COLORADO ADVISORY COMMITTEE TO THE U.S. COMMISSION ON CIVIL RIGHTS

Factfinding Meeting on Affirmative Action in Employment

March 14. 1980

TRANSCRIPT OF PROCEEDINGS

Service States

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CCR 3 Meet. 179

- pg.4, line 19 delete the word <u>quote</u>; and add quotation mark before <u>many</u>; capitalize the word <u>Many</u>
- pg.4, line 23 add period and quotation mark after discrimination."; delete the word unquote
- pg.5, line 20 capitalize State Advisory Committees
- pg.5, line 23 capitalize Commission on Civil Rights
- pg.6, line 7 capitalize Commission
- pg.6, line 13 capitalize Commission and State Advisory
- pg.6, line 14 capitalize Committees
- pg.6, line 15 capitalize Commission
- pg.6, line 16 capitalize Committee; delete period after Committee; substitute comma; lowercase and
- pg.6, line 17 capitalize Commission
- pg.6, line 19 capitalize Advisory Committee
- pg.6, line 22 capitalize State Committees
- pg.6, line 24 capitalize Commission and State
- pg.7, line 1 capitalize Advisory Committee; delete period after proceeding; lowercase as
- pg.7, line 6 capitalize Committee
- pg.8, line 3 capitalize Advisory Committee
- pg.8, line 8 capitalize Advisory Committee and Commission
- pg.8, line 9 delete period and substitute comma after member,; lowercase preferably; add period after Muldrow.; capitalize Would
- pg.8, line ll no new paragraph
- pg.ll, line 21- capitalize State (two places)
- pg.ll, line 24- capitalize State
- pg.12, line 1 capitalize State
- pg.12, line 8 begin sentence with the word With; lowercase the
- pg.12, line 10- change has to have; capitalize Department of Labor
- pg.12, line 11- capitalize State

- pg.13, line 5 capitalize Department of Labor
- pg.13, line 8 capitalize Department of Labor
- pg.14, line 25- delete period after area; lowercase which
- pg.15, line 4 capitalize Association
- pg.15, line 6 capitalize State
- pg.15, line 20- capitalize Justice Department's
- pg.15, line 21- capitalize Schools
- pg.15, line 25- delete period after requirements; lowercase unlike
- pg.16, line 9 capitalize Justice Department
- pg.16, line 23- capitalize Department of Justice
- pg.17, line 11- change metropolitan to metropolitan
- pg.17, line 17- capitalize Justice
- pg.17, line 18- capitalize Department
- pg.17, line 20- capitalize Justice Department
- pg.18, line 2 capitalize Justice Department
- pg.18, line 5 add period after nationally.
- pg.18, line 6 capitalize However
- pg.18, line 12- capitalize Justice
- pg.19, line 2 capitalize Justice
- pg.19, line 3 capitalize Department; delete question mark and substitute a colon after investigation:
- pg.19, line 4 add period after selection.; capitalize Again; add comma after Again,
- pg.19, line 5 add period after complaints.; capitalize And
- pg.19, line 18- capitalize Office for Civil Rights
- pg.19, line 21- capitalize Office for Civil Rights
- pg.20, line 10- capitalize Office for Civil Rights
- pg.20, line 12- capitalize Office for Civil Rights

- pg.20, line 15- capitalize Office for Civil
- pg.20, line 16- capitalize Rights
- pg.21, line 8 capitalize Office for Civil Rights
- pg.21, line 12- capitalize Education and Welfare
- pg.21, line 21- capitalize Director
- pg.21, line 25- capitalize Director
- pg.22, line 8 capitalize Affirmative Action, and Higher Education
- pg.22, line 10- capitalize Director
- pg.22, line 11- change and to on; capitalize Affirmative Action
- pg.22, line 12- change and to in; capitalize Higher Education Institutions
- pg.24, line 23- delete this -- some out of it; delete a (after CCHE)
- pg.26, line 5 capitalize In
- pg.26, line 8 change by to against (first word)
- pg.27, line 8 delete period after annually; lowercase based
- pg.27, line 17- capitalize Commission
- pg.27, line 20- capitalize Executive
- pg.27, line 21- capitalize Director
- pg.28, line 1 change program to programs
- pg.28, line 7 change <u>league</u> to <u>League</u>'s
- pg.29, line 7 delete the word <u>quote</u>; add quotation mark before <u>"equality</u>
- pg.29, line 8 delete comma and add period and quotation mark after result."; delete the words close quotes
- pg.31, line 6 change paritying to parity
- pg.35, line 18- capitalize Commission
- pg.44, line 8 change <u>Jen</u> to <u>Jennie</u>
- pg.44, line 9 delete period and substitute comma after Commission,
- pg.44, line 10- add comma after Division,
- pg.44, line 16- change NOAA to National Oceanic and Atmospheric Administration

- pg.45, line 5 add the word opportunity before recruitment (first word); change PR to FEORP; add comma after FEORP,
- pg.46, line 25- delete period after the word thing; lowercase which
- pg.47, line 8 capitalize Sugarman
- pg.48, line 6 add comma after the word public,
- pg.49, line 2 capitalize PRO; delete period after PRO
- pg.49, line 5 capitalize PRO; delete period after PRO
- pg.49, line 24- change regional to region
- pg.49, line 25- capitalize Principal Regional Official
- pg.51, line 19- change understook to undertook
- pg.51, line 25- capitalize Department
- pg.52, line 1 capitalize Office
- pg.52, line 2 capitalize Secretary
- pg.53, line 1 change as to of (second word)
- pg.53, line 15- capitalize Office of Personnel Management
- pg.54, line 23- delete colon substitute parentheses after the word Hamory)
- pg.55, line 12- capitalize National
- pg.56, line 12- capitalize Upward Mobility Program
- pg.56, line 13- change coop to Co-op
- pg.56, line 14- capitalize Student Program
- pg.56, line 15- change coop to Co-op; capitalize Student Program
- pg.57, line 2 change coop to Co-op
- pg.58, line 3 delete comma and substitute apostrophe after the word Laboratories' (first word)
- pg.59, line 1 change coop to Co-op; capitalize Student Program and Upward
- pg.59, line 2 capitalize Mobility Program
- pg.60, line 9 change coop to Co-op
- pg.66, line 11- capitalize Office of Personnel

- pg.69, line 11- capitalize Federal Executive Board
- pg.69, line 12- capitalize Council
- pg.71, line 2 change in to and (last word)
- pg.71, line 12- delete period and substitute colon after the word points:
- pg.72, line 21- capitalize Department of Labor
- pg.72, line 23- add hyphen between self-identification
- pg.75, line 1 add comma after the word plan,; lowercase sit
- pg.75, line 2 add comma after the word them,
- pg.77, line 6 delete dashes after the word put
- pg.78, line 1 capitalize Merit System Protection Board
- pg.78, line 18- capitalize Office of Personnel Management
- pg.79, line 12- capitalize Commission
- pg.80, line 14- change he's to he'd
- pg.84, line 13- capitalize Office
- pg.84, line 14- change personnal to Personnel; capitalize Personnel Management
- pg.84, line 19- delete comma after the word wonderful; add the word a between its and wonderful
- pg.84, line 22- add dashes after the word end-; add period after the word point.; capitalize Because
- pg.86, line 19- change that to the (sixth word)
- pg.86, line 20- delete comma after the word year; change their to the (last word)
- pg.86, line 21- delete comma after the word progress
- pg.87, line 14- delete period after the word December; lowercase and (second word)
- pg.90, line 23- capitalize Office of Federal Contract Compliance
- pg.91, line 22- capitalize Office of Federal Contract Compliance Department
- pg.91, line 23- capitalize Labor
- pg.95, line 19- capitalize Commission
- pg.98, line line 19- change OMP to OMB

- pg.99, line 6 = add the word The before the word beginning; lowercase beginning
- pg.99, line 8 delete comma and substitute period after the word plans.; capitalize As; delete period and substitute comma after the word requirements,; lowercase however
- pg.99, line 10- add comma after the word plan,
- pg.100, line 16- change cange to change
- pg.102, line 2 capitalize Secretary of Trans-
- pg.103, line 12- change or to at
- pg.104, line 7 delete the word job
- pg.104, line 13- change insensito incen-
- pg.104, line 14- change insensitivization to incentivization
- pg.104, line 18- change insensitivization to incentivization
- pg.105, line 3 change insensitivization to incentivization
- pg.111, line 2 delete period and substitute a comma after the word Colorado,; lowercase the word a
- pg.111, line 5 delete the word or
- pg.111, line 7 delete the word the
- pg.111, line 8 change DOUGHERTY to DAUGHERTY
- pg.111, line 10- capitalize Programs; change Standard to Standards
- pg.111, line 11- add comma after the word Administration,
- pg.112, line 1 change recipient to recipients
- pg.112, line 9 change function to functions.
- pg.112, line 10- capitalize The (first word)
- pg.113, line 7 delete the word the (last word)
- pg.113, line 8 change XLI to 41; capitalize Code of Federal Regulations
- pg.113, line 11- change XLI to 41
- pg.113, line 17- capitalize Revised Order Number
- pg.114, line 14- delete comma after the word conducting
- pg.115, line 4 delete comma after the word reviews

- pg.115, line 15- add the word to after the word plans (last word)
- pg.115, line 18- add the word <u>With</u> before the word <u>no</u> (first word); lowercase no
- pg.117, line 15- delete comma substitute period after the word obviously.; capitalize The (seventh word)
- pg.118, line 12- change You to To (first word)
- pg.118, line 22- delete the word is
- pg.118, line 23- add the dollar sign before 150,000
- pg.119, line 13- delete the word but; (first word) delete period and substitute comma after the word fourth,; delete the word And
- pg.119, line 16- change one to ones
- pg.120, line 25- change to to too; delete period after the word qualification
- pg.121, line 1 add the word is between think and the
- pg.122, line 19- add period after 1971.
- pg.122, line 22- capitalize Executive Order
- pg.123, line 3 delete period after '70's; lowercase and
- pg.125, line 19- change manager to managers
- pg.128, line 22- capitalize Department of Labor
- pg.129, line 22- capitalize Office of Civil
- pg.129, line 23- capitalize Rights, Department
- pg.131, line 1 delete the word he'll
- pg.131, line 18- capitalize Department
- pg.137, line 5 capitalize Health
- pg.137, line 6 capitalize Education and Welfare
- pg.137, line 7 capitalize Department
- pg.137, line 8 capitalize Health, the Department of Education
- pg.141, line 20- add period after the word panel.; capitalize There (last word)
- pg.145, line 22- change went to wet
- pg.147, line 4 change I deal to Ideal

- pg.148, line 8 change is to has
- pg.150, line 7 change of to at (first word); capitalize Building Trades Council
- pg.155, line 10- change that to about
- pg.156, line 5 capitalize Civil Rights Commission
- pg.171, line 12- add period after the word comply.; capitalize Better
- pg.171, line 15- add comma after the word <u>with</u>; add comma after the word <u>companies</u> capitalize <u>Revised</u>; add the word <u>Orders</u> after the word <u>Revised</u>; capitalize <u>Four</u>
- pg.171, line 16- capitalize Executive Orders
- pg.171, line 17- delete comma substitute with period after the word said.
- pg.171, line 20- capitalize Department of Labor
- pg.172, line 9 capitalize Revised Order
- pg.173, line 6 lowercase decision
- pg.173, line 13- change or to as
- pg.173, line 16- capitalize Executive Order; delete comma after the word Order
- pg.179, line 10- add comma after the word agencies,
- pg.179, line 11- add comma after the word officers,
- pg.179, line 18- add the word is between panel and on
- pg.179, line 19- delete comma substitute period after the word compliance.; capitalize Would
- pg.179, line 20- change Kutrz to Kurtz
- pg.180, line 2 change Johhy to Johnny
- pg.180, line 13- change committees to committee
- pg.180, line 21- change Kutrz to Kurtz
- pg.181, line 22- change is to it's
- pg.185, line 13- delete comma substitute period after the word basis.
- pg.185, line 15- change of to if (first word)
- pg.185, line 16- delete period substitute comma after the word institutions.
- pg.185, line 17- no new paragraph; lowercase in (first word)

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pg.185, line 25- delete period substitute comma after the word institutions,; lowercase not pg.186, line 25- change Kutrz to Kurtz
pg.187, line 3 - change KUTRZ to KURTZ
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pg.187, line 9 - capitalize Authority, Career Authority

pg.187, line 5 - change Kutrz to Kurtz (two places)

pg.187, line 11- capitalize Career Authority

pg.188, line 5 - add comma after the word passed.

pg.189, line 13- add period after thw word School.; capitalize Nobody

pg.189, line 16- add period after the word these.; capitalize So

pg.189, line 21- capitalize Labor

pg.189, line 25- delete comma after the word is; add the word they between is and expect

pg.190, line 6 - capitalize Revised Order

pg.190, line 7 - capitalize Number

pg.190, line 11- capitalize Civil Service Commission

pg.190, line 14- capitalize Revised Order Number

pg.191, line 16- capitalize Department of Social Services

pg.191, line 17- capitalize Department

pg.192, line 2 = capitalize Depart-

pg.192, line 3 - capitalize Social Services

pg.192, line 6 - capitalize State Department of Personnel

pg.192, line 7 - capitalize Career Authority

pg.194, line 3 - change Kutrz to Kurtz

pg.194, line 16- capitalize Office

pg.194, line 17- capitalize Personnel Management

pg.194, line 20- capitalize Career Service Authority

pg.194, line 21- add the word with between board and fixed

- pg.194, line 24- capitalize Civil Service Commission
- pg.194, line 25- capitalize Civil Service Commission; add comma after the word appointed,
- pg.186, line 8 capitalize Office of Per-
- pg.196, line 9 capitalize Management
- pg.196, line 11- capitalize Office, -- Equal Employment Opportunity Commission; add comma after the word Commission,
- pg.196, line 12- delete comma substitute period after the word value.
- pg.196, line 13- add the word it before was (first word); change term to turn
- pg.197, line 2 delete period after the word programs
- pg.197, line 3 no new paragraph; lowercase and
- pg.199, line 1 change Dial to Doyle; delete the word Phonetic
- pg.199, line 2 capitalize Order
- pg.199, line 7 change Dial's to Doyle's
- pg.199, line 10- change Dial's to Doyle's
- pg.199, line 13- delete comma substitute period after the word poor.; capitalize We
- pg.199, line 15- delete comma substitute period after the word <u>administrators</u>.; capitalize We
- pg.200, line 2 capitalize Office of Civil Rights
- pg.200, line 23- delete comma substitute period after the word organization.
- pg.200, line 24- capitalize The
- pg.201, line 6 capitalize Office of Civil Rights
- pg.201, line 12- delete comma substitute period after the word support.; capitalize We
- pg.201, line 13- delete comma substitute period after the word support.; capitalize We
- pg.201, line 23- capitalize Civil Rights
- pg.202, line 9 delete comma substitute period after the word (Phonetic).; capitalize We
- pg.202, line 18- capitalize Office of Civil

- pg.202, line 19- capitalize Rights
- pg.202, line 25- delete comma substitute period after the word it.; capitalize They
- pg.203, line 4 capitalize Office of Civil Rights
- pg.204, line 14- capitalize Office of Civil Rights
- pg.205, line 5 change Galledos to Gallegos; delete the word (Phonetic)?
- pg.205, line 6 change Galledos to Gallegos; capitalize Department of Employee
- pg.205, line 7 capitalize Relations
- pg.206, line 10- capitalize Office of Civil Rights
- pg.206, line 12- capitalize Office
- pg.206, line 13- capitalize Civil Rights
- pg.206, line 18- change Dial's to Doyle's
- pg.207, line 3 capitalize Board of Education
- pg.209, line 2 change IV to VI
- pg.209, line 7 delete period substitute colon after the word action:
- pg.209, line 8 no new paragraph; lowercase the
- pg.210, line 2 change 77 to 70
- pg.210, line 4 change automechanics to auto mechanics
- pg.210, line 6 delete comma substitute period after the word education.; capitalize And
- pg.211, line 6 capitalize State Department of Education
- pg.211, line 13- capitalize State
- pg.211, line 14- capitalize Department of Education
- pg.211, line 18- add comma after the word department,
- pg.211, line 19- add comma after the word Colorado,
- pg.212, line 20- capitalize Executive Orders
- pg.213, line 2 capitalize Office
- pg.213, line 3 capitalize Civil Rights and Justice Department

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pg.213, line 12- change council to counsel
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- pg.213, line 25- change council to counsel
- pg.214, line 21- delete comma substitute period after the word effort.
- pg.214, line 22- capitalize It(two places); delete comma substitute period after the word that.
- pg.215, line 11- capitalize Executive Orders
- pg.215, line 17- capitalize Executive Order (two places)
- pg.215, line 21- capitalize Office for Civil Rights
- pg.215, line 22- capitalize Justice Department
- pg.217, line 18- change commenting to comments
- pg.217, line 21- capitalize State Personnel Office
- pg.218, line 5 capitalize Office of Personnel Management
- pg.218, line 16- capitalize State Personnel Board
- pg.218, line 17- capitalize State Con-
- pg.218, line 21- capitalize Executive Order
- pg.218, line 22- capitalize Governor
- pg.218, line 25- capitalize Executive Order
- pg.219, line 1 capitalize Department of Personnel
- pg.220, line 19- capitalize State Constitution
- pg.220, line 20- capitalize Personnel; add the word the before the word Personnel.
- pg.220, line 21- capitalize Board
- pg.221, line 1 capitalize Constitution
- pg.221, line 7 capitalize State Per-
- pg.221, line 8 capitalize Board
- pg.222, line 2 delete period after the word stat
- pg.222, line 12- capitalize State
- pg.223, line 8 capitalize State
- pg.223, line 9 capitalize Personnel Board

- pg.223, line 11- capitalize Board
- pg.223, line 13- capitalize Board
- pg.224, line 4 capitalize Board
- pg.224, line 9 capitalize Department of Personnel
- pg.224, line 11- capitalize State
- pg.224, line 21- capitalize Civil Service Commission
- pg.225, line 10- change Kutrz to Kurtz
- pg.225, line 13- delete comma substitute period after the word midst.; capitalize She
- pg.226, line 8 add the word subcommittee after the word service
- pg.226, line 18- capitalize Canons of Ethics
- pg.226, line 22- capitalize Congressman
- pg.227, line 8 add comma after the word House,
- pg.227, line 7 add comma after the word party,
- pg.227, line 9 delete the word us; add the words the House between of and wish
- pg.227, line 12- delete comma substitute period after the word room.; capitalize The (third word); delete comma substitute period after the word now.; capitalize The (twelfth word)
- pg.228, line 11- add period after '79.
- pg.228, line 12-change people left, to people in.; capitalize We
- pg.229, line 20- capitalize State Department
- pg.230, line 9 capitalize State Department
- pg.230, line 20- delete the question mark after the word anybody; lowercase that's
- pg.230, line 22- delete comma substitute period after the word preference.; capitalize We
- pg.230, line 25- delete comma substitute period after the word it.; capitalize We; delete comma substitute period after the word real.
- pg.231, line 1 capitalize We (first word)
- pg.231, line 10% change hear to here

- pg.232, line 5 delete comma substitute period after the word had.; capitalize We
- pg.233, line 7 delete comma substitute period after <u>8A.</u>; capitalize <u>They</u> (eighth word)
- pg.233, line 18- delete comma substitute period after the word destructive.
- pg.233, line 19- capitalize This
- pg.233, line 20- delete comma substitute period after the word ago.; capitalize <u>In</u>
- pg.234, line 3 add the word <u>not</u> before the word <u>going</u> (first word); delete comma substitute period after the word <u>left</u>.; capitalize They
- pg.234, line 4 delete comma substitute period after the word <u>burned</u>.; capitalize <u>Every</u>
- pg.238, line 2 capitalize State
- pg.238, line 3 capitalize Personnel Board
- pg.240, line 25- delete comma substitute period after the word reports.; capitalize For
- pg.241, line 23- change carification to clarification
- pg.242, line 16- capitalize Department of Education
- pg.244, line 20- capitalize Office of Personnel Management
- pg.246, line 19- capitalize Office of State Planning and Budgeting
- pg.247, line 4 change of to for
- pg.247, line 19- change of to for; capitalize Office for Civil Rights
- pg.247, line 20- change of to for (third word)
- pg.248, line 20- capitalize Office of Federal
- pg.248, line 21- capitalize Contract Compliance, Equal Employment Opportunity
- pg.248, line 22- capitalize Commission, Office for Civil Rights
- pg.250, line 3 capitalize Equal Employment Opportunity
- pg.250, line 4 capitalize Commission
- pg.250, line 7 change of to for; capitalize Office for Civil Rights
- pg.250, line 10- delete comma after the word that; change and to in

AND THE PARTY OF THE

- pg.252, line 12- change of to for; capitalize Office for Civil Rights; delete comma after the word Rights; change address to addressed
- pg.254, line 4 capitalize Office of Federal
- pg.254, line 5 capitalize Contract Compliance
- pg.260, line 15-capitalize Commission; add comma after the word Commission,
- pg.260, line 18- capitalize Commission
- pg.261, line 11- delete the words Does the Intergovernmental Personnel Act; capitalize Under
- pg.261, line 12- change Personnal to Personnel
- pg.264, line 6 change moresoe to moreso
- pg.265, line 2 change rights to Service (first word)
- pg.267, line 8 add period after the word sanctions.; delete the words and you said as to
- pg.267, line 9 delete the words the area of sanctions; capitalize What
- pg.267, line 15- delete the words conformance or a compliance --
- pg.270, line 24- capitalize Equal Employment Opportunity Commission
- pg.270, line 25- add the word to after the word relative
- pg.271, line 17- capitalize Equal Employment Opportunity Commission
- pg.272, line 12- delete comma substitute period after the word capability.; capitalize In
- pg.272, line 13- capitalize Equal Employment Opportunity Commission
- pg.272, line 15- add comma after the word whole,
- pg.272, line 16- delete comma substitute period after the word employment.; capitalize Equal
- pg.272, line 21- capitalize Office; add the word of after the word Office
- pg.272, line 22- capitalize Personnel Management and Civil Service Commission
- pg.272, line 25- delete comma substitute period after the word programs.; capitalize They
- pg.273, line 1 capitalize Office of Personnel Management
- pg.273, line 2 add the word a after the word reorganization

pg.273, line 14- delete the question mark after the word hiring; lowercase in

pg.273, line 21- capitalize Equal Employment Opportunity Commission

pg.274, line 11- capitalize Equal Employment

pg.274, line 12- capitalize Opportunity Commission

pg.275, line 15- change negotiate? to negotiation?

pg.275, line 22- change are to do

pg.276, line 22- delete the words Are the advised?

pg.277, line 11- capitalize Equal Employment

pg.277, line 12- capitalize Opportunity Commission

pg.277, line 17- capitalize Equal Employment Opportunity Commission

pg.277, line 18- delete comma substitute period after the word enterprise.

pg.277, line 19- capitalize We

pg.277, line 20- capitalize Department of Justice

pg.277, line 23- delete comma substitute period after the word <u>districts.</u>; capitalize We

pg.277, line 24- capitalize Department of Justice

pg.278, line 18- add period after the word defined.; capitalize We (tenth word)

pg.279, line 3 - delete period after the word compliance

pg.279, line 4 - lowercase if

pg.279, line 23- capitalize Department of Justice

pg.279, line 25- change plan to plans

pg.281, line 12- delete comma substitute period after the word conciliation.; capitalize This

pg.284, line 25- delete period substitute comma after the word thereafter,; lowercase bringing

pg.286, line 3 - capitalize Commission

pg.287, line 2 - delete comma substitute period after the word <u>person.</u>; capitalize They're

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pg.287, line 4 - add comma after the word it,
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- pg.289, line 7 delete period after the word records
- pg.289, line 8 no new paragraph; lowercase if
- pg.291, line 19- capitalize Commission
- pg.293, line 2 capitalize Department of Justice
- pg.295, line 16- capitalize Executive Order
- pg.296, line 4 delete the words of OFB and or (tenth word); add the word of between from and OFCCP
- pg.296, line 12- capitalize Revised Order Number
- pg.296, line 20- capitalize Revised
- pg.296, line 21- capitalize Order Number Revised Order Number
- pg.297, line 22- capitalize State Employment
- pg.297, line 23- capitalize Services and Department of Labor
- pg.298, line 7 change realization to utilization
- pg.298, line 13- capitalize Revised
- pg.298, line 14- capitalize Order Number
- pg.298, line 15- change does to did
- pg.298, line 16- delete the question mark after the word review; add the word in after the word review
- pg.300, line 5 capitalize Federal Contract Compliance Manual
- pg.301, line 4 add period after the word answered; delete the word to after the word answered; capitalize We
- pg.301, line 5 delete comma substitute period after the word completing.; capitalize When
- pg.301, line 6 add comma after the word finish,
- pg.303, line 10- change devourment to debarment
- pg.303, line 11- add the word a after the word in
- pg.303, line 15- change with to at
- pg.305, line 15- capitalize Revised Order Number

- pg.306, line 1 change of to under; capitalize Reorganization
- pg.306, line 2 capitalize Plan Number; delete comma after the word Plan; add the word been between was made
- pg.306, line 7 delete comma substitute period after the word word.; capitalize We
- pg.306, line 8 capitalize Office of Federal Contract Compliance
- pg.306, line 13- delete comma substitute period after the word information.
- pg.306, line 14- delete comma substitute period after the word <u>cases</u>.; capitalize In
- pg.309, line 15- capitalize Commission
- pg.309, line 21- delete comma substitute period after the word opportunity.
- pg.309, line 24- capitalize Department of Transportation
- pg.310, line 14- capitalize Department of Labor
- pg.310, line 15- capitalize Department
- pg.310, line 18- change VOICE to (By John Binkley); capitalize Has
- pg.314, line 15- capitalize Commission
- pg.317, line 2 change Bingly (Phonetic) to Binkley

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1	COLORADO ADVISORY COMMITTEE TO THE
2	U.S. COMMISSION ON CIVIL RIGHTS
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4	Factfinding Meeting on
5	Affirmative Action in Employment
6	
7	March 14, 1980
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16	THE ABOVE ENTITLED meeting was held in Room 239,
17	Federal Building, 1961 Stout Street, Denver, Colorado, on
18	the 14th day of March, 1980, commencing at the hour of
19	8:30 a.m. on said day, and the following proceedings were
20	had, to wit:
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PROCEEDINGS

MR. ALAN BUCHOLTZ: I'd like to call this factfinding meeting to order. I'm Alan Bucholtz, I'm fillling in for Minrou Yasui, who is the Chair of the Colorado Advisory Committee to the U.S. Commission on Civil Rights.

The advisory committees to the U.S. Commission on Civil Rights this year are sponsoring throughout the nation a series of meetings such as this, which will serve as a basis for an assessment of federal law and enforcement efforts in affirmative action in employment. These fact-finding meetings are designed to provide the commission the description of the process through which affirmative action plans for the employment of minorities and women are required or voluntarily developed by employers throughout the country.

They will look at the legal basis for requiring affirmative action and describe the process through which these requirements are enforced by federal agencies. The views and opinions of federal and other governmental officials, private employers, union officials, civil rights leaders, and interested citizens on how federal agencies carry out enforcement mandates will be central to the series of meetings.

The end products will be first, a publication on

5

affirmative action in employment contrasting myth and fact concerning the issue and second, a statement describing the findings of the project and recommendations to the President and Congress evaluating the federal enforcement effort and the law that underlies it.

Women, minorities and handicapped in the United

States as a result of past and present employment discrimination are underrepresented in the work force compared to their representation in the population. They often can not gain employment or work at jobs that fail to utilize their full -- or work at jobs that fail to utilize their full potential.

Federal, state and local legislation and Presidential Executive Orders thus require employers now to go beyond the Title VII prescriptions of discrimination and actively seek out or promote qualified women, minority and handicapped workers.

According to the U.S. Equal Employment Opportunity
Commission, quote, Many discriminatory practices of the past
remain so deeply imbedded in basic institutions of society
that these practices continue to have extremely unequal
effect on certain groups in our population, even when the
employer has no conscious intent to discriminate, unquote.
Hence there remains a continuous need to encourage employers
to act decisively towards both equal employment opportunity

and affirmative action.

Effective affirmative action programs must serve as a means for increasing opportunities for persons long overlooked, screened out or underutilized.

Our meeting here today will focus on affirmative action in employment as it is perceived, implemented and enforced by federal and state agencies, employers in the private sector, and those it is intended to benefit.

Donna Lucero, Vice Chair of the Colorado Advisory

Committee, will detail the commission rules and procedures

for today's meeting. Donna?

MS. DONNA L. LUCERO: First I'd like to call this meeting to order. Alan forgot to do that. And I would like to make one agenda adjustment to remind you that Representative Pat Schroeder will present her remarks at 3:45, rather than this morning.

This is a statement of U.S. Commission on Civil Rights rules and regulations for this factfinding meeting on affirmative action. This meeting is being held pursuant to rules applicable to State Advisory Committees and other requirements promulgated by the U.S. Commission on Civil Rights.

The Commission on Civil Eights is an independent, bipartisan agency of the federal government, established by Congress in 1957 and authorized to collect and study

information concerning legal developments, constituting discrimination or a denial of equal protection of the laws under the Constitution because of race, color, religion, sex, age, handicap or national origin, or in the administration of justice.

We keep adding to our mandate.

The commission also appraises federal laws and policies with respect to discrimination or denials of equal protection of the laws, and serves as a national clearinghouse for civil rights information, including but not limited to the field of voting, education, housing and employment.

The Commission has constituted 51 State Edvisory
Committees like our Colorado Advisory Committee, to advise
the Commission of relevant information concerning matters
within the jurisdiction of the Committee, and matters of
mutual concern in the preparation of reports of the Commission
to the President and the Congress.

The advisory committee may also receive reports, suggestions and recommendations from individuals, public and private organizations and public officials upon matters pertinent to inquiries conducted by the State Committees, and may attend as observers any open hearings or conferences which the Commission may hold within the State.

The session today is a factfinding meeting of an

Advisory Committee and not an adversary proceeding As one would expect to find in a court of law. Individuals have been invited to share with the committee information about the affirmative action process in private and public employment. Each person who will participate has voluntarily agreed to meet with the Committee. Much effort has been made to invite persons who are knowledgeable about the problems and progress in the area which is to be dealt with here today.

Since this is a public meeting, the press, radio and television stations as well as individuals are welcome. However, no person will be televised, filmed or photographed during the meeting nor will statements be recorded for broadcasting if a participant objects.

We are concerned that we bring out all information relating to the matters under inquiry. We are also concerned, however, that no individual be a victim of slander or libelous statements. As a precaution against this happening, each person making a statement here today or answering questions has been interviewed prior to this meeting.

However, in the unlikely event that such a situation should develop, it will be necessary to call this to the attention of the person making the statement and requesting that he or she desist in such action.

Any persons wishing to submit documents into the record of this open meeting or provide additional information to the advisory committee may do so within the next 30 days. Any person here in the audience today who wishes to participate in this open meeting but who has not been previously invited to do so may speak under the following conditions: First, such persons must be interviewed by a member of the advisory committee or a commission staff member. Preferably Bill Muldrow, would you stand up, please, Bill? If you would like to speak, please contact Bill Muldrow. You need to inform him of the nature of the comments you wish to make and second, provided that your comments do not defame or degrade individuals.

You'll be given a total of five minutes in which to make your statement at the close of the regularly scheduled panel discussions.

Now I would like to call the first panel, which is on community perspectives, would the panel please come up?

Lawrence Borom, Mary Espinoza, Jay Swearingen, Judy Garcia

Carder and Allan Eytan, would you please come forward and take your places?

I'd like to introduce the Colorado Advisory Committee members on this panel, Adolfo Gomez, would you please come up and chair this? Maria Mendoza-Hall and Alan Bucholtz.

The staff on this panel is Dr. Cynthia Valentine and

from the Washington staff, Office of Federal Civil Rights Enforcement, Mr. Don Dickerson.

(The following was chaired by Mr. Adolfo Gomez)

THE CHAIR: I wonder if I can ask the panel members to start in with Mr. Eytan to introduce themselves, give a little bit of background about themselves and who they represent.

MR. ALLAN EYTAN: My name is Allan Eytan, I'm the Assistant Director of the Mountain States Regional Office of the Anti-Defamation League of B'nai B'rith, which is headquartered here in Denver, Colorado.

MS. CARDER: I'm Judy Garcia Carder, with the Colorado Commission on Women, I'm from Pueblo...

MR. SWEARINGEN: My name is Jay Swearingen, I'm an attorney and I'm an attorney for the Colorado Association of School Boards.

MS. ESPINOZA: I'm Mary Espinoza, I am the information and referral specialist for the Latin American Research and Service Entity.

THE CHAIR: Thank you, now we will proceed.

MR. BUCHOLTZ: Ms. Espinoza, if we may begin with you, would you briefly describe your involvement and knowledge of affirmative action.

MS! MARY ESPINOZA

A. (By Ms. Espinoza) Generally, affirmative action is to insure that equal opportunity is secured for dignified work and working conditions. And since this is the right of every American citizen no matter of their birth right or physical aptitude, the administrative entity had to be created to review, advocate for and insure the equal rights of every person.

Since these laws are in effect, my job in referring clients to job sites must be followed up in the questioning of the process of application that the client had to go through. If there is any sense -- if there is any sense a process that I felt had discriminated against a client, I have the responsibility of referring the client to the local civil rights office, the EEO office, or any other agency set up to review discrimination cases.

