff that language center.

That is another issue that the

PA:

federation has taken up with the Broward County School Board.

At this point we are in a state where there has been no action taken to cut the program.

However, there has been, from what I have heard, a movement by the school board to reduce or constrict the numbers of LEP children into the programs so that by attrition the program is going to go out of existence and then the children will be sent to neighborhood schools.

That is another concern of our federation.

What would be happening to the children, having been a former prosecutor in Broward County, you put a child in a school where he is not going to keep up with the kids, he will become frustrated.

They will drop out and get into drugs, gangs, and become problems in the juvenile justice system.

We would hate to see not only Asian kids

but any children, any learning limited

English-deficiency child end up in this type

of situation because the school board didn't

have the funds to carry on that program to

bring them up to a level of sufficiency in our

language schools.

Our representative of the Indian community is here.

She has comments about the Hurricane

Andrew relief by the federal government, that
would be appropriate for the Commission's

consideration.

MR. BROWN: Before we do that, do you have any comments on the recent court decision on the hate crimes bill?

It seems to me that we took a horrible case—it is so obvious in the case of the murder of Nguyen but in other kinds of cases, if it had just been a fight it might have been easily dismissed as a fight between different individuals, as opposed to an ethnic and racial hate crime, under the new decision.

MR. ENG: Florida is unusual. I

wouldn't say unusual. Florida is in one category and this can be done two ways.

Hate crimes can be legislated against, even though they can't be legislated out of existence, unfortunately.

You have enhancement-type statutes in Florida.

If somebody is convicted of the underlying criminal act, misdemeanor or like battery or a felony charge like aggravated battery penalties can be enhanced one step because of the hate crime conviction.

You have other states where there is an independent crime known as a hate crime that one can be convicted of in addition to an underlying crime such as battery or aggravated battery.

Since the Florida statute is an enhancement type, in this particular case, Nguyen's case, if these young men had gone up and punched in the mouth, while calling him racial slurs and inciting other people to join in, potentially they could have been charged

with a hate crime.

б

A battery could have been elevated from a misdemeanor offense to a felony.

However, if they went out there and beat him to death, because he happened to be of the wrong skin color, I should say what they charged him with was the straight murder two in the State of Florida, with no hate crime enhancement.

What happens in Florida, there is a gap in the hate crime law in Florida.

Hate crime law applies to misdemeanors up to second degree felonies and does not apply to first degree felonies such as in this particular situation, murder in the second degree.

There was a consideration, an effort on the part of the legislature to take away discretion from prosecutors to enhance what would be a life felony into a death penalty because of the mere fact that a hate crime had been proven out.

There is that gap in the law.

Maybe the enhancement from life imprisonment to death might not be appropriate and probably would not stand the scrutiny in the Supreme Court.

Nevertheless, there might be a mandatory minimum sentence that might be applicable.

There are a lot of variations on the punishment that might be accorded a person.

I think that legislature needs to look into that.

The Florida hate crime has been under severe attack in the Florida courts for different reasons, for vagueness and constitutional reasons and presently, as we sit here in Dade County, recently the Third District Court of Appeals threw out the hate crimes law.

Hopefully that will signal the legislature to reconsider hate crimes and tighten up the language.

Even as a former prosecutor I have had problems with the way the language is written.

MR. BROWN: Is your organization doing

anything with providing information to the 1 legislature as to how that bill should be 2 3 tightened up so we have a bill that addresses that type of crime that can be effective? 4 MR. ENG: What we have done, we have 5 liaisoned with the NAACP, Fort Lauderdale 6 7 chapter, and even more with the Miami Regional Chapter of the Anti Defamation League of B'Nai Brith and Arthur Teitlebaum and his 9 10 organization. 11 They basically wrote the model hate 12 crime bill. 13

From what I understand the legislature changed the language.

We have been working with Mr. Teitlebaum's group to try and at least give our input into that.

Formally lobbying legislators in Tallahassee, no, honestly we have not.

We have let people know that we have problems with the hate crime law.

Obviously it was the Nguyen situation was a situation that cried out for the

22 23

14

15

16

17

18

19

20

21

,T.

application of a hate crimes law but because 1 of a technical quirk in the law it was not 2 3 applicable in Florida. We are, I should say, glad on the 4 federal level they enacted the criminal hate 5 crimes reporting act in 1990. б They are going to pass a hate crimes act 7 on the federal level. Hopefully we will see if that will have 9 any impact. 10 Obviously, another facet of the Nguyen 11 situation is potential civil rights 12 deprivation lawsuit. 13 These are all serious considerations 14 after the state prosecution is concluded. 15 16 This gentleman would like to say 17 something. 18 MR. GENTY: My name is Peter Genty. I have a maintenance cleaning service. 19 I feel I was discriminated against by 20 21 the City of Miami. 22 The federal law says that Asians have to 23 be qualified to be a minority.

You know, suppose like the blacks or the Hispanics go somewhere, some part of the America where their population is below two percent and then you see an Asian group that is over two percent getting all the big contracts, wouldn't they also say that is discrimination, if they are below two percent?

I think it is discrimination.

This law needs to be eradicated.

Any ethnic group that might go to

Montana, it would be different there or if

they go to San Francisco, if I go there or Los

Angeles I would be qualified as a in minority

because I am above two percent.

What happened is like my wife, who is black, she goes to some part of this country and they will tell her no, you fall below two percent. She is not qualified as a minority.

Then it is a double-edged sword.

I had to transfer the business to my wife's name because they tell me my business has to be owned by 51 percent.