Knowing that certain administrations take care of certain cases it is important that my referrals are initiated for the sake of the client.

- Q (By Mr. Bucholtz) Could you outline for us your understanding of affirmative action in employment?
 - A My understanding of affirmative action?
- Q Yes. What you feel that means in the context of what you do?
 - A. Well, that every one of my clients is -- that I send

out for different jobs in different companies with state, federal governments, is treated equally for what their qualifications are rather than their race, religion or disability.

- Q As chair for the Coalition of Chicanos in the Airlines, what success have you had in finding employment for Hispanics with the airlines?
- A. Well, we have been able to come up with a job bank of qualified applicants where the airline will call into the agency and let you know of any openings that might arise.

We're still really far from where we want to be because we have -- with the percentage of Hispanics and Native
Americans here in the Denver, Colorado, area, they are not
equally represented in the airline industry. But we have been
able to meet with different airlines and have had some success
in placing people in entry level positions with the airline
industry.

- Q Have you had similar success or would you describe what success you have had in terms of placing people with state and federal governmental agencies?
- A. Well, with the State, with the State we've had absolutely no luck unless they're being hired for janitors or clerk-typists. When we call or we meet with anybody with the State, they tell us that the Chicanos do not appeal when they get rejection notices. Most people that have gone to

look for professional positions with the State have been -had received rejection notices, several times, some eight
and 12 rejection notices, and no, they do not appeal because
they feel that they want to just keep going and finding a
job or somebody's going to hire them for their abilities
or their qualifications rather than take a lot of time
appealing.

The federal government we've had no success. Not even with janitors. Two federal offices that have helped us quite a bit has been the FAA and Repartment of labor, but with the State and the federal we have very bad luck with them.

Q Do you think that affirmative action laws and enforcement efforts are essential to insure equal employment opportunities?

A. Yes, I really do. That has been the only thing that has helped us with the airlines is that they have to comply with the affirmative action laws that are -- that they set up. If we did not have affirmative action I doubt that they would hire very many Chicanos, Hispanics or Native Americans.

Q What federal agencies have you worked with in this area, and would you evaluate the effectiveness of their efforts to help in your kind of work?

A. The FAA, when we started our efforts with the airline industry it was in 1972, they were -- they tried to help us

but they were restricted on the things that they could do.

So, about all they can do is meet with us and try and see if the airline industry in good faith would work with them.

Last year the Pepartment of Labor took over that responsibility and we've had quite a bit of success in the last year. In 1979 I think was one of our better years in hiring because the Pepartment of Labor did go in and do compliance reviews and just knowing that somebody was going to watch to see what they were doing, it helped us considerably.

- Q Do you find now that you're getting requests for Hispanics to apply for jobs with firms seeking to improve their affirmative action image?
- A. Quite a few. We run into a problem with Hispanics or Chicanos because a lot of the airlines are -- affirmative action officers have told us that a lot of Chicanos, Hispanics, are hard to notice. They blend in, they could be mistaken for Italian, Anglo, whatever.

So this is one of the reasons why they have said that, you know, we've had a problem. But yes, I think it does help.

Q Do you have any recommendations to federal agencies which would help improve the enforcement of affirmative action?

A. Well, I think that a lot of -- I think they really have to keep checking on a lot of places, the federal agencies, state agencies that have very low percentage of different minorities. I don't know what -- I think that they do the best they can, most of them, I don't know if they could do any more.

MR. BUCHOLTZ: Thank you very much.

Q (By Ms. Mendoza Hall) Mr. Swearingen, could you briefly explain your professional involvement with affirmative action requirements?

MR. JAY SWEARINGEN,

A. (By Mr. Swearingen) Yes. I've been the, was the inhouse counsel for the Colorado Association of School Boards from, well, for about four and a half years starting about 1974. And it was my responsibility in that regard to not only advise member school districts, there are 181 school districts in the state and approximately 165, let's say, are members of the state school board association, it's a voluntary membership organization, dues-paying.

In that regard, it is my job to advise not only school districts, their boards and their administrators, but also to advise their attorneys, also to, on occasion, meet with various federal agencies and state agencies which would be working in this area? Which would have some enforcement

authority or review authority of school boards.

Since I left the association as in-house counsel for the last year and a half I've been in a law partnership which still represents the association as retained counsel, and our law firm would represent, on a fairly regular basis, say 30 of the 181 school districts in the State, and because of our continuing association, probably the other -- maybe another 60 at other times during a year, perhaps.

- Q. Would you give us your definition of affirmative action in employment?
- A. My definition of affirmative action is -- would be to distinguish it from nondiscrimination. I see affirmative action as requiring a movement to do something rather than as a movement, if you will, not to do something.

In other words, a requirement of affirmatively seeking applicants for a job based upon a particular ethnic status, race, religion or sex, rather than insuring that no discrimination occurred as a result of those factors.

- Q. Previously you have told our staff that you believe the Justice Pepartment's involvement with the Jefferson County Schools is a good example of what is wrong with the federal affirmative action process. Would you explain?
- A. Surely. Let me explain first that school districts in general are not covered by any affirmative action requirements—Inlike certain other agencies, unlike certain

private companies.

This is generally true. There are exceptions in certain cases where there might be a contract involved or there might be specific federal monies available for a project that a contractor would be working on, but generally there are no affirmative action requirements for school districts. There are obviously numerous nondiscrimination requirements.

What occurred in Jefferson County very simply was the Justice Department conducting a statistical computer review of the 100 largest school districts in the United States to determine the ethnic balance of the staff of the school district in comparison to the surrounding metropolitan area.

Now, the first problem with that is that it's picking on a school district basically on an arbitrary basis, not because there are complaints, not because they're the worst, but simply identifying them as one of the largest school districts and then conducting the investigation on that basis.

Again, it's one way to do it, that's the way they chose.

The second problem is that the standards for what constitute, if you will, a threshold level of -- that would require investigation by the Department of Justice or what their standards are are unknown to school districts.

They are not made known, they're not aware of it,

therefore there's no way that a school district, prior to this time, could say I'm in trouble or I'm not in trouble, I'm doing what I should be doing or not doing what I should be doing. Or I'm not gathering evidence to support the way I've been doing things in the past because the standard is not known.

And this is true in many areas. So that was the first problem.

The other thing I would say is that Jefferson County, in my experience, probably has worked harder and longer than any metropolity an school district in working for affirmative action in various areas, particularly including women administrators in schools. And the district has also been considering not just a nondiscrimination policy but an affirmative action policy of its own for some period of time.

During the course of investigation by the justice department and as of today the district has adopted, on its own initiative, which was considered well before the justice department investigation began, an affirmative action program with goals and quotas for various minorities and including women administrators and that area.

One of the problems they now face is the problem that

I believe the last panelist spoke to. One of the problems

you have in recruiting minority applicants is the perception

of the school district as an employer. When you are tagged as being a discriminatory employer by the Justice Pepartment, particularly based upon solely a statistical review, that information does become known in educational circles.

The Jefferson County School Board recruits nationally. Nowever, these incidents are made aware nationally.

At any rate, it is far more difficult to attract qualified personnel to an employer who's been tagged as having a discriminatory nature rather than to an employer who seeks voluntarily and willingly because it believes it's the thing to do, minority applicants.

That's one of the consequences of the ustice action is actually to make it less -- more difficult to attract qualified personnel.

The other thing that faces Jefferson County and faces some other schools in dealing with this area, is the problem that Jefferson County is, as I think most of the people in this room are aware, does not have the largest minority population base that you might find in school districts elsewhere in the state.

This has been found by other school districts, I suspect it is being found by Jefferson County, but it often becomes difficult to attract minority individuals from outside the state, nationally, to an area which does not have a substantial minority population base of the person being

recruited. This is simply another problem.

Again going back to what's wrong with the Justice Department investigation. The lack of a threshold standard, the really arbitrary nature of the selection. Again, it was not based upon any complaints. And the stigma that this attaches to the district in trying to achieve its own voluntary affirmative action plan.

- Q Beside those concerns you've addressed, do you have any other specific concerns with the way in which federal agencies impose affirmative action requirements?
- A. Most of my other dealings with federal agencies regarding affirmative action come about as investigations of discrimination against students when an agency will look at the hiring practices of minority students in relation -- of minority employees in relationship to the number of minority students in the school.

And specifically here, we deal with one agency, that's the Office for Civil Rights. There is, whether real or not, there is definitely a perceived bias on behalf of, I will say at least most school districts, in dealing with the Office for Civil Rights in this state. And I think that perceived bias makes it far less likely that a school district dealing with that federal agency to achieve kinds of things that they would like to see the school district do will work willingly with that agency.

There is a belief, whether true or not, that the agency comes in to, if you will, get the district, that they do not come in to investigate a complaint, they solicit the complaints against the school district first through organizations associated with the — who may have contacts with the office for civil rights, and then come in and try to make a case. Not investigate a complaint.

I know that's a relatively harsh charge, but I would say that that tends to be the perception of school districts regarding the Office for Civil Rights.

And there are incidents which have occurred in the history of the office for civil Right's dealings with school districts which I believe in part substantiate those kinds of fears.

One of the big problems with the Office for Civil Rights and other federal agencies is the lack of uniform standards nationwide. And the lack of published standards. What is a requirement or what the office guidelines for enforcement may be in one jurisdiction, Colorado, may not be the same in Indiana. And these agencies often do not clearly publish these guidelines.

This is one of the problems.

Q Do you have any suggestions or recommendations which you would make to these government agencies which you feel would improve the effectiveness of federal enforcement

efforts and assist school districts in particular in complying with federal affirmative action requirements?

- A. Yes. Publish uniform standards nationwide which are clear and understandable. Also, to begin again to work in a sense of voluntary -- a spirit of cooperation, if you will, with the district in achieving goals rather than a spirit of condemnation or adversary positions.
 - Q. You referred earlier to the Office of Civil Rights?
 - A. Yes.
- Q. Would you clarify which larger agency that is a part of?
 - A. Health, Education and Welfare.

 MS. MENDOZA-HALL: Okay, thank you.
- Q (By the Chair) Ms. Carder, would you state your name, address and occupation, please?

MS. JUDY GARCIA CARDER,

- A (By Ms. Carder) Judy Garcia Carder, I'm from Pueblo, and my occupation, you mean my -- where I make my livelihood, right? I'm the Director of Cooperative Education at the University of Southern Colorado. However, I'm here through the Colorado Commission on Women.
- Q. Okay. Based on that, now that we're aware that you're a Director of the Commission on Women --

1 I am not the director. A. 2 You're not a director of? 3 The Colorado Commission, I'm a commissioner with the 4 Colorado Commission on Women. 5 Q. One of the directors? 6 A. All right. 7 We understand that the Colorado Commission on Women's 8 study on affirmative action, Colorado higher Education in --9 that -- let me start all over again. 10 We understand that you were the Director of the 11 Colorado Commission on Women's study and offirmative action and Colorado Higher Education Institutions, is that 12 13 correct? 14 No, I was the chair of the committee. A. 15 The chair of the committee? 16 That did the study, yes. 17 Would you summarize some of the major findings in 18 that particular study? 19 The survey that we conducted was one of three 20 over the past six years. And the findings show that women 21 in higher educational careers are losing ground. 22 faculty when represented were concentrated at the instructor 23 level, governing boards of public institutions had a higher 24 percentage of women, 30%, than any other level of academic 25 administration.

This seems to indicate more direct access for women to higher education administrative positions through election or appointment rather than through promotion. No concerted state effort or policy to provide affirmative action support systems and services was found. Child care is still not available at 50% of the responding public institutions.

Womens's resource centers were still not available at 43% of the responding public institutions. Of the 14 respondents, three have no designated affirmative action officer; ll have an affirmative action officer but four, or 36%, have only part time responsibilities.

The survey indicated a recurrent theme, the greater the responsibility, status and benefits of faculty or administrative positions, the fewer the women.

In addition, the survey cites that several average professional women's salaries is only 73% of the average of the professional man's.

The survey showed a lesser gap between men and women in nonprofessional occupations where women earn 90% of the average earned by men.

The report showed that while full professors increased statewide by 24% and deans increased by 12%, women as professors decreased by 5% and women deans decreased by 2%.

There were two new sections that were added to the survey as compared to other surveys that we've conducted, one

on minority women and one on women in athletics. Minority women were underrepresented as students, faculty and staff at a zero to 3% representation. Parity is not a reality for minority women in even one single category.

As in the past, this population continues to stay invisible. Women's athletic programs were not available at 43% of the responding institutions. Athletic budget and scholarships for women were smaller and fewer than for men.

Other findings of this report includes an increasing overrepresentation of women in part time positions. Although women represent 52% of the student population, they account for only 24% of all faculty. Those were the findings.

- Q Thank you. What would you say are some of the problems or barriers to affirmative action efforts specifically those that relate to federal affirmative action requirements?
- A. One of the problems I see are the countless_studies that tell us how bad the problems are, such as the CCHE study on minority enrollments. The study indicated a decided decline in numbers of minorities enrolled in Colorado institutions of higher education. The results were returned to the individual institutions for their records.

The only thing that I can see that's come out of the CCHE some out of it is the CCHE minority task force. This task force has a representative from every public institution of higher education in Colorado.

I wonder what this task force will accomplish?
Another study?

- Q Just for clarification, would you tell us what CCHE stand for?
 - A Colorado Commission on Higher Education.
- As you have stated, you discovered that no federal or state agency is monitoring educational institutions in affirmative action. Could you explain this further and why this is the situation?
- A Well, for the State of Colorado, they do not have a comprehensive statewide affirmative action plan or program in higher education.

A uniform or standardized plan that requires routine reporting should be implemented in order to monitor and enforce affirmative action.

And it stands now, what we have is nothing more than window dressing. Tax dollars are allocated and expended for affirmative action offices, salary, operating costs, advisory boards, nice printed statements of affirmative action policies on applications and vacancy announcements.

How do we know that these operations are cost effective? And if they are, as compared to what or whom?

As it stands right now, if institutions are effective in their affirmative action efforts, how is that measured?

What are the other institutions doing by comparison?

Which is why the Colorado Commission on Women's study made recommendations to correct the present situation.

I might add that these recommendations were not very well received and I wonder why.

In terms of the federal system, the discrimination complaint, and I speak now not as a commissioner, but someone who was part of a discrimination complaint that was filed by the University of Southern Colorado with the U.S. Office of Civil Rights in 1974, proved to be an exercise in frustration.

The investigation team spent five days at USC, one year later we received the findings and recommendations.

USC was found to be in noncompliance and a timetable to correct that was mutually agreed to in 1976.

We have not heard from OCR since.

The final phase of that timetable was to have been implemented this year.

- Q The Colorado Commission on Women has made a number of specific recommendations to the state legislature on affirmative action because of the study. Could you discuss these recommendations?
- A. Yes. First of all, we didn't get the results we expected given the Colorado Equal Rights Amendment and the Colorado Governor's Executive Order on equal opportunity and affirmative action in 1975.

The Commission on Women report recommended that the Colorado Commission on Higher Education be given the authority and funds to monitor and enforce higher education affirmative action as well as develop a statewide affirmative action plan.

We further recommended that CCHE, Colorado Commission on Higher Education, make specific funding proposals to the joint budget committee annually. Based on each public institution's affirmative action performance.

Further study should require affirmative action offices to routinely report and show efforts of correcting discriminatory practices. To date, it would appear that the affirmative action offices are offering no more than window dressing.

The Commission on Women has gone as far as it can by drawing attention to affirmative action in higher education as mandated by our statute.

- Q So, how successful has the Commission been in getting these recommendations implemented and what still need to be done? What are your feelings about that?
- A. We have received a phone call from the executive Director of the Colorado Commission on Higher Education asking to sit down and discuss our recommendation. That hasn't been done yet. And that's as far as we've gotten.

THE CHAIR: Thank you.

MS. MENDOZA-HALL: Mr. Eytan, as you know, federal

affirmative action program and regulations frequently use labor availability figures as goals to be attained by private industry, local and federal government. The Anti-Defamation League is on record as opposing all use of quota systems. Do you consider present federal requirements using availability statistics to be a quota system, and what is the LeagueSview of these practices?

MR. ALLAN EYTAN,

A. (By Mr. Eytan) In order for me to directly respond to your question, let me provide a brief statement on the ADL's policy on discrimination and affirmative action.

The establishment of the quality of opportunity and the elimination of discrimination based on race, religion, color, national origin and sex, is a cardinal goal of the Anti-Defamation League of B'nai B'rith. We were among the first to advocate and support legislative and administrative actions by government to prohibit discrimination in employment, education, housing, and other areas of American life and we played a significant role in helping to bring about such laws and regulations.

For a number of years we called for more effective civil rights enforcement, pointing out that reliance on the case by case, color blind approach to enforcement was

inadequate to overcome the consequences of past discrimination or to bring about the equality of opportunity the laws and orders were designed to achieve.

Accordingly, we called upon both government and the private sector to take affirmative actions in order, using former President Lyndon Johnson's phrase, to move from, quote, equality of opportunity as a theory, and right to equality of opportunity as a fact and result, close quotes.

The increasing acceptance of the principle of affirmative action is, in some part, a result of our prodding. In some instances, unfortunately, the means employed in the implementation of that principle appear to be inconsistent both with the concept of nondiscrimination and the goals of equal opportunity.

In the past we, along with many other national human relations and civil rights agencies, organizations, have voiced our commitment to the principle of individual rights and individual merit and our opposition to quotas, preferential treatment, proportional representation, and the use of race as an absolute qualification for any post. As inconsistent with the principle of equality of opportunity.

We reaffirm these judgments as our commitment to social justice.

Now, in regard to the present federal requirement using labor availability statistics as goals to be obtained in

affirmative action programs, we believe that these statistics in reality are hardly ever practiced or practically used.

More often than not these statistics are actually just population guesses or raw population statistics which have no reference whatsoever to occupational skills or labor availability.

For example, frequently school systems are urged by the federal government to have faculties in racial proportion to their student bodies. Present federal requirements are in fact enforced as if they were a quota system, because if there were a failure to meet a goal, the employer must produce evidence that he used good faith effort.

On the other hand, if the goal is fulfilled, there is never an inquiry as to whether or not quota techniques were used to achieve it. In theory, it is easy to make a neat distinction between goals and quotas, but in the reality of the market place, the distinction disappears.

The affirmative action guidelines of the United
States Equal Employment Opportunity Commission foster
quotas by denying victims of quotas the right to protection
against discrimination. The various names for quotas such
as ratio hiring, which the U.S. Commission on Civil Rights
has promulgated, ignore all aspects of reality. They ignore
the differences among groups that exist because of the
many differences within groups such as age levels.

For example, the median age of the Jewish population of the United States is one decade older than that of the Black population, and two decades older than the Hispanic population. Such differences must of necessity have an impact upon occupational patterns. The usage of the concept of ratio hiring or population paritying is predicated upon the assumption that in a nondiscriminatory society, every group would have an equitable share of everything.

Now, this is just blatant statistical nonsense. The only society in which such a distribution of people could take place would be that of an absolute dictatorship.

What is an issue today is whether this nation will continue to honor the merit system, the merit principle, with all of its imperfections, or whether we will establish new categories of privilege and preference.

Affirmative action programs that employ a racial quota or a quota of any other name, are destructive of equal opportunity. Given the limited number of places to be filled, quotas diminish the opportunity to compete of those who do not belong to the preferred -- preferred group. Whether rationalized as a remedy for past inequities or for present underrepresentation, the quota approach can only be sustained if the Constitution of the United States is construed as affording Whites less protection against discrimination than racial minorities.

In effect, those for whom equality was demanded would be made more equal than others.

We believe the stakes are far too high for a society trying to rid itself of racial discrimination to accept, on faith, the claim that the only way to achieve equality of opportunity is by practicing still more racial discrimination.

- Q (By Ms. Mendoza Hall) What would you suggest the federal government enforcement agencies use instead of quotas or goals that would promote affirmative action?
- A The Anti-Defamation League has long maintained that a just society has an obligation to help undo the evils flowing from past discrimination by affording its victims every opportunity which would hasten their productivity—their productive participation in the society at their optimum level of capacity. Federal enforcement agencies should first train their staffs in the laws that they are supposed to be administering, so as to reduce the common practice of their staffs' implementing their own personal version of the perfect society.

There is nothing wrong with equitable, even handed, fair minded, objective law enforcement. However, an improved understanding of the industry or educational system that federal enforcement agencies are attempting to monitor would also be enormously helpful.

In other words, a sound management approach can produce effective results. The present approach, however, which is the approach advocated by the U.S. Commission on Civil Rights, makes promises to minority groups which are not fulfilled, and only serves to increase the frustration of everyone affected by the program. The Anti-Defamation League of B'nai B'rith will continue as a matter of policy to advocate and support the provision of special compensatory education, training, retraining, apprenticeship, job counseling and placement, welfare assistance and other forms of help to the deprived and disadvantaged to enable them as speedily as possible to realize their potential capabilities for participation in the mainstream of American life.

We will continue to advocate and support affirmative action programs including good faith recruitment efforts and special provisions for in-service training or other qualifying experience at the same time. Insisting that it recruitment not be limited explicitly or exclusively to specified groups, and that there be no quotas or preferences for members of specified groups.

Redress, to identify identifiable qualified individuals who have been the victims of discrimination shall not be deemed a preference within the meaning of this policy statement. We will continue to demand that conformity to affirmative action guidelines be evaluated in terms of good

faith efforts and not as rigid requirements.

And we shall be alert to abuses of the foregoing standards in affirmative action programs and vigorously protest them. We shall continue our efforts to assure that surveys or enumerations of work forces, faculties, student bodies, etcetera, conducted as bases for evaluating compliance with nondiscrimination policies, are not misused to implement quotas for other discriminatory practices.

And that questions as to race, color, ethnicity, nationality or religion, do not appear on application forms. We shall continue our efforts to assure that no person's right of privacy is invaded by his being required to identify himself as to race, color, ethnicity, nationality or religion, except anonymously.

We believe that these foregoing principles should serve as a guide in developing programs for the rapid absorption of hitherto deprived minorities into the social and economic life of our nationa.

The burden of disadvantages by those minorities in consequence of a long history of discrimination and our commitment to the fostering of an integrated American society.

MS. MENDOZA-HALL: Thank you.

MR. BUCHOLTZ: Mr. Borom, would you introduce yourself please, and give us a little bit of your background?

MR. LAWRENCE BOROM

A. (By Mr. Borom) First I want to apologize to the panel for being a little late.

I'm Lawrence Borom, President of the Urban League of Metropolitcan Denver. I have worked in the urban league for 27 years and Denver, St. Paul, Minnesota, New York City. My primary interest and experience has been with employment, economic development programs for the urban league. I've been in Denver for four years and in Denver the urban league operates an extensive manpower service program that last year served over 5,000 Black and other minority workers in terms of trying to help them find jobs, solve discrimination problems, work with them in terms of training needs, etcetera.

Q (By Mr. Bucholtz) Thank you.

Mr. Borom, I believe you have previously explained to the Commission staff that you're a strong advocate of affirmative action laws and programs. Would you discuss why you feel these laws are important, and what -- and why efforts to implement them should continue?

A. Okay. As you indicate, I have expressed my strong support for even stronger affirmative action plans than we currently have, operating and for stronger efforts on the part of the federal, state and local government to pursue

as well as those agencies themselves, as well as the federal, state and local governments.

And I believe that this is a necessary effort because of the experience that we have trying to place Black and other minority workers in jobs in the Denver area as an example, specifically today.

Some of the problems that we find in placing people in jobs in the area who are qualified for those jobs, and I think that those who would propose that there are not qualified minority workers available for many of the positions that are currently not filled by minority workers are those who would not look objectively, those who would not look realistically at the kinds of strengths, qualifications that people are bringing to jobs.

What we find in Denver as an example, and I must say that Denver has extreme problems in the area of job discrimination, is that many of the people who are coming to Denver who are minority group workers with high levels of education are having a very difficult time in finding jobs for which they are qualified and even though those jobs or jobs that would seem to fit their qualifications are available and advertised. That individuals coming to Denver find themselves sometimes making three to six-month searches for jobs that they should easily qualify for.

Our effort is to refer people to jobs for which they qualify. And that in many cases we are finding people after the three to six-month search, unsuccessful in finding jobs and thereby making the decision to leave Denver.

It is almost as though there were a conspiracy among employers in Denver that Black workers as an example, would only work at a certain level, or that if they look for jobs above a certain level, would not be able to find those jobs and would therefore have to leave Denver in order to find employment at their level.

We are finding, for instance, that it is especially difficult for a highly qualified Black woman to find employment in Denver, and I would propose to you that the MBA, that the Ph.D., that the otherwise highly qualified Black woman has a very significant problem with discrimination that's faced among employers or that's faced as they approach employers in Denver.

And of course, that relates also to other -- other Black workers. We have a, now, we have a number of examples of Viet Namese veterans who are Black as an example again with high sets of qualifications, college degrees, etcetera, who, over five, four, six months can not find employment for which they are qualified in Denver.

I think that the continuation of affirmative action programs and a stronger effort has to be made because if

we look at the industries in Denver, we can find a number of them that show marked lacks, lacking of Black and other minority workers in their work force. I would suggest to you as an example, that the broadcast industry in Denver has a marked lack of Black and Brown and other minoritiy workers at management levels and in terms of top, middle or top management.

I would suggest to you that the banking industry in Denver has extreme apparent lack of minorities at middle, lower, middle and top management levels. And that the energy industry in Denver and in the Rocky Mountain region has an extreme lack of Black and other minority workers at lower, middle and top management.

Now, this is not to indicate to you that there are not people available to take such jobs. We find that many of the practices of employers in fact mitigate against the prospects for work for Black and other minority professionals and other workers. An example would be in a corporation that takes six to eight weeks to process an application from such a worker, even if that worker's applying for a specified job and has specified qualifications: to meet that — to meet that job's requirements.

Just a couple of other notes in terms of affirmative action. One of the groups who are under explicit affirmative action responsibilities are the contractors of government

agencies. We have found and have reported a number of cases in which government contractors do not in fact meet affirmative action requirements by any stretch of the imagination. And yet those contractors continue to receive government funds, thereby in fact causing the victims of discrimination to pay for the salaries and for the operation of organizations which refuse to hire them.

The last point that I would make in terms of the need for affirmative action is the extreme appearance of intergroup conflict on the job for Black and other minority workers who find their peers conspiring, it appears in Denver to a higher degree than in other places that I have worked, to make it difficult for them to be successful workers and/or to receive promotional opportunities.

I think these items that I have discussed are good examples of the need for a strong enforcement program that looks industry by industry at what is happening in terms of qualified workers and what is happening in terms of the type of work force opportunities and the work place conditions that minority workers face.

And it seems to me that without increased affirmative action enforcement by all the agencies that have responsibility to be involved in this activity, that we'll continue to find in Denver, and in other places in the country, a work force that is segregated on the basis of

level by the racial or ethnic identity of the worker.

Q Would you explain for us your definition or conception of affirmative action, and perhaps in that context, respond to the Anti-Defamation League position on the use or nonuse of quotas?

A I think that the Anti-Defamation League's position is to say that they wish to see crops without tilling the soil. I think you have to bite the bullet if you want -- if you want progress. And it seems to me that a good affirmative action program, first of all, starts with recognizing the lack of opportunity that has been extended to the public at large to minority groups specifically, and to the handicapped and I think that that's an area that I'm very concerned about.

Beyond that, I think that it's important to set goals for remediating the lack of minority participation in work forces.

Among the various employers, contractors, etcetera.

It would seem to me that having set those kinds of goals that it's very important that individuals who have responsibility to see that the goals are met are appointed, named and given the kind of authority, the kind of position within an organization that will allow them to effectively pursue the achievement of goals in that organization.

A good affirmative action program should have as a

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minimum a requirement that the organization have extensive contacts with the various service organizations that provide, intervene for minority workers so that they can get into job and employment opportunities.

It would seem to me that a good affirmative action program would have a responsibility to do extensive contact with the various means -- media that are used by minority workers to find information about jobs, to find out, you know, where employment opportunities exist. It would seem to me that a good affirmative action program, then, beyond that, would have an appropriate type of monitoring and evaluation system, that it would be reviewed, a good program would be reviewed on a regular and consistent basis, and that individuals who have strong interests, involvement, contacts with minority workers would have an opportunity to participate in that evaluation so that we got not aselfserving evaluation which is often the case currently, but in fact a -- some involvement by people who are concerned about the opportunities for minority workers with the company or the organization that was employing to hopefully achieve good results.

Q In terms of federally authored affirmative action requirements and federal enforcement of those requirements, do you perceive any specific weaknesses? And if so, what are they?

To be objective, I would think that the weaknesses A. are that there are not enough individuals employed in the pursuit of enforcement of affirmative action programs, that in many cases the people who are in the pursuit of affirmative action programs or who are responsible to enforce them are ill trained or ill committed or uncommitted to the pursuit of such good affirmative action results, that there is a considerable amount of disorganization in the whole apparatus, that is determined to, or responsible for seeing in fact that affirmative action programs are developed and met and that in many cases, the notions of -- or the procedural approach to the effort to seek affirmative action on the part of government contractors and on the people who are covered, other organizations who are covered by affirmative action requirements, lack the type of insight that might be given were they to be more closely involved again with organization\$ that are involved in trying to see to it that affirmative action does in fact take place.

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I'm talking about community based organizations, national organizations that have civil rights, that have civil right responsibilities and mandates, etcetera.

Q There are a number of improvement suggestions, I think, in your last comment. Are there any other specific recommendations that you would make toward improving federal enforcement of affirmative action programs?

A. I would propose to you that initial, that another initial effort that needs to be made is that those agencies that have affirmative action responsibilities, responsibilities to enforcement, need to become more visible and available to organizations within the community or to individuals within the community that have problems. I think, and again recognizing the lack of resources that are employed in this whole endeavor, that still the kind of visibility or the type of visibility that could be achieved as an example if we were to move out of our government towers and to have regular workshops, regular contacts with community groups who are concerned about these kinds of problems, would be an advantageous type of move on the part of agencies that have enforcement responsibilities.

MR. BUCHOLTZ: Thank you.

THE CHAIR: This concludes our questioning of the panel, I'd like to thank the panelists for having taken the time to come and share this good information with us.

DR. CYNTHIA VALENTINE: At this point in time we'll start the next panel at 10:00 o'clock and this is panel II, strategies in federal employment, and I would like to ask the panelists participating on panel II to come forward. That you are Mr. Hamory, Ms. Elder, Dr. Hess, Dr. Stubblefield, Mr. Dunn and Ms. Marillo.

So if they could come forward and get seated by

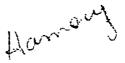
1 10:00 o'clock, we'll start the next panel. Thank you. 2 3 (The following is chaired by Dr. Cynthia Valentine) 5 THE CHAIR: Can we call panel II to order, please? 6 Would panel II please give their names, occupations, 7 titles and agency for the record? 8 My name is Jen Marillo, I'm with the MS. MARILLO: 9 Equal Employment Opportunity Commission, Federal Affirmative 10 Action Division, here in Denver. 11 MR. DUNN: My name is Robert Dunn, I'm the Regional 12 Director for the Rocky Mountain Region, U.S. Office of 13 Personnel Management. 14 DR. STUBBLEFIELD: My name is Beauregard Stubblefield, 15 I'm a mathematician and the EEO manager for the Environmental National Oceanic and Htmosph 16 Research Laboratories at Boulder, NOAA, Department of 17 Commerce. 18 DR. HESS: I'm Bill Hess, the Director of the Environ-19 mental Research Laboratories of NOAA, headquartered in 20 Boulder. 21 MS. ELDER: Suzanne Huss Elder, I'm the EEO manager 22 for HEW, region 8. 23 Ross Hamory, I'm Chief of Employment MR. HAMORY: 24 for the Federal Aviation Administration, Rocky Mountain 25 Region.

THE CHAIR: Thank you. Let's start with Mr. Hamory, if we may, please, and we'll start with a series of questions and then move to, with all the other panels.

Mr. Hamory, did you write the federal equal employment FEORT, recruitment plan or the affirmative action plan for your regional office?

MR. ROSS HAMORY

- A. (By Mr. Hamory) I wrote the FEORP. I participated in the affirmative action plan but did not actually write it.
 - Q Did you request technical assistance for OPM and EEOC?
- A. We did not make any direct requests. We did receive some technical assistance from OPM in a seminar situation.
- Q According to which EEOC instructions did you submit your plan?
- A. The AAP? I believe you're talking about the two different sets that were issued? Our organization is pretty highly centralized as far as its authorities are delegated out from our headquarters. We submitted our affirmative action plan based directly on instructions we received from our headquarters in consonance with their meetings with EEOC on the national level and I guess the short answer is the second, the final set.
 - Q Do you understand EEOC's plan submission process?



A. I have a rudimentary understanding of it. To be candid, it's -- it's been so new to our organization that what we have been doing is responding to our Washington headquarter's request to submit in to EEOC.

- Q What kind of technical assistance would you have found useful?
- A. I think most likely the -- we bogged down initially quite a bit in determining representative data, specially in the FEORP and so forth, that took us quite a while to get that data together and figure it out.

Also a little bit more guidance or understanding of when we could waive use of national population data or what they call SMSA, standard metropolitan area data. We have not really received much clarification on that.

You know, for determining underrepresentation.

- Q Do you see OPM and EEOC as prowiding conflicting requirements in this area?
- A Well, in the -- do you mean in the area of support or conflicting requirements in the area of affirmative action?
 - Q In the area of affirmative action?
- A. Well, I guess the best way I can put it are although the goals of the two organizations are the same, the primary function traditionally of the OPM has been the protection of the merit system, merit system principles, competitive examining process, and this type of thing. Which the

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regulations that we now have on the books do not really lend themselves to reaching down into the underrepresented populations and giving more of a special emphasis to those individuals.

The authorities that we have available we can use to the maximum extent but they still, we are so far under-represented in many of those areas that we can not really make special provisions, the OPM, the Sugarman plan, certain of these things have been recommended, have not really borne fruit or come into play.

- Q What would you say are your views on EEOC's instructions for determining availability for professional categories in setting goals and timetables?
- A. Well, I have some difficulties with the kinds of data we're using to determine our categories of what we should have in categories of professional employees and so forth. The census figures that we've been using and the data that's been available up to this date, is a mass of data, it's not broken down that you can accurately say this is this is what's on the outside, this is where we should be mirroring in the federal government.

Also in trying to stay within the bounds of the question, but it's difficult, it goes from agency to agency. I think that there are many people don't realize that there are distinct differences between federal agencies. In the

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way their career progression paths are, in the recruitment, in the way we develop our management people. In the way we develop our professional ranks depending what the mission of the agency is.

In our agency, 50% of our agency is air traffic controllers. No private, public in the state population or anywhere, any other employer employs air traffic controllers. Therefore, we have a training device or training program that we bring these people in at entry level and bring them up. We can not compare, you know, that discipline, that profession to the outside.

Same thing goes with several of our other disciplines.

I think probably the biggest problem I have with EEOC guidelines is the data right now is not available for us to make a prudent application of the professional ranks or anything else.

THE CHAIR: Thank you.

Q (By Mr. Bucholtz) Ms. Elder, did you write or participate in the writing of the FEORP and the affirmative action plans for your agency?

MS. SUZANNE ELDER

- A (By Ms. Elder) Yes, I did.
- Q. How many different offices and how many persons

does your agency encompass in region 8?

Okay, I work for the office of the pre who A. an immediate, an immediate staff of approximately 100 people, and in some instances a staff of 200, depending on the function that the pro, is serving at the time.

Overall we have, in HEW, approximately 2,100 employees.

- Did you find EEOC's submission plan workable? Q.
- No, I didn't. For several reasons.
- Would you explain it, please?

Okay. Well, initially I think that the EEOC instructions must have been written for private industry where, and there's a chair -- there's a chairman of the board and a president, a number of vice presidents, all of whom have staffs underneath them that answer directly to them and that's not the case in the federal government.

We are very fragmented system, we have, as my colleague mentioned, that I believe EEOC does not understand how different the federal sector is.

An example. As I mentioned earlier, that in HEW we have in this region about 2,000 employees, a little over But we have six principal operating components within that. Those principal operating components are extremely autonomous, they do not answer directly to the regional, principal regional official. Therefore, each of these

principal operating components are doing their thing in affirmative action. They are using the instructions as a basis, but they are each issuing instructions to the regions and many oftentimes they are not consistent with one another.

So that right next door, their affirmative action plan looks different than mine does, okay? And there is no requirement that we have a regional approach to affirmative action, and that we indeed blend our programs with one another and actually put it together for either recruitment or hiring.

Another problem I have with them is that it would appear that we're talking about large numbers of employees as well as large numbers of vacancies. With these particular instructions when you compute out in the regional offices just how we're going to approach affirmative action, you'll find that in the case where there might be three vacancies projected for the coming year, in a given occupational series, that Native Americans compute to .00 of it, okay? Because of the very small numbers of Native Americans in the work force and that's what we're forced to do.

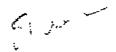
In other words, there wouldn't be in any regional office, including this one, a goal set for Native American Indians, because they always compute out to .00. So I don't see it as even being appropriate for our region.

Because we do have a very, very significant Native American

population, it so happens it's true they're not in the work force but that's the problem.

But we're asked then to make our goals, to compute out the number of vacancies we'll have times their availability in the work force. Okay? And so we're missing the whole point is that folks are not employed and we want to employ them and yet you'll find we do not have a goal for Native American Indians and each instance will have the only group who will literally come out ahead in this process, will be non-minority women. Because their advantage is that they are the greatest number in the work force other than non-minority men.

- Q. Well, part of the problem, I gather, is that the government doesn't know how the government works?
- A. You're putting me on the spot, but I do think that it has -- it's a good model for private industry, I don't think it has much application to regional federal agencies.
- Q. Was there a specific EEOC instruction which you understook to use as a guideline in your affirmative action plan?
- A. I've seen so many instructions that I've been instructed to death. We received these instructions in January, my office, EEOC instructions. We were asked to put our program together by February 1st. Okay? I also received instructions from the Department of HEW and subsequent



to that, I received instructions from the Office of the Secretary which is one of the principal operating components within HEW. And then I made up some of my own in order to get it done.

- Q Other than the things you enumerated, are there any other problems with EEOC's methods for determining availability and setting goals and timetables?
- A. Well, as I mentioned to you earlier, I think that's one of the major problems as it affects a small region like our own, keeping in mind that we are divided up in HEW into six components, so each of those components, most of us don't have over one to 200 employees. So that these statistical computations are meaningless for us.

It's only when you have large number of vacancies that it will be beneficial.

- Q Do you think that the affirmative action plan coming out of your agency will produce any realistic changes?
- A Well, I'm hoping that it will. God knows we've worked hard enough on it. I think that one advantage of having EEOC take over the system, not talking about the instructions, is I sense from managers in my everyday working that they believe EEOC is serious about implementing affirmative action.

Now, we've seen no -- I've seen no demonstration of that yet, but it seems as though EEOC does have the

reputation as getting serious, and doing some work in the private sector. So I feel good about that because I think managers take it a little more seriously.

That's about the only thing I can respond to.

- Q. Have you found the need to request technical assistance from OPM or EEOC? And if so, what have you found helpful or what would you find helpful if you had a need for that kind of assistance?
- A Well, now, we had a seminar that many of the people in this room were attending that was sponsored by EEOC and it was very embarrassing because when they put it together they didn't even have the instructions and we were supposed to have learned from that seminar how to do it. It was not a very productive meeting.

The office of Personnel management on the other hand, has had seminars on FEORP, but they did not get into specifics. When you're starting to deal with a statistical computations and an evaluation of models it would have helped me had I had a little bit more technical experience rather than having a philosophical or conceptual kind of orientation to the program.

- Q Could you outline for us your understanding of the kind of technical assistance that OPM and EEOC ought to be providing?
 - A. Well, I'm hoping that we don't, we're not talking

1 in the future about using this model, okay? Because I 2 find it -- it wouldn't matter what kind of technical 3 expertise was available to me at this point, if we use this 4 model it will not be effective with the small numbers that 5

But I would think that if this model is changed to include a regional approach for agencies, rather than the national approach, that I would need help in training managers who are ultimately responsible for REORP's success or affirmative action's success. How do we gain new insights into recruitment methods we never used before? Where do we go? How do you deal with employees that you finally have in the work force that you never dealt with before?

So I see it as being not only technical for myself in preparation but how we can implement this with managers being involved in that technical workshop type of thing.

> MR. BUCHOLTZ: Thank you.

we're talking about.

MS. JOANNE BIRGE: Excuse me.

THE CHAIR: Mr. Hamory, I noticed that you were more or less trying to get a comment in and we thought we'd give you option before we move on, or -- if you have no comments then we will move on.

(By Mr. Hamory) Right, I was more or less indicating concurrence with my colleague's remarks.

THE CHAIR: Okay, we weren't sure if you were trying

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to get a comment in and we'd like to provide you the opportunity.

A. Thank you for the opportunity.

MS. LUCERO: Let's move on then, to Mr. Hess.

According to the information that you gave staff, your agency has increased its minority representation approximately 6% in the last five years, is that true?

DR. WILMOT N. HESS

A. (By Dr. Hess) That's about right.

Q Can you tell us briefly the ways in which the Hational Oceanic and Atmospheric Administration has achieved this increase?

A. Let me start by saying that given some of the road blocks that you have in federal agencies, you have to be a little bit imaginative and not maybe go the standard routes.

The major road block is personnel ceilings. Given personnel ceilings and drawdowns on personnel ceilings of the last few years, the kinds of routes that we have chosen have been to make use of programs which are not ones which use ceilings in the orderly manner. That's problem number 1, is celings.

Problem number 2 is that in our agency, we hire more than half professional scientists, of all people that we

hire. And so we're dealing with a relatively special segment of the economy. The ways that we have found productive are to grow our own scientists.

In looking for Ph.D. oceanographers who are minorities or women, you're dealing with a very small group. In looking for a Ph.D. meteorologist you're dealing with very small groups. Our approach, then, failing to find available to us minorities or women in those categories, have been to grow our own.

The two programs which we have found most useful are one of moving our people upward inside our own agency, the woward mobility program, and the second one which we have more strongly emphasized here in Boulder, is the Composite Student Program.

Now, especially the coop Student program has been very useful to us, maybe I should take a moment to explain that for some people who don't know it.

0. Please do.

A. Under this program, we make agreements with a number of schools who are training students in the specialties that we're interested in, we have about 30 or 40 schools so involved. And we recruit from those schools students to come and work with us part time, starting either their sophomore year or their junior year, junior year more usually.

They will spend two periods of time working with us,

a semester or a summer and they have to complete at least two periods in order to satisfy the complete at least means that their graduation is delayed a little bit but it gives them work experience and we found in general more motivation because they've had the work experience.

The -- we now have over a 100 students in that program, and all of the -- the program is just about half women and minorities and half males. White males. The goal is to make it rather more, maybe 60, 70% women and minorities. All of the students graduating from that program are offered a job, either in our laboroatories or in partner or parts of NOAA, whether service or other parts of NOAA.

The job may or may not be an FTP job but every student coming out of it gets a job.

Now, that gives us a source of meteorologists, oceanographers, chemists, physicists that we have found not available to us.

Now -- and those people then come in generally at the BS level. The programs available to us will allow us to grow some of them over a moderate period of time to the Ph.D. level where we have substantial requirements too.

Those problems have been relatively -- programs have been relatively successful.

Q Thank you. Let me go on to another phase. In terms

of agency organization, what kind of affirmative action coordination exists between the Environmental Research Laboratories EEO manager, the personnel services chief, the special programs coordinators and yourself as director?

A Dr. Stubblefield, who is the EEO manager who I guess you'll hear from in just a minute, is sort of the lead of the team that does this work for us. We have, besides Dr. Stubblefield, the manager of the program, a full time specialist in a woman's program and in Spanish speaking program.

The coordination between these groups and our personnel office are done in those areas of work where coordination is necessary, in writing the AAP coordination exists. In hiring, almost all new recruitment actions at the professional level go through the offices, the EEO offices for action, to see if they can come up with candidates to fill these jobs for us.

There isn't any across the board coordination at -in all personnel actions but I think in most actions where
the possibility of recruitment might happen it does occur.

Q What kind of programs does ERL or NOAA have implementing its affirmative action goals and what changes do you see as necessary to enable successful implementation of these goals?

A I already told you about one of the programs, the

Student Program which is very successful. The apward mobility Program is used very broadly in NOAA, the parent organization, not so much in our research laboratories.

NOAA has a program of having a 100 people at any one time in an upward mobility program where they are getting some form of training which enables them to then step up into a larger job.

That program was laid on about four years ago specifically to try to give opportunities to people inside the organization where a number of people are dead ended and want some opportunity to move up.

Now let me turn to the problem area being specifically in that program, there is a problem because at the end of the training period in upward mobility you're required to have a position available to the person who finishes the training.

Now, that says one year ahead of time you have to be able to have a vacant position. Now, in our organization that's extremely difficult. Ceiling appointments are the most valuable commodity that we have and with the drawdown on personnel that's occurred in our agency and others, for the last few years, it's very difficult for us to say that we are going to have a vacancy in a specific skill category inside one of our laboratories.

In a larger organization that has a larger number of jobs in a particular category, it's been more successful.

For instance, the weather service. Which have a 1,000 electronic technicians. If they can train somebody to go into electronic technician it works a lot easier because they, through attrition, will always have a few vacancies in that skill category.

The largest problem for us has been in the ceiling commitments that one has to make in doing this kind of work, and we frankly find that we have to do things that are somewhat imaginative to avoid those problems, like the

MS. LUCERO: Thank you.

THE CHAIR: Dr. Stubblefield, did you write the FEORP and the affirmative action plan for NOAA Environmental Research Laboratories?

DR. BEAUREGARD STUBBLEFIELD

A. (By Dr. Stubblefield) My office, our office is responsible for the writing of the FEORP, although we have assistance from the personnel office, from the EEO committee and the EEO managers of the various laboratories, not only in Boulder but outside of Boulder.

We have approximately 17 or 18 laboratories and programs in ERL.

Q (By the Chair) Which of the EEO instructions did you follow and what do you think the EEOC method of determining

availability and setting of goals and timetables?

A Fortunately our office has not had the problem as many offices as we have heard about with reference to the writing of the FEORP program. However, around May of last year we were called to Washington to actually get instructions from people from the EEOC and OPM regarding the action plan for FY80. We found that EEOC and OPM had not gotten their acts together, act together, and so we had to go about writing a plan according to the original of the plans, the way that we had written in the past.

Then, on October 15th of this year, we did have approved by ERL our temporary plan as outlined by — in these programs, and this, this plan was approved according to the most populous GS ratings, GS in both full time permanent and other than full time permanent and we have to keep these two categories separate because we have approximately 1,000 full time permanent employees in the ERL and approximately 500 other than full time, and we have various supervisors and managers using the various categories, so we have to actually separate the two and deal with them the most, the five most populous areas in the full time permanent and the five most populous areas in the other than full time permanent.

Then, when the final instructions or when I say the final, the semifinal instructions have come out from OPM

Survey

and EEOC we have followed the goals and in fact we have attended various sessions here in Denver, for example, in which they put on a special session where we had people from the EEOC and the OPM, and we have actually we have been sneaking out looking for information because NOAA headquarters has refused at certain times to send us information, we've told them we know why, they think we're just too stupid to understand the new:changes that are coming out and the changes that are being made from time to time.

But we have been following the instructions as they have been coming out in the various pamphlets and we have done, accordingly, although the -- the writing of a FEORP that we have done for ERL is a little different from our headquarters in Washington, NOAA itself.

Mainly because NOAA has taken its most populous areas for all of NOAA and it turned out that when they limited it to, say a certain number, that number fell down just one category, one series in ERL so we had to make the adjustment and really go and lower our number for the ERL and we'll probably have to do the same thing for our various independent laboratories in ERL because they are small, they run from maybe 20 people in a laboratory to 70, 80, 90 in a laboratory.

Q Did the EEO submission plan work for NOAA? By that I mean did you encounter problems with Environmental Research Laboratory data conforming to NOAA's format?

A Well, we encountered some difficulties but they didn't bother us too much. In other words, what EE -- what NOAA did was to determine the projection of filling in vacancies by past performances and this ERL can not go along with because we just can't go from one year to the next determining our anticipated vacancies from the previous year or the previous two or three years.

What we had to do is to go out to the laboratories and ask each laboratory the projected vacancies in each category, not only the categories that would be called -- covered by FEORP because we weren't sure of the changes that might be forthcoming so we would ask for all anticipated vacancies both in full time permanent and other than full time permanent, and ask the laboratories how they plan to fill these vacancies and then incorporated these as instructions in our FEORP program.

Q. What kind of technical assistance did you receive from OPM or EEOC?

A. Our original assistance was given on May the 31st and June the 1st, Friday and Saturday of last year, -- Thursday and Friday of last year, in Washington, D.C., at the Office for Civil Rights in NOAA. In other words, NOAA called us in to -- for a two-day session and we listened to various people from EEOC and OPM as well as from members from the office of civil rights, in addition to that we have been

1 attending sessions provided by various organizations as I 2 mentioned image here, the GI forum in Detroit, the OPM gave 3 the session there and we have been just looking forward and 4 -- for information of that sort and attending sessions of 5 So that's how we got our recommendation. that type. 6 What other kind of assistance would have been helpful? 7 A. Well --8 From OPM or EEOC? 9 We haven't had the problems -- our problems are 10 more or less internally with reference to barriers to 11 affirmative action or barriers to our equal employment 12 opportunity within our agency. 13 I think moreso than -- because we actually are, 14 right away to find out what EEOC means, we read the documents 15 I mean everybody in our office read the document, including 16 the secretary to become aware of the information that's 17 given. So we haven't had that type of problem. 18 Q. Were the technical assistance sections you did have 19 helpful? 20 Oh, yes. We were very much impressed with the various 21 reports from the EEOC people and OPM people at the various 22 sessions. 23 The only problem I have or we have is whether or not 24 they are as one member of the panel has already asked, if

they're really serious in the undertaking that they have

claimed. In other words, we have taken them seriously, we have -- we believe and we actually go to our EEO managers and tell them that EEOC is serious in this matter, OPM is serious and yet we go out into the community, when I say community we go out into the Black community or Hispanic community and they almost laugh at us and say this has never happened in the past and why would you expect it to happen at this time?

And that's one question I want to ask of the panel of members here with the reference to the OPM and EEOC, are you really serious about this? Am I just beating a dead horse in talking to EEO managers and telling them that this is a serious undertaking?

Q What would you describe as your agency's structure as regards implementation of FEORP in the affirmative action plan?

A. If you talk about the agency ERL, we work through our various laboratories and programs, in our various laboratories and programs through the EEO manager and in recent years, recent months we have included administrative offices.

In other words, we always attend the administrative council meeting, we attend the directors meetings, and we explain the EEO program to the directors which might happen once or twice a year, to the EEO managers three or four times a year by telephone conversation because many of our laboratory's

programs are not in Boulder but are away as far as Miami,
Seattle and whatnot.

- Q Is there conflict or problems in coordination between the EEO officer, personnel office and the director's office?
- A. We have, we have much support financially from the -from Bill Hess. We do run into our own problems with our
 director, we have differences of opinion on approaches to
 be taken and we sit down and try to iron these out and also
 with reference to personnel. We get together in brain
 storming sessions with the office of personnel when we're
 getting ready to write our affirmative action plan, also we
 bring in the EEO committee and deal with problems that we
 think must be dealt with.
- Q Do you see current OPM and EEOC requirements for FEORP and affirmative action bringing about substantial reductions in minority and female underrepresentations in the federal government?
- A. We think that maybe the -- we look at OPM and EEOC regulations from two points of view, first our recruitment goals and then our hiring goals. We think that they are totally different things. Our recruitment goals are, with reference to the OPM regulations, in other words, we determined that other representation which is no problem with our office, we determine according to the rules and the

formulas with various categories, that is with reference to the national labor force, with reference to the regional labor force and our hiring goals which we haven't really determined as yet, and I think that would be the most difficult part, and it is mostly based on, well, they are determined, they're based on the advice of the various

laboratories as to anticipated vacancies.

And I -- I guess the biggest problem we have is the problem with ERL is whether or not they realize the seriousness of the business and whether they really expect to fulfill these goals.

I give you one example the type of difficulty we have.

I call this the barrier, one of the barriers and we've already listed this in a letter to the director and I don't think he's received it yet. But we have to report to him as to what we consider barriers to EEO, every quarter.

This is required by our office. And one of the barriers that I really am concerned about and particularly is the fact that well, as Bill has stated, we have -- we get every -- we get a certificate of every new hire from GS5 and above. We make a -- our office makes a detailed evaluation as to the selection process and -- or the non-selection process on each of these certificates.

We turn these back to the selecting official and we expect some kind of reaction from them. We just don't get

reactions in general.

We must say that in two specific instances we've had directors of laboratories to either reverse the action by making a selection of a minority or woman in certain instances, and in one case, and another director we've had them to indicate that they will not accept a certificate that has not been approved by the EEO office.

Now, this is not saying that we want any kind of power but we want them to actually look at our critique as far as their selection. And the reason why we are giving such selection, we've also asked the director and I guess he's just getting that letter, to ask — asking him to not only look at the GS13's and above which he looks at anyway, but to look at any of those action items that are not — that are — where selections are made and that we have difficulty with, that is our office has not really concurred with the selection and really review those for all those that are — in which there's a difference of opinion between the EEO office and the office of personnel.

But this is one of the problems that we are concerned with.

Q In addition to that, what kind of monitoring do you see as necessary by OPM an EEOC in order to insure that affirmative action and equal opportunity recruitment are more than a paper reality?

A. I'm very glad to hear you ask that question because I'm concerned about EEOC's responsibility and OPM's responsibility. I want to know, when I asked the question is EEOC serious about this, is OPM serious about the regulations that are stated? Will they oversee these things?

For example, the certificates that I've just mentioned, will they at least inspect from time to time the reasons that we've given, inspect the reasons or why other, others have not making selections and try to fulfill the goals of the FEORP.

Q At a recent meeting of the rederal executive board, EEO Council, several federal EEOCofficers maintained that minorities and women with advanced degrees in the physical sciences were not readily available and thus low goals established by EEOC instructions did not matter. Could you comment on that?

A. Yes. This is a position that's been taken by many of the people in ERL, when I say many, the selecting officials in ERL. We see this statement all the time. Our office does not subscribe to this in totality. In fact, at one of the EEO committee meetings in Washington, D.C. one of our -- the head of the EEO committee at that time reported to Mr. Frank, who is the head of NOAA, that this -- this is not the case in general. I mean in total. The reason is because when I first took over in 1977, as the

EEO manager, this statement was -- I mean it was stated that we did not have, you could not find minorities and women, qualified minorities and woman.

So I started immediately recruiting trips and on these trips we brought in lists and made reports to the associate director of ERL biweekly, and -- but nothing ever happened to these. We'd bring in Ph.D.'s that, they said were not available, and we even had the officer of personnel to write letters to the various possible candidates for certain positions in NOAA, and -- but we -- we were able to get some of these people hired in NOAA headquarters rather than in ERL, so we do feel that there are people available or they could be made available by some of our programs, especially the graduate scientist program of NOAA, which we have been trying to push.

THE CHAIR: Thank you.

MS. LUCERO: Mr. Dunn, if we can move on to questions directed to you.

Would you explain for us, please, OPM's duties in the federal equal opportunity program?

MR. ROBERT DUNN

- A. (By Mr. Dunn) At the present time?
- Q (By Ms. Lucero) Yes.

A Well, let me just make reference to the specific language of the — under the Civil Service Reform Act in the Reorganization Act Number 1, the essential former responsibilities of the U.S. Civil Service Commission for affirmative action and discrimination complaints, those were through the Reorganization Act specifically reassigned or transferred to EEOC. As a result of the Reform Act, we were given an additional responsibility which we've been discussing here which is essentially FEORP.

The act itself directs the OPM to implement a minority recruitment program which shall provide, to the maximum extent practical, two main points. One, that each executive agency conduct a continuing program for the recruitment of members of minorities for positions in the agency in a manner designed to eliminate underrepresentation of minorities in the federal service with special emphasis directed at recruiting in minority communities in educational institutions, and from other sources where minorities can be recruited.

The second responsibility of OPM is to conduct a continuing program of assistance to agencies in carrying out these programs, and two, evaluation and oversight of such recruitment programs to determine their effectiveness in eliminating minority underrepresentation.

So, that's essentially our charter.

- Q Now, what kind of specific data and technical assistance have you provided to federal managers as to work force figures and FEORP?
- A. Work force data and instructions on the process to determine representation or underrepresentation, were issued through standard federal personnel manual issuance system by our headquarters to all agencies and departments.
- Q All right. Do you think that these present systems are adequate for the purposes with which your agency is charged?
- A. Well, I don't think there's any data base that any of us are dealing with that is perfect. There was not, to my knowledge, an existing data base which very neatly fit either in terms of the civilian labor market or federal work force, that neatly fit into the requirements of FEORP.
- Q Well, do you plan to take any steps to improve the kind of information that is available?
- A There are several things underway, some of which belong to OPM, some belong to other departments and agencies. Obviously we are not responsible for census data or labor statistics data that the department of labor collects.

We are on the OPM side, however, proceeding with data collection system where we will ask for selfidentification of applicants who voluntarily should provide us the information about their own ethnic or racial background.

This data will be used to better assist the ethnic makeup or representation of our applicant pools. And so it should help further somewhat at least the knowns that we're dealing with and also let us know when we don't have that kind of representation in those applicant pools.

- Q Are there any conflicts between the FEORP requirements and the Civil Service Reform Act and other federal personnel related requirements such as merit standards and so on?
- A. Well, we have two statutes, we have a merit system statute which requires a merit system of employment. We have FEORP which requires an effort to attain representation. They're both equal laws, I'm not sure -- I would say they're at conflict. They may both be difficult to administer at times, but they are both the law.
- Q Well, how do you resolve any potential conflicts between the two?
- A. I don't know if the question is answerable. I think if you have some specific instance or situation as an illustration, I can't just -- just think of any at the moment.
- Q Okay. Well, what is your agency's responsibility for reviewing and approving agency FEORP?
- A. I have to speak from a regional standpoint. The FEORP reviews are essentially a departmental agency head level process, on OPM's part. At this stage we have not got

actively into evaluation or review, however that will be part of our responsibility.

As we visit agencies in the process of evaluating their personnel programs, the FEORP plan will be made available and we will make such review and analysis and evaluation of those plans.

- Q. Going back to my prior question for a moment, by way of an example, is what's been referred to as the three plus three rule in Colorado which apparently ran into some OPM objections. Would you be in a position to comment on that?
- A. I'd be glad to discuss it this afternoon when you talk about the state and local situation. I don't see where it's pertinent to the federal system.
 - Q Okay, why don't we defer it until then.

Will agencies' FEORP submissions be reviewed at the regional level or at OPM headquarters?

A. Well, at both. The total agency plan will be reviewed at the Washington headquarters level. We have not specifically asked for the submission of FEORP plans from regional agencies as we did in the case of, previously with affirmative action plans.

We will, however, as I indicated, when on site, either specifically for that purpose or as part of a broader purpose, review those plans. We also review them from the standpoint of agencies who are seeking assistance and

advice regarding their plan, sit down and go over it with them, and try to offer suggestions for improvement.

- Q. Have there been any specific criteria set for what constitutes acceptability of this plan?
- A. There are certain specific provisions that should be in the FEORP plan, I'm afraid personally from a technical standpoint I'm not that that familiar with what those specific requirements might be. But they are spelled out in the agency or the guidance OPM issued to the agencies as to what a plan should consist of.
- Q. Has there been coordination between your agency and the EEOC with regard to these plans?
- A Again I think in fairness to all concerned, at this stage most of the development has been a Washington level activity for both of our agencies. Locally our efforts have been in coordinating with the local office of EEOC, the briefings for agencies, the technical assistance efforts, we have discussed with the local office the possibility of joint evaluations of agency FEORP activities, and so it's been on a more or less, a personal coordination relationship between my staff and the staff of the EEOC office here in Denver.
- Q Have there been any training programs or in-service programs to prepare OPM personnel to give the kind of technical assistance that agencies may require in preparing

 their plans?

A. Those individuals who are assigned the responsibility to work with the agencies are knowledgeable as to what those requirements are, and should be in a position to impart that knowledge.

- Q How have they acquired this knowledge?
- A Well, first of all we were provided the basic guidance that the agencies were issued, those persons familiar with the staffing process in the federal service could certainly readily acquaint that process and the FEORP requirements.

I'm not sure that it added a significant need for new knowledge in terms of our personnel on the staff. So it was not a great step forward in terms of the knowledge required.

The application of that assistance and knowledge I think is -- is not always an easy process but one that at least to my knowledge we've generally been able to cope with.

In fairness, I think we're learning some of this as well as the agencies who are implementing these programs.

It was legislated a year and a half ago and certain aspects of it are new to all of us.

- Q Are there any presently established timetables for review and approval of various agency plans?
 - A. I'm just not personally able to answer that question

1 at this point.

- Q What plans exist as to followup or monitoring to determine that an agency is actually implementing an equal opportunity recruitment process once the plan is reviewed and approved?
- A. The FEORP -- let me put / the FEORP into the context of our total agency responsibilities as a central personnel agency. That is a part of that personnel operation. All of which is part of our responsibility or our central responsibility. We have, and will continue to evaluate agency personnel management programs, all aspects, and FEORP will be included as one element of those evaluations.

We physically go on site in an agency, spend some time on site and evaluate all aspects of their personnel program. This will be included in that process.

- Q Does this portion of your total responsibility have any priority ranking in terms of what you do?
- A Evaluation is one of our top priorities and certainly FEORP as a new law is -- is very much on the top of that list of priorities.
- Q Are there any sanctions which can be taken by your agency against an agency or a manager failing to implement their plans?
 - A. The authority to sanction agencies at this point lies

with the Merit System Protection Coard and the, specifically
the special counsel and the EEOC. Any sanctions we could
offer would be in terms of again, an indirect sort of
approach, through the personnel management process.

We could identify, for example, in an evaluation, an organization or individuals in an organization who are failing to meet the FEORP expectations, report those findings to the responsible agency officials in the expectation that some action would be taken. It's the same way -- it's the same process we would follow with any other deficiencies in the personnel system.

Q Okay, let me address a question to Mr. Hamory and Ms. Elder, one or both of you.

Do you have any comment with regard to the issue of statistical support coming from OPM at this point?

A. (By Ms. Elder) I can respond to that a little...I.
was not aware that there was current data on the work force
in the Office of Personnel Management that I could utilize
for either FEORP or the affirmative action program. It
was necessary for me to go through a lot of layers of folks
in Washington to get that data and then, when I actually
got it it was -- it was not as current as I'd like to have
had it.

But I was not aware that we could get up-to-date information from OPM.

THE CHAIR: Mr. Hamory, do you have any comment in that area?

- A. (By Mr. Hamory) As far as the statistics go we didn't have any problem. Our internal groups, we're all computerized in our personnel program and they had transmitted the statistics to us that way.
- Q. (By the Chair) Mr. Dunn, would you have any response to those comments?
- A. (By Mr. Dunn) Well, there are -- there are many sources of data, just for clarification, let me just touch on some of those.

For years the commission and now OPM has accumulated racial data on its work force. Now, this data is generated by the agencies themselves who are hiring individuals, and so, consequently, our data source is one central mass of data, however it, as I said, comes from each of the individual agencies.

I would say that in the past most agencies with a viable affirmative action program have maintained their own statistical profiles of their work force for that purpose. And are generally in a pretty good position to know what their own work force is made up of.

Our data is centralized, it is not always date -useful from a date standpoint, it's time consuming to extract
some of the data that's sometimes needed, and it may be out

of -- somewhat old when you get it, but this file is retained in a, what's referred to as a central personnel data file which is a central personnel record, computer record on all federal employees.

It's tied to that file but maintained separately for security reasons so that none of that data on any given individual is ever connected with the individual.

So yes, there is that data source, we use it, and I'm a little bit surprised, I guess, at the comments made because it's not unusual other agencies are utilizing that data also. If they don't have their own data base.

Q (By Ms. Joanne Birge) I'd like to go back to the question on the possible conflicts between what Mr. Dunn calls two equal laws. And I think he indicated he be happy to talk about that in terms of specific examples.

Could either Ms. Elder or Mr. Hamory provide a specific example?

A. (By Mr. Hamory) Well, I guess -- probably the conflict would be that in certain instances -- well, such as in the OPM instructions that were transmitted for us to develop a FEORP, we were instructed to use, I believe the term was creative staffing strategies to develop and implement a FEORP.

One of the things that I think concerns -- it concerns me personally, and I think it probably concerns allot of other

 employment types and other people, that how far within the framework of the merit system we may go in using creative staffing strategies.

Right now within our internal merit promotion programs, we are under OPM instructions and also agency implementing documents to -- for those instructions to certify only the best qualified for promotion. We, in the past, through whatever problems we've had internall to all federal agencies, we're not talking -- you have to remember we're not talking about basically qualified or qualified for a position, we're talking about best qualified in the merit system.

Certain barriers are built in to the merit system, both internal to the agency and internal to the OPM regulations. You know, that won't allow us to reach down into the pools of qualified minorities, women, handicapped and so forth, and, you know, bring those people up right away. So we're talking basically about a much more long term process, and be highly creative without trying to be illegal under the other law.

So, as far as I'm concerned, there's some -- like
Bob said, there are two laws, and they're not necessarily
complimentary, I guess is the whole point. And what
scares me as an individual is, you know, how -- am I going
to get burned, are we going to get burned both ways for not
being able to fulfill the full intent of one law or for

having to subvert the full intent of another law to meet the requirements of the first?

A.

- Q (By the Chair) Dr. Stubblefield, or did you want to respond?
- A. (By Mr. Dunn) I just wanted to add something. FEORE is a recruitment program, in no way did FEORP legislation alter any of the selection requirements or merit system requirements on the selection side.

In other words, we will do everything possible to bring into the applicant pool individuals that may not have been reached before for the purpose of the pool from which you make the selections.

However, it did not replace or negate any of the statutes that exist in terms of the rule of three, veterans preference or any of the other selection requirements that are — have been on the books and still are. And I think it needs to be, FEORP needs to be looked at in that context as a recruitment program which in no way alters the selection process itself.