There are three categories of

1	IT	1	n	0	r	1	t	1	e	5	,		f	e	m	a	1	e	,		Ь	1	a	C	k		0	r		H	i	5	0 6	a r	ı i	(									
2							I		a	m		t	r	У	i	n	9		t	0		e	d	u	C	a	t	e		M	a :	,	0 1	r	S	3 4	ı a	r	e	Z					
3							S	u	p	P	0	5	e		Н	i	S	p	a	n	1	C		9	r	0	u	p	5		9 (	0	1	to	0	0	h	11	0	1	a	n	d		
4	t	h	e	r	e		i	s		a		1	0	W		p	e	r	C	e	n	t	ģ	0	f		Н	1	S	p	aı	1	1	CS	6	t	h	1 6	r	е		0	r		
5	ь	1	a	C	k	S		a	n	d		t	h	e	У		C	a	n	7	t		C	0	m	P	e	t	e		t	0		9 6	e t		ь	1	d	S					
6					THE STATE OF THE S		L	1	k	e		I		5	a	1	d	,		i	t	*	S		9	0	i	n	9		t	0	1	0 6	9	ê	9	0	10	u	Ь	1	e ·		
7	8	d	9	e	d		S	W	0	r	d																																		
8							I	f		1	t		i	5		n	0	t		C	h	a	n	9	e	d		٧	e	r	y		5 (	0 0	n	1	1	1	:	1	s				
9	9	0	1	n	9		t	0		c	a	u	5	e		a		1	0	t		0	f		d	1	f	f	i	C	u '	1	t	1 6	3 5	5	1		r						
10	P	е	0	p	1	е	,		m	0	r	e		a	n	d		m	0	r	е																								
11							I		a	m		j	u	S	t	-		W	h	0		m	a	d	e		t	h	i	s		tı	w (	0	p	3 (	e r		. e	n	t	?			
12	W	h	У		d	i	d		t	h	e	У		9	e	t		t	W	0		p	0	r	c	e	n	t	?																
13							I		a	m		n	0	t		a		P	0	r	C	е	n	t				I		a	m		a	ŀ	1 4	1 11	n a	ır	1	Ь	e	1	ng	9 .	
14							I		a	m		t	r	У	1	n	9		t	0		9	е	t		m	У	s	e	1	f		0 1	F	F	1	h	1 6							
15	9	r	0	u	n	d																																							
16							I		a	m		t	r	y	i	n	9		t	0	A	C	0	m	p	е	t	e	•																
17							I		a	m		t	r	У	1	n	9		1	i	k	е		a		n	0	r	m	a	1	1	h	u	n a	3 r	1	t		i	n	9			
18	h	e	r	e						Section .																																			
19							I		С	a	m	e		f	r	0	m		K	1	n	9	5	t	0	n	,		J	a	m	a	i	c a	а.										
20							I		j	0	i	n	e	d		t	h	е		N	a	t	i	0	n	a	1		G	u	a	r	d												
21							I		f	1	n	d		1		r	a	n		1	n	t	0		t	h	e		b	r	1	cl	K		N a	3 1	1		h	e	r	е			
22							**	Y	0	u		a	r	e		n	0	t		t	W	0		P	e	r	C	е	n	t				4	o u	1	8	11	е е						
23	r	0	Ь	0	d	У		**																																				100	

1 I went to the City of Miami public 2 meeting and I asked three questions, "How do 3 you qualify an ethnic group as a minority and where do the Asians stand? Do you have any 4 plans for the Asians?" 5 6 They have not given me any answer. 7 They say the Asians, "You are too much of a minority to be a minority." 8 9 MR. BROWN: Does anybody have specifics of where the two percent comes from? 10 MR. BROWN: You are talking about the 11 federal two percent. 12 13 You explained it and may not have 14 realized how you explained it. 15 The reason the two percent is there is 16 to give the impact to the people in the local 17 community that are the majority within the 18 minority. 19 You gave the example of going to San 20 Francisco. 21 The purpose of the federal intent is 22 wherever that group is it is to allow a 23 minority group that is prevalent to make sure they get some quote over the quote unquote
majority group of white people, wherever that
is, although it is discrimination within the
discrimination.

The explanation you gave is the federal
intent somebody who is white in San Francisco

intent somebody who is white in San Francisco should not be able to get the contract there and you are a competent person to get it.

The problem that you are explaining is the problem that everybody is having with minority set asides anywhere, especially with the Native American community.

With over 500 tribes you would never get one tribe that would qualify for over two percent anywhere.

Although the feds feel they helped the situation to some extent it is another problem.

MR. BROWN: Is that legislation or guideline?

MS. BROWN: It is workable.

I am giving you the legislative intent of that guidelines.

It was to correct one other 1 2 discrimination that had occurred, pattern and practice from before. 3 That is the purpose of it. 4 It doesn't mean that it has to be that 5 6 wау. 7 When you ask why it is that is the legislative intent for that. 8 9 You are right, it restricts the travel 10 that you could make all over the country but 11 everybody else has that same restriction. 12 I applaud the fact that you are fighting 13 that. 14 MR. DOCTOR: You certainly should 15 continue to fight it. MR. BROWN: It certainly exacerbates, 16 17 those kind of regulations exacerbate racial 18 tension. 19 MR. GENTY: I was going to fight it by 20 myself. 21 I am trying to see if the Asian American 22 Federation is going to fight it. 23 I am trying to avoid any group that

migrates to any other part of the United 1 States having this problem. 2 MR. BROWN: I think you are focusing on 3 the City of Miami. I was wondering whether the City of 5 Miami has that discretion? 6 It may not have discretion. 7 You are talking about a federal 8 9 quideline. 10 You have to focus on the compliance 11 where it can be changed. 12 The city may be able to change if it can 13 deal with 1.2 it can do certain things under 14 some counts and others they can address it 15 from that angle. 16 As far as two percent per se you are 17 talking about federal regulation that emanates 18 originally from the Croson decision and they 19 are trying to adapt to it. 20 MR. BROWN: You pointed out one of the 21 fallacies. 22 It was to correct one thing and look at 23 the other problem.

With any federal legislation you have got to look where you are.

MR. GENTY: It will have to change because, like I said, going to the statistics of the census it has been shown that some of the ethnic groups of blacks and Hispanics in certain areas I know when the program hits them there they are going to say, "It helped me in Miami but it didn't help me here."

Thank you very much, gentleman.

MR. ENG: For the Commission's information, the federal legislation has been approached by the Dade County School Board and kind of beginning to see if there could be a way to write the Asian American back into the Dade County School Board set aside program.

There has been some movement.

It hasn\*t been a two percent or out.

It takes time.

The next problem we run into is finding qualified people to bid for these programs.

It is not set in stone or cast in stone.

"I will let this lady speak, now.

б

ŕri

1 MS. SREEKUMAR: I want to first thank 2 the Commission for giving us an opportunity to 3 express our concerns and our views. I work very closely with the Asian 5 Federation. That has 15 other ethnic organizations 6 7 affiliated with the Asian Federation. 8 That is the umbrella. 9 The Association of Indians in Miami is 10 just one organization affiliated with them. 11 I coordinated the efforts of all the 12 associations that were affiliated under this 13 umbrella. 14 Through it, you know, certain concerns 15 came up. 16 MR. BROWN: Miss, could we get your 17 name? 18 MS. SREEKUMAR: Leila Sreekumar. 19 S-r-e-e-k-u-m-a-r. 20 My first name is Leila, L-e-i-l-a. 21 I want to state, first of all, I 22 personally was not affected or financially 23 hurt by the hurricane.

Emotionally it took a toll on everybody.