Q Dr. Stubblefield, do you think OPM will be able to determine the quality of your agency's recruitment process?

(By Dr. Stubblefield)

will be able to determine the quality, if OPM investigates.

But it has to make a serious investigation, that is a check

from time to time periodically. And we feel as though we can

On request, I think the OPM

1 do it and we feel as we can -- we feel that if we can do it 2 then OPM can too. 3 0. Mr. Dunn, do you have any comment on that? 4 A. (By Mr. Dunn) On whether we're serious? 5 No, on -- no, not on the seriousness of it, but on Q. 6 the quality, being able to determine the quality of the 7 recruitment plan? 8 A. I think we should be able to. That's our business, 9 and recruitment has been very much a part of our total 10 personnel package, although agencies themselves have also 11 been very much in the recruitment business for a long time. But I feel fully confident of being able to evaluate that 12 13 effort. 14 MS. LUCERO: Let's turn now to Ms. Marillo, you are 15 next, do you have something to say before we start? 16 17 MS. JENNIE F. MARILLO 18 19 (By Ms. Marillo) Yes, I wanted some interchange 20 specially from agency's point of view as to the effect 21 veterans preference has as to getting people on, because 22 you can go out there and recruit, but if you can't get your 23 people off the registers because of veterans preference or

the rule of three, you're really not doing anything. And

you don't have that much leeway to go into your special

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emphasis program.

So I'd like to hear a little discussion on that because that's particularly of interest to minorities and women because they are very definitely affected by that, especially in federal government.

A. (By Dr. Hess) In going to registers looking for meteorologists we find very frequently meteorologists registers in different parts of the country have only veterans at the top. And we don't have access to people that we might want to have access to.

A. (By Ms. Elder) I think another example that is very dear to my hearthis a recent attempt I made or through the agency to request a mini delegation from the office of personnal management so that we could set up our own register for an equal opportunity specialist job, and therefore allowing people who had never had status to apply as well as those persons who do have status.

It was a terrific idea, it's brought about by the civil service format and it's wonderful approach. But then as I'm reading the requirements, when I finally obtained the permission to go ahead with this, is that very outstanding comment at the end that ten point, because this is a nonprofessional job then I would be required to take the ten point veteran and then the five point veterans who did indeed have a great advantage, and it kind of, with my

background in EO, I suspect that we would have had a number of veterans apply for this position. And so I'm a, not against veterans at all, but I just know that the principles I saw, this mini delegation in bringing about, and bringing external candidates into the system was not going to actually do that for me, if indeed the persons were given ten points or five points would lock women from the register and it's still very much with us.

MS. LUCERO: Would anybody else like to comment on veterans preference before we go on?

This will come up again in other panels.

A. (By Mr. Hamory) I'd just like to mirror what the other agency types have said, that in our agency the biggest recruitment is done off the air traffic control register which is maintained by the OPM and of course according to the laws and regulations that are on the books now veterans preference must be administered.

And I think the thing that has to be remembered is traditionally women have not gone into the military, at least over a large -- you know, over the past, since we've been a country. And our biggest problem is women, and also in the occupations that we hire very few minorities traditionally have been the -- the service has not been putting minorities into those occupations so veterans preference really has hurt us as far as going out, recruiting

in the community, getting someone interested, getting them on the register, because if they're a non-vet..or not a veteran they oftentimes have a very difficult time competing with veterans.

MS. LUCERO: Thank you.

Does the staff have any questions here before we get back? Okay, Ms. Marillo, let's go on with your statement here. Could you please describe for us your activities within EEOC and your understanding of the federal affirmative action process?

A. (By Ms. Marillo) Okay, my duties in my job description say that I am supposed to review, monitor and analyze federal agency affirmative action programs dealing with minorities and women and handicapped individuals including disabled veterans.

At the same time, too, we are supposed to be providing technical assistance to the federal agencies any time they request it in any form. Federal affirmative action division's meaning to me is saying that basic thing is that at the end of each year, each agency will be ranked as to their progress, they have made in eliminating discrimination within their own agency.

This ranking will be published annually and a copy will be forwarded to the President and Congress.

That is the main emphasis that I get as to the meaning of

1 federal affirmative action division. 2 (By Ms. Lucero) Okay. What is your geographical O. 3 jurisdiction in the Denver unit? 4 It's the six-state area, Colorado, Utah, Montana, 5 Wyoming, North and South Dakota. 6 Do you work directly for the headquarters in Washington 7 and not for the EEOC regional director? 8 Right. A. 9 What training or guidance have you received, and when, 10 as to the federal affirmative action requirements, the plan 11 submission process and the review process? 12 Okay, training. My specific training has been mostly 13 on the job. We had one week session in Washington, D.C., in 14 December And at that time we received a copy of the final 15 guidelines dealing with the affirmative action program 16 requirements. As to --17 Plan submission process? 18 -- the plan submission process, that was discussed 19 at that time at that particular meeting. Also during that 20 time period between them, we've had teleconferences, we've 21 had individual conferences with our director in Washington, 22 and comparing other regions as to what -- what is the plan 23 submission process as such. 24 Q. How about the review process? 25

The review process, what happened in Washington is that

A.

we had a brain storming session and it dealt with the review process. We were asked as individuals to get into groups and put down what you feel should be part of the compliance review of the federal government agency.

Okay, that was good because we had inputs from the fields which actually does the work in all?cases.

Okay. In January, I should say in early February, we received two copies or two examples of the review process in the form of the evaluation critique, two separate examples and we were given our opportunity to put our input as to comments and we did that.

As of today, we haven't heard anything as to the final review process as such.

- Q Is your guidance on how to perform your duties in writing?
- A It's in writing and it's also verbal. When I first came on board I was given an orientation package which gave me a headquarters and field management plan which spelled out what we were supposed to be doing at a specific period of time and what specifically that would require.

Okay. Like in example, November, December it said phase 1 you should be giving out briefings and it was so on phase 2 should be done in such and such a period of time.

Okay, because of that, the lateness of getting out

these final guidelines that all had to be pushed back and it has had variable changes to it. As to other written guidance, we've been getting guidance from, in the form of memos from our headquarters office, explaining what we should be doing, what we should be doing in the field, contacting the agencies and such, and then also we get the verbal contacting over the phone and so on like that.

- Q Have you been providing technical assistance and training to federal managers? And was this at your -- at their request or your own initiative?
- A Okay, back in November we were told from our headquarters unit go out there and conduct briefings. We didn't have the final guidelines but we were told to do it anyway so we did that and that's what Ms. Elder was referring to. That was a briefing where we didn't know what we were really dealing with because we didn't have the final guidelines.

After we went to Washington in December we got the final guidelines and we were given further instructions go out and brief the agencies.

So we came back and we did have briefings in the sixstate region, and I might say that it was very bade turnout, especially in Denver. We sent out letters to all the agency EEO personnel people inviting them. Telling them specifically what we were dealing with and we were talking

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about the final guidelines, and the turnout was very poor.

As to after that we've had a couple of requests for technical assistance by agencies, but that's been very few and I mean like it's maybe two, three at the most, and those have been dealt with as they've come up.

We've also had the occasion to participate in training sessions and workshops where we have been asked to give like a briefing as to what our role is and what we plan to do and so on.

- Q So, much of your technical assistance has been at the agency initiative and not necessarily at the request of any managers?
- A. No, not at the request of either one. We've only gotten -- it's more or less been through our headquarters unit, that's why we give the briefings but we haven't gotten any further input as to from federal agencies asking us to come out.
- Q Do you believe available statistical data to be adequate for federal managers' needs and who should be responsible for data?
- A. The guidelines stipulate that you will use civilian labor force data. This is set up on the basis that this is what is used in the office of federal contract compliance in regard to private industry. Using the census data is good in one way, it gives you a representation or a picture

of what representation is in a specific area like an SMSA.

The bad things about census data is that it is so old, we're using 1970 census data, which had a severe undercount of minorities and didn't show a lot of women where they should have been like in nontraditional areas for 1980 goals, which is ten years old.

So that's the minimum base. It's bad in that way.

I don't -- I don't feel that there's any other source that
we could use, but we should be able to update it at least
on a five-year plan or something, because it is too old,
but it is the best that we have.

- Q. What are your views on EEOC's method for calculating availability of professionals?
- A EEOC is consulting with OFECP and that's where they're getting the idea of using the breakdown as to specific occupation versus what's available in civilian labor force versus what's available in your agency, comparing your underrepresentation and so on in determining your goals.
 - Q Excuse me, would you spell out those initials?
 - A. Which ones?
 - Q OFCCP?
- A OFCCP, Office of federal contract compliance, Department of labor, deals with requirements for government contractors and subcontractors.
 - Q. Thank you.

A. Okay? That's what they're leaning towards. Basically because that's what they're doing at that point in time.

That's what EEOC feels. What I feel is that it's not adequate.

Okay, what you're doing is that you're using civilian labor force data broken down by occupations which the census bureau has further broken down because they've only selected a few types of occupations like teachers and scientists and engineers and maybe the rest fall in all other. And what those census figures show is that because there has been discrimination, this many amount or this number of minorities and women have been allowed to progress to this particular profession.

For example, your professional occupation for, let's say Denver SMSATmay show women of the professional occupation is female, 10% is minority.

Using this, you're further perpetuating the effect of past discrimination. I feel what you should be using as a bases is the total civilian labor force data for that particular SMSA if you fall in it.

Example, Denver, if Denver had a 41% total civilian labor force availability for women, and total minority was 15%, that should be your representation in each of your separate categories. I'm talking about administrative,

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professional, technical, clerical and on down the line.

- Q What are your views on the method in EEOC's instructions to federal managers for setting goals and timetables?
- A. The goals are set up again by using the civilian labor force data. What I do like about those-- the EEOC directive is that they come out and say, if in this particular instance you are severely underrepresented in this particular area, you will double the civilian labor force data you are using and therefore doubling your goal for that particular underrepresented group, that's a good aspect.

It is also saying in the directive that if in fact you do not have the number of projections that you -- number of vacancy projection that you have at the end of the year, what you will use is, as the annual rate of hiring, civilian labor force insisted that you use, which is good. Again when we're dealing with small numbers it's not going to work that great, but that's all we have.

- Q Do you believe the requirements demand enough of federal employers?
- A. First of all they don't demand anything. All they're doing is asking. They're saying on paper, you as a federal agency will be required to do this, but it's not demanding that you do it.

Okay, I have not yet, as of yet reviewed an affirmative

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action program for federal agencies, so I really don't know how that pertains to it.

What I do get back as feedback is that it's too
much paper work. It's -- we can't do it. You're asking us
to do all of this. And what I'm thinking is that you had
the same type of requirements under OPM, you were required
to have an affirmative action program, you were required
to get all the statistics before and I can't see the problem.

The problem is also that we can't get these -- the numbers from our computers. Okay, then that should be something that should be worked on within the agency.

If you can't getilt through a computer, then you better be doing it manually, because it should have been part of your personnel management plan all along all this time and it shouldn't be something new.

Ω Do you feel that the agencies want to cooperate or comply?

A Okay, we're saying -- what you're asking is are they paying attention to us, do they think we're serious. I don't know. When we look at the amount of submissions that were made as of March 4, 1980, we had a total in head-quarters of 70 submissions. But there should have been 400. So it makes you wonder, are they really appearing to cooperate?

Then we also find out that the agencies, at the

headquarters level, are taking the EEOC management directives and rewriting them for their own agency and passing them down the pipe.

When they're rewriting them, they're inserting different submission dates and different requirements, so we're talking again of taking the guidelines that were sent out by EEOC and being rewritten to their own use.

Q (By Mr. Bucholtz) Ms. Elder, I wonder if you could respond to the same prior question, do you believe that the requirements are sufficiently demanding on federal employers?

A. (By Ms. Elder) No, I don't. I don't think they're demanding enough in that very much what Jennie's talked about, that with small -- if there's no basic tool in the regulations themselves, in the instructions, that, where there will be something done with the agency who has not taken the instructions seriously, then I don't think it will be taken seriously.

We certainly haven't had, in the past, through the Commission, or through our own internal, I mean we're not all laying blames on external people, we have not taken affirmative action very seriously or we wouldn't be having this hearing. I think that until we do have a sanction in the instructions with an agency that means business, we will not be taking it as seriously as we'd like to.

Q Well, are you in a position to perhaps contrast what's

happening with the requirements as to federal agencies with requirements to various segments of private industry?

A. I've had so little experience in private but I do know that going back to some comments made earlier, that most private industries who hire large numbers of folks are pretty sensitive to an EEOC review, because they have seen where AT&T and a number of other organizations have been found in noncompliance and have had to pay through the nose because of that.

And back pay awards of thousands and actually millions of dollars.

Now, that's good, because the private sector, I think, is very serious when EEOC comes to visit them. Now, what do we do in the federal government when Jennie's office comes to my office and she and I -- and I share with her what we've done or have not done? Will EEOC also be able to sanction the federal sector? In much the same way as they have done the private sector?

MR. BUCHOLTZ: Thank you.

Q (By Ms. Lucero) Let me get back to Ms. Marillo for a few more questions. How do you plan to review and approve federal affirmative action plans?

And do you believe the plan submission process is workable?

A. (By Ms. Marillo) The plan of review. Right now my

supervisor is in a training session in Washington and that was supposed to be one of the topics. At this point in time, we had a review plan as such, but that has fallen by the wayside because of the time period and the lateness of getting out the final guidelines.

The submission process as I've expressed before, has not worked, and evidently will not work. By the demonstration of the submissions on February 1, 1980 requirement date.

- Q Is the field unit or headquarters responsible for reviewing plans?
- A. My understanding is it works both ways. The headquarters unit will be looking at the agency on a nationwide scope, whereas here in the field we'll be looking at the individual components of an agency. And providing input to our headquarters office which they can use.
 - 0. Are there timetables set?

- A. There were, and supposedly that's what they're working on now, and that's all I know about that.
- Q Do you know how your unit's review might differ from headquarter's review of an agency!'s plan?
- A. Again the headquarters would look at the whole agency, and I don't think it would have a chance to really look at it to the details, whereas here in the field since we're dealing with a specific component we have the

opportunity to go in and look at everything and we're talking about the complaints filed on the agency down to the personnel actions and the standard form 50's and so on.

- Q As Ms. Elder mentioned, what sanctions can be applied against agencies or agency heads that fail to comply with EEOC instructions?
- A. What happened is that OPM had the responsibility and they took it away from them and they gave it to EEOC. When OPM had the responsibility, they were telling OPM you go out there and you monitor these affirmative action programs. But when it comes to sanctions, you can't do anything.

They've done the same thing with EEOC. They've given us the game, we're the referree, but we have our hands tied. If an agency commits a foul, such as not submitting an affirmative action program, we have no sanctions.

- Q Who would you go to to get sanctions?
- A Federal agency, you're dealing with, with government OMB monies. I'd say go to OMP or whoever distributes the money and start there, because it should be set up so that in the region, if you find a component of an agency is out of compliance with the EEOC directive, it should then follow that the whole agency nationwide is out of compliance until that one component is in compliance.

This way it affects the whole agency, not just one

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little component, the whole agency and this way you'll get some results.

Q Are there any sanctions that can be applied against agencies or agency heads that fail to meet affirmative action goals and timetables set out in their own plans?

A Beginning of the EEOC management directive says that the agency heads are responsible for the affirmative action program plans, as to the requirements, However, if they do not meet the goals and timetables and so on in the affirmative action program plan, there are no sanctions.

Particularly in this transition year the emphasis has been to give the agencies technical assistance. I don't know why. The federal agencies have had to have affirmative action programs in the past, there shouldn't be any problem with it now.

But the problem is now to ease them into accepting EEOC as the responsible agency. It's also been -- it's also been shown that there are just no sanctions as such, if an agency does not meet the goals and timetables we in fact are just going to go back and ask them, will you please do it? And that's about all that will happen.

MS. LUCERO: Thank you.

THE CHAIR: Mr. Hamory, may I please ask you a couple more questions too? What conflicts do you see between the EEOC what EEOC wants you to accomplish and what OPM considers

within the merit system hiring?

A (By Mr. Hamory) Well, I'd say generally just what we had -- some of the things that I'd spoken to in the past. It's an undertaking that we are trying to figure out right now in implementing our FEORP, our recruitment plan, as to how we're going to find, identify qualified women, minorities, handicaps, you know, create a pool of these people, not while -- not discriminating against any other non-minority or non-women applicants, how we're going to feed these coppeople into competitive civil service registers that don't have veterans preference, that don't have the qualifications that we asked OPM for in the past or that we've set forth in the past as being highly qualified because they haven't had the opportunity to get military training.

How we're going to identify -- how we're going to cange our internal regulations, our merit promotion plan and so forth, to still meet the competitive merit system guidelines and regulations and at the same time not hinder the progress of women, minorities and others up the -- up into the management, top management range.

There are two laws, you know, the OPM will be evaluating us, to determine if we're operating in good faith with their regulations and guidelines, the EEOC will be evaluating us to determine if we're operating hopefully in good faith in meeting our affirmative action plan, and

the two aren't always in constance with one another.

- Q (By the Chair) What do you see are the sanctions that exist either from EEOC or OPM?
- A. Well, I'm kind of glad you asked that because I think that there's a third sanction we should discuss. And that's an internal agency sanction.

I, myself, am under merit pay now, and many of, probably just about — most likely all the people at this table are under merit pay. One of the requirements now in the performance standard of every supervisor and manager that's a GS13 and above under the merit pay system in the federal service will be their meeting of affirmative action goals and objectives and equal employment opportunity.

I view that as probably the biggest sanction that I see as far as the OPM or the, Jennie's group coming in to us. Because if OPM comes in and says, FAA northwest region's FEORP is a fiasco, they're not following what they said they would do, they're falling flat on their face, there's no management commitment and the same thing that would happen with the EEOC, I would most likely be removed from my position under merit pay performance appraisal and my boss would most likely be -- lose his and up the line.

But what's required of this is top agency management, top departmental management being committed to the program, and that filtering all the way down the line.

In our department and agency we just received a letter from our department head, the Secretary of Transportation which told us in very simple terms that our pay and our job tenure was based upon our meeting affirmative action goals, and unless we didn't do it we were going to be sanctioned that way.

So I think that's probably the biggest clout that is within an agency.

Q. In view of that, what kind of reporting to or monitoring by OPM and EEOC do you expect?

A. I expect it pretty much like Bob Dunn said, that they would pick us up on their evaluation schedule and view our -- look at our FEORP about the same -- put us in an evaluation cycle. I have asked people within our agency because I've never really dealt with EEOC before, I think that what our agency, I've been told, some of the individuals in our agency expect is probably more emphasis on -- site inspections from the EEOC, coming out and actually touring our major installations or our headquarters in the field.

I think less emphasis, it's the feeling that there may be less emphasis on reviewing reports that we submit, more emphasis again on actually coming out and seeing what we're doing and what we've accomplished, and hopefully more likely than not, a results-oriented evaluation, and the same with OPM, like where have we gone, what have we done?

And hopefully, within the context of a good faith effort.

There's one other comment I'd like to make, if I can.

I think one of the inherent problems to a FEORP or an affirmative action plan is that when they're developed they're developed in a good faith, hopefully a good faith effort that that's what we want to accomplish.

In view of the guilt that we're living in at the time. They don't take into account employment freezes. Such as they were talking about ceiling reductions. I don't know if HEW is under -- you're under one?

- A. (By Ms. Elder) We're expecting it or two.
- A. (By Mr. Hamory: So are we. They don't take into account promotion freezes, they don't take into account that we get a lot of positions but that we don't get the funding for the positions.

You know, a large variety of things which change during the budget cycle from, you know, on all these external constraints, so what I am hoping for is that when we are evaluated by OPM, by EEOC, they'll look at where we set our goals and then they'll look at what attempts we made to actually meet those goals and whether that was a good faith effort and we went out and did all we could to get there.

Because we have external things that we have no

control over, and that's just the way it is.

Q Maybe Mr. Hess cr Mr. Hamory would like to answer this one. Have you ever used or do you plan to use the services of a consultant in preparing your FEORP plans and are you aware of other agencies that do?

A (By Dr. Hess) I don't think we've ever used consultants. We have our own in-house consultant jeb and I think they do the job pretty well. Let me pick up a little bit on the conversation we were having just a minute ago.

If the government really were serious about wanting to have EEO work, there is a very easy way for making it much easier for managers to allow it to work, to try to insensitivization process could be something in the ceiling appointment area which would liberalize the availability of ceiling appointments for specific programs identified as ones that you want to enhance.

Now, there is no such insensitivization now and as a manager facing problems where new responsibilities are put at us, with no money to do those new responsibilities, and no new people, it becomes very frustrating to try to do it.

Now, I'm sure that there are ways that could be done by OPM and OMB working together that this could be liberalized. If there were OFTP selling points made available, specifically

for -- to enhance minority employment and minority program success, the program would turn around dramatically.

That lack of such insensitivization means it is very difficult for you to do the things we want to do. But the federal government behaves rather differently than the private sector in the constraints that they put on their managers.

In the private sector a manager is given a certain amount of money and a job and told to go do it and he'll be graded a year or so later about how well he accomplished it. In the federal sector a man is given money and job and additional constraints, he's given constraints on how many people he can have, on how much travel he can have, on how much EDP he can have and it really is very frustrating to work inside those additional constraints.

Now, those constraints are imposed by the government and they can be removed by the government. At the OPM level, the question really is, are they serious about doing this?

O Mr. Dunn?

A (By Mr. Dunn) Just to clear the record, I would agree with everything that's being said except that the credit is in the wrong place. OPM has absolutely nothing to do with ceiling appointments, ceiling allocations or anything else on that side of the shop which belongs to OMB. Otherwise

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 I agree with the assessment.

- A. (By Dr. Hess) Apologies, OMB.
- Q One last question in regard to that, Mr. Hess. Do you see any sanctions for federal agencies or managers not accomplishing the goals or the time lines that they set out in their own plans?
- A Sanctions, no. And given the constraints, I don't think sanctions are appropriate. It seems to me that one of the problems we have to face is to put together a realistic program that we as managers can try to live up to. And given the constraints we have, I think that it's much, a much more realistic approach to the problem to try to remove some of the constraints and to try to say live inside all those constraints and add a whip in back somewhere to make you live with them.
- Q Are there any other comments from other members of the panel on that?
- A. (By Mr. Dunn) Going back to the earlier points made about, if you want the encouragement, to managers to do what's being required and also in answer to Beau's earlier question, we are serious.

But I don't think it should take OPM and EEOC being serious before you get agency action. Because I don't read anything in the legislation that gives us the unique responsibility to make sure that these things happen. Every

executive in every agency shares that responsibility. He not only shares it in terms of the FEORP legislation or other EEO requirements, but in the CSRA is a very specific mandatory element in the executive's performance appraisal, similar to what Ross was mentioning in merit pay.

It's built into the law that he is accountable and measurable on his EEO accomplishments or lack thereof as part of his pay determination. And his basic performance. And it seems to me that that kind of an incentive has to be an improvement over perhaps what incentives we've had facing us in the past, when you get down to a personal level of impacting on an executive's pay and his job retention, I think he'll listen more seriously and he shouldn't have to listen to just OPM and EEOC.

Q Let me ask one final question of anyone on the panel or all members of the panel.

Do you believe less is being required of the federal employers than in the private sector?

A. (By Dr. Stubblefield) Well, I do. I think less is being required in the federal sector, I mean than in the private sector. Because I mean I look at all the civil rights papers and I read them and I see what's happening in the private sector. And I don't see that happening, and that's the reason why I say I was very much impressed here in Denver when somebody from the EEOC said this would happen

in the federal sector and I'm not sure that that has come about yet.

- Q Anyone else want to comment on that?
 Jennie?
- A. (By Ms. Marillo) I'll have to agree with that.

 Private sector, they do it because they've been into the program as to affirmative action for a number of years.

 Federal government says they're just getting into it now because it's under EEOC.

Private industry has the sanctions specially if they're a federal government contractor. So they -- and here when you're talking to money, federal agencies don't. They don't have sanctions. They've never had them before and they don't have them now. So they're not being asked any -- they're not being asked as compared to private industry, they're being asked less.

- Q Okay. Are there any other comments by the panel?
- Q (By Mr. Bucholtz) One other question perhaps for Mr. Dunn.

When these reviews of the FEORPs take place, at that point in time will there be any technical assistance provided to the agencies to better perfect the plans that have been proposed?

A. (By Mr. Dunn) Our whole evaluation process for the total E -- personnel management system is always advice and

assistance oriented in an effort -- the whole purpose is to improve that process. And so we're always looking at it from that standpoint.

- Q. And in that context, is there a formal visitation scheduled for each agency that's planned or is this done on a rotating basis? How is that handled?
- A. It's a combination of effort. At the national level certain departments and agencies, based on either the time frame since the last evaluation or because of particular problems in that department, are tagged for review on a sampling basis across the country.

In addition to that, we are also alert locally and within the region to agencies perhaps having problems or again, a place we've not been for a while.

Any number of things can trigger that evaluation, so it's both on a cyclic, somewhat cyclic basis, but it's more likely aimed at -- at the need to go.

- Q. In other words, there might be some agencies that will escape an on-site visit for a considerable period of time?
- A. It's possible, others might be visited frequently but it would be based on the best judgment as to where do we need to go within the resources that we have.
- Q Again you're constrained by some of the same regulational constraints that the other agencies have?
 - A. Financial resources, yes.

1 If there are no other comments we would THE CHAIR: like to thank the panel for their participation and their 2 3 comments and we'll adjourn then until after lunch. 4 MS. BIRGE: The next panel is at 12:00. 5 6 (Noon recess) 7 8 (The following was chaired by Mr. Alan Bucholtz) 9 10 This is the third panel session of the 11 day's program concerning obligations to veterans and the 12 disabled. 13 I wonder if each of our panel members would intro-14 duce themselves and give a little bit of their background 15 beginning with Mr. Berkowitz, please. 16 MR. LESLIE BERKOWITZ: My name is Leslie Berkowtiz, 17 I'm an attorney practicing law in the City of Denver. 18 also have a consulting company called the Seminar People 19 which does consulting and training and seminars in the areas 20 related to the handicapped. 21 MR. INGO ANTONITSCH: My name is Ingo Antonitsch and 22 I'm Executive Director of the Commission on the Disabled, 23 which is a city agency and deals with, in general terms, 24 problems of disabled. 25 I'm James Hudson, I'm a program MR. JAMES HUDSON:

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analyst with the Disabled American Veterans, Department of Colorado, A group that has about 10,000 disabled veteran members in this state, and one of my functions is to assist individuals who are veterans, whether disabled or not, whether service connected or disabled or not, to secure their rights under the Rehabilitation Act of 1973 as well as under the section 402.

MR. BENNIE DAUGHERTY: My name is Bennie Daugherty,
I'm the Assistant Regional Administrator for the Office of
Federal Contract Compliance Programs, Employment Standards
Administration for Region 8.

THE CHAIR: Thank you.

Q (By Ms. Mendoza-Hall) Mr. Berkowitz, will you please outline for us the Title V Rehabilitation Act provisions for handicapped workers, and tell us what employers must comply.

MR. LESLIE BERKOWITZ

A. (By Mr. Berkowitz) Well, there are primarily two sections which would apply. There's 501 which relates to federal agencies, and of course the employer there would be the federal government. There's 502 which relates to government contractors which would be private sector employers primarily in the profit sector of the private sector.

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Then there's 504 which applies to recipients of federal financial assistance. There we're talking about government grantees, and there we're talking primarily about either state and local government or the nonprofit portion of the private sector.

- Q. Who are the handicapped?
- A. Under the regulations that have been promulgated, the handicapped are those who have a mental or physical impairment which significantly limits one or more major life function. the regulations go on to describe what is a major life function, and then the regulations go on to set forth two more groups.

The first group as I said, are those who have such impairments, the second group are those who have a record of having such impairments, and the third group are those who are regarded as having such impairments.

Q Mr. Daugherty, would you tell us what your office does in the Title V area?

MR. BENNIE DAUGHERTY

A. (By Mr. Daugherty) Thank you. I think first that I would like to make a few remarks to put into proper perspective the role of the Office of Federal Contract Compliance Programs in terms of its obligations under section 503 and section 402.

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Our obligations in terms of handicapped, disabled veterans and veterans of the Viet Nam era are really contained in both of those acts.

And the regulations implementing section 503 were first published on June the 11th, 1974. After the December 4, 1974 amendments, we proposed revisions in August of '74 and those revisions became final in April of '76 under the Title XLI Code of federal Regulations, chapter 60-741. Section 402 regulations were published as proposals in 1975 with final rule making in June of 1976 and here again under Title XLI, chapter 60-250.

Our regulations require that all federal contracts of \$2,500.00 or more are covered under affirmative action obligations in terms of handicapped workers. And with those regulations and obligations we attempted to define what constituted a handicapping condition to make those regulations consistent with revised order number 4 in the fact that the contractors with 50 or more people and a federal contract of \$50,000.00 or more were required to develop a written affirmative action program.

Hopefully, we required that medical standards for jobs be job-related, and we provided a procedure for voluntary identification by handicapped individuals who wished to be covered under the program.

Section 503 differs from section 402 in that contracts

of \$10,000.00 or more are covered for disabled veterans and veterans of the Viet Nam era.

A disabled veteran, according to our regulations, being one who is rated at 30% or more disability by the Veterans Administration, who was released from active duty because of a disability incurred or aggravated in the service and a Viet Nam era veteran, one who served 180 days or more during the period August the 5th, 1964, and May the 7th, 1975.

Now, OFCCP originally started out conducting complaint investigations on all complaints received under either program. In an effort to determine the extent to which contractors were complying with their affirmative action obligations we started conducting directed compliance reviews of 300 contractors across the country.

Those were 30 reviews for each region and they were conducted between May and September of 1978.

After consolidation on October the 8th of 1978, the handicapped and veterans procedures have been incorporated into our total contract compliance program. We conduct combined compliance reviews which include the Executive Order 11246 program, section 503 and section 402 programs.

Contractors are found in compliance only if they have met the affirmative action obligations of all three of those programs. If they are not in compliance with any one portion,

then they are not in compliance at all.

One of the things that we have done in attempting to increase the level of productivity, where we conduct compliance reviews, and we have a complaint investigation under any program, we attempt to resolve that complaint during the compliance review. If the contractor is not willing to resolve that particular complaint, they are not found in compliance in terms of the whole compliance review process.

Let me say finally that during fiscal year '79, we completed 26 complaints under section 503 and three complaints under section 402, having two individuals that we awarded back pay of \$2,642.00 to one person and \$1,800.00 to another.

Q. Okay, thank you.

Mr. Berkowitz, does the law provide any goals or timetables for employers writing affirmative action plans, include handicapped workers?

- A. (By Mr. Berkowitz) No.
- Q No goals or timetables in Title V, how does an employer know that he has or has not met his legal obligation of affirmative action for disabled?
- A. Well, I suppose obviously that it's impossible to know exactly when they have. There's a problem with goals and timetables overall, and perhaps it gets to the heart of why there's so much difficulty in achieving overall compliance. I suppose that really the thrust of all equal

opportunity laws is that instead of making determinations based on routine kinds of criteria, that instead we substitute true decision making, that we look at the individual whether we're talking about racial discrimination or sex discrimination or discrimination on the basis of handicap.

The whole thrust of the law is to get people to look at the individual abilities of each person. Goals and timetables instead substitute one kind of routine for another.

In other words, part of the -- part of the problem as I see it, is that employers, under the EEO laws, can no longer categorize people and choose to employ or not employ based on those arbitrary categories.

Being forced to make individual decisions every time causes trauma, okay? Decision making is a traumatic event for most bureaucracy, whether it be a business or a federal or state agency or whatever, decision making causes trauma.

The more you can relegate to routine, the easier the flow of work. Goals and timetables eases that problem. They convert old routines into new routines but at least structurally within the bureaucracy they keep the routine flowing. However, I'm not sure that that gets at the heart of discrimination. Because again you're not -- you know, people are merely substituting new routines for old routines. They're not really looking at the individual abilities of each person. So, although there are no goals and timetables,

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and certainly employers wouldn't know exactly when they've complied and not complied, again there's that ambiguity in decision making, that creates the trauma.

I don't think that should overall have a significant detrimental effect on implementation, if we can get again to the heart of what we're doing and that is not -- not numbers or categories, but individualized determinations.

- What happens when an employer invites applicants and employees to declare their disabilities and few want to?
 - And few -- I'm sorry? Can you read that again? A.
- Okay. What happens when an employer invites applicants Q. and employees to declare their disabilities and few want to?
- I guess I'm not sure what you're asking when you say what happens. I -- I suppose that there are difficulties which arise for the employer obviously. the employer can't make accomodations unless he knows that those accomodations are necessary. Nor do I think the laws really require accomodations if the employer is unaware that accomodations are necessary. The difficulty might be greater if there were specific goals and timetables and you couldn't identify people, and when you're talking about handicaps, there's -there's a difference between that protected class and perhaps some of the other protected classes, because many handicaps are hidden, and non-obvious, and can't be discerned by observation.

Diabetes, epilepsy, so on. So they might not come to the attention of the employer at all, if undisclosed.

Q (By Ms. Cynthia Kent) Mr. Antonitsch, do you counsel disabled people on a regular basis? And how do you advise them as to declaring a disability?

MR. INGO ANTONITSCH

- A. (By Mr. Antonitsch) Yes, I do counsel on a regular basis and especially with this question, I ask them to disclose their disability.
 - Q. You disclose their disability?
 - A. Yes.
 - Q. How do you do -- how do you advise them?
- A. Of filling the -- your job application correctly out and mention on the job application that you are disabled, and the disability.
 - Q Thank you.

What can employers do to recruit disabled workers?

How much outreach should be required of contractors?

A. I guess the outreach in itself is required by the section 503 if the contract is with the federal government is 150,000 and he employs more than 15 employees.

Now, outreach is done and in general, procedures to notify organizations which deal with disabled individuals'

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employment, that there is a job opening, and these organization will try to fill this position. And they hope to succeed with filling the positions.

Q Would you please address the question of goals and time lines?

A. As Mr. Berkowtiz mentioned, there are no goals and timetables for disabled according to the law, and I agree with the explanation which Berkowtiz has given.

I do not believe in goals and timetables like he does not. For the same reasons, and I have other reasons.

We approach, I'm speaking now specifically about disabled and not the whole range of affirmative action corps, but minorities, women, and so forth, And I'm only speaking about disabled. And legislation and general attitude reflects, in its affirmative action and in other actions, the negative aspects of disability, not the positive one S.

We speak that the person can not do that or that.

We never speak he can do that. And so goals and timetables would again reflect the same way of thinking, that we force an employer in a certain time frame to employ a certain number of handicapped people.

Our ideal goal would be that disabled are hired according to their qualifications to do the job. And we do not advocate, when we are advocates of disabled, especially preferred treatment but an equal opportunity to

apply to any job opening for the qualified disabled person.

MS. KENT: Thank you.

Q (By Ma: Birgs). Could you give us some indication of how you would advise an employer who was attempting to implement an affirmative action plan, how to measure how he's doing without goals and timetables? I agree that employers like to see that, at least it's a measure that they're accomplishing or not accomplishing. In this area without goals how do you tell an employer you're doing enough or you're not doing enough and how do you measure that?

A. May I simply use an example, a negative example. I would not do it like the television station here in Denver does, having disabled person on the reception desk and the rest of the building is unaccessible, can not be -- no handicapped person could possibly be employed. That is not to comply with any affirmative action or there is not even an attempt made to accommodate disabled in their attempt to find work.

I would simply advise him to find the right qualified person for the job he has open and hopefully we can provide him with -- I mean the organizations dealing with disabled can provide him with the qualified person.

THE CHAIR: Thank you.

A. But I, again I would like to add to that qualification

I think the first requirement in filling a position, disability is the second -- is for us the second one. But qualification is the first.

THE CHAIR: Thank you.

Mr. Hudson, could you outline for us, please what section 402 of the Viet Nam Era Readjustment Act provides and who it's intended to benefit?

MR. JAMES C. HUDSON

A. (By Mr. Hudson) Yes. It's intended to benefit two groups, Viet Nam era veterans, that is those who served between the dates that Mr. Daugherty described, the period of the Viet Nam War, who, by the way, also must be within the four-year period following their discharge at the time that they apply for the job.

In other words, a veteran who was discharged in 1974 who served during that period would not be qualified, would not meet the eligibility requirements.

The other group is disabled veterans and I think

Mr. Daugherty did describe that definition. The important

point is that you must be at least 30% or more disabled,

and there are about two and a half million disabled veterans

in this country, out of the total of 30 million veterans,

and about one million of that group would be covered.

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The Viet Nam era population is about nine million, and of course a large proportion of that group would not be covered because of the 48-month requirement. Most of us were discharged more than four years ago and therefore that law does not provide us with a benefit, unless we also meet the disabled veteran definition.

The law provides that an employer who has a federal contract with the government of more than \$10,000.00 must provide affirmative action and may not discriminate against those two groups. And the affirmative action provisions apply to such practices as hiring, upgrading, demotion, transfer, recruitment, advertising, layoff, termination, rates of pay, other forms of compensation, selection for training, job assignments, assessibility and working conditions.

The law provides that the employer must list his -all of his suitable jobs with very few exceptions, with
the job service in his state. And that's a major provision
and that, actually was required as far back as 1971.

President Nixon required mandatory listing of such jobs
by federal contractors with the job service through an
executive order in that year.

- Q (By the Chair) What kind of enforcement of section 402 have you been able to observe?
 - A. Well, I think Mr. Daugherty explained that initially

it was a complaint oriented process. And very few veterans availed themselves of the process. Most of them were not aware of it during the mid '70's. And therefore did not use it.

Those who did use it, however, at that time, found it a very cumbersome process in the Office of Federal Contract Compliance Programs, and many of the complaints were more than one year and up to two years in the process of being investigated, conciliated, etcetera. So, very few complaints were filed and very few were successful.

- Q Are there any enforcement processes which would be helpful at the present time?
- A. Well, let me finish the answer to that second question because I'm not leaving a very fair impression.

After that, that early, the early years of the law, '44 -- or '74, '75, '76, OFCCP realized that there might be a better way of doing, handling this law and they began the directed compliance reviews that he described.

There was a sampling, a nationwide sampling of 300 employers, 30 in this region, to determine whether or not they meet the requirements of the law. I believe more than 90% of them were found to be in noncompliance with one or more provisions of the law.

More recently, the Office of Federal Contract Compliance
Programs has tried to wrap this program, the compliance review

of this program with other civil rights reviews, and I'm not certain at this point what the success has been. But we have to keep in mind that now we're, at least for the largest group that was intended to benefit from the law, Viet Nam era veterans, we're really running out of eligible persons. And now repeat that other question and I'll try and answer that.

Q Well, in the context of the total answer and I apologize for interrupting the total answer, are there any additional or supplemental enforcement approaches which might be helpful?

A. Well, I could certainly talk about the obvious one and that would be to simply staff the Office of Federal Contract Compliance adequately, and in all my dealings with that agency they have had not more than one person, one full time equivalency working in that area, and more frequently it has been less than a full time FTE.

And I'll be quite frank with you, we do not depend, the disabled veterans organization does not depend upon this law. We tend to focus more attention on the Rehabilitation Act and its provisions because we feel that it's a stronger law, and it -- it's much more likely to result in a successful resolution of the complaint.

In terms of Viet Nam era veterans, probably the most important thing that could be done at this point practically

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speaking, would be to force the employers to list their jobs with the employment service, the complaint process is obviously not one that has met with any success.

Mr. Daugherty explained that last year they had three complaints by veterans. And regardless of how much attention is focused on that we just don't think it's realistic to think that's going to be a major, have a major impact on employment of veterans, so if we can get employers to list their job openings with the job service, it will mean that veterans, the covered veterans who often turn to the job service for help will have access to those jobs.

And of course, at the same time, anyone else who may be a non-veteran, for example, who comes to the job service, will potentially have access to that job if a qualified veteran is not referred and hired.

- Q. In the course of your working with veterans_in the context of employment complaints, could you describe for us what your experiences have been with federal enforcement agencies, federal EEO managerSand private sector personnel officers?
- A. Yes. I'll give you some examples. We have assisted many disabled veterans in filing complaints or in handling problems related to their disability. And in many cases we don't file a complaint because very frankly once you've gone to that extent, once you've actually made it clear to

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24 25 your employer that you're going to file a complaint, you're in grave danger of losing your job. That is because the enforcement of the Rehabilitation Act's provisions is very lax, very cumbersome, very -- it takes a long time just to get through the various steps of investigations, attempted conciliation, and to actually get a hearing before the EEOC and perhaps finally to get into a courtroom.

And during that period, many of these veterans would, and in fact, in some cases have been, terminated and they're simply out of work. So it's a dangerous process to use.

And many, many people are not aware of that and that's one of the first things we do, we explain that, you know, short of filing a complaint perhaps we better do some other things, and those other things range from the use of the congressional delegates in the state to the DAV simply trying to talk to the employer and seeing if we can help the person find a reasonable accomodation.

But to answer your question more specifically, the postal service EEO system, for example, a director of a major EEO office in this district of the postal service, when I first tried to assist a disabled veteran in filing what probably was the first discrimination on the basis of disability case in this area, in 1978, that director, I requested a copy of the regulations so that we could file the complaint. And he asked me, well, he

indicated that he would give me a copy if I would promise not to disclose who gave it to me.

And I still have a copy of those regulations at home with the -- the name of one of his staff people whited out at the top. And -- but of course it was sent in a blind envelope.

The -- a GS, a personnel specialist just this week and I were -- we were discussing a disabled veteran who has a 100% service connected disability, and he has hypertension. She indicated that the contract specialist position that he was applying for required negotiations skills and she was very concerned that he would not be able to handle the stress because of his hypertension.

And I explained that, that there really may not be a relationship between hypertension or high blood pressure and stress on the job and that I -- I would urge her not to use that as the basis for, you know, favorably considering his application.

This personnel specialist indicated that she understood now, what I was saying, but that I should know, between you and me, she said, that the supervisor who will conduct the interview will probably weigh this as a factor against the disabled person. Simply stating that hypertension would in fact affect this person's selection for that job.

The personnel specialist didn't offer to go to that

supervisor and explain to him that this was not something that should be weighed.

Of course there are some exceptions. They have created some few jobs for severely disabled people, but they really don't have a program to do that. And he said-frankly we're not going to be able to help this guy until we get one.

It's been more than a year since that veteran applied at Mountain Bell initially.

I've got one other group here that I want to talk about and then I'll get off the individual cases and talk more about the question of the process.

The Denver Employment and Training Administration receives funds from the Department of Labor. It's the Comprehensive Employment and Training Act that they administer. We filed a complaint against them recently because they are not accessible to persons in wheelchairs, at several of

their offices, and their subcontractors' offices, and we also filed a complaint because they were not administering or providing services to disabled veterans as required by that CETA Act.

They have installed a buzzer and they are planning to study the feasibility of installing a ramp that would be safe and would be a permanent ramp at their — their major administrative office which also has a large intake center in it.

So, you know, there are serious problems in that respect. And I guess I'm really kind of stating the obvious but these are the ways any organization becomes involved in helping veterans.

Finally, a success story, the Metropolitan State

College had a veterans affairs office which was not

accessible, it was located in the historical building

on Ninth Street, and no curb cuts in the handicapped parking

area, parking spaces which were not wide enough for the

handicapped or wheelchair person to get out safely and

get out in the road so that they could wheel to the sidewalk

and several other problems with guardrails, etcetera.

That complaint was handled by the Office of sivil Rights, Repartment of HEW, and was successfully handled and they have made the modifications that we required. Or requested.

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But to get back to the basic issue of the process, the complaint process or securing your affirmative action rights, first I would say in all of these cases the complainant has never been provided with a copy of the affirmative action plan of any of the agencies, it's just not something that they offer.

The complainant's representative is not offered that during the discussions, you know, that's not something that you would ordinarily be offered. And so I don't think employees know what their rights are. Unless they have access to a group that perhaps can explain more, or an attorney, but more importantly, I don't think the personnel offices and the EEO offices themselves know what the provisions of the law are.

And that's very bright.

An EEO counselor in the district office of the postal service here indicated that the post office was not implementing the Rehabilitation Act because there were court cases pending and until those court cases had been finalized, they would not know what the definition of a handicapped person was and they would not know what they would be required to do in the way of reasonable accommodations.

That EEO counselor also began to describe what the postal service would be able to do for what he termed, quote, mental retards, end quote, and deafs, so obviously

the EEO staff in many cases, he'll at least in that case and it's my impression in many cases, they're not sensitive to the needs of disabled people, the potentials of disabled people, and they don't know the regulations or the law.

So, I think one area that certainly needs improvement is simply making sure that the people that administer these laws, specially those that actually enforce them, know what they are.

- Q. What has your experience been in helping disabled veterans find employment with the federal government as opposed to perhaps state government and the private sector employers?
- A. It's -- it's quite similar. I'll provide another example and I'm really not trying to find the worse examples believe me, I'll provide two, one good one and one bad one.

Well, first of all a severely disabled veteran met with a selected placement coordinator of the department of HEW in 1978, and I went with him to the interview, and we made it clear that he was applying for a job under an exempted appointment because of his severely handicapped status, and the selected placement coordinator, whose sole job it is to make sure that every effort is made to create such a job, if possible, was very polite, spent ten or 15 minutes explaining the constraints that he was operating

under, but said that he would actively work in trying to find such an opportunity. At least so that this man could interview for the job.

And six months, more than six months later neither I nor the applicant had heard from that representative.

When we contacted HEW they indicated there was no federal employment application on file, even though we had hand-carried it to that gentleman.

Last week the Federal Aviation Administration at
Longmont, contacted me and they had a position for a
telephone operator, a GS2 position, and they were very
anxious to try to find a disabled veteran to apply for
that job. In fulfilling their affirmative action requirements.
And so we were able to get them a couple of referrals for
that job. But I guess even in that case, one has to wonder
why it was a GS2 position that we were called on, called
to provide a referral on rather than a higher level
position.

And I should point out that the FAA as a whole has been -- has been very successful in putting disabled veterans and other handicapped people to work. In some jobs that you would not expect them to be able to do without some real hard work in order to make the accommodation.

It's been a mixed bag, I guess is what I'm saying, and usually at the lower end of the scale, the job scale, the

entry level positions, and often positions that don't have much future in terms of advancement.

THE CHAIR: Thank you.

Q (By Ms. Kent) Mr. Antonitsch, how would you rate the federal government's record in hiring handicapped workers?

A (By Mr. Antonitsch) Not too good. Not only in hiring, not too good, I have heard the comparison from a spokesman of the federal government, the federal government handicapped people compared to private business in a ratio of five to one, which speaks automatically against the federal government. But please let me elaborate on that a little bit.

And that comes, I start first out with the philosophy,
I believe very strongly that the federal government has a
responsibility to be an example in employing of not only
disabled but of difficult to employ individuals in general.

Which includes naturally the disabled.

The federal government is very great in setting federal lines, making programs, to meet for others, not for the federal government. If I think on the enforcement of the section 501 which is labeled as the employing of disabled within the federal service, then it is a bad case, a private employer, if not employing with 503, is going to -- can be penalized, can be brought to court, the federal

government obviously can not.

It was an experience, believe me, today to see this panel, which were on before us here now to elaborate on a program which is, I guess, part of the Civil Rights Act from '64. And still today, we have eight different -- about 16 years later they're still talking about rules, regulations, guidelines, goals, objectives and we -- we have had workshops without any guidelines what we should talk about, when are -- if I take that as an indication how long it will take to employ adequate numbers of disabled persons in the federal service, when are they going to be employed?

I mean long time, I'm sure. And there's a second thing, that I miss in the federal government, or in the departments and services of the federal government, a complete lack of understanding of disabilities. Completely.

I will quote a -- or I will tell, I will give you one example, a few weeks ago we were invited to a workshop-meeting, held by members of the GSA staff to promote, in their own ranks, in GSA and region 8, the employing of 12 -- they have opened up 12 positions for handicapped. They have invited about 40 organizations which deal with handicapped in order to fill those 12 positions.

They only had to call my office and we would have filled them today. So there is no big deal.

1 Then, when we make a big deal of 12 positions in 2 region 8, that comes to two positions in one state. 3 indicates the effectiveness of the employing of disabled 4 within the federal government. 5 It is needless to say that these 12 positions made 6 available for handicapped were clerks. So I'll -- I 7 think I have answered your question, how I feel about the 8 federal government and employing of disabled people. 9

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- Q. In that regard, how do you rate the State of Colorado's record?
 - A. Well, if you ask me, you ask me such questions.

In 19 -- in January, 1977, new rules and regulations in the state personnel policy were put into effect in the State of Colorado. The handicapped are not included in the protected classes of employees. That's one answer.

The second answer is that the State of Colorado, as such, doesn't have what the -- some departments have an affirmative action plan, some departments have not.

The state as a whole does not have an affirmative action plan. I feel that there is a great deal of, or much room for improvement of employing disabled people in the State of Colorado.

- Q Sir, you're saying that the State of Colorado doesn't have an affirmative action?
 - A. Not as a state, no. There are some departments which

1 have an affirmative action plan and some have not. 2 Then do you feel that they should be required to have Q. 3 a handicapped --4 A. Absolutely. 5 Q. Okay. 6 (By Ms. Birge) Do you know if the State of Colorado 7 is a federal contractor? 8 I Tcan hardly imagine that the State of Colorado 9 is not a federal contractor. But they were having diffi-10 culties in the legal interpretation, not only what con-11 stitutes a contractor but who -- what is the legal entity, 12 according to 504, the legal entity is the state or a sub-13 division of a state. 14 What is a subdivision of a state? A department. 15 So the department is really the entity which can be sued 16 and not the state. I would assume I am correct, I don't 17 know. 18 (By Mr. Berkowitz) Maybe able to go beyond that. A. 19 don't think there's -- there's not a court decision deciding 20 that. 21 (By Mr. Antonitsch) Yes, so we have difficulties A. 22 in determining that, and the City of Denver has simply 23 decided on its own that the city itself is the legal entity,

which has to comply with section 504, with 503, and not

individual departments, so which has automatically led that

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the city as a rule tries to be in compliance with both sections of the Rehabilitation Act.

Q Saying that there isn't a plan, what federal agency would you suppose would be the person to enforce a requirement?

A. Well, I would think on the first obvious one sealth, Education and welfare, the social service department of the state receives -- had that occasion welfare money, department of health, the department of Education, they all would be -- would be required to live up to the implementation guidelines of the federal department of health, education and welfare.

MS. KENT: Thank you.

Q (By the Chair) Mr. Daugherty, does your office do any monitoring of state and local governments or institutions with regard to the problems we're addressing?

A. (By Mr. Daugherty) My answer would be yes and no, and I think part of it hinges upon what Mr. Antonitsch indicated. There is a distinction between federal contracts and federal grants. Under section 503, and also section 402, we only have a responsibility for federal contracts. And most state and political subdivisions, most of their money are in federal grants. In that particular instance we would not have jurisdiction.

Q. All right. Do you have any information available to you as to how many states within this region have on file,

as a state, an affirmative action plan for the handicapped?

A. No, we do not.

Q. Would it be possible for you to obtain that information

and provide it to us within the next 30 days?

A. I'll be happy to.

Q Thank you. How would you determine when a contractor has complied with its obligations to hire the handicapped?

Are there any established, readily available guidelines at the present time?

A. Our basic guidelines, of course, are the implementing regulations for section 503 and section 402. We require federal contractors to take affirmative action and I think I should indicate whether or not the contractor meets the requirement for an affirmative action program as long as they meet the miminum floor for coverage, they are required to take affirmative actions. That includes the outreach actions in terms of all of the advocacy groups and other community groups that would be able to refer qualified persons either those who are handicapped or disabled veterans, and in terms of our compliance review, we would determine whether or not that contractor has taken affirmative action, what positive steps they've taken, if they have not, then of course we would find them in noncompliance.

Q. When your agency conducts an on site review or investigates a complaint, do you have any guidelines or

definitions of reasonable accomodations as they would apply to a handicap?

A Only what's in the regulations. The other part of that, it really depends on the specific complaints, the type of disabilities, we also are concerned with the dollar value of the contract and what accommodations we feel that company needs to make in terms of making their personnel office accessible to the handicapped.

If it were an instance where someone could or was qualified to do the job, and all it took was the contractor to move one department from an upper floor to a lower floor, we would consider that as reasonable accommodation.

I think I would have to indicate we would not consider it necessarily reasonable for a contractor with, let's say a \$100,000.00 contract, to make accommodations that would cost 50 to \$60,000.00. It's a judgment decision.

- Q (By Ms. Mendoza-Hall) Mr. Berkowitz, what are the principal types of complaints you deal with under 503 or 504, and how are they resolved?
- A. (By Mr. Berkowitz) Well, first of all, I should say that although I'm an attorney, my law practice is not in this area at all. I primarily work in real estate and securities and corporate matters. And so I really have not acted in the capacity of an attorney in this area.

Most of my work in this area has been in the area of

consulting with organizations and agencies and so forth. The kinds of complaints that I've run across are the same ones that have been discussed by everybody else, resulting from failure to hire, failure to promote, you know, the whole range of complaints.

I think, if I can digress a little bit and touch on some of the things that are really related to your question, but have been asked of some of the others, related to the effectiveness of some of -- well, some of the efforts on the part of the federal government, I think that it's clear that the federal government has not been very effective.

One example is -- well, which is an unfortunate one but perhaps emphasizes the problem and that is the lack of understanding of the very agencies that are supposed to be enforcing.

For example, the Denver EEOC office is being sued or perhaps this is somewhat dated because I'm not current with the case, but a suit was filed against the EEOC office for discrimination in failing to hire a blind attorney, and their response to that attorney was simply that — that they just couldn't see how a blind person could handle the requirements of being an attorney.

Obviously, obviously that's an absurd position and we have -- we have in Denver a blind judge, there are a number of blind attorneys throughout the country.

How many disabled people do you have as United States Civil Rights Commissioners? I don't think very many. Do you have any? I don't know. But I don't think so. And you could go through example after example. The range of complaints is varied.

THE CHAIR: Thank you all very, very much for joining us and participating in the panel.

We'd like to ask the participants of the fourth panel of the day to come forward and take their places now. Kent Warner, John Donlon, P.J. Kronenberger, Norma Bullock and Robert Planansky.

(The following was chaired by Ms. Donna Lucero)

THE CHAIR: Thank you. Before we begin this panel

I would like to state again for the audience that if there

are people who wish to speak, please indicate to Bill Muldrow,

one of the staff -- Bill, would you please stand up and

identify yourself -- please let this gentleman know and

you will be given time at the end of the last panel, there

is an open session and you may have five minutes to speak,

after discussing it with Mr. Muldrow.

The record also will be open for 30 days if any panel members, any people in the audience or your agencies would like to submit material for the record, you are welcome

to do so.

Let's begin with Mr. Warner, please. Would you state your name, address and occupation?

MR. KENT WARNER

A. (By Mr. Warner) My name's Kent Warner, I'm the Employment Manager for Ideal Basic Industries, 950 17th Street, Denver.

Q (By the Chair) What is your involvement in Affirmative Action matters and would you define for us your understanding of affirmative action?

A. Well, I'm actually the -- I have to stop and figure out my organizational chart. I'm the doer as far as our affirmative action and EEO commitments are concerned, reporting to my superior, who was delegated from top management as the EEO coordinator for the corporate structure.

The second question, that's quite a question, and it -- it can be answered in many ways and at some length, actually.

What you're asking me is my understanding of affirmative Action?

Q Yes, how would you define it?

A. Well, affirmative action is, according to my definition, is more than complying to the numerous federal regulations.

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Affirmative action is good faith on the employer's part to hire, promote and treat your employees equally and without prejudice.

There's many definitions, of course, to that question. There's pre-civil rights legislation definitions and there's post-definitions. But the definition is -- can not be confined strictly to the legal regulations if you're going to have a good affirmative action commitment.

- Q. Is your company a federal contractor?
- A. We do not deal directly with the federal government. However, we do attempt to comply to OFCC regulations, assuming that whether you're a contractor or not, you're -- if they trace the line of your product or subcontracting commitments, you know, you could be a second or third tier contractor, so with that in mind, we do comply to the OFCC regulations.
 - Q Has OFCCP ever reviewed your affirmative action plan?
- A. OFCC has not reviewed our double-A-P, but other agencies have. In fact, I believe they've all been in at one time or another to visit us.
- Q. Have you ever engaged in factfinding meetings with EEOC in an effort to resolve discrimination complaints?
 - A. Numerous, numerous sessions, yes.
- Q Were the complaints resolved through cash settlements or by an agreement to undertake affirmative action?

A. Well, I know of two that were resolved by a cash settlement which I've got a real problem about. In most of the factfinding hearings I've attended, at the beginning of the session if I was willing to settle and pay out X number of dollars that would have been fine and we wouldn't have had to spend the rest of the day in the hearing.

That upsets me because that, to me, is not the intent of the hearing. Money is not going to solve the alleged discriminatory act.

What I'm saying is if in fact there was a discriminatory act, there's other ways to resolve the problem. Money is not going to stop somebody from being discriminatory.

I've got to find out if in fact there was, who was the supervisor, what are the facts, how was it handled, so you know, to me the money thing, I get very upset with.

Because an apology is, in my mind an apology-from whoever is responsible is appropriate. A back to work order in the event the facts show that the persons was terminated unjustly, that's a solution. A change of working position or reassignment to a different department is another way of solving the issue.

But in the hearings that I've attended the pressure is there to financially come up with a settlement, and that -- that's not the solution.

Q. You said that you have had various times when you've

met with EEOC and mentioned there were two cash settlements.

Were there any agreements to undertake affirmative action

as a result of these complaints?

- A. Well, the letter of understanding signed in these -in these specific two cases --
- Q. No, I'm sorry, I mean not only those but any of the -- any other complaints that you have had?
- A Well, I'm -- I'm trying to think about the cases. Basically we go in to a hearing with the philosophy that we have committed to affirmative action, and because there was a discriminatory charge we're not willing to say that, you know, we did not act according to our commitment. We go in with the understanding that if in fact the case is such where we see we are in the wrong, we're going to correct that problem. But we have never given up the commitment to equal employment or the other affirmative action commitments.
- Q. Has there been ever a formal agreement to undertake affirmative action, as a result of a lawsuit or a complaint?
- A. No, not to my knowledge, because that commitment is in our affirmative action program and it's like our product, it's -- it's, you know, cement, you, went it down, you've got concrete and that's a concrete commitment basically, because it's the law of the land.

We've never had to reaffirm or sign a statement

saying that we will act in an affirmative action process.

Now, I have signed a letter of understanding stating that,

in this particular case, should further discriminatory actions
occur, the company will investigate it.

Q Let's go on. Have you found that compliance officers interpret the regulations consistently?

A. No. And that's understandable. But I can't really fault the compliance officer. Because, you know, we all can interpret the regulations more or less the way we want to.

Now, I've had -- not had a real problem or disagreement with a compliance officer on a specific regulation. Basically what we look at is, the nature of the charge, the facts, and if in fact there was discriminatory action, what will be the corrective action.

Q This is what I was alluding to earlier but let's get this on the record, your answer to this question. Has EEOC ever imposed affirmative action requirements on your company through a conciliation agreement or consent decree?

A. Not to my knowledge. However, -- we don't have any document stating this, but it is in our affirmative action program, so in my mind there is a commitment to the law through the double-A-P. So that's as binding as anything else I'm aware of.

Q Have you ever developed an affirmative action plan or

1 program voluntarily? If so, did you rely on EEOC guidelines, 2 did you request technical assistance from EEOC, or assistance 3 from a consultant? 4 Yes, we did. Well, I deal has had affirmative action A. 5 plans either formally or informally for quite some time. 6 The first official double-A-P was a voluntary commitment on 7 the part of the company. Through hearings, through charges, 8 through consulting with some of the management consulting 9 firms here in Denver, we have added to the double-A-P but 10 the fine points of the double-A-P really have occurred because 11 of an audit or a predetermination hearing. 12 Conducted by whom? O. 13 Well, either the federal agencies or the Colorado A. 14 agencies. See, we're all over the United States, so, you 15 know, we're in 13 states, so we've had a lot of various state 16 agencies come in and either audit us or investigate, plus 17 the -- we had an audit last year, I believe it was the 18 handicapped and veterans organization come in. 19 we've -- we've had visits from almost everybody but OFCC, I 20 believe. 21 Q. So you use management consultants? 22 Yes. 23 You mentioned? 24 Yes, we have. A. 25

How about EEOC people?

1 Yes, I've been known to pick the phone up and call A. 2 someone at EEOC. 3 Have you been able to obtain prompt and timely Q. 4 settlements of charges from EEOC? 5 On the hearings that I've had, yes. The ones that 6 concern me are the charges filed and then shelved and 7 collect dust. I've got some that are four years old. 8 Nothing is, ever resulted from the charge but as far as I'm 9 concerned it's still active, and it's, you know, it's of 10 a concern. 11 But the charges that have been brought to a hearing 12 have been dispersed and settled between both parties very, 13 very promptly and satisfactorily, I might add. 14 So that's the best thing I feel that's happened is the 15 predetermination hearings. 16 THE CHAIR: Okav. 17 Q. (By Mr. Frank Black Elk) Mr. Donlon, would you 18 please state your name, address and occupation? 19 20 MR. JOHN J. DONLON 21 22 A. (By Mr. Donlon) Yes, my name is Joe Donlon, I'm the 23 Business Manager of the Colorado Building and Construction 24 Trades Council, 1540 Emerson, Denver, Colorado. 25 Mr. Donlon, you have previously said to our staff Q.

that the construction trades developed an industrywide affirmative action plan in 1976. Would you briefly describe this plan and whether or not you feel it's been effective in accomplishing its goals?

A. Yes, I think some -- just a little bit of background to that. There are, since before I took office in '73, of, the building trades council, we had developed a, what we call an affirmative action plan for the southern part of the state. At that time there was a Denver plan in the area.

In 1976 it was obvious, because of the unique nature of the industry that it would be better to have a statewide plan which would cover the total construction industry. The plan is a little bit unique in the United States in that it recognizes goals and timetables. And also recognizes the end product as what was to be conceived at the start as to what was the desime at the end.

I think that the plan has done well. I would not sit here and tell you that the plan is perfect or has done perfect. But I think it has done well.

It has shown well in the programs that we run. As you know, we run industrywide apprenticeship programs, and we are finding now that since the inception of that affirmative action plan, that approximately the same number of people, if not more, are walking in off the street to make applications

as come through our contractors for referral.

I think this says good things about the plan.

I think that most of the local unions throughout the State of Colorado have, in fact, dealt very seriously with affirmative action. And are still doing so. We look at the government as a reluctant dragon, and I think with a good purpose to that.

The government in fact says that you must do these things, and has penalties for us if we do not do these things. That's fine. They have said go out and involve yourself in bringing minorities and women into the construction industry, and that's fine too. Although there is something to be said about the provision of the government saying that we will become a colorblind society, I think that also in all fairness it must be said that if you are going to do these things and try to accomplish what is set down in the provisions of the Federal Register and our own affirmative action program, then the government must also say when it comes time to let the projects, that those who are accomplishing what we set out for them to do must indeed be rewarded.

The government is fearful of doing that. And in more cases than one, they have insisted on their other regulations to make sure that in fact what we were trying to accomplish was not accomplished, and that's why we call

them the reluctant dragon.

Q In addition, Mr. Donlon, you discussed with our staff some specific problem areas with OFCC procedures which lead to unrealistic goals or differential enforcement of legal requirements. Would you describe some of these problems?

A. Well, I think there is an unrealistic goal, and it's not minorities, because we have found, regardless what anybody thinks, we have found the capabilities of reaching what I think is an end to parity of -- into the building trades and construction trades.

The new goal that's been set down for women we're having a great amount of difficulty with it, and I wouldn't want you or anyone else here to think that we have reached a conclusion or had a conclusion that women weren't capable of performing the tasks that are out there on the job, that's not true.

It just appears that that goal is very difficult to reach, and again the reluctant dragon has said to us that you should do this and we have reached out for funds to accomplish that, and more or less have been told we don't have any funds that can be used for that.

That doesn't relieve our position of going out and trying for it.

The Office of Federal Contract Compliance in my

estimation has a job to do which I don't disagree with.

And I don't disagree with the position that OFCC should reach out and strive to reach those people who have refused to take part in our plan or any other, or abide by the Federal Register, that's not my problem. My problem is and has been for a number of years, and I think quite openly stated, that we are easy to identify, a great amount of time is used because we are easy to identify, and we are the people, regardless of what anybody says, that are in fact had come up with a program and are working on that program.

Now, if the program's wrong, let's redesign the program and try to make it more workable, but you can not, not recognize the uniqueness of a particular type of industry and make a blanket type of operation for all segments of the society.

As I said before, although we may in fact someday, which I hope happens, become a very colorblind society, it isn't going to change the effect of the accomplishments of the tasks set forth to do. And that also has something to do with who is capable of performing the task. So that has to be taken in consideration. And although we have set ourselves to go out and search and seize, I guess you would say, those people who have seemed to have an interest in our industry, we have not been successful. And our program to at least do a hands—on type of operation with women has

been cancelled, and we hope to put that back together, because we found that it is a good program. But of the eight women who were in that particular program for one particular craft who showed a great desire to reach that particular point of apprenticeship which was open to them, only one finally ended up making application. So it means that we're going to have to go out and reach a great number.

OFCCP I think in fact sometimes chases shadows. And in fact should look at the overall accomplishment and the end result rather than the necessary technical aspects of the particular document that was handed down by those who, with great wisdom, have -- sit in Washington and have decided that this is what should be done.

It doesn't matter to me, now, whether you dotted the I or crossed the T, as to whether in fact you really accomplished what the overall picture was set out to do. I think that's what we're saying. If we're trying to do it and we're misguided or we have misjudged or we have failed, then let us sit down together and correct what that is and see if we can get on with the task.

But to answer a complaint of 20 pages which deals with whether you told this person that this or whether you told that person this, or maybe it was through a third party that you told him, seems kind of superfluous to me.

I think that you should look at the end result and if that's what's being done and there's a good faith effort to accomplish that that's what's necessary. If it was easy, if it was easy so to speak, the task of the federal government would then be very, very easy. Because you could say that there are so many positions, and there are so many people, and we'll divide the people and divide the task and we'll continue on with the task at hand.

It isn't that simple.