I live in West Palm Beach.

However, when we started to work we found that FEMA, when they came in, it was just the disaster was so big no--I don't think anybody can expect any one organization to fill the needs of everybody right away.

So we all tried to do a little bit.

We targeted our own communities when we went in there with carloads of supplies.

We didn't discriminate to anybody if we saw an American, we saw anybody Hispanic, we just gave whatever we had in the trucks and we came back empty.

We did target our own people.

We discovered a lot of problems, starting with the SBA.

Our main problem there was they ran out of forms.

We spoke to the regional director and the national director.

We have documented correspondence with them.

---

To date--we talked to them in September.

We are yet to see the forms that we were going to be sent to our organization to give to the people.

I mean, we don't have forms to fill in the applications.

How can we give any relief to the victims.

That was like a major problem that the organization itself incurred.

Another thing that we incurred was that they initially gave us to understand that each business would have a \$500,000.00 limit to what money that they would give to the businesses but after we took weeks and weeks to prepare the documentation, because we assisted the victims in filing for it, then when we presented to them this then they said it is accumulative of \$500,000.00 for any file, on five businesses.

I don't get \$500,000.00 for all businesses.

For all your businesses you get a

1 \$500,000.00 cap. If that was the case our biggest problem 3 was information dissemination. They never directly gave information. 5 We had a problem with the Beacon Council. 6 7 Every time they give us the information they say it is a simple application. 9 It is a two-page application. 10 They say, "You just fill it and we will 11 give you immediate relief for \$25,000.00." 12 When we fill the two-page application, 13 when we turn it in they would change the 14 rules. They would say, "You are missing this, 15 16 you are missing this." 17 We would receive the application. You 18 receive it, you fill it out. 19 They say there is plenty of time and for us to come back. They give us a time to come 20 21 back. 22 They tell us, "When you have this done 23 come back."

Then they say, "Now we are closed."

I don't know whether it was the color of our skin or whatever it was. We kept--one by one they kept changing the rules on us.

We couldn't pin anybody down.

We got lost in the shuffle.

I found that to be, we had great problems with the Beacon Council, the Indian community, with getting their forms to them.

I am not sure--it had nothing to do with the people up there.

The banks that were accepting these applications just gave us the run-around. I don't know why.

MR. BROWN: You put the applications in to individual banks for funds from the Beacon Council, not to the Beacon Council office itself?

MS. SREEKUMAR: Different banks.

We couldn't go--we were strapped for transportation so we went, they told us you can take it to certain banks.

They were using the banks as a

1 processing place. They had given us a sheet to say you 3 could drop it here, like each site. There were two or three places where you 5 could go. The places they said it was all right 6 7 for us to go to those places but when we 8 filled in the applications they didn't accept it. 10 MR. BROWN: Were the Beacon Council 11 employees stationed in the bank? 12 MS. SREEKUMAR: I will ask him to 13 explain. 14 MR. PATEL: My name is Sammy Patel. It 15 is good to be here, as well. 16 MR. BROWN: Would you spell your name. 17 MR. PATEL: My last name is P-a-t-e-1 18 and my first name is too long so we will live 19 with Sammy. 20 Let me give you the information about 21 myself. 22 I came about 20 years back to go to 23 school in this country.

I earned an MBA degree from the 1 University of Texas with a 4.0. 2 I decided to go into business because I 3 was too young to find a job. I was with the insurance company six 5 months and decided to go into business. б This country is great. There is a lot of opportunity and freedom of enterprise. 8 9 Anybody with knowledge can do anything 10 they want. 11 This is a great number one nation. We came here and started to settle down 12 13 here. 14 Now, August 24th comes, ruins everything 15 I had for 20 years, it took me 20 years to 16 accumulate. Everything I have. 17 Now the problem is trying to put it back 18 and rebuild. 19 Rebuild Homestead, rebuild Florida, 20 rebuild South Dade. 21 Well, unfortunately 28 days later we 22 found out that the insurance company called 23 Great Republic went to the Commissioner's

office and they filed for Chapter 11. 1 2 They are closing the doors on liquidation. 3 Now they are in liquidation. 5 The news came to us. The letter came in. б We didn't know what liquidation is. We kept paying for premiums for a number 8 9 of years, hoping everything is going to be 10 taken care of but it is the other way around. 11 It is you're waiting, waiting, then you 12 are waiting for the insurance company money. 13 Or the Beacon Council. 14 Now the Beacon Council is coming in 15 between. 16 We went to the Beacon Council to apply 17 for a loan. 18 We filled out the form for the bank. 19 Getting back to your question, banks were taking the applications and sending it 20 21 out to the Beacon Council. 22 They had some officer there available, 23 two or three officers to review those

٦.

applications. 1 First they came with two-page 2 applications to fill out. 3 We had that filled out the first day and took it out there. 5 6 Then they said, "We need the financial statement, the gross office receipts." It has to come from an accountant. 8 Everything was ruined in the hurricane. 9 10 We asked them, "Could I have two or three days?" 11 They said, "Of course. Take your time. 12 13 Take your application back." 14 It was a mistaken. 15 They should have accepted our 16 application and we could have submitted to 17 them additional information. It could have been filed later on. 18 19 They said, "No, we have plenty of time. 20 "There is a lot of funding." 21 When we got done with the application it 22 was, "No, we are out of funds. We are not

accepting any more applications."

I went to the Beacon Council myself, to 1 the downtown office. 2 I came in, presented the application. 3 "We can't do anything." I said, "Look here, if you do this it is 5 going to be a big case. I would like you to б review it. Take it. "I am sure you don't have funds today." 8 9 I am sure some of the people had funds and they got what they needed or other money 10 11 came in. 12 They were supposed to repay so that the 13 other parts of the money that comes back would 14 be available for some needy people. I told them I would need money because I 15 16 have been turned down by my own insurance 17 company. 18 They put their hands up. 19 I went to FEMA in between to get some 20 help. 21 FEMA said, "Fine. Fill out an 22 application." 23 They said, "You have insurance?"

ą,

I said, "Of course, but the insurance 1 2 company went under." 3 "No, we can't help you." They said, "You fill out an application 4 with SBA." 5 Yes, of course I did that. 6 "We can't help you." Where would I live? Where do I take my 8 9 kids? How would I go through a day-to-day 10 11 lifestyle. 12 We asked the insurance company to supply 13 us the living expenses for our home. 14 I think everybody in America has a home. 15 All the citizens have a home. My home is 16 gone. 17 I asked for them to give me money so I 18 could have living expense money. 19 They said, "No." 20 FEMA cannot help me because I have 21 insurance. 22 "You have insurance. The State is going 23 to help, now."