- Q. How do you feel that the job OFCCP is doing to monitor affirmative action requirements for the construction industry?
- A I have a great like for the people who serve in OFCCP. I don't have the -- I'm not in an adverse position with them. We have continually been able to sit down and deal with what we anticipated were the problems. I think sometimes, though, that the compliance officers may be over enthusiastic with the technical aspects of the law, and at some -- in some easing of that situation could be done by looking at the end result and the people that they were dealing with.

Our complaint is and quite obviously it's our complaint, that we receive a lot of attention. We're very visible. And we think that in some cases those people that receive the so-called blessing of the government to perform

tasks for the government are not under the same requirements that we're under. And that makes a tremendous difference in the cost and the ability to perform the work.

I think that more direction should be given, not only by the Civil Rights Commission, by the federal government, by OFCCP, as to the protection of the workers. To me that's very important.

To draw a conclusion as to the termination of unemployment I think is unfair and unrealistic. To put the person that I have said we have successfully terminated in unemployment into a task that is below poverty level I think is a great disregard to human resources that could be corrected and more attention paid to.

It isn't always the ability to put a person in a position that is meaningful, and in our estimation, and I make no bones about that, that there are great forces and -- in Colorado that are out to destroy that.

We believe that the person regardless of race, color, creed or sex, has a right to an adequate living, and you knew that I had that bias when I came here, and I — I think in a great many cases that the programs that are promulgated and directed and enforced by the government, quite frankly, do nothing but to lead people down to total disaster of involving themselves into a position that they can no longer meet any kind of a standard at all and

I think that's a gross error.

Q. What recommendation or suggestions would you make to OFCCP to improve affirmative action enforcement efforts?

A. I think there has to be a basic record. I think
OFCCP does a good job. I think it's needed. I think
that their direction in our industry as well as others is
needed. I don't like to hear some of the things that
are told to me coming back either from what we consider some
of the finest contractors in the United States or from our
people who are the number 1 people in the United States,
we don't like to hear some of those things.

But if in fact that it's a known factor that there is no cooperation, there is no intent of any cooperation, that it is actually put down that there isn't any cooperative effort, then that's where I think OFCCP should direct themselves.

I think they should direct themselves more on federal contracts. We know that it's not necessarily true that because there is a minority contractor that you also have minorities. Okay? It's an also known factor that just because you're the low bidder that you're going to follow all the requirements of the federal regulations. We know that. I think in our estimation that communications and a closer work, working ability with OFCCP leads to a better understanding and a better capability to do what they want

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to do.

In fact, we think, I think personally, that we help relieve them of some of their duties and I think that's the way it should be. If we can continue to do that with Mr. Daugherty, who I've had the great admiration for and a relationship with, that is, I think, very, very good, I think if we can continue to do that through communications, I think that's what we want.

I don't think it's necessary for any office, including the Office of Federal Contract Compliance, to exert their ability or their congressional authority of force when it can be accomplished with an understanding and ability.

Now, I don't say remove the force, that's all I'm saying. I think that has to remain there. But I think that if you can accomplish the task with the cooperation of the people that you're dealing with it's amuch, much better world.

Q. Thank you.

Mr. Kronenberger, would you please state your name, address and occupation?

MR. P.J. KRONENBERGER

A. (By Mr. Kronenberger) My name is Phil Kronenberger,

I'm Manager of Employment, Equal Employment Opportunity

Officer for Public Service Company of Colorado. 1 What is your relationship to the affirmative action 2 process, and do you have any government contracts? 3 We do have government contracts. I am responsible 4 A. 5 for the affirmative action program. Could you give a brief history of the Public Service 6 7 Company's efforts in affirmative action? Well, I imagine our first entry into affirmative 8 9 action was the result of a commissioner's charge some ten, 10 12 years ago from the EEOC, at which time we entered into 11 a three-year agreement that involved many things. 12 which was a good faith effort to hire certain percentages 13 of minorities, and these percentages were different based on 14 what counties or towns we were talking about. 15 That worked out so good that although the agreement 16 was for only three years I have kept those goals intact and 17 we have used them and they've worked very well for us 18 since that time. I'm'sorry I can't tell you whether that 19 was 1968 or nine or '70. 20 Also I've had many dealings with OFCCP. 21 Have you found any areas of difficulty in applying 22 affirmative action guidelines? 23 Yes. As far as goals and timetables are concerned. 24 The guidelines themselves, no. Is that what you're 25 talking about?

1 Q. Yes. Have you requested technical assistance from 2 EEOC?

A. No, I have not.

- Q Have you ever used the services of a consultant in developing your affirmative action plan or meeting certain federal requirements?
 - A. No, I have not.
 - Q. What were your problems with the goals and guidelines?
- A. Well, the only problems that I'm having in that area is in the area of the handicapped and the area of females in nontraditional jobs. It's difficult, it's very difficult in the area of nontraditional jobs and females to find those individuals who want to do that type of work.

Yes, we do have some, but not as many as I'd like to have. And I don't think we'll ever have as many as I'd like to have.

In other jobs, professional type, the female, we have no problem recruiting and putting them in those jobs. Over a year ago I wrote an affirmative action program for the handicapped, at that time I sent a letter to each one of the employees with a form to sign if they felt they were handicapped and wanted to come under the affirmative action program.

The return on that was very small, and I full well knew at the time that under the definitions of handicapped that

in our company I would guess that we would have a minimum of 20% qualified, and I mean 20%. A minimum. An example, another example are folks that you hire.

In the last 30 days I have hired a man that was deaf, a woman with one eye, a woman with one arm, and not one of the cases would they sign a form that they were handicapped and wanted to be considered under the affirmative action program. This is difficult.

- Q. I'd like to ask you what your views are towards those that claim the guidelines for affirmative action are unclear and confusing?
- A. I have never had any problem with the guidelines.

 I've had a great deal of help, especially from OFCCP and I
 hate to say that, because one time they sent me a show cause
 letter, but actually I have had a great deal of help,
 probably more from OFCCP than anything.
- Q How would you characterise your contacts with EEOC and OFCCP?
- A No great problems. Of course any time you have a contact with anyone that's going to bring a charge of discrimination against you, it's not the greatest thing in the world to happen, but I have no great problems with either one of the organizations. Or the agencies.

THE CHAIR: Let's go to Ms. Bullock, would you please state your name, address, occupation and employer?

MS. NORMA L. BULLOCK

A. (By Ms. Bullock) My name is Norma Bullock, I work for Arapahoe Chemicals, Incorporated, in Boulder, Colorado, and we are a subsidiary of Syntex (Phonetic) Corporation out of Palo Alto, California, and I am the Employment and Benefits Administrator.

- Q. (By the Chair) Is your employer a government contractor?
 - A. Our parent corporation is, Syntex is.
- Q. Would you give us your perceptions of what affirmative action means and tell us how your job position relates to it?
- A. My definition of affirmative action would be those programs which an organization devises which helps minorities females, handicapped, to go above and beyond what their normal opportunities would be, whether it is training programs, management development programs, even going so far as help with adjustment to new jobs.

But they are those things which are over and above, beyond trying to reach parity, that's my definition of affirmative action. And my responsibility is EEO and affirmative action at this company.

I have total responsibility, although the named EEO affirmative action officer is my supervisor who is a vice president of the company.

Q Does your corporation have any particular problems with regard to affirmative action programs?

- A. Are you saying my parent corporation or my -- the company I work for?
- Q. I hope that we can stick to the one that is located in Colorado.

A Okay. Okay. Then that's -- that's the company that I work for. I have several areas that are problems with affirmative action. One of the greatest probably being the area, total area of statistics, because first of all I feel that the statistics which are furnished to employers are terribly lacking and that's probably being complimentary toward them. I think that gathering statistics for affirmative action purposes through a census doesn't make sense at all.

I think that in addition to that, the guidelines that we have, by that I really mean the procedures that we have for gathering statistics, I'm well aware of. I know I'm supposed to put together certain resources and do a weighting and come up with statistics which are relevant to our organization.

I also feel that I have very little in the way of assurance that what I come up with really is going to be valid, if OFCCP decides to audit I may have to defend something that I've tried my best to come up with which may not be at all what they really view as appropriate statistics.

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So I feel that in that area statistics are -- we really need help and the thing that the federal government needs to do a much better job than what they've done in furnishing that.

I also feel that for a small organization, which is primarily what I'd like to say I'm speaking for, the impact of statistics in terms of the small numbers that we work with is just, you know, sometimes it borders on ridiculous.

If we have a -- we have right now a sales force of three people consisting of three White males. We don't get very many openings. I would like to have a minority, a female, a handicapped person there. I'm not going to get much of an opportunity to do that, so I'm continually I would like to have the opportunity, but on record it looks as though we adon't have any representation in our sales force.

In kind also, if I hire in a minority, we don't have the career ladders, the career paths that a larger organization has. And I have to tell a person, that I hire in, that very honestly. And if they want to leave in two years because they've gotten what they can from us, and going on is going to -- staying with us would be a detriment to their career, then I have to welcome them out the door and that's sometimes sad to do, specially if it's one or two means we have now reached parity and one or two leave and now we're back

out of parity, it's a frustrating back and forth flop, you know, one year we've reached parity with one job group, the next year we may not.

So, in terms of consistency and on-going, that exaggeration, the impact on our statistics is very difficult.

- Q Do you see those as the main problems that you have with affirmative action?
- A Well, I would add that in terms of resources available to employers, for help, I think that it -- I would like to have something similar to what OSHA has furnished in terms of consultants where we can call and know that they will have no -- there will be no actions taken against us.

If I want someone to come in and audit my affirmative action plan, then I would like to be able to have that. I have hesitation with calling, I have not done it, I really would first call in the Mountain States Employers' Council and Mr. Planansky has helped most of the small employers in the area and a lot of the larger ones, that is my resource.

I would hesitate in contacting what I would consider a government agency, a police agency.

- Q Let me ask you what federal agencies have imposed these affirmative action requirements, OFCCP, EEOC or both?
- ... A. OFCCP, through, again, our parent corporation, that's most of the contact that we have had.
 - 0 Because of the federal contracts that are --

1 Right. A. 2 -- received? Q. 3 Yes. 4 Does the fact that you have a small work force cause 5 difficulties? I think you've addressed that already. 6 A. Yes. 7 Is there anything else you'd like to add there? 8 No, except to say, you know, what some of the other 9 speakers have said that it's very difficult. The work force 10 that Imprimarily, work force that I'm working with now is 11 a male oriented job, it's a chemical operator and to try to 12 find females for that is a tremendous job. They work a 13 12-hour shift schedule, they can not leave the plant site 14 so if you're talking about females with a family responsi-15 bility and children it is very, very difficult. 16 Q. I won't say what I might suggest on that. 17 I can talk to you afterwards. 18 Do you feel a need for technical assistance on affirmat 19 tive action? And if so, please be constructive and say in 20 what areas and who could provide this for you besides 21 Mountain States? 22 You mean besides what I've already stated? 23 Q. Yes. 24 Not in addition to what I've stated. You know, I A. 25 really feel that I would like to have a neutral party or a

neutral group, say within OFCCP that I could call up and come and give me some help, some advice, audit my affirmative action plan. But beyond that, no.

- Q Have you attempted to obtain any assistance from OFCCP and EEOC?
- A. Only through our parent corporation in California, not directly here in Denver.
 - Q Okay. Have you received that assistance?
 - A. Yes.

O Thank you. Let me see, I have one more question.

Do you have any suggestions as to how to improve the situation? With affirmative action in your company?

A. I guess I would like -- I could use something better defined with the procedures for setting up and following affirmative action plans a little bit more help and support there.

That again relates to, you know, having a representative group within OFCCP, but I'm going beyond that, the way I learned how to do an affirmative action plan was at Mountain States Employers' Council and it was certainly adequate, but I think that there need to be other resources available. I have found that for instance in the Boulder community not everyone belongs to the council, and I have, by virtue of the fact that I am on a lot of public groups in Boulder, people know that I do affirmative action, I

1 have for several years, so I find people who don't have the 2 resources I do coming to me and asking me if I will help 3 them, asking me if I will answer questions. 4 I had this morning in a meeting, a woman from 5 Boulder County from an agency there hand me their affirmative 6 action plan and say I'd like you to look at this before I 7 turn it in. Other people need resources even beyond what 8 There are a lot of very small employers out there I have. 9 trying very hard to do the best they can, we don't have the 10 resources, we don't have the availability of time within 11 our own organizations, and we certainly don't have the 12 additional time it would take to go out and search those 13 resources, although they may be available. 14 One final question, in the range of your experience, 15 do medium and small companies have affirmative action 16 as a rule? 17 Even on a voluntary basis the organization I was 18 with before was on a voluntary basis, again another small 19 manufacturing company. 20 THE CHAIR: Thank you. 21 (By Mr. Black Elk) Mr. Planansky, would you please 22 state your name, address and occupation? 23

MR. ROBERT PLANANSKY

(By Mr. Planansky) I'm Bob Planansky, I'm on the

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BOULEY, SCHLESINGER, PROFITT AND DICURTI

governmental regulation staff at Mountain States Employers'

Council, 1790 Logan Street here in Denver.

- Q Would you give us your definition of affirmative action and describing your relationship to affirmative action matters?
- A. I'll reverse the order of that, if that's acceptable. I serve in the capacity as a consultant to -- on various levels and at various degrees, some 760 employers in the state. Primarily in the areas of civil rights generally, affirmative action specifically.

My own personal definition of affirmative action is to relate it with regard to Titles VII, Title VII, in my view, removes the barriers which lead one to failure.

Affirmative action provides the procedures to lead one of protected status to success, and I -- that can take a whole range of different problematic approaches but I think affirmative action means it's an inclusionary tool and not an exclusionary tool or even a prohibition of exclusions.

- Q What percentage of those firms that you mentioned your employer assists have affirmative action plans?
- A. Most of our employers are -- range in size from companies with ten employees to companies the size of Martin-Marietta. Of those that are jurisdictionally covered, although I think there are some huge problems with who's covered, that Inmightawant to address momentarily, as a rough

estimate, I would guess affirmative actions at some degree and relative levels of sophistication, may be between '70 and 75%.

- Q. How many of those have been reviewed by OFCCP?
- A More than I have time to participate in. Not many. And obviously I think that's due to their own personal staffing constraints. There are many industries which have been hit to a much greater degree and to the total exclusion of other industries which I think are just as ripe for review, classic example I think they're a target industry this year but I think the financial industry in this state has been reviewed to the point where OFCCP can feel fairly comfortable their trickle-down effect is going to have major impact.

There are other industries where there's been no -manufacturing has been reviewed quite heavily. We don't
deal with construction trades, Mr. Donlon does, nor the
public sector, strictly private sector.

And I would say, by the way, the bulk of those reviews have occurred in the last two years.

- Q What do you find employers have the most difficulty with in trying to live up to affirmative action guidelines?
- A. My encouragement, because of the innocuousness of the regulations in terms of coverage, I will encourage any employer that asks me, if they don't ask me I don't much

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care, but any employer that asks me a question about whether they!re jurisdictionally covered, again I will tend to put myself in the position of the department of labor, and say you are -- your safest approach is to assume that you're covered and again because there is a dearth of litigation on the jurisdictional issue.

And I think Mr. Daugherty will agree, certainly Jay

Sauls (P) used to agree with me, that his personal

opinion was anyone who could conceivably get covered would

get covered and if they want to debate the issue we'll do it later.

So, my essential approach is if there's any chance you're covered, let's comply. Better on your timetable than someone else's.

The primary problem, however, and again all the plans that I've worked with companies we use the revised four and 14 and executive Orders as guidelines, and I don't want to repeat what's already been said. I think those guidelines are written by design in a most innocuous fashion, not with regard to specific technical items, but with regard to things like statistical development, the department of labor has changed their own approach on that particular issue, two and three times over the last four and five years.

It's -- at a point where an employer who does an affirmative action plan, even a voluntary affirmative action plan if they're not jurisdictionally covered, in my view, has

the right to have regulations which are obviously not going to tie him into a corner in terms of being so strong, but on a counterbalance which provides him with enough guidance that if they take the time and effort to devise the program, that they ought to be able to rely on a certainty from those regulations that what they've done comes reasonably close to complying and I don't think the regulations provide that.

- Q Do you interpret government regulations such as revised Order 4 and the EEOC affirmative action guidelines for companies?
 - A. I didn't get -- catch the question, I'm sorry.
 - 0. Let me move on.

Do you believe there are discrepancies between OFCCP and EEOC regulations, and would you explain?

A. Is Bennie still here?

Yes, I do, and I think it's going to be a problem that's going to be the source of very major litigation in the future. We have had cases, although again keep in mind that the theories that both agencies are involved with, while the thrust is different they are essentially the same, both agencies are interested in the same kind of issues with regard to maternity leaves, with regard to promotional barriers, all those kinds of things, their interests are the same.

OFCCP does not feel bound and has indicated on

occasion by any Title VII pronouncements coming out of the court system.

Again, that places the employer in an incredible position and I can give you a classic example. When we were in the whole developmental stage of the maternity leave process when we had the Gilbert Decision, which essentially removed pregnancy from mandatory coverage of sick leave programs and short term disability plans, we had a year interim before Title VIII was amended to provide for that gap.

During that time, of course, EEOC felt bound by those provisions and the employer would operate under what he conceived in the current status of the law. The OFCCP approach, in some cases, and by some compliance officers, was we are not an agency charged with enforcing Title VII, we're under an executive Order, contractual procurement program and we do not feel constrained by judicial decisions under Title VII.

Again, whether either side is right or wrong, it places the employer in a situation of not knowing what the status of the law is when he's got two agencies with almost equal power in terms of effect on the agency. -- on the company itself.

Q Do you actually interpret the regulations for companies?

A. From a practical standpoint, yes. It's an interpretation that involves an implementation, how to take a regulation and try to place it in language that's meaningful for the company, that their managers who enforce the affirmative action plan and who are involved in the process can understand.

Q Have you ever asked the EEOC or the OFFCP for technical assistance?

A. I have asked the EEOC for technical assistance on a couple, three occasions and been given an answer that if you don't tell anyone I said this we'll discuss it.

Obviously the EEOC and the area of the law is the kind of area of the law where they don't want to get themselves locked into a position, I understand that perfectly. Those have been more on precise kinds of questions.

If you're talking about developmental kinds of assistance and affirmative action process, I -- we've had a very good relationship with the OFCCP, in terms of resolving particular issues. I will say in criticism that the programs that the OFCCP has put on to train, particularly people who are new to the affirmative action area, or companies who are new to coverage, under the affirmative action area, are woefully inadequate in terms of practical assistance.

The typical program involves four or five compliance

officers standing up reading the regulations and that is -
my -- I say in almost every employer I've talked to has

viewed that two-day program or three-day program as a

complete waste of time in terms of practical assistance.

And I hate to see that three days go wasted when I think the OFCCP has the capability to reduce those seemingly complex regulations into meaningful terminology for the employer.

- Q Could you tell us what kind of assistance you believe private firms should get from OFCCP and EEOC?
- A Well, I don't think the private employer needs to use or should use either one of those agencies as a copout for their own inabilities, but I'm going to now back away from that stand and I think the clearest area is in is the lady from Arapahoe Chemical indicated and the one that's the most frustrating is regard to statistical development.

The OFCCP regulations provide for the consideration of eight factors, until last year there was absolutely no mechanism whatsoever that was consistent which allowed an employer any kind of comfort level with how those eight factors were to be consolidated into one meaningful factor for each job group.

The statistics that the employers must rely on in even compiling those eight statistical factors are terribly

inadequate, although I think Colorado's Division of Employment does as good a job as any state in the Rocky Mountain area in terms of breakouts of availability by specific job groups.

But it is still not adequate and I hope, if the census is going to provide the background for that requisite skill kind of information in terms of people who are currently employed by skills or unemployed by their last occupations, the breakouts have simply got to be more specific.

It's very -- I'll give you a classic example. A typical affirmative action plan in an official manager category will break out into job families, a company of 200 or 250 will maybe end up with four job families from senior management to first line supervision and yet if you go to the statistics to find out who are the people currently employed and mind you, it's only one factor, but who are the people currently employed with those skills, first of all you're lucky if you can get any industry connection at all.

And once you found that there's absolutely no breakout by level of management, so you end up using the same comparative base for first line supervisors that you do for senior managers.

Again, and the employer is put in the position of simply having to use what's available as bad as it is.

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So I think statistical development is the one area where, and maybe because of the OFCCP is the enforcement agency, they're not the appropriate agency to provide that data but there needs to be some governmental assistance in providing good, adequate data that an employer has a high comfort level with.

- Q Do you believe it would be useful if OFCCP and EEOC met and conferred with private consultants to discuss affirmative action concepts?
 - A From my perspective, very, and I would be delighted.
- Q One last question. Do employers find that inconsistencies exist between court rulings and OFCCP policies?
- A Yes, I think I commented on that briefly a moment ago and I, although it hasn't been a major problem, it's been enough -- it's had enough visibility that again, the employer doesn't really know where they feel they are.

Another classic example of a developing issue as we're all aware of, is the whole concept for equal pay for work of equal value, which the EEOC will be holding hearings on in the latter part of April. The chair of the EEOC has already indicated that no matter what this agency decides to do with it, and by that she means no matter how we interpret that principle as either falling under the jurisdiction of Title VII or without, regardless of our approach on it, we're going to encourage the OFCCP to include it.

 Again it just splaces the employer in a situation of not knowing what the status of the law is. I would like to see the two agencies get together and at least provide us with enough guidance so that we don't have those kinds of discrepancies.

And mind you, those are not major regular, reoccurrent problems, there are occasional incidents where that occurs.

- Q. Could you tell us, in the last part of that question, to what operational difficulties does this have for employers?
- A. Well, the inconsistencies? Again I would just relate that specifically to, like what I think an employer, no matter what his obligations are under the affirmative action process, under Title VII, an employer has the right to have a reasonable comfort level with what the thrust of the law is and I'm the first to concede that since I graduated from law school I haven't experienced an area of the law that is less clear than the whole are of civil rights, it obviously changes from day to day and I think anybody who didn't recognize that would be not terribly realistic.

But balance that with what I think your -- the government is placing some very hefty responsibilities on employers
and essentially the Congress has already indicated that the
reason this burden for changing these cultural patterns
is falling on the employer whether they like it or not, is

because Congress has recognized that the employer is the one true institution that has the capability of effectuating some change.

If that's the case, and if those kinds of obligations are going to be placed on employers, the employer has the right to insist that it know precisely what its requirements are and obligations are and what kinds of specific expectations are placed on it, and I'm not sure of the status of the law in terms of some inconsistencies with enforcement agencies, in terms of inconsistencies within OFCCP itself, in terms of different compliance officers, and I just don't think that's where we are today and I think that's an unfortunate additional burden to place on an employer, who may be otherwise very willing to comply with the law.

MR. BLACK ELK: Thank you very much.

THE CHAIR: I'd like to thank each of the panel members for your answers which are on the record.

The next panel on problems in state and local compliance would the panel members please come up, Narieda Bottoms, Maxine Kutrz, Robert Pena, Martha Fair and John Woods.

(The following was chaired by Mr. Minoru Yasui)

THE CHAIR: Although we are a couple of minutes early,

since I came in by plane at noon from Los Angeles, I'm a Johny come-lately, however, I think this session should start.

This is the panel on state and local compliance.

As I understand, I need to introduce the staff and I'll do
it the easiest way because I don't know who all is here.

I'll introduce Dr. Valentine, who will make the necessary
introductions.

DR. CYNTHIA VALENTINE: Okay. Don's been sitting on all the panels, this is Don Dickerson. He's from our Washington area office. And Adolfo Gomez, on the other side of Minoru Yasui and Cynthia Kent are on our state advisory committees.

THE CHAIR: Well, these people I knew, the introduction of the panel is also made by me?

DR. VALENTINE: Yes.

THE CHAIR: All right, let me see if I can identify these individuals, as I understand we have five panelists, Narieda Bottoms, is that correct, Ms. Bottoms? Narieda Bottoms, who's with the University of Colorado at Denver.

The next individual, an old friend, Maxine Kurrz, from the Career Service Authority, the City and County of Denver.

Robert Pena from CHE, the Congress of Hispanic Educators.

The next person is Dr. Martha Fair, for the Colorado Department of Education, and the next individual is Mr.

John Woods, who is the Affirmative Action Officer for the state personnel department.

We will conduct the hearing incregard to problems in state and local compliance and I guess I lead off by asking Ms. Bottoms, would you please state your name, your address, occupation and employer for the record?

MS. NARIEDA BOTTOMS

- A. (By Ms. Bottoms) Narieda Luna Bottoms, I'm the Affirmative Action Director from the University of Colorado, Denver Campus, the address is 1100 14th Street, Denver, 80202.
- Q (By the Chair) Is the university a government contractor?
 - A. Yes, it is.

- Q And the university receives federal money in the form of federal grants?
 - A. Yes, it does.
- Q Could you give us some idea of what the scope is, dollars, number of grants or whatever?
- A At the Denver campus is about four million dollars, but it is a much larger figure, of course, throughout the universitywide system.
 - Q Do you have any idea how many grants that -- you know,

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1 number of grants? 2 Usually it's anywhere between, I would say ten to 30. 3 And you're the affirmative action officer that has to Q 4 ride herd on all of these? 5 A. That has to, excuse me? 6 That has to make sure that there is compliance with 7 the federal regulations? I am the affirmative action officer that has to make 9 sure that we have an affirmative action program that is in 10 compliance with the federal regulations, yes, I am. 11 In connection with this work what federal agencies have O. 12 you contacted or have contacted you in regard to the 13 affirmative action program of UCD? 14 In the past, we have had contacts with HEW, OCR, 15 OFCCP, and at times with EEOC. 16 And your relationship, so far as your work is con-Q. 17 cerned, has been productive, constructive, otherwise, negative, 18 affirmative? 19 With those particular agencies? 20 Q. Yes. 21 It's been acceptable. 22 Q. I believe you stated in the previous interviews, that 23 you had some problems in regard to the current affirmative 24 action enforcement practices in higher education. One of 25 these concerns, and I think I share with you, is the request

for an extensive amount of data, a tremendous amount of paper work. Would you comment in regard to these requirements?

A. Yes. Now, I -- and I need to preface my comments because my campus has not had a compliance review, therefore we have not had to provide extensive data in a long time. That may be a problem in and of itself. But I am simply, my comments in the terms of problems with compilation of data and data requirements comes out of my close contact with other campuses and other agencies that have to comply with the federal government in terms of affirmative action.

Often data is required that goes back to, say 1972, and in and of itself that may not be bad. I think that part of the problem arises often there's not a clear vision of the need for that data or a communications between the agencies. Either the institutions or the federal government asks for the request and the need for that request.

So, in general terms, those are concerns. Institutional concerns. The large volumes of data that are required, why are they required? How are they going to be used? What will be the outcome of that data? What type of analyses are going to be done and what will the results be?

- Q How large a staff do you have?
- A. At the Denver campus we have full time faculty -- well, we have about 600 all together.

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Q. As far as the Denver campus and I was concerned about your particular personal staff that has to do all of this affirmative action monitoring for --

- A. Myself. Which is another concern.
- Q Yes, I was going to suggest with 600 employees and four million dollars in programs, 30 or 40 programs, that's going to be quite an extensive job.

You indicated that you did not have a review but is there any followup monitoring on behalf of the federal agencies in regard to the technical data that they require? Does the federal government monitor your work? Do they assist you? Do they help you?

- A. Not since I have been the affirmative action director and I've been the director for four years.
- Q The last four years. Let me then indicate that if nothing has been done in this regard for the past four years, obviously, unless somebody's watching over your shoulders you know, you get a tendency to be a little lax. How do the college administrators react to this lack or failure of compliance review?
- A. Well, I think there is perhaps a general attitude that the feds are not coming to begin with. That they never get there even if they say they're coming. And therefore, whatever is done in the area of affirmative action is done more out of internal commitment than necessary compliance.

Q Kind of a dismal picture you're painting. What recommendations would you make?

A. Mandatory affirmative action reviews once -- once or yearly.

Any other suggestions that you would have in regard to what needs to be done? I understand in the last four years no one's come to review so the administrators become a little lax, so therefore, you're suggesting once a year.

Do you have any further suggestions how to make really affirmative action effective at the higher education level? You have a 1,000 suggestions?

A. In addition to what I mentioned earlier, mandatory reviews on a yearly basis. I think it would be in the best interests of the federal government and the institutions of there was an extensive communication line established between the compliance agencies and the institutions, in terms of public relations, in terms of technical assistance, in terms of visibility. That would help. It would also help in terms of setting priorities within the institutions if the dialogue -- if it's not feasible or possible to have such type of activities undergoing on a continuous basis, if there could be some periodical contacts between the regional directors of the different compliance agencies and the chief executives of the institutions. Not necessarily in defensive, adversary

capacity but more in the spirit of communicating and sharing each other's problems.

- Q. Would it be also helpful to suggest that perhaps the institution itself or the state provide more assistance for you to beef up the affirmative action office within UCD? Would this be helpful?
- A. Definitely. Yes. It's a selfdefeating proposition to expect to have such limited staff.
- Q. Would you have any further comments in regard to the field of affirmative action?
- A Yes. In terms of higher education, I think higher education is a different animal altogether from business, and I think that needs to be recognized.

I'm not certain that that has been thoroughly addressed, and I don't think it's in anyone's best interests not to address the fact that higher education is a different -- is a different setting and a different type of institution.

In terms of monitoring compliances, in terms of hiring practices, in terms of promotions, when you're dealing with faculty that is a total, completely different realm than when you're dealing with private enterprises or public, say, or business type of activities.

THE CHAIR: I believe that's all.

Mr. Gomez, would you proceed?

MR. ADOLFO GOMEZ: Ms. Kutrz, please state your name,

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address, occupation, employer, please?

MS. MAXINE KUTRZ

A. (By Ms. Kutrz) My name is Maxine Kutrz, I'm the
Personnel Research Officer for the Career Service Authority
of the City and County of Denver.

Q (By Mr. Gomez) Could you briefly describe the Carrer Authority, Career Authority and how many employees are covered under it?

A. The Career Authority is one of the personnel systems of the City and County of Denver. We have jurisdiction over about 8,000 of roughly 11,000 municipal employees.

Q To what federal agency does the agency have affirmative action commitments?

A. Well, as a matter of fact, sir, I have a file drawer and a half of federal -- of guidelines that we must comply with. The City and County of Denver is what is commonly called a multiindustry employer, so that the law enforcement, LEAA, is -- the Bureau of Outdoor Recreation, the Office of Contract Compliance, of course, and EEOC, the endorsement division of the Office of Personnel Management, I could go on and on, but in any event, I have a long, long list of agencies with all of whose regulations we must conform because either they regulate us or we contract with them.

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Q. Are these commitments coordinated in any way by the federal agencies?

A Not perceptably. I would -- let me just make this one observation. An effort was made by the Intergovernmental Personnel Act; when that was passed to put under the Office of Personnel Management, at least for administration, the requirements of CETA and a variety of HEW programs and the Office of Emergency Preparedness. Everybody else is on their own as far as I can determine with their own regulations.

- Q. Based on that, do you feel that there are conflicting requirements imposed upon you?
- A. Not -- not philosophically, but certainly there is inconsistent requirements from the standpoint of reporting and from the standpoint of relative emphasis.

For instance, the LEAA now requires, for usually very small grants, I might say in passing, requires material that we don't even have to provide when we're in court on an EEOC charge. Which we've never lost any of. But they — they require the most incredible amounts of statistics.

Another example that I could give you is the effort to try and comply with the Rehabilitation Act on the one hand and with OSHA on the other. I think it's absolutely impossible.

I was concerned about this, we were doing some

demonstration projects in this area of job analysis, so I met with the Office of Federal Contract Compliance Programs and with OCR of HEW, one day, for about two or three hours to try and figure out what it was that they were requiring of us when they said that all of our jobs or our classes must be analyzed from the standpoint of the physical, economic -- physical, emotional and mental demands of the people to be recruited for those jobs.

And we'd already figured out the physical side of things, because we work well with our hospital and so forth.

I went to an elaborate consultation process with all kinds of people from Denver General and from Colorado, University of Colorado Medical School, bobody could figure out what those physical and mental -- what those mental and emotional demands were or how you figure out what it is on that job that comprises these. So I then met with all the enforcement people and the only recommendation they could give me at the end of a two-hour discussion where they had all previously gone up their hierarchies to find out answers was, well, try and get the two secretaries of HEW with abor and the director of OSHA to put on a demonstration project so somebody could figure out what it was they thought they were supposed to be complying with.

Now, I don't mind complying with things but it's kind of nice to know what it is kexpect us to do. And this

is just a typical example.

- Q. Does the career authority have an affirmative action plan?
 - A. Yes, we do, yes, we do.
 - Q If the answer is yes, what guidelines did you --
- A. Well, the first time I did it I used Revised Order Number 4 of the Federal Contract Compliance Programs. That is a terribly redundant outline as a matter of fact, I mean I followed it just exactly the way it was laid out so I then got together: with the office of -- well, at that time was Civil Service Commission, and we simply condensed the layout without removing any of the substantive material, and that's what we use.

It's a modification of Revised Order Aumber 4.

- Q. Do you feel comfortable with it?
- A. It's as good as anything, I don't -- it's -- I'm not ecstatic about it. We've -- we've added a number of things including affirmative action for the handicapped and other groups.

I might add just in passing, that we -- if you become sufficiently diversified, I was able to tabulate in excess of 20 groups, all of whom we were supposed to give first priority to in terms of affirmative action and that got a little complicated.

Q. Have you had the opportunity to need technical

assistance from the federal agencies about your affirmative action requirements?

- A. No, we have been doing our work in-house.
- Q. Have city agencies found it necessary to retain private consultants to help interpret or comply with the federal affirmative action requirements?
- A. No. By and large we found that the consultants know considerably less than we do. So we just -- we provide the consultant's service to the federal agency -- to the agencies.

Now, I have to admit there are a few we can't work out. But neither could anybody else. Let me give you an example, again using LEAA, this just happens to be on my desk at the moment so I decided to get it.

Now, the proposal is to have adolescent crisis intervention program which is essentially a -- going to sit in our performent of Social Services. The first thing that happened was that the performent said, hey, we're already approved by the -- our affirmative action program is already approved by HEW, can't we do this -- can't we use that approval for LEAA?

I have the correspondence with me which I can leave with you, it went to the state, the state went back to general counsel of LEAA and he said of course not. You have to have our affirmative action plan. We can't accept what HEW does. That was the first -- first round on it.

So then we got together to try to figure out how to produce an affirmative action program. Now, our department of Social Services is served by two different personnel systems. The majority of the several hundred employees in that agency are under the state merit system which is a division of the State Department of Personnel.

The balance of them are under the career athority.

I guess about a dozen of us got together in my office and the people from this merit system council said, well, it's entirely -- it's a county function, it's entirely up to the local people to come up with an affirmative action plan.

We just -- we just carry out the recruitment and selection process. We have nothing to do with appointments and assignments of work products. The people in the personnel department of the welfare department or the social services department said, we haven't got any control over who comes, we can't appoint people because we don't -- we don't do the selection process.

The -- part of the people were under career service which were covered by us, the anticrime council, which is the actual applicant on all this is under us, so we had two personnel systems and two departments and we were never able to get it done and I said, well, how have you done this in the past?

And they said, well, we gave the LEAA your affirmative

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action program and it was so complete that they never asked any more questions about it. And so I guess -- I mean we got the funds, but it's certainly a triumph of something or other to have such elaborate procedures that it's not possible to carry out the purpose for which the grant program was established.

And I just can't really believe LEAA requirements, for instance they want to know every person on every shift if you have a 2,000 program to train some new deputy sheriff cadets, you've got to provide to them the name, ethnicity and so forth and shift and date of hire and so on and on and on for every single sheriff that we have in every single jail and court in the City and County of Denver.

There's no proportion to this sort of thing and there's no evidence of a comprehension on their part, that we might not be guilty of discrimination.

- Q Are you aware as to whether or not other local governments have had to seek assistance from --
- A They usually come to us. We've -- we've adopted a kind of mentor role for other jurisdictions and have provided whatever technical assistance and advice we can provide, plus the state has also provided some technical assistance and advice as well.
 - Q But to your knowledge, you don't know if they've

gone out to hire private consultants?

for personnel that does not exist?

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I'm not aware of any that have.

Q Previously, Ms. Kutrz, you told our staff one of the

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major problems local government has faced is that federal agencies assume a centralized authority and responsibility

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A. That's correct.

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Q Could you explain why this is a problem?

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A. Well, back under a couple of administrations ago, national administrations ago, the idea was to strengthen the

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authority of elected officials, and so the decision was

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made and it carried down through the years that it's up to

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the mayor or the governor to guarantee compliance with the

Well, it flies simply into the face of the real

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standards of the jurisdiction.

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world. For instance, let's say that it's the office of

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personnel management is going to give us a grant and they

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ask the mayor to sign an assurance that the merit system

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standards will be complied with.

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Now, to begin with the career service authority is under an independent board fixed overlapping terms and

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the usual business of a completely independent personnel

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system. That takes care of 8,000 employees. The --

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another 2,000 employees are under the Givil Service Commission.

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Now, the Givil Service Commission is appointed, one member by

the mayor, again for fixed overlapping terms, one member by the city council, one member by the judges, I've forgotten just which judge but anyway -- now they're asking the mayor to guarantee what is going to happen with these actions on the part of these independent boards and commissions.

Of all the other groups I think the mayor, that are independent, I think the mayor might have control over his personal staff of about a half a dozen or so. And everybody else is totally independent of the -- of the mayor.

And yet the mayor is certifying the compliance by the jurisdiction as though he actually had the power to do something. And this is common. This is something that you find in almost every major municipality in the country.

- Q In addition to this problem, you discussed with our staff some other key problem areas with federal requirements for affirmative action. Would you please describe some of those difficulties and whenever possible, give us some specific examples?
- A. Well, I mentioned a couple of them with the problem

 -- with the handicapped, OSHA versus the Rehabilitation Act.

 And the LEAA problems, essentially. I think I've already essentially covered the problems.
- Q. What recommendations and changes would you like to see in federal enforcement efforts?
 - A. Well, one thing I think we would like very much is if

 EEOC could do something about its backlog of cases in a reasonable length of time. Every so often we give them a whole long list of cases and say when are you going to do something about all this? And it -- the backlog is excessive. I mean it's in years.

I think a second thing I would like to see is more of the approach that's taken by the Intergovernmental Personnel Act, when it consolidated under the Office of personnel management the enforcement of affirmative action requirements. I -- I'm perturbed about the proposals of the Office -- the equal Employment Opportunity Commission; to get into this matter of jobs of comparable value. I think was their term, partly because it's an effort by an administrative body to overcome a whole series of court cases.

And secondly, because it's -- it's a certain propensity on the part of that agency as far as I can observe, and that's a very personal observation, I'm not speaking for the city and county at the moment, certain propensity of that organization to tell us to do things without having any very clear idea of how anybody could go about complying.

And this is a -- this is one of the best examples

I've seen in a while. So that I think that it would be

very, very helpful if the regulatory agencies would get

out of their -- out from behind their mahogany desks with

their flags and their pictures of the President and such and

come out to where the rest of us troops are trying to carry out our programs.

And find out before they hand out these edicts what all is involved in our very sincere efforts to comply. And let me just say, and I — for the record, that at this point, Denver is running about anywhere from 200 to about 600% of the participation of minorities and women above what the labor force data indicates, so that we have to be doing the affirmative action since 1966 and we — we no longer use goals, numerical goals because we'd have to lay off minorities and women to do so.

Q What do you base that statistic on in terms of the population?

A Well, the only decent figures we have, and I'm not -I'm not ecstatic about them by a long ways, is the census.
The methodology of the other two studies that have been
made, one a sampling study and the other one a projection
of the population, are -- the methodology is so poor that
it's -- it's even worse than old census figures.

I guess I would have to say one other point, incidentally, on the recommendations to somehow to get the
President to allow and the Congress to allow that 1985
census to take place, because ten years is too long, I
mean there's been a total revolution in the characteristics
of the labor force since 1970, and yet we have nothing that

is hard, and the more specific you have to become the less the figures are useable to determine what is going on.

For instance, if you just ask the question, well, what's the proportion of women in the labor force in the Denver metropolitcan area, certainly 1970 isn't a criterion of anything. And the other estimates aren't all that great either, they don't come down to small enough units to do anything with.

Nationally they can probably run a pretty good estimate, the smaller the unit the worse the figures.

Q I just have one final comment and that is maybe you should get a job over here so you can go out and make sure that these individuals get out.

Thank you very much.

Mr. Pena, could you please state your full name, your employer, and your professional affiliations?

18 MR. ROBERT PENA

A. (By Mr. Pena) Robert Pena, Denver Public Schools, school social worker, 900 Grant. I'm representing the Congress of Hispanic Educators.

Q Thank you. Are the Denver Public Schools under court order desegregation that includes an affirmative action plan for faculty?

A. That's my understanding, that Judge Dial (Phonetic) in '74 and '75, I believe, did pass an Order saying that he did want an increase of minority teachers and promotion of administrators for Blacks and Chicanos only. DPS did go ahead and pass a plan in May of '75, and they added, I think it was a four-page memorandum in connection with Judge Dial's statements or concerns.

- Q. Can you tell us your role in formulating that affirmative action plan?
- A. In reference to the 1975 plan and to Judge Dial's plan we were part of the plaintiffs in the Keyes case.

We then, when they did pass the plan, we felt that the plan was very poor, we felt that there was more concerns than just promotions for Chicanos and Blacks in the area of teachers and administrators, we gave, during the time that they were developing the plan, their '75 plan, we expressed much concern over the participation of how they — of how they did it and who participated in it. We also expressed much concern over their attempt to make it labor pool ratio and our concern as to the student population ratio.

We felt that throughout the nation most affirmative actions involving public schools had been student population ratios and so we went into a disagreement on that. We were very unhappy with the plan.

The Congress decided to develop their own plan. We

went and tried to find assistance and we went to the office of civil Rights, I happen to have a personal friend there, Alex Aguilar, who did help us, who gave us a draft of a guideline for development of an acceptable AA program, and this draft that they had there literally became our bible.

We also, and I don't know where we got them, but we had two AA plans from some public schools in California.

- Q To clarify when you talk about plaintiff, are you indicating Congress of Hispanic Educators?
 - A. Yes.
- Q When you were working and -- you, yourself, or a group, when you were working on the affirmative action plan, other than these things, what were some other major difficulties that came about doing the plan?
- A. Well, I think the thing that Alex gave us was, our feeling was it was very much geared for higher education and some of the things that were in there were very hard for us to, I guess, the lack of knowledge of affirmative action, the lack of other people having done it in the public schools, there were certain things in there that we felt was not applicable to us because of our public schools and our relationship with our professional organization. The Denver classroom teachers had negotiations and agreements and we were unable to -- we had a very difficult time

1 seeking or understanding it. I think the very -- the most 2 important thing was lack, lack of knowledge, ignorance 3 as to how to really develop a plan. 4 And where did you say you went for technical 5 assistance? The Office of Cavil Rights, Alex Aguilar and this 6 7 was done very informally, by the way, it was not done any 8 official kind of way, it was done in friendship and more in 9 that direction is what we went. 10 I might also point out that as we attempted to develop 11 our program, our plan, we did go to the Black educators 12 to get their assistance and their support. We also went 13 to DCTA in an attempt to get a broader support, we also went 14 to the school board indirectly to try to get them to help 15 us, and like I said, the Black educators did become involved 16 and supported us throughout. 17 DCTA had some fears and really didn't participate. 18 Did you go to EEOC for technical assistance? Q 19 No. 20 Could you answer why? 21 Ignorance. 22 Where were you able to find, you said that you went to civil kights, and is that where you find a model that 23

could help you on this affirmative action plan?

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A.

Right.

That was -- that was our -- that was our

effort and that's where we met some success with Alex.

- Q. What are some other barriers that you see to affirmative action plans in public schools?
- A. Well, our situation is somewhat complicated because we're under a court order. And so everything has to be tied into that. I wanted to go one step further, I want to go back up a little bit.

In '77 we were able to get it with the new superintendent of schools, Dr. Brazinski (Phonetic). We did sit down with him and we did point out some weaknesses of the '75 plan, and Dr. Brazinski agreed to work with us on updating the '75 plan.

And he did assign the executive director of personnel and the assistant superintendent responsible for the affirmative action of the DPS and they included a committee of Chicano educators and some Black educators and we did rewrite the plan, and using that rough draft that we had, our draft, and the guidelines from the θ ffice of eivil eights, we did develop a new plan.

And it was approved in December of '78. And at that time there was much improvement, you know, it was an improvement, but it still needs more improvement.

They left some things out, I might point out that the community education council, the watchdog from the district court, critiqued it they had some people from

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affirmative action personnel from, I think there was one gentleman from the FAA office, who was an affirmative action officer, with -- and then I think there was a gentleman also from the Office of Civil Rights.

They critiqued it and they pointed out several weaknesses of our plan. And I think in summary I could, you
know, point out these weaknesses that they saw. And
that we are singagreement with and that we

One of them was utilization analysis, the specific utilization analysis, we apparently can't get that in there and I think they ended up putting one little paragraph saying something about utilization analysis. There was a lack of time frames or deadlines, that have not been established, and again we agree, recruitment and employment, there's not an applicant flow, it's not in detail enough to clearly delineate where we're weak or where we're strong or what's happening.

In the area of training, again it was just one small paragraph saying we'll do it to upgrade and not in detail.

The promotion aspect of it. The goals and timetables which tied into utilization analysis and job group. The auditing and reporting system, we had a couple of -- three other concerns that weren't stated but we're very concerned about and that's the time spent by the affirmative action program -- on the affirmative action program by our administrator.

They left out responsibility of principals and supervisors, and as was pointed out from the lady from CU, the increase in staff.

We have even, I think, a larger staff than what CU has and we just have a gentleman that handles that, and one secretary. And that's a major concern on our part.

Q If someone asked you on recommendations if a public school wanted to go into an affirmative action program, what would be some of the things that you would suggest that they would do so that they don't get into binds?

A. Well, I think one of the most important things is the support of the system. If you couldn't have the support of the system I think they always find any stumbling blocks. I think the Office of Civil Fights, I think, is well equipped to give assistance, but again if the system does not want to accept that help then it makes it quite difficult.

I also think now as a person can think back and see some of the mistakes, I think NEA, the National Education Association, which does have a good plan and my understanding does have good personnel that can help could also give assistance in that area.

MR. GOMEZ: Thank you.

Q (By the Chair) May I inquire, you mentioned affirmative action officer. I'm not too much concerned about the individuals's name but what position is it?

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1	A.	He's an assistant superintendent.
2	Q.	And the title is assistant superintendent for
3	personnel?	
4	A.	I'm not too sure, sir, maybe see
5	Q.	Is it Ed Galledos (Phonetic)?
6	A.	Yes, Ed Galledos, he's the Repartment of Employee
7	Relations.	
8	Q.	And what kind of staff does he have to see affirmative
9	action	programs are carried out?
10	A.	Himy?
11	Q.	One person?
12	A.	Just one person.
13	Q.	What is the personnel strength in the Denver Public
14	Schools, tenured and I guess administrative and so on,	
15	do you	have any idea?
16	A.	I believe we're around the 5,000 range, including
17	classified and certificated personnel.	
18	Q.	Distinguish what is a certificated and classified?
19	A.	Certificated is a professional person.
20	Q.	Teacher?
21	A.	Yes, he's got, usually a BA degree or more. And the
22	classified are the people that work from custodians, employees	
23	in that area.	
24	Q.	Mr. Pena, you noted a number of criticisms. Whose
25	responsibility is it to carry these particular affirmative	
		·

1 action programs into actual implementation and operation? 2 Who should do it, in your opinion? 3 I think the affirmative action officers, we call him administrator, should carry git out with -- starting, you 5 have to start with the school board, to the superintendent, 6 to the assistant superintendent. I mean --7 Who puts the burden or the pressure on the school 8 board or the superintendent or the assistant superintendent? 9 I quess my question is what's the responsibility of the Office of Civil Kights, HEW, to see that these things are 10 11 carried out, in your opinion? Well, obviously nobody has done it from the Office 12 of civil rights, nor has the court, and I think the court, 13 14 since we are under a court order and I believe sometimes the 15 feds play games with us by saying we can not touch it be-16 cause it's under federal jurisdiction. 17 So they -- they play that game, you know, they can play 18 s court situation, I think we only it that wav. Judge Dial 19 have to report twice a year. And that's a minimal report. 20 However, you mentioned there is a community education 21 council that's also charged with the responsibility of 22 seeing that the court order is carried out? 23 And I think they've done a very good job in attempting A. 24 to work with DPS in dealing with this, they made a very 25 good report and they critiqued it and very clearly pointed

1 out our weaknesses after the '78 --2 Q. What's the responsibility of the plaintiffs in the 3 case of Keyes versus board of education? 4 A. Well, I think our attempt has been to continue to 5 monitor it and to push with Dr. Brazinski. We have set up 6 another meeting and we're now -- now he has agreed to work 7 with us in updating it even more. 8 Would CHE have the right to go into court, the U.S. Q. 9 District Court, in this particular case, to insist upon 10 certain remedies or request or petition for remedies? 11 I think we would use the CEC people to do it for us A. 12 and we work closely with them. 13 THE CHAIR: Thank you. 14 Let me then call, I believe it's Dr. Martha Fair. 15 For the record again, would you please state your name, 16 occupation, and present employer? 17 18 DR. MARTHA FAIR 19 20 A. (By Dr. Fair) I'm Dr. Martha Fair, I'm employed at 21 the Colorado Department of Education, and I'm sexadesegre-22 gation project director. 23 (By the Chair) Would you explain it? Q. 24 Well, do you like sex equity better? The term simply 25 means it is the opposite of race desegregation.

My responsibility is to assure that in all 181 school districts and 17 boards of cooperative educational services, that both males and females are treated equitably in all programs practices and activites on the basis of the rules and regulations under Title IX of the 1972 education amendments.

Q You've had considerable experience, I know, in affirmative action. Would you describe your past and current involvement so far as affirmative action is concerned relating to educational employment?

A. The project that I supervise and administer is a \$400,000.00 project, based on ten objectives, two of which are specifically related to affirmative action and we allocate approximately \$50,000.00 to the conduct of those two objectives.

The two objectives indicate that the staff of six persons on site at the Colorado Department of Education and eight staff persons who operate in satellite offices around the state will provide technical assistance and services for the 181 school districts to help them do something about underrepresentation of women and minorities in educational administrative positions.

Q Do you use the EEOC guidelines? Equal Employment
Opportunity Commission guidelines? You say you give
technical assistance. What guidelines do you use?

A. The enabling legislation for our funding is -comes to us from Title—TV of the Civil Rights Act, and
relates most specifically to Title IX of the education
amendments. Those guidelines did include employment considerations until very recently. And in that regard, we
did provide technical assistance and services related to
affirmative action.

The development of affirmative action plans, the development of work force analysis charts, the compilation of data based on school semployees both certified and non-certified, the development of male-female population figures for schools who wish to have their affirmative action plans reflect the student population rather than the work force.

- Q Then you do make determinations as to whether or not a particular district is in compliance or not in compliance?
- A We are often asked to interpret EEOC regulations and other -- as well as other regulations with regard to compliance.
- Q I believe you reported to our staff that you're involved in collection of data and you're mentioning it now and you also indicated the federal agencies will likewise collect data at two different times, two different places.

Do you have comments in this regard?

A Yes. We -- we find a major weakness, my colleagues

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have also noted that weakness, in that the data is, as Maxine indicated, not current, if census figures do not help us with regard to, for instance, the number of girls who are now taking welding or automechanics or those kinds of things when we're trying to talk about vocational education, and I may seem off the point here but in the area of vocational education, most specifically, we must follow students through to placement and employment, and I see a connection with affirmative action in that regard because we are then talking about marketable skills at the high school level, at the completion of the high school program.

We also find that in the Colorado Department of Education, our school data services tend to be -- have a smaller staff than I have, and they are, of course, responsible for collection of data whether it be for equity issues or finance, school finance issues or programmatic issues for developmental services, other delivery of services, and so the collection and compilation of that data sometimes is just that, with no analysis, no accompanying analysis of any kind.

Many times data is collected without breakdowns, breakdowns with regard to ethnicity or gender, sex or gender.

Q Now, do the feds also collect the same data, different times? Do they cooperate, coordinate?

- A. No, no, there is no cooperation, there is no coordination, and as well, we find that the -- even the format for the data collection is completely and totally different.
- Q Moving to another kind of topic now, does your agency, the State Department of Education, actually review the affirmative action programs of the various school districts in Colorado?
- A. Yes, the program that I supervise is often called upon to do just that. The difficulty that I have in answering this question is that the agency that I work for does not have an affirmative action plan, that --
- Q And you're referring specifically to what, the State Bepartment of Education?
- A. That's exactly correct. That -- let me qualify it quickly. A plan -- it does not have a plan that has been reviewed, updated, monitored or evaluated since 1974. It is the only part -- department in state government in Colorado, that does not -- is not a part of the state personnel system, and so there is no state, local or federal requirement for us to have a plan.

Let me just add that we -- we participate in federal financial assistance as -- in that we accept grants, awards and contracts, and I might just add that 70% of the agency substantial funding is based on those federal grants, contracts and

awards. But there is no one who insists that we have an affirmative action plan. The difficulty that I have in answering your question is that very often when I'm out in a school district and I'm saying to someone very vigorously and enthusiastically that these are the components in a plan, you must have goals and timetables, you must do an analysis of your work force, the available work force, and they often turn to me and say, let us see yours.

I'm very often stymied in my efforts.

- Q As I understand this, as you said, 180 districts?
- A One hundred eight-one plus.
- Q. How many districts have affirmative action programs, all of them?
 - A. I am aware of four.

- Q There's no way to require this under state or federal regulation?
- A In the State of Colorado they are given -- the districts are given local autonomy and can do anything that they want to do unless some outside agency make such a requirement based on either the executive or some other legislation.
- Q Let me pursue that a little bit. What is the trigger, what causes the federal agency to initiate a requirement for an affirmative action program? I keep thinking Jefferson County or --

A Yes, it has been my experience that employees, teachers or students complain to an agency like the office for civil rights or the justice department. That agency comes in to investigate and the first question that is asked is, where is your affirmative action plan? In the absence of that affirmative action plan, that is one of the first mandates or first requirements that the federal agency will make. And that is that you get about the --you, the district, local education agency get about the business of developing a plan and set forthesome goals and timetables.

Q As I understand the souncil for the Denver Public SchoolsSystem was talking about the failure, either the nondiscrimination policy or the fact that there is no affirmative discrimination being practiced. I'm not too well aware of the testimony that went on this morning. But I understand that he's talking about nondiscrimination rather than actively going after affirmative action.

Now, what is your interpretation in regard to the statement that was made in regard to nondiscrimination as opposed to active affirmative action? Do you have a position on this?

- A. I'm not sure that --
- Q All right, let me try to explain. As I understand the council for the Denver Public Schools was talking about,

as long as a district doesn't discriminate, it's a passive, almost a negative kind of attitude, we're not discriminating so leave us alone. As opposed to the requirement as perhaps I see it, of actively engaging upon affirmative action to make sure that there's adequate representation of minorities, women and the rest.

What is your particular viewpoint on this, I'd like that in the record?

A. It has been my experience that -- let me talk about this from two viewpoints, not two viewpoints but from two experiences, as, in my responsibility as sex desegregation project director I -- we require and collect a 639A assurance form. All 181 school districts have handed in that assurance form to my office.

I retain the copies and send copies of that assurance form on to HEW. So that when they apply for other grants, contracts or awards that requires such an assurance form, there is on record in HEW that the district says it will never discriminate against anyone on the basis of sex.

On the other hand, my actual practical experience shows me that this is simply a paper compliance effort, it goes no place beyond that in no waywassures protected classes of any kind that any attention will be paid, and from the outside there is no enforcement of the legal, binding contract within that assurance form.

There is no systematic compliance review that says you signed this in 1965, what have you done? There is no -- there are no sanctions, if someone signs it and then proceeds to do something that they said they would not do.

Q. What other suggestions would you make for beefing up enforcement on the part of the federal agencies to make sure that there is compliance? You've mentioned periodic review, imposition of sanctions. Would you suggest anything further?

A. I know that the changing of statutes is -- the amending of executive orders and that kind of thing are almost unheard of. But I'd like to see 11 -- the Executive Order 11246 also require affirmative action plans for grants and awards. It only requires affirmative action plans for contracts.

I would like to see that requirement extended either -- by amending that executive order or a new executive order that also requires affirmative action plans for anyone who accepts grants and contracts.

I'd also like to have a binding agreement between enforcement agencies like the office for civil rights, the justice pepartment, EEOC, even the Colorado Civil Rights Commission, between those enforcement agencies and technical assistance agencies like the state education agency. So that they can require, they, the

enforcement agency, can require that a district, who has a complaint, must call in the services of Montini (Phonetic) for technical cassistance and services. As it stands, a district may have several complaints and may never gain technical assistance from anyone but spend all of their time defending themselves against one body of statistics or another body of statistics or a finding of probable cause or so on. And I say that because of the level of funding that we've reached in Colorado and the level of our staff's participation, and the possibility for expanding the office into even, an even greater staff.

- Q Fine. Would you have any general comments in regard to this total matter?
- A. I wish sometimes that I could tell someone about more than four school districts who had affirmative action plans, and about more state, local and -- and local governmental agencies who had plans and who evaluated them and monitored them and addressed those plans as if they were a part of the -- the organizational structure in some way.

But in the absence of being able to tell you that, with regard to my work in Colorado, I wish that the enforcement agencies would put -- place a freeze on all hiring in an agency until someone is doing something to approach some goals and timetables.

I would like to see in the absence of taking away or

withholding funds, a total freeze on all hiring, on all positions, on all promotions, until someone is proving that they are in fact approaching the accomplishment of their goals and timetables and their affirmative action plans.

THE CHAIR: I would suggest that certainly would get somebody's attention, that's for sure.

Thank you very much, Dr. Fair.

MR. GOMEZ: Mr. Wood, would you please state your full name and your occupation?

MR. JOHN WOODS

A. (By Mr. Woods) John Erwin Woods, I'm the state affirmative action supervisor, and I'm employed by the state personnel system for the State of Colorado, and I'm at 1313 Sherman, Denver, Colorado, 80203.

Q. (By Mr. Gomez) Thank you.

You've heard in this panel and earlier ones, commenting criticizing lack of affirmative action in state institutions. Would you explain your jurisdiction as to these matters and the role of the State Personnel Office?

A. Okay. My concerns are with the classified employees in the state personnel system. There are approximately 28,000 classified employees in the state personnel system, and I have a staff of one. Namely me.

Q What federal agencies do you work with?

A. I've been in this position for about the last, let's see, 15 months. During the last 15 months I have had contact with one federal agency, that contact was initiated by me, and it was the office of personnel management out at the Denver Federal Center.

I've had other contacts with the Office of Federal Contract Compliance, but that was purely for information purposes, and that contact was also initiated by me.

Q How can affirmative action in Colorado employment be approved?

A How much time have I got? Let me try to give you kind of a quick sketch of the employment within which we have to operate. Okay, first of all the personnel system for the State of Colorado is a constitutional system. The State personnel Board, which establishes the rules for the operation of that system, is mentioned in the State Constitution.

Okay. So you've got a constitutional system on one hand that states that you must hire from the top three eligibles, okay? Then we have an executive order that was signed by the covernor in April of 1975, that in effect establishes a commitment of his administration to equal employment opportunity.

That Executive Order states that the executive director

of the department of personnel will assume, quote, a leadership role, unquote. I am unaware of any legal base at the state level that specifically assigns the authority and the responsibility to any one particular agency to make affirmative action and equal employment opportunity work in the State of Colorado.

So, okay, my sense of it is that effective affirmative action is a function of commitment, resources, opportunities, efforts, and results.

Given little or no commitment, the chances are pretty small that you're going to get adequate resources. Given minimal or no resources, the probability is great that you are not going to be able to take advantage of your opportunities. If you are unable to take advantage of your opportunities, the probability is great that you are going to put forth little or no effort.

Putting forth little or no effort yields less than optimum results. So, given that particular climate, the only entity that I see that's left to plug the gap is the federal government, and I've heard a lot of talk, I've heard a lot of buzz words, but talk and buzz words don't get it done.

Q You're talking about the government, which federal agency do you see is most appropriate to enforce federal law in this area, and why is active federal enforcement needed?

A. Because what appears obvious to me is that there is, for lack of a better term, I will say a conflict between state personnel boards and state legislature, as to which is the proper forum to establish public policy with respect to affirmative action in the state personnel system.

Okay. The resources that are needed to get this effort off the ground, comes from the state legislature. If their perceptions are that there is no problem, you don't get the resources and without the resources, you don't get the job done.

THE CHAIR: LetTwellthen thank-the-members of the panel --

DR. CYNTHIA VALENTINE: I'd like to ask a few questions from Mr. Woods before --

THE CHAIR: Sure.

- Q (By Dr. Valentine) A couple of these are clarification.
 - A. (By Mr. Woods) Okay.
- Q You were talking about the State Constitution, and the fact that it specifically gives authority to personnel poard. You also mentioned that you were responsible for classified employees. I wonder if you could further point out why that is the case in the sense that no other state employees are covered under affirmative action? Could you expand on that a little bit?

A. Yes. The constitutionnestablishes what kinds of positions in what kinds of agencies are exempt from the state personnel system. And educational institutions, heads of educational institutions, their principal staffs that are directly related to the instructional function, those people are specifically exempt from the state personnel system. Being exempt, then, the rules of State Personnel Coard have no force or effect with respect to people in those kinds of positions.

Q So what you're saying is no state enforcement agency in effect, or your agency as the affirmative action agency has no authority over any of these organizations?

A. I will go so far as to say I don't really have any clout or authority over those people that are in the state personnel system. I've taken, I think, more than what I have a legal base for. I think that people have cooperated with me because they know me and they know my boss. But as far as having any clout, I don't have any.

I can't force an agency to put together an affirmative action plan. I've gathered a lot of statistics. Yes, and these stats I use as an indicator too.

Okay, as an example I know that as of the 30thhof
June of last year, that White males made up 42% of the
employees in the state personnel systems and they held 85%
of the positions at middle management levels and above.

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Okav. That, to me, is an indicator. But I don't --I don't have the staff to probe that particular stat, okay, further, and say hey, what does this really mean? that three years ago there was an 18% spread between the median grade of White males the Hispanic females. that now, there is a 17 grade spread.

Okay, so the spread has been narrowed by one grade, but I don't know if that came about because of positive affirmative action efforts or if it came about as agresult of the annual salary survey. I don't have the staff to probe that stat further.

- So, what you're suggesting is, since the State has such a situation that there is no way that they're ever going to monitor any of these types of programs, for any state institutions, is the only hope, then, is the federal agencies to do this?
- That's what comes through loud and clear to me. And I would hope that it would come through loud and clear to the feds.
- Let me ask another question that you related to our staff earlier that I think is an interesting issue that you've raised and I think I'd like to have you discuss it further.

This is in relationship to what the state personnel system considered to be an innovative selection program'

commonly known in this area as three plus three. And I understand from discussing with you previously, that this particular program did run into some difficulties with federal agencies.

Would you like to explain some of that issue and some of the problems that you had in that regard?

A. Very briefly and very carefully. Okay. Number 1, back about 1975, I believe it was, '75 or '76, the State personnel coard conducted a series of what they considered as factfinding hearings. And as a result of those hearings, the coard concluded that the state personnel system had operated in a fashion that did discriminate against ethnic minorities and women. The coard passed a rule that, in effect, said that if you are underutilized, that in addition to getting the top three names on the eligible lists, that you could ask for the top three protected class members.

There was nothing in the rule that said that you had to ask for the top three protected class members, there was nothing in the rule that said that you had to hire, it said that you can take a look at them. And if you conclude that you want to hire a protected class member, who was not in the top three, then you could.

So all three plus three was was a tool, the use of three plus three from July of '77 through the 30th of June, '79, resulted in 495 protected class members'hired.

Now, granted, that doesn't set the world on fire. But I say that that's 495 hires of protected class members that we would not have gotten if it were not for three plus three. Okay? When the word became public that the board was going to pass a three plus three rule, it was a federal agency that, in effect, indicated that we might lose our federal IPA grant if we went ahead with it. I believe that the compromise was that because the federal IPA grant comes to the bepartment of personnel, that we could not use three plus three to fill any of our positions, but all the rest of the agencies in the State could.

So, we have been trying to get a feel from other agencies as to why don't you use three plus three more often?

And of course they are able to say, why are you asking us this when the feds won't even let you use it?

But at any rate, that's the story.

- Q Would you be more specific and state which specific federal agency it was that did not want to use the three plus three?
- A. Those days it was the regional office of the federal Civil Service Commission, now it's known as, I think OPM.
 - Q. Thank you.

Let me ask you another question that's somewhat related to that. Did OPM at this time or any later time offer any assistance at all to the state personnel system,

1 and do you receive IPA grants from OPM? 2 Yes, we get an IPA grant and I think it's somewhere 3 in the neighborhood of a quarter of a million dollars. 4 I see. And did you get any assistance from OPM? 5 A. To my knowledge, no. Because shortly after all of 6 this came about, I went on a leave of absence and I did 7 some, you know, consulting work for the last couple of years. 8 DR. VALENTINE: Okay, thank you. 9 THE CHAIR: Thank you. I do thank the members of the 10 panel, Ms. Bottoms, Ms. Kutrz, Mr. Pena, Dr. Fair, Mr. John 11 Woods. However, before I recess this particular session, 12 we're certainly honored to have the Honorable Patricia Schroeder, Congresswoman from Colorado in our midste She has, 13 14 of course, been very vitally concerned with the problems 15 of fair employment, minorities, affirmative action, these 16 kinds of things, and I might say off the record, I happened 17 to meet her down at Duffy's Tavern atmoon and we were 18 drinking green beer and we said well, Pat, iscan appropriate 19 kind of a name. 20 May I call the Honorable Patricia Schroeder forward 21 to extend a few words? 22 23 (Applause) 24 25

HON. PATRICIA SCHROEDER

A. (By Mss Schroeder): Do you think we look Irish?

Well, thank you, and I've enjoyed -- not enjoyed,

let me say it sounds like what I hear every day sitting here
listening to you.

As you probably know, I chair the civil service Subcommutate part of post office and civil service, and so as all of you say, why isn't the federal government doing more?