1 They said FIGA, the Insurance Guarantee 2 Association. 3 They said the Commissioner is coming in. The Commissioner did the best, I am sure what he can do. 5 They asked what is the claim. 6 We called. We asked them. 7 They asked, "Do you know what the 8 definition of the claim is? Can you classify 9 10 for me what the claim is?" 11 They said, "We can't tell you that. ₩e don't have an answer ourselves." 12 13 We called the Commissioner and asked 14 him. 15 Of course, the insurance company is 16 gone. 17 Now we own property and they have 18 mortgages. The lenders are private institutions. 19 20 They need the insurance coverage. 21 They want to know, "When are you going 22 to get your next mortgage, next payment?" 23 Because since that day my income has

been nothing. 1 The expenses are piling up. 2 3 There are the mortgages. We got the tax bill that came in today, the property tax 4 bill, which I got to pay if I want to use the 5 6 discount by November. 7 I don't have a penny. I am trying to pay but I have no money. 8 I can't pay the taxes. I can't pay to 9 10 purchase insurance. The landlord, the mortgage holder, they 11 12 require you to have insurance. 13 They say, "When are you going to pay the 14 money?" 15 Today I received notice from the bank, 16 they are going to call up the mortgage. 17 It is the third month we could not pay 18 the money, which is their rights. 19 The other question is does anybody have 20 any solution for this? 21 Does anybody have a solution that when a 22, company goes under how would they help? 23 How would they give advance money, a

little money to hold it together. 1 2 I am trying to express my mind. affects your "ability to think. 3 4 We are a minority. I am in a minority. 5 I am a United States citizen. б We have contractors who came in with the 7 code. We said well, we can't pay you. 8 "When the insurance money comes in we 9 10 can. 11 "Can you put a roof so we won't have 12 additional damage to the property?" 13 They said, "No, we have got to get 14 paid." 15 "You have got to have 50 percent when -16 you sign the contract, another 25 percent when 17 we do the work and the rest of the percent at 18 the end." 19 To do a roof I would need \$35,000.00. 20 This is my house. It is a five-bedroom 21 house. 22 Where would I come up with \$35,000.00? 23 When I was running a business \$35,000.00

2 3 4 5 б answer. We went to FEMA. 7 8 9 where we stand on our claim. 10 11 12 I asked them, "When?" "We don't know that." 13 14 15 \$6 million out a day. 16 day." 17 But who are they paying? 18 19 20 people? 21 new insurance company, five insurance r 22 companies went under. 23

was a piece of cake. I could pull it out of the business because I was operating. Now, the outstanding bills, every businessman has them but it is very difficult to fill that gap when you don't have any We even went to FIGA, which is the Florida Insurance Guarantee Fund, to find out They told us that "You will get paid." We hear in the newspaper they are paying Now we hear today they say "\$1 million a Are they paying people? Are they paying A part of it every day, a new company,

Now we hear some more are coming in.

Of course they are going to come in

because the Commissioner or the insurance in the State of Florida or in the country, in America, they don't have any regulations.

How would they allow a company that has \$6 million--my company, Great Republic, had \$6 million worth of assets, \$55 million insured.

They collected 3.5 million in insurance.

They claimed \$6 million.

The same people who owned Great Republic Bank they are the same people who own the Farm Stores.

They have a lot of assets.

They can decide, the board can decide, say \$40 million, cough it up. Let's close that down. Let's go to Chapter 11.

Two years down the road they will be back in the insurance business.

If you look in the third quarter they are in the millions of dollars.

Of course they have the rights.

Everybody is doing it according to their

1 rights.

We are not blaming them but should the government, state or federal, have a program when a company goes under that there is something to protect people.

Now they are saying \$300,000.00, you have a cap on it.

Is it per policy, per insured, per building, per roof? Nobody knows.

Let's say, for example, if somebody has a claim for \$200,000.00 and it is covered for \$200,000.00, insurance for \$200,000.00, he do'esn't have to worry about it because his cap is \$300,000.00.

However, the max he could collect from the insurance company, from FIGA is I don't know.

What if a guy has \$2.5 million worth of property?

They are saying you are only eligible for \$300,000.00, which is our top limit.

You could go to get federal help, go to the SBA, fill out the loan.

.

They say, "The max we can lend you is 1 \$500,000.00, \$800,000.00." 2 3 The guy has got to come up with another \$700,000.00 to pay his bills, just to build 4 the building. 5 We are not talking about what he has б lost on the income, what it will take him to 7 rebuild or how long to take him to come to the 9 position where he was having a comfortable 10 living, supporting his family and living the 11 lifestyle he was living. 12 Who would give that \$700,000.00? 13 Where would be collect? 14 Does he file Chapter 11 and forget about 15 it? 16 MR. DOCTOR: Let me just interrupt you 17 for a second, if I may. 18 It is interesting to note that the 19 insurance industry here in this country is 20 certainly one of the wealthiest industries in 21 America. 22 It is also one of the industries that

remains unregulated by the federal government.

It has one of the most powerful lobbies

in the country.

Certainly that should be noted.

I have made a note here, for whatever it

worth, that there certainly needs to be a

б

is worth, that there certainly needs to be a concerted, a good, strong look at the need for regulating insurance companies in this country.

That is certainly one of the things I am going to recommend that our agency look closely at, especially give what has gone on down here in Miami.

Also what went on in Charleston, South Carolina and certainly what is likely to go on up in the southern region further up North, Mississippi, Louisiana, South Carolina, North Carolina and Georgia.

This is ridiculous. Just on the face of it it is ridiculous.

I can assure you that I certainly am going to make that recommendation, for whatever it is worth.

MR. PATEL: We face the problem now, the

1 adjusters, they are putting evaluations. I went to see FIGA adjusters last week. 2 He said, "You have a full claim." 3 I said, "One house claim and three 4 property claims." 5 б He said, "I am sure you got paid on your 7 house. " I said, "No, -I haven't received one 8 9 penny." He said, "Let me see your file." 10 11 He started to pull my file. They couldn't find it. 12 13 I said, "I have an adjuster." We hired a private adjuster. 14 15 He has a file. 16 The other adjuster said, "Can you send 17 it down? I can cut you a check for \$50,000.00 18 living expenses and you can at least be 19 comfortable. You could put a roof on the 20 house." 21 I said, "That would be a great help." 22 It would be if he would be nice enough 23 to do that,

1,	He got the file delivered.
2	He said, "Come the next day and collect
3	the check."
4	I went.
5	The security guy tells me, "Turn around
6	and go back. I will arrest you."
7	He said, "You don't have an
8	appointment."
9	Then he says, "Call 854-4000."
10	That number I have dialed. It is FIGA's
11	number. You can't get through on that number.
12	You leave a message. They will never
13	get back to you.
14	I even give them policy numbers from
15	file numbers.
16	"Please let me know if you cannot get me
17	money.
18	"I want to know so I don't waste my time
19	calling you.
20	"It is a hope that you have given me,
21	*Come back or I can do something for you."
22	They have funds for their friends or
23	somebody. I don't know.
	1

-,1

We are confused... 1 Now, farming, you know, we were told by 2 3 the government that you come and go and spend 64 percent up to certain dollars, \$64,000.00 4 and that the government will pay 64 percent on 5 the restoration of irrigation. б 7 People went in and spent money. 8 I spent money. 9 I hired six guys. 10 They want to work for cash only. They 11 don't want to take a check. 12 We are forced to find help, even though 13 we pay six or seven dollars an hour. 14 We got it done now. 15 The government says we can get money. 16 They will come inspect your property and 17 then "We will decide." 18 It has been almost three months. 19 I haven't seen the inspector. 20 I am an ethnic Indian vegetable grower, 21 which is very rare in this country. 22 I am trying to make some money.

I would like to provide the facility for

ethnic and Indian people to have their own 1 vegetable, which is not available to them 2 3 commercially. We are going into a rare thing, doing 5 the best that we can. 6 MR. BROWN: I don't mean to try to cut 7 you off but we do need to be getting of here at 5:00. 8 9 I would like to know how many more 10 people do need to speak. 11 There is Tom Battles. 12 We do need to wrap this up. 13 I don't want to lose our people here as 14 well, some of whom have to get planes. 15 MR. BROWN: May I have your name? 16 MS. ALLBAUGH: I am Florence Allbaugh 17 from the Filipino community. 18 MR. BROWN: We appreciate your coming. 19 All of us have learned a great deal, in terms of the scope and breadth of your 20 21 organization. 22 I certainly commend you for beginning to 23 be much more active and involved in these

1	issues.
2	MS. SREEKUMAR: Sammy Patel is one
3	person.
4	There are over 200 families with just
5	similar stories.
6	He has covered it all.
7	MR. PATEL: I am trying to give mine as
8	an example.
9	MR. BROWN: Ms. Allbaugh, how do you
10	spell your name?
11	MS. ALLBAUGH: Florence Allbaugh,
12	A-1-1-b-a-u-g-h.
13	With regards to that, thank you for
14	taking the time here.
15	I am a member of the Asian American
16	Federation.
17	I am also a member of the Federation of
18	Philippine American Associations and other
19	Filipino associations in the county, Broward.
20	I reside in Broward.
21	There are just a few concerns and I
22	don't want to take up any more of your time.
23	One of the things that we do need

assistance with is getting proper notification for bidding when biddings are available in a county.

We were told, when we were declined for our status in Dade County, that they had sent out notification.

However, no notification was received by anyone in our community.

That is one point.

Secondly, I would like to see better or more open communications between county,

State, regional, whatever, with the community.

What we did in Broward is we have started open lines of communication.

We have met with Broward County Commissioners on a one-to-one basis, individually.

Like a group of us would set up an appointment and meet with County Commissioners about concerns and how we can work together and develop a relationship.

Third, we would also like to be able to actively participate in the boards that have a

great influence on what happens to us in the community because currently, at least in Broward County, from my experience, there are only two boards that have any Asians on them and I and Kee are on those two boards.

Dade County, I am sure, in Dade there are a lot of boards also and I am sure that there are not any or if there are maybe one or two Asians represented on those boards or in any community positions and I would like to see that take effect as soon as we can possibly work that into the schedules.

I am going to say thank you.

Any questions?

MS. LITTLER: Isn't it a law that those bids have to be published in the newspaper?

MS. ALLBAUGH: They also notified us that they had sent out bid notices to our community.

If they had we would have received it and we would have been able to respond.

MR. ENG: The bids are published in the Spanish community papers and maybe African

1 American but not the Asian community papers. There were no notices published for 3 those who read solely those papers rather than papers of general circulation that those bids 5 were open. 6 We would like to get active 7 participation in the boards. 8 We do realize that is where the root of 9 all government basically stems from. 10 MR. DOCTOR: I thought you were going to 11 say the root of all evil. MR. BROWN: Do you want to have a 12 13 concluding segment? 14 MR. LAMAN: One more high note. 15 The organization of Chinese Americans 16 has been able to get a commemorative stamp, 17 which is being released on the 30th of 18 December. 19 It is the year of the rooster, 1993. 20 Watch out for it, all stamp collectors. 21 MR. BROWN: Thank you. 22 MR. BATTLES: Perhaps there could be 23 follow-up conversation with our staff, that

you may not have time for today.

Give me an idea of what you would like from me.

MR. BROWN: We are talking about the aftermath of Andrew and the services that have been provided or the lack of services that have been provided.

Is there any discrimination connected with it.

We have heard a lot of stories perhaps suggesting there is certainly not widespread discrimination but certainly a great deal of insensitivity.

We have heard claims of insurance companies that border on fraudulent kinds of activities.

We have heard stories of insurance companies that are now claiming to be out of business, leaving a lot of people in the hole.

There are all sorts of complaints.

Certainly we have also heard complaints and concerns expressed about the increase in racial tensions resulting from all of this.

ď

I would say, Tom, perhaps look at it from a twofold outlook.

One is we will be, next fall, pulling together all of our materials from the State of Florida in a basic report on racial tensions in the State of Florida and we are looking at that increase and we need the input of that report.

I would say that we are also looking at communicating with the Commission in terms of our views of what we think the new, what we would like to urge the Commission to take a stand on and urge the incoming administration to do, the incoming administration.

What happens as a result of Andrew, communication from our committee to the Commission requesting that they ask the federal government to examine and look at various items, this is what we have been looking at.

It is those kinds of things.

I expect that that kind of communication will go forward shortly after this meeting.

б

MR. BATTLES: Thank you, Mr. Chair.

Members of the Advisory Committee, I am

Tom Battles, Conciliation Specialist, United

States Department of Justice, Community

Relations Service.

We began our involvement with the hurricane relief effort at the beginning of the hurricane.

I rode it out at the storm, at the Dade County emergency operating center.

Once the opportunity created itself to get out into the community and identify the areas that were most devastated we began to do that.

We made contact with headquarters and then we found out that where FEMA officials were at that time.

We made the contact on the 24th of August.

At that time they were in Tallahassee with the Governor.

There were people here in the city but the federal coordinating officers, at that

time, were in Tallahassee with the Governor, in preparation to moving down here to the area to officially set up the disaster field office.

When the field office was here we brought to their attention the need for special emphasis in the immigrant community.

Obviously there were certain concerns in the Cuban and Haitian communities that we felt strongly about.

We knew there needed to be a special effort to provide assistance to that population, particularly undocumented immigrants, who perhaps would have problems as they begin to understand the process of accessing assistance, getting into the disaster centers and being educated by the process.

So we were able to share with FEMA the special need.

They allowed us to establish three special immigration teams to do that.

We were able, also, to hire local

people, who have familiarity with the population.

We also provided another assistance to FEMA which was translation.

Because of circumstances, many of the documents they had were in English and Spanish and they did not have documents in Creole.

As part of our team effort we were able to get a lot of the documents, all of the documents they distributed throughout the entire county were translated by our staff and sent with the teams that were out in the field.

We were also able to identify local people who could be hired to work for FEMA as well as SBA, as well as the state.

So we provided that assistance throughout the network of organizations, throughout the county.

CRS brought in staff from around the county.

I think at one time throughout the county we had 24 people in and out here

1 working.

We also brought in our American staff,

Native American staff and went into the

Miccosoukee, Seminole tribes to provide

assessments and identify their needs.

We were able to provide that unique assistance throughout this process, in working with FEMA.

We were attached to the individual assistance unit, the outreach unit.

The primary mission of that unit was to go out, put information out, bring information in, solve problems.

We organized the meetings, community meetings.

We held meetings in churches.

We were very instrumental in identifying and bringing leaders into this community, who needed to meet with FEMA.

We organized those meetings, facilitated those meetings at the highest levels.

FEMA was open to meeting with leadership.

I think that is one of the good things about this process.

There are certainly, in a disaster of this magnitude, there are problems that will happen and occur and many did but I think that FEMA's openness and willingness to meet with anybody who wanted to meet, for the most part, when we identified them, was very helpful in this process of identifying problems in trying to solve them.

As I said, there are many problems.

This particular disaster, unlike South Carolina, strained everybody's resources.

At the federal government, when you look at the data, statistics, whatever they did in Hugo this was two or three times larger than that situation.

It created some difference.

A lot of things perhaps they did in this situation were things that they thought about doing right on the spot, that wasn't in the federal response manual.

So in an effort to get checks and money

out to the disaster victims as soon as possible a lot of things happened that perhaps wouldn't have happened in a smaller disaster.

We were involved in training, sharing with FEMA some of the insights of this community, some of the needs and issues that caused this community to be one of the most interesting communities in the country.

They were very open to the kind of insights we were prepared to share with them.

We tried to make it available for many of the primary active associations, civil rights organizations, so they could be active with what they wanted in the situation.

I thought that we made out very well.

In our after action report to FEMA there are some areas we highlighted.

I would like to share a couple of them with you.

One of the big criticisms and concerns, that the county had with the federal process, is that many of their needs were, essentially, met but they weren't met in the timetable they

wanted.

In the first few days the county would say they made some requests for humanitarian aid, food and water.

There was a communication breakdown.

The relief wasn't here as far as they wanted it here or it should have been here.

One of the things that we identified in that process, we established community liaison teams, recognizance teams to get into the community right away, to assess the needs and get that back into the ESF units.

In the 12 units in FEMA, in the FEMA plan they all have different functions.

We recommended to FEMA that they take that particular immediate response team and they deploy that team into the community.

One of the weaknesses in that situation was the absence of the crisis response team.

I thought perhaps it would have helped crystalize further the needs in the community if we had that team.

We had all the federal people who had no

familiarity with the Dade County geographics doing the assessment in Dade County, going out with my team and three of us from the Miami area, who knew the community.

What the county had to do was identify their community action staff, to go out there looking.

That is fine.

I thought we had the crisis response team there. It would have created a better opportunity and faster opportunity to get to identify and to do assessment.

That is one of the missions.

We didn't have the benefit of that particular team.

So it is one of my recommendations, I would like to make to the county, I am going to make to the county, in my recommendations to the county, that in these types of situations we use teams.

MR. BROWN: Interestingly enough it was in the process of being reestablished and essentially the presence of Andrew stopped it.

MR. BATTLES: Right.

At the state level one of the weaknesses we identified was lack of bilingual staff.

When you go into the disaster centers
the state has a strong presence and we ended
up using a lot of our resources, our staff to
assist them.

It hurt us in other areas, in getting to the community.

We suggested to the staff that they look at their recruiting efforts and get some bilingual personnel at the highest levels as well as their reservists they bring in to assist in these situations.

We have problems, for example, in emergency food stamp operations.

That is clearly state run, a state-run operation.

We had lines that started 4:00 o'clock in the morning.

We had a lot of communication problems with the victims in line getting, waiting for the place to open up.

6

8

9

10

11

12

13

14

15

16

17

18

19

20

21

22

23

Stress levels were high.

Confrontation between the individuals and the law enforcement and victims happened. Had it not been for CRS teams out there there would have been more problems.

We suggested to the state to bring on some more people, a bilingual pool. That is something we need to work on.

We were able to---

The only disaster application center that was established outside of the South Dade area, from Kendall on down, was in Little Haiti.

That was the only other disaster application center, I would suggest to you. and I am sure there are several other organizations who publicly expressed some concern about that.

The absence of disaster application centers, in other parts of the county, City of Miami and North Dade area, was one of the big concerns.

I know some of the other organizations

that have expressed to me the issue of contract and awarding of contracting, that whole process.

It seems to be an issue that is not going away, from the county all the way up, from FEMA on down.

That whole process started off with FEMA identifying five or six prime contractors to come in doing the debris removal.

The local officials express concern about that.

They got into the situation of the prime contractors were hiring subcontractors and not hiring local and not giving preference to the local business leaders and businessmen.

That generated a great deal of problems.

In one instance on that issue we were able to bring in the truckers, local truckers to FEMA and I would suggest, as a result of that meeting, there was a serious, most serious look at the whole process.

There are still some problems with contractors.

The African American contractors have expressed some concern about the way contracts are awarded at all levels, city, county and state level.

One of the recommendations I made to FEMA, as it relates to that issue, is the establishment of a business advisory committee to them from local areas.

When these type of situations occur we ought to identify the various groups, business leaders, people who are familiar with the industry, as well as the active civil rights community who speak to these issues quite a bit.

They are open to that concept.

Perhaps the next opportunity this issue won't happen, it won't be played out this way.

Again, the issue of immigration was a big concern.

Initially there was a lot of concern in the South Dade area about what the Border Patrol and INS was going to do, particularly with the undocumented immigrant population.

We were able to allay some of those fears by having our teams out there.

We weren't able to get clear directions from INS on the position.

They just said, "Nobody is being arrested. We won't arrest anyone."

But we had difficulty convincing a lot of people, particularly the Mexican population, because that is the majority of the population that does work in the fields.

We thought that it was a very Haitian population.

Initially our assessment was there were over 4,000 Haitians undocumented, particularly ones from Guantanamo, since we had at CRS we had the primary responsibility for bringing them in.

We were confident of those figures.

We were able to resettle some of the Haitians out of the area, through our volunteer system.

We were pleased with that effort.

Housing is a big problem throughout the

1 county.

HUD, as well as the civil rights

division within the Department of Justice and

Dade County Metro-Dade, the State Commission

on Human Relations established a task force to

deal with housing discrimination.

I don't think that is completed. They are still here.

MR. BROWN: I am going to have to interrupt just a moment.

I am going to apologize. I have a flight that I have got to make.

I know that Bob will be here and we will take all of the material you have got.

I will be reviewing it.

We will look at it, in terms of inputting and output.

We did run a little long.

I think it was important we did.

It is one of the first times we got the entire breadth of the representation from the Asian community.

It is important to do that and not to

hear from one or two segments of the community.

Was very important. That is the volunteer agency network.

The point agency for coordination and assistance is the Red Cross.

We did have some organizations that expressed some concerns about the Red Cross.

One of the things that I recommended to FEMA is that the Red Cross be a little more inclusive and be more proactive in identifying and going out and getting other organizations into the network.

We had organizations, churches and groups going out there providing food, shelter and assistance.

One of the reasons for that, they didn't know how to access the Red Cross system to get food, for their organization to get food for the victims so they created their own.

We had food shipped in from all over the country, the world.

A lot of times they couldn't get into the disaster area and ended up on the side of the road.

The major distribution for the area was in West Palm Beach.

The organizations wanted to send their food and send their clothing and wanted to come down and go into the disaster area.

Sometimes they weren't able to do that.

Transportation became a big problem.

I recommend to the Red Cross they do training in a practical way bringing in other organizations to train them in their process when they have these major disasters.

They should be trained on how to access the services and how to go get the food.

There is food still here.

Folks can still access basic needed food.

There are warehouses stored full of food but they need to be able to train and let these organizations learn how to access this stuff.

So I am making that recommendation to 1 2 the Red Cross. 3 It is a matter of expanding the network. They had over 300 volunteer agencies, local agencies who didn't access the system. They were out there because they didn't 6 feel welcome in the loop of the Red Cross 8 system. 9 So they are doing their own thing. 10 In terms of training activities, when 11 you have a disaster of this magnitude FEMA had 12 to bring in various regions. 13 This region could not respond to this 14 alone, Region 4 out of Atlanta. 15 They had to bring in several regions 16 bringing in that type of resource. 17 We are talking about a whole lot of 18 diversities. 19 We had to spend some time training staff 20 about what was in Miami. 21 They were very open and receptive to 22 that.

We liked that.

In fact, as recently as two days ago we trained 125 of FEMA employees in the information system.

This is the basis, nucleus of FEMA's operation.

These are the people at the computers every day who process everybody's applications.

We spent time with that entire unit a couple of days ago.

FEMA was open to that process.

One of the lessons learned, from the situation, FEMA's policies on providing assistance is based on family size and based on the income.

One of the problems in this situation, we had to educate them to culture.

For example, in the Haitian culture to have four or five families living in one house is nothing unusual.

Well, what that simply meant was based on FEMA's policies only one person was eligible for assistance.

23

After we explained that to them in terms of the culture they basically changed a lot of their rules to accommodate that type of scenario and living standards.

On the other hands, it created a lot of duplication in applications.

They have a lot of problems in duplicates.

Perhaps a lot of people waiting for checks haven't gotten it and the reason is many duplications.

We have identified a couple of Creolespeaking people to sit with Team A task force to work that out with the duplication of applications.

A lot of checks were returned.

People still haven't gotten them.

Applications they gave initially had one address and they were sent to that address.

Now they have moved some place else.

One of the things I think the entire community who were victims, who received checks basically did a disservice because a

1 lot of people got rental assistance, three months rental and for a homeowner four months. 2 You have got to use the money for those 3 4 purposes. A lot of people have gotten those checks 5 and have not spent it. б 7 They have sent the money but they haven't used it. 9 You are eligible for additional money if 10 you have spent the first set of money. You are eligible for additional money 11 12 but if you won't go back or you haven't gone 13 back to get additional funding they don't 14 know. 15 Now everybody wants a trailer, mobile 1.6 home. 17 FEMA is trying to respond to that need. 18 We don't know--I want to say this: 19 don't know how many people really need trailers, in this community. 20 21 FEMA is prepared to buy what is 2.2 necessary, to get what is necessary but the 23 county can't tell them how many.

The state can't tell them how many.

They are left with a situation as people come in to request a trailer, they are on a waiting list now to get a trailer or a mobile home.

One of the problems is, also, that the regular mobile home and trailer parks, in those there is so much devastation there the debris removal cleaning up of those places in the big trailer lots, it is a significant issue.

Getting some place to put the trailers is difficult.

They are getting them in their yards.

They have gone to that process.

We have a growing homeless population again because of the situation.

We have the tent cities up.

Many of the politicians said we don't want these tent cities up long so the tent cities are down.

Many of the condemned buildings are uninhabitable.

б

1.2

1 They are coming down. We are creating a homeless population. 3 There is a likelihood they might have tent cities up again to respond. 5 As a building is completed people will 6 move back in. 7 Those are the type things we are looking at. In addition, there is contracting. 10 FEMA is paying deposits on rental 11 properties now that they weren't paying a 12 couple of weeks ago, months ago. 13 Again, an effort to try to get some 14 assistance. I think that is all I can share with you 15 16 right now, as it relates to that process. 17 From the CRS standpoint it has been a 18 big education for a lot of us. 19 Since the hurricane we haven't been able to do work we wanted to do in the state on 20 21 racial problems and concerns. 22 I was able to participate and was sort 23 of instrumental in getting the state to

1 sponsor a series of contingency planning in 2 workshops, along with the Florida Department of Law Enforcement. 3 We conducted eight in the state between 4 the months of August and the primary, combined with law enforcement. б The second series involved local elected officials and decision-makers. 8 9 They are into that. 10 They were in Fort Myers, Tampa, Miami, eight different cities. Miami, Gainesville. 11 12 That is where we have those. 13 I would tell you to keep an eye on, of 14 course, the Lozano trial. 15 The judges have made the decision to go 16 back to Tallahassee. 17 I don't think that is a done deal. 18 That is an issue that was causing some 19 concern. 20 There are other cities that perhaps I 21 could share with you, bear your watching and 22 certainly the CRS' involvement.

I would like to share those with you.

I think that is all we have right now.

б

One of the things we are going to do, in January, in conjunction with the United States Attorney's office, is to convene a meeting of civil rights leaders, law enforcement officials and legal professionals and we are going to do a day-and-a-half conference on civil rights.

It is actually the process of investigating civil rights complaints.

We are going to do that.

The agenda has basically been developed.

The co-hosts will be the CRS and the United States Attorney together.

It is a two-day, day-and-a-half affair here on local process of civil rights investigations, what is involved, why it is so difficult to prosecute and get convictions.

We have been busy.

The United States Attorney has been very aggressive on that.

We have met.

He has established a special unit to

1 deal with civil rights investigations. 2 I think that is a first for the United States Attorney's office to do that at that 3 level. 5 He is very aggressive about it. б . So, again, it is one of his statements that he wants to make to the community. 8 He is very serious and committed to that 9 type of issue. 10 In this community we have met with 11 leading organizations within this community 12 and we are prepared to meet with as many as we 13 need to meet with. 14 I think that is about it. 15 MR. BROWN: Thank you very much, Tom. 16 I have one question. 17 A number of people from this community 18 moved to Central Florida. 19 Some of that information was for price 20 gouging with landlords. 21 Do you have any statistics or 22 information? 23 We understand some people's rental

1	property went up 500 percent.
2	MR. BATTLES: Right. Without question.
3	MR. BROWN: I haven't heard anybody
4	talking about that.
5	MR, BATTLES: The FEMA internal
6	investigation unit is looking into a lot of
7	those issues.
8	When I get a complaint about a price
9	gouging we do a couple of things.
10	I share it with FEMA, with the local law
11	enforcement community here.
12	I send a team out there to try and
13	validate that situation.
14	The United States Attorney also is
15	looking into those types of things.
16	I haven't checked with them lately to
17	see what statistics they have.
18	Those issues are being looked into.
19	One of the things we could have done,
20	another one of the lessons learned, we didn't
21	do a lot of publishing about that.
22	We tried to get HUD to do it and EEOC to
23	do advertisement because we were so busy in

trying to solve problems and trying to explain 1 to people the FEMA process we wanted everybody 2 to apply for assistance even if you had 3 insurance. 4 A lot of people who had insurance didn't apply. б They were told by FEMA, ""You may be 7 eligible for our assistance. 8 "You have to exhaust everything with 9 your insurance company first." 10 11 They never said they wouldn't help you if the insurance company didn't take care of 12 13 something. They didn't say, "You can come back to 14 us and you may be eligible for it." 15 16 That is what happened. 17 A lot of people who did exhaust all of 18 their efforts with their insurance companies 19 but they didn't go back to FEMA. 20 Probably, we will probably ask FEMA to 21 extend the deadline for applications. They probably will do it. 22

MR. DOCTOR: One quick question, I

guess, Tom.

This question may have come up in your response to Harriet's question.

I am concerned about what appears to be unscrupulous activities on the part of insurance companies.

In connection with this particular disaster have you found any evidence to support the fact that insurance companies are deliberately using any means necessary to avoid payment?

MR. BATTLES: That is a good question.

To answer your question, no.

Again, that is one of the things I share your concern about which is the regulation of that industry.

We sort of thought that the state was going to step in and the State Commissioner.

He was very aggressive early on in giving these adjusters an opportunity to come out and provide some assistance to the folks right away and make sure they contact them right away.

б

Somewhere down the line somebody dropped the ball.

I am not sure what is happening right now with that industry.

I am not sure what the state is doing.

There are some rumors the state is running out of money in the fund.

I am not sure if that is what has happened.

It is a challenge to me to go back and see what is happening with that.

I will submit that to you if there is something we can do with regard to that, in terms of stronger enforcement at whatever level, to stress that with the United States government.

If there are insurance companies that have not done what they should do, if somebody could bring forth that type of information or raise the questions that need to be raised I will be happy to move that to whatever level it needs to be brought to.

MR. DOCTOR: Very good.

One final comment: Charles P. Wang, 1 2 Vice Chair of the United States Commission on Civil Rights---3 Mr. Eng, I don't know if you know Mr. 4 5 Wang or not. MR. ENG: Mr. Sears, our President, has 6 7 met Mr. Wang. MR. DOCTOR: He has expressed a great 8 9 deal of interest about the plight of Asian 10 Americans, particularly here in the South 11 Florida area. I can assure you that we are going to be 12 13 monitoring developments as it relates to the various Asian communities with a great deal of 14 15 interest. 16 I also would like to add some years ago 17 I had the opportunity to meet a gentleman who 18 was talking about this country and how great. 19 He said, "In America you have the right 20 to protest for right." 21 I would like to emphasize that you not 22 only have the right but it appears to me you

have the obligation to do what is right for

1 your community. 2 I commend you for the steps that you all have taken, up to this point. 3 4 I recommend that you continue taking 5 those steps. 6 It is very, very clear that power 7 responds to power. There is a certain amount of power, I 8 9 think, embodied in shall we say activity that 10 is about the business of making sure and 11 guaranteeing the rights of Asian Americans. 12 So I would highly commend you, first of 13 a11. 14 Secondly, I would suggest to you that 15 you keep on keeping on. 16 MR. ENG: Thank you. I will take your 17 words of advice back to the community. 18 (Thereupon, at 5:20 o'clock p.m. the 19 meeting was concluded.) 20 21 = 22 23

## CERTIFICATE

STATE OF FLORIDA )
: SS.
COUNTY OF DADE )

I, JOANNE CUSTIN, Court Reporter and Notary Public in and for the State of Florida at Large, do hereby certify that the foregoing meeting was held at the time and place herein set forth; that the meeting was stenographically recorded by me and reduced to typewritten form under my personal supervision; that the foregoing is a true and correct record of the proceedings and that I am in no way interested in the event or the cause.

WITNESS my hand and official seal in the City of Miami, County of Dade, State of Florida, this 17th day of December 1992.

JOANNE CUSTIN, Court Reporter and Notary Public in and for the State of Florida at Large

My Commission expires: January 16, 1994