Let me just put a bit of a perspective on it because

I think it will tell you where we have to go, those of us

who care so much about civil rights and making sure everybody

has equal employment opportunities in this country.

Number 1, I come from a body which is really like the last plantation. The U.S. House of Representatives has yet to give any remedies for the rights that we enacted a long time ago. They've yet to enact any remedies. So while we have in our Canons of Ethics that we can not discriminate and so forth and so on, there's no remedy.

And there was a very famous case that went up last year to the Supreme Court on Otto Passman (Phonetic), that wonderful Congressman from Louisiana, who had a woman in his office, she had worked her way up, he promoted her to administrative assistant, then he sent her a letter saying I've decided I really want a man after all and fired her.

And she's really been blackballed everywhere and it's been very tough.

The Supreme Court says she has the right to sue, now she's back down trying to sue and the question is whether she can ever get any damages and what happens. There's about a 100 of us in the House kind of the skunks at the garden party that have put ourselves under those kind of remedies and set up a board, given remedies and so forth.

But the rest of wish we would all drop dead, they won't give our little in-house affirmative action group even a phone, and in Washington it's not that hard to get a phone or a room, the Blue Collar Caucus has a room, now, the elephant stompers that meet on Wednesday afternoon have a room but there is no room for the House Fair Employment Practices Committee.

So, first of all, you get some idea as to the commitment at the legislative level. We are not under EEOC or anything else, because of the separation of powers. Obviously the executive branch can't come level on the legislative branch nor the judicial branch and they have some problems over in the Supreme Court themselves.

They're not exactly an open fair employer.

But -- so you start with that mind set and you figure those are the guys making the rules. So they're making them for the federal government, but their commitment is

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not such that they're funding these agencies to do their job.

I, as Chair of the Civil Service Committee, have been going around trying desperately to find out what we're doing in different agencies. And it really is appalling.

Part of the problem has been, I think another group took over this debate and started calling it reverse discrimination and all those awful words that were floating around.

And we did not have an adequate counterattack. I'm thinking of probably one of the more startling hearings that I've ever had in Washington was in '79. I had the foreign service people the we just finished rewriting the entire Foreign Service Personnel Act, which was a nightmare.

We had them all up and I said you know, it is amazing to me that you don't have in your upper echelons any Asian-Americans, Black Americans, Hispanic Americans, female Americans, southern Americans, even White, you know, why? And the guy said with a straight face, which I just about never recovered from, those people don't like to travel very much.

We got much more involved in what was going on in foreign service and found out that their test, they have one of the most incredible tests that I have come up with tests that literally discriminates against southern White males, western White males, Blacks, Asians, females,

Hispanics, I mean they, I don't know how they ever got it together. It literally lets through people from about four schools.

And if you try and change the test they scream you're lowering the standard and all this sort of thing and that's where we blew it.

We should have gone forward and said what does knowing who won the film — the Cannes Film Festival in 1959 have to do with foreign affairs? And you certainly couldn't mess up our foreign affairs any more.

In other words, we should have come forward and said, that I certainly think that a lot of our Native American

-- Americans would have had a lot more feeling for some of the developing nations and what colonial powers had done to them than people from Princeton, Harvard and Yale.

some of the Black Americans certainly would have much more feeling about Africa than some of the people that we've put in, and -- in other words, this is a country that had the most phenomenal resource that you could ever have to run the state peartment. We should have tapped in to the fact that we're a stew and we have people that contribute from all over and that could really have done a job for us, and instead we devised the test that shut them all out, and we've had a lousy foreign policy as a result.

Now, you can see that with all sorts of programs and

that going on. We've tried to open it up, people are screaming at us, you've dowered the standard, yeah, yeah, yeah, yeah, weah, but difficult thing is do those standards relate at all to whether or not you know how to administer foreign policy?

And I would say that based upon past performance, no.

I can't believe it -- that we really have the most efficient state Department that the country has ever seen. But when you see that in the Congress you see what is happening at the federal level, you have a tremendous problem. We've gone around and rhetoric, rhetoric, rhetoric, we have thrown rhetoric and affirmative action until we're purple and I hate to tell you but the federal government has worse statistics than the private sector and the private sector's pretty mad about that.

They took it seriously. They thought we meant something, they went out and did something then, someone came back and looked at us and said, hey, how come you guys aren't hiring anybody? That's female, Black, Hispanic,

Asian, you know, Native American? And we said, well, they didn't pass the test or we had veterans preference, we have 15 different reasons as to why it didn't happen or they didn't come on at a certain time and you know, really, basically what it is is we haven't enforced it. We haven't made it real.

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We haven't given it any powers. And all we've done is allowed them to go around and have a couple conferences a year if they can get money to do that to bring everybody in and say you know, this is going to be Hispanic Week or Black Week or something and we'll bring some speakers in. And they do it.

And now what it is, you get a cookie and some punch and somebody comes over and talks to you about it but And when you build everybody's expectations nothing happens. up to hear and nothing happens, you have a tremendous morale problem and all sorts of things.

And then the private sector says, hey, what is this you guys are pushing cookies and you come over here and come after us, if we don't do something. We end up in the EEOC.

Well, hopefully under civil service reform with the EEOC having much more direct access to our cases we'll be able to shake them out. But at this point, again we're finding legal roadblocks being thrown in frontoof speople, it gets very technical and so forth.

And we just finished doing, maybe you read about: them in the paper, a whole week of hearings on whistle blowing

And it's the same kind of thing. Well, part of the whistle blowing cases have to do with racial discrimination. in the federal marshal's case Shocking what happened,

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even under Civil Service Reform Act. And their whole thing was, well, you know, those young men didn't know how to present their case. They were supposed to present it like they were in a court of appeals, I guess, and that was not the intent that the Congress had, we weren't trying to teach everyone in the federal service to become a lawyer and file the right kind of brief.

The question was were they or were they not discriminated against for blowing the whistle on racial discrimination within the federal marshal's area down in the south? That was the issue. But somehow they said, well, the question is that was inside whistle blowing and the Congress only meant outside whistle blowing, and they didn't write the brief right and you know, 18 other things.

Now, that word gets out through the whole federal sector and let me tell you, notione's going to come forward again real soon unless they didn't read and didn't understand what's going on.

so I don't know what we do. I don't think we can -and I see this all the time. People say, well, the city
isn't going to be interested in hiring minority contractors
and if the feds come in and are heavy and shut off contracts
because they haven't been complying with section 8A, then
everybody gets mad at you and says, how can you take that
money away from your city? And yet, if they don't come in

and shut it off, why is the city going to pay any attention to section 8A? And we're on that merry godround.

And legislators tend to cough and say, well, next time do better.

Oh, yes, we'll do better next time and next time they don't do it again because they know that so what? They can thumb their nose at 8A. They can thumb their nose at any of those things, and when the feds come in to shut them off, the mayor or the governor or whoever happens to be impacted, county officials call and say, you can't let this happen to us.

And you know, it means jobs, it means this, it means that. So until you put teeth in them, it's nothing but words. And that's exactly where we are.

So, it is really getting together and demanding legislators do something other than talk. It's very hard, they're genetically programmed to talk, but you've got to do something other than talk. I think it's very destructive. This is the society that really should have broken through those things long, long ago. In fact, the man I sat next to on the airplane as I flew out here today said, I was talking to him and he said, oh, are you finally doing something about the Foreign Service Personnel Act?

We were trying to do that back in 1963, and that, that really is true, as I hear you're talking about state

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personnel board stuff, I remember going through those cases back before I went to Congress. So the federal government's going to be cutting money right and left, they aren't going to come around, they've gotten burned. Every time they touch a state or local government they scream interference, get out of here, leave us alone, local autonomy.

And I think we're going to have to build our base wothth. I mean we're going to have to make it so that council people, county officials and everyone else really have to start having some accountability. Because there is, I hate to bring you the bad news, but anybody that thinks that the government, the federal government is going to whip in here on golden wing and do all these things in the next couple of years, must believe in the tooth fairy.

And the bad news is they aren't going to and there is no such thing as a tooth fairy. So that is not particularly I will continue to work very, very hard at the federal level and we're going to push every one of these things just as hard as we can push it to try and get real commitment and get them opened up and get them moving. But it is -- I can not tell you how hard it is because the rhetoric is all the other way.

We probably ought to shut the door and come up with new answers to reverse discrimination and all that sort of thing. Because that seems to be winning the day at the moment out in the debates that are around. So let everybody think about that a bit and let's not just sit by quietly and allow it to slide.

We've let it slide too long, and they're justmoot funding it enough so that it can possibly benenforced.

At any level, whether you're talking about Title IX for education, whether you're talking about bilingual education, whether you're talking about anything, we're just not funding any of it to even come close to it.

I want you to know that this federal government has still refused to print the Constitution of the United States of America in Spanish. Now, I mean that is just really a disgrace. What about the people in Puerto Rico? Well, if they want to read their Constitution they better learn English, that's the attitude.

We print everything, you know, I mean have you ever seen them get sensitive about we can't print any more, we're just printing too much? I mean we print all sorts of garbage and yet they continue to refuse, when someone writes me and wants the Constitution in Spanish, I have to go over to the Panamerican Union, now that doesn't make any sense.

So, a lot of these things just show that that sensitivity has not come to Washington yet, and we're going to have to build it back all over again from the grass roots up,

1 because anything else with the budget the way it is, with 2 the times the way they are, with the rhetoric going the way 3 it is, we got a lot of work to do. So, I wish I could come and say we'd solved it, 5 but I guess what we probably should do is go back and and 6 celebrate St. Patrick's Day, that may be more cheerful than 7 this, but anyway, thank you very much for coming and I'm 8 really delighted that you're doing all this. Thank you. 9 10 (Applause) 11 12 THE CHAIR: Thank you very much, Representative 13 Schroeder. 14 I will declare a ten-minute recess, our session 15 number 6 will begin in ten minutes. 16 17 (Short recess) 18 (The following was chaired by Mr. Minoru Yasui) 19 20 THE CHAIR: If I may call the sixth panel to order. 21 Again we certainly appreciate the fact that the 22 panelists are here, I believe we're still missing one but 23 I think I'm correct in saying it's Rudy Livingston, Robert 24 Dunn, Dr. Gilbert Roman, and I think Mr. Casteel is missing, 25 is he not? And you are Jim Stone?

MR. STONE: Right.

THE CHAIR: And Bennie Daugherty.

Of course the members of the panel here are Donna Lucero, Cynthia Kent, and myself, for the Colorado State Advisory Committee.

We do have staff member Joanne Birge and the Washington staff, Mr. Don Dickerson.

This particular session, as I understand, is getting into the matter of the state and federal response. I would like to first call upon Mr. Rudy Livingston, and for the record, Mr. Livingston, would you please state your name, and your position?

MR. RUDY LIVINGSTON

A. (By Mr. Livingston) I'm Rudy Livingston, the Executive Director of the Colorado State Department of Personnel.

18 0 (By the Chair) Would you define in your own words
19 how you would classify or define affirmative action?

A. To me affirmative action is a positive approach to the resolution of a social problem. It is an added dimension in my mind to the total personnel function. And it should be given as much weight and as much concern as we do questions such as, whether the person meets the minimum qualifications for a classification of work.

Q. Would you describe what your authority is so far as the state personnel system is and the role of the State personnel Board?

A. I am the administrator of the state personnel system which Mr. Woods described to you, I have the responsibility for approximately 28,000 employees. This is approximately one-half of the total state work force.

The legislative branch, the governor's office, faculty administrative positions in educational instituions are exempt from the system. The Colorado Personnel Board is a policy and role promulgating and quasi judicial body.

I administer the rules as promutgated by the board.

- Q. What do you think the image -- how do you think the State of Colorado looks as the employer of women, minorities and the disabled, and how would you account for this, what appears to be, good, bad, indifferent?
- A. I think it would, to respond to that question, I have to deal with, you know, what part of the body are you looking at? As we look at the numbers of protected class employees we're probably in pretty good shape. As we look at where they are, we're in bad shape.

As we look at some of the other aspects, as we look at affirmátivetaction; Afathink Mr. Woods explained to you that he is the sole individual in our department who is responsible for attempting to administer an affirmative

1 action program of a magnitude involving 28,000 employees 2 and 20 departments of state government. 3 So, as you look at that part of the body again we 4 look bad. Overall, how would you characterize it? Q. 6 I would just say that I am not satisfied with the 7 picture that I see. And I'm amazed at how important it is 8 that you pay close attention to what's going on. Because 9 if you turn your head for a moment, you're going to lose 10 ground. 11 a What federal agencies do you work with and what is 12 the basis of your relationship with these particular agencies? 13 A. I work primarily with the office of personnel 14 management, our relationships are good in that sense. 15 we are involved in a lot of common activities such as the 16 Intergovernmental Personnel Act, which has been referred 17 to before. 18 Is this a grant, a contract? 19 A. Yes. 20 Do you have many such grants, contracts? Q. 21 A. The department itself does not. I am, as the head 22 of the personnel department, am the governor's designee to 23 handle the IPA program. And we do a lot of subgranting 24 through that program. 25 Other agencies in the state, of course, get a number

of grants too, I'm sure? 1 2 Yes, they do. 3 Do the federal agencies, you indicated the OPM works very closely with you. Do they provide technical 5 assistance in regard to affirmative action? 6 A. That is available to us. We have taken the position, 7 I think there are two fairly sophisiticated personnel systems 8 in the state, and that is the City and County of Denver 9 and the State of Colorado. And because of that degree of 10 sophistication that we have, we feel it much more important 11 and have adopted the philosophy that the technical assis-12 tance should go to the smaller jurisdictions and those 13 who need that kind of assistance, perhaps more than we do. 14 Q. Now, does the Colorado Personnel System follow the 15 EEOC guidelines as far as affirmative action in employment is concerned? 16 17 A. Yes, we do. Do you or Mr. Woods file reports with the EEOC? 18 Q. 19 Yes, we do. A. 20 Q. I notice that in some of the reports there's the problem of, you know, gathering all the data and the hundreds 21 22 of reports that are required. Do you find this a problem? Yes, that is a problem. That is, of course, I think 23 24 that's a universal problem. I recall attempts to get coordination between reports, for example we work with some 25

employees in colleges and universities in which those universities have to file what is known as an EEO6, we file an EEO4, we've had problems in coordinating the various classifications, etcetera and so forth, this has always been a problem, and hopefully it's a lessening problem. But it is a constant problem.

- Q. Were you here when Mr. Woods was discussing the possible conflict between the federal agencies and the state personnel system in regard to the three plus three?
 - A. Yes, I was.
 - Q Would you elaborate further or clarify that?
- A. Well, I've just been shown a letter which was sent to us, and it's been indicated that Mr. Woods' comments were not exactly accurate in that the letter indicated that, or we were told that we were not told that we could not use three plus three. But that we were told that we should consult with the agency if we wished to use it.

I would have to say that that's a fresh interpretation of that letter to me. Because I have been laboring under the impression, perhaps based upon oral discussions, that we could not use it. And perhaps this is a part of the problem.

- Q Well, that would be a darification.
- A. All right. I could use as an example, the response to the three plus three question. We have never received

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official federal approval of that approach.

The language that is used there is that we choose not to take exception to this approach at this time. So, perhaps --

- They ain't objecting?
- A. Yes.
- Would you agree or disagree with some of the earlier characterizations of poor affirmative action records in the Colorado insitutions of higher education? I understand there's been some people saying they've got an awfully poor record as far as affirmative action is concerned. Would you agree or disagree? If so, would you elaborate?
- A. Again as we talk about those positions under the personnel system, we have the statistics as to exactly how those various agencies are performing. I do know that the Department of Education in which Dr. Fair is employed has what I would consider to be a poor record. without having the data in front of me, I would not like to comment upon them individually.

I would hazard a guess that in the system, which I administer, even though it's voluntary, that we probably have a better record than the remainder of the system.

If you characterize the record as certainly not good, what federal agencies could reach this problem or attack this particular problem, in your opinion?

Well, again those agencies that are responsible for the granting of funds, etcetera. I think that this seems to be the only thing that gets attention, many times, particularly with our state legislature, and today I'm not even sure that it would get their attention. I've heard comments as the legislature has this session a bill which is moving very rapidly which will wipe out all of the affirmative action rules, which the personnel board passed. And it was pointed out to them, because of a disclaimer clause in the rules which said essentially that the personnel system would adjust to federal requirements, I have had state legislators say to me, after having pointed out to them, that as much as 532 million dollars worth of federal money may be impacted by that decision.

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I've had them say to me, so what? So -- I'm not sure that that threat is a viable threat with this legislature.

Q What, beside the legislature, should or could the State of Colorado be doing in regard to institutions of higher learning and affirmative action, in your opinion?

A I think the total system, as Mr. Woods indicated, you first of all, you need the commitment, you need the concern, and you need the resources. We've had one affirmative action position over the past ten years or so.

I can think of no year in which, in my budget request,

I did not ask for additional resources in the area of affirmative action. And I've been told that it's not a problem, that they're not needed, two years ago I got it through -- got a position approved by the joint budget committee which presumably is the toughest hurdle to cross, and I lost it in the Republican Caucus, so that even if you win the tough battles you're still subject to losing.

And we still only have one individual. We asked for one this year, and it's our impression and the feedback that we get is that that position will not be funded this year.

Q. Going back to these contracts and grants, do you have any idea as to the number of Colorado departments and institutions that have federal contracts so as to come under the jurisdiction of the OFFCP?

A I would say that probably every department has a grant. We've -- I've heard testimony, for example 60% of the income at Colorado State University is from research grants, etcetera. A large portion of which are federal money. I did contact the office of personnel management in regards to testimony before the committee on the recision of the state personnel rules and asked for a dollar amount. As to what would be impacted, should those -- should we not be able to conform with the federal requirements and they gave me the figure of 532 million dollars for

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agencies, that maybe we're not doing enough so far as outreach, so far as advertising in minority papers and some of these things, and my response to that is, we do that.

And that is not enough. And that if that is all that we have, we will be here in the year 2000 still talking about affirmative action and how to resolve the problem.

So we have to have something more dramatic than the normal approaches to the solutions -- for these kinds of problems.

THE CHAIR: I believe regional counsel has a question.

Q (By Ms. Birge) I just wanted you to clarify when you're talking about federal money and federal grants, is there any federal money coming in to Colorado that would be called a contract so as to come under Executive Order 11246?

A. I am sure there is. I could not speak directly to that issue because that would not necessarily come under my jurisdiction. The contract, affirmative action program is administered out of the Office of State Planning and Budgeting and they could probably more clearly answer that question.

THE CHAIR: Were there further questions? Donna?

Q (By Ms. Lucero) I'd like to ask Dr. Roman some questions, would you please state your name, occupation and title?

fiscal year 1978.

Q Would you have any further general comments in regard to the personnel system of Colorado affirmative action, any philosophical improvements that might be engendered?

A Yes. I used to make an analogy, and I've gotten a lot of questions as a personnel director who is supposed to be certainly supportive of the merit system concept. And I've been asked how I can push affirmative action and such things as three plus three. And it's been my position that essentially affirmative action and merit system principles can live together but they can't get married. I think that the merit system approach is a solution primarily to a political problem. I believe that affirmative action is a solution to a social problem.

And I think the solutions are different. Now, we've had three plus three in effect for over two years, we have not had a reverse discrimination case. We have not really had a serious discrimination case because of the way that we operate the system. I think that we operate a very open system, that is subject to question at every stage of every action that we take, and I believe that the majority of the people are convinced that this system is as fair as we can make it.

We have been advised by the legislature, by federal

DR. GILBERT ROMAN

A. (By Dr. Roman) I'm Gilbert D. Roman, I'm the Regional Director for the Office of Civil Rights for what used to be the United States Department of Health, Education and Welfare. I am soon to be split off.

Q. Can you tell us how you define affirmative action?

A. How I define it? Affirmative action is a management tool which, if used properly, can harness resources that are there, regardless of race, color, national origin, sex and handicap. It's a good management took which unfortunately is more misused, abused and maligned than it's used properly.

It's probably a way in which the system has now found, to which they can use a document or documents or a set of methods that are in place called affirmative action to bypass the system. To bring on whoever they want to bring on in the first place, without regard to merit promotion.

Q Would you briefly describe the jurisdiction of the Office of Civil Rights in affirmative action in employment?

A. The Office of Civil Rights of the U.S. Department of Health, Education and Welfare is charged with Title VI of the 1964 Civil Rights Act, Title IX of the 1972 Education Amendments, 504 of the Handicap Act, and soon to be the Age Discrimination Act.

Q (BylMsyoBirge):ifCould you clarify for us, please, your

role in affirmative action in employment? What jurisdiction do you have in that specific area?

- A. We only have jurisdiction in the affirmative action when we find a school district, for example, to have been found in noncompliance. And that is only when they're in noncompliance in the areas of employment, and then we write in a program for them to have an affirmative action type program to rectify the ills that they have caused by not employing minorities, national origin, women, so forth.
- Q So, as a part of a review for other purposes, you could get into affirmative action in employment and that's the only time that you do, is that --
 - A. Only when we find cause.
- Q (By Ms. Lucero) Which agency has the appropriate expertise to enforce federal affirmative action and employment law in educational institutions?
 - A. You're still asking me? Which agency has the expertise?
- Q. Yes, to enforce federal affirmative action in educational institutions?
- A. Well, with all due regard to the Office of Federal Contract Compliance and the Equal Employment Opportunity Commission, I think the Office for Civil Cights does. I think that we have the -- we have had and have been charged with, over the past ten years, before October of '78 at least, to enforce affirmative action programs, and we have

hired skilled people in the areas of elementary, secondary education and higher education.

That is not to say that EEOC, you know, since they do not have those people, is to say that we've been in the business a little longer than ECOP? has at this time. EEOC, of course, has a lot of other responsibilities as well.

- Q. What special problems do you see, if any, with respect to affirmative action in elementary and secondary school staffing and what agency can best reach this area?
- A. The kinds of problems I see are that, in the school districts that we -- you're talking about school districts or higher education?
 - 0. School districts?

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- A. In the districts that we've been involved with, we find that there's not really a good faith effort made to recruit or to use the tool called affirmative action. It's more sometimes it's done on oldoboy method, or cronyism or someone has a friend that needs a job or someone that has a daughter that has a friend that has a daughter that needs a job or whatever it might be. It doesn't necessarily follow into a pattern of going out and recruiting people because they happen to be reflective of the profile in that particular area, the mix of Spanish people or Blacks or whatever it might be.
 - Q What agency can best reach this problem?

1 At this point inttime, a concerted effort on the --2 with new jurisdiction, which would involve affirmative I think that the equal Employment Opportunity 3 Commission, if they weren't so bogged down, they have a 4 5 lot of responsibilities. Now, they have a new responsibility 6 too as you know, could do a good job. But I think that again the Office of Civil Rights 8 has had the expertise to go in and do that, if they were 9 given the charge. We have never really been given the 10 charge to do that, and elementary, secondary education. 11 Q. Mr. Swearingen said this morning --12 Who?

13 Q. Mr. Swearingen.

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- A I don't know, who's Mr. Swearingen?

 THE CHAIR: Attorney for the Denver Public Schools.
- A. Corporate attorney for the Denver Public Schools?
- Q (By Ms. Lucero) I think so. He commented there are no guidelines or criteria for affirmative action in school districts. Is that the same thing that you just said?
- A That there are no guidelines or criteria?
- Q No guidelines, yes.
- A In Denver Public Schools?
- Q In public schools? School districts?
- A. I think that's essentially correct. The only thing that its calls for is a voluntary affirmative action,

1 unless they are found to be in noncompliance. 2 Do you think it's true that federal enforcement 3 agencies enter into a district investigation, then, with 4 a presumption of guilt? 5 No, I do not. Can you give me specifics on what that A. 6 charge might have come from? 7 If you can't go in there until you find that they 0. 8 don't have voluntary, then are you going in assuming that they are guilty? 10 A. No. No moresorthan when the corporate attorneys 11 think that their school districts are not guilty. 12 Q. Do you believe reliance on policies of nondiscrimina-13 tion as Mr. Swearingen suggested, and that affirmative 14 action requirements in this area are misplaced? 15 I'm sorry, I don't understand the question. 16 Mr. Swearingen said this morning that there should 17 be a reliance on policies of nondiscrimination. 18 shouldn't be affirmative action requirements as such. 19 I think that if Mr. Swearingen looks at history, A. 20 that historically the reason that we have affirmative action 21 programs or a reason for having affirmative action programs 22 is because school districts have not taken affirmative 23 stances, have not taken, made good faith efforts to hire 24 minorities and women, and that's exactly why they are 25 being required when they are found to have been cause.

1 I'm not sure how to answer the second part of the 2 question. 3 Well, you did, you addressed that. And yet you're Q. 4 saying that until there is cause to go in, that you really 5 don't have jurisdiction? That's correct. 6 7 Over them. Q. 8 That's correct. 9 Once OCR has reached an agreement with a school 10 district or an institution of higher education, who monitors 11 that agreement and what records are kept? The office of sivil rights who address the problem 12 A. 13 and negotiated the affirmative action plan is charged with monitoring that school district. 14 15 When noncompliance is found, what kinds of enforcement 16 action are taken and by whom? 17 When noncompliance is found in a school district? A. 18 Yes. 0. 19 Well, when noncompliance is found we of course notify A. 20 the school district that they are in noncompliance in 21 certain areas that we have found and we ask them to address 22 those areas and provide remedy or remedial action in whatever 23 areas that we might have found. 24 What kind of remedies? Q. 25 Well, what kinds of noncompliance? A.

1 No, what kind of enforcement action can you impose 0. 2 on a school district or higher education institution? 3 Well, ultimately of course we can enforce sanctions, 4 sanctions on federal funds. There's a process of finding 5 a district in noncomplance. The district has appeal rights. 6 They have -- we have a show cause hearing process. 7 go through the -- what -- through the HEW all the way up 8 to the secretary of HEW, the appeal process. 9 a secondary process which can be put in place and that 10 would be to refer the matter to the department of justice, 11 civil rights for enforcement. 12 Q. How many times during fiscal '79 did you find non-13 compliance in a school district or higher education inst-14 tution? 15 Probably 50 to 60 times. 16 How many times were the funding sanctions imposed? 17 We had a -- we had enforcement action on -- now you're 18 not talking about ESAA monies, you're talking strictly about 19 our finding of noncompliance or Title VI or IX or 504? 20 Q. Anything under your jurisdiction. 21 Fine. We actually had enforcement action going on 22 one school district in Colorado, and we had the threat of 23 enforcement action on about two. We did in fact find six or 24 seven school districts to be not eligible for ESAA funds.

And they lost: that funding then?

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Q.

1 Three appealed, two were given funds and the rest 2 were not. 3 What criteria exists for an acceptable AA plan? 4 We use the guidelines that the dffice of kederal 5 Contract Compliance to the Executive Order as 1175 has. 6 Where are the records kept on -- what records are 7 kept on monitoring? 8 Those records are kept in with the case file in our 9 office. 10 Q. What kind of records? 11 Well --A. 12 Do you keep? 13 Well, what we've done in the past is we have gone 14 back out in a quarterly period of time for one year up to 15 three years to insure that the -- that the terms of the 16 affirmative action plan that we imposed were actually being 17 complied with. 18 MS. LUCERO: I have no further questions at this time. 19 THE CHAIR: Let the record reflect that I indicated 20 Mr. Swearingen was attorney for the DPS, as I learned, J. 21 W. Swearingen is actually attorney for the Colorado 22 Association of School Boards, so that needs to be corrected 23 in the record. 24 Is Mr. Casteel here? Is he in the audience at all? 25 Noting that Mr. Casteel is not here, I would assume

1 that we would then skip to Mr. Dunn? 2 (By Ms. Lucero) Mr. Dunn, thank you for continuing 3 to be here. 4 5 MR. ROBERT J. DUNN, 6 7 (By Mr. Dunn) It seems like all day. 8 0. Me too. 9 Would you please state your name and position? 10 Robert Dunn, Regional Director, Rocky Mountain A. 11 Region, U.S. Office of Personnel Management. 12 Would you tell us how you define affirmative action? 0. 13 Well, I've heard a lot of definitions today, I quess 14 I could be repetitive. Seems to me it's a myriad of 15 positive action oriented kinds of things that an employer 16 can do above and beyond just simply opening the door for 17 people to walk in and find employment. 18 I think we see it reflected certainly in the federal 19 system of actively going out seeking sources of under-20 represented classes, and encouraging in whatever fashion to 21 bring them into the door. 22 Once inside there's a, I think an equal responsibility 23 to develop and grow your staff and not just let everyone sort 24 of find their own way through accident. Through the combina-25 tion of bringing in individuals you might not otherwise reach and making an extra effort for those who are on the rolls, I think it's a total package, certainly represents what I see the affirmative action to be all about.

- Q. Would you please tell us the basis of OPM's authority to impose affirmative action requirements under merit standards in IPA grant programs.
 - A. Well --

- Q. The authority tied into the --
- A. In the -- if I may just a second. I was looking for the -- there are six principles stated in the IPA legislation, which form the basis for the -- a merit system, if I can find them.

I'd rather not quote it or try to give you the specific language.

- Q. If you can't find it now could you provide it for the record?
- A. Yes, we will. There is a specific fair principle equity principle in the six which does provide the basis for affirmative action under the IPA.
 - 0. How about under the merit standards?
- A. It's part of the merit standards which, there is a separate, separate package here. The standards are the requirements that apply to grant in aid programs. The merit principles apply to the total IPA, including IPA grants, so there is, there is some distinction there.

1 There also seems to be quite a bit of confusion over Q. 2 affirmative action requirements and merit standards not always fitting together. Could you address that? 3 4 Could you be more specific? 5 There are times when the merit standard as we've 0. 6 heard earlier today, make it very difficult to meet EEO 7 standards, and there seems to be a conflict such as Mr. 8 Livingston, I believe, said, they -- that they can --9 they shouldn't be married, they can be friends but not married? 10 11 Well --A. 12 Do you feel that way? 13 I'm not -- no, I think the affirmative action re-14 quirements are consistent with the merit system. if you carried a merit system to its ultimate it might not 15 be necessary to have additional action requirements. 16 17 But in any case, I think part of the confusion reflected today is some communication confusion just between 18 19 the two organizations involved, as to what was said or not 20 said. 21 If I might elaborate on that point, we did not 22 initially feel that a system which provided certification 23 on the basis of a person's simply being a member of a pro-24 tected class was consonant with the merit principles.

You're talking about the three plus three?

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Q.

A Three plus three. On the other hand, we recognized that a lot of new efforts, new steps, new initiatives need to be taken and tried and -- in an effort to improve the overall EEO posture. In reacting to the three plus three proposal, I think it would be helpful to indicate exactly what our reaction was to that proposal. And it was not quite the same as characterized earlier.

Recognizing that there might be some possibility to it, at the same time being not comfortable with it fitting merit principles, the position or policy that we communicated to the state personnel board consisted of essentially four points, and if I might read those. Determination of underutilization would be based on a comparison of the work force with the relevant labor market.

Proof of underutilization just be given before three plus three certification could be requested.

State personnel department will continue efforts to produce valid job related selection procedures.

Three plus three certification would not be used for classes where underutilization has been corrected or where valid selection devices have been developed.

And four, we are withholding findings of noncompliance pending revision of federal standards and national policy of three plus three procedures.

Essentially what we were saying was that we were not

1 convinced that all of the efforts that would normally 2 be taken within the standards as normally interpreted had 3 been taken, and that there were perhaps ways of getting 4 at the problem without going to such an extreme measure 5 as we viewed it at that time. 6 Q. Okay. 7 As three plus three --8 Let me interrupt here and ask Mr. Livingston, what 9 was the year, the approximate date in which the three plus 10 rule was promulgated by the personnel board? 11 A. (By Mr. Livingston) That rule was promulgated 12 December of 1976, I believe. 13 Q. Thank you. 14 Mr. Dunn, was -- what is the date of the letter or 15 communication from you outlining these four concerns? 16 (By Mr. Dunn) First of all this was not communicated 17 from me, it was from my predecessor. 18 Q. Yes, this is before your time. 19 A. December 17, 1976. 20 Q. Are you aware of when -- were you or OPM aware that 21 this was not understood the way you now understand it 22 by the personnel office? 23 At least I had no way, no one seemed to have had any 24 way of knowing until we were discussing it today. 25 Q. You mean OPM from 1976 until now was not aware that

the personnel office was not implementing the three plus three, at least within their own agency?

A. No. We were aware they were not, but let me add another -- another aspect of this that was communicated separately to the governor and this is basically the document that Rudy and I and my staff were using earlier today.

And this had to do with grant authorization under the IPA grant program.

Q. Right.

A To the department. And in reference to that, and the fair treatment principle, we stated, the grantee shall take action to assure that state policies and practices including the new affirmative action rules, are in accord with the fair treatment principle of the IPA. The state has requested to consult with the commission now OPM, if the use of the rules is contemplated in the administering agency, being the department of personnel.

The Commission will evaluate the use of the new affirmative action rules to determine whether their use in staffing the IPA administering agency is in accord with the fair treatment principle, and that gets to the point I mentioned earlier about not simply saying no, but not saying yes, we simply asked that we be consulted if in fact the department felt it necessary to use three plus three.

Q. Thank you. What is the date of that communication?

1 This was December 20, 1976. 2 It might be helpful if both of those were submitted 3 into the record. 4 A. Okay. Let's get back to the basis of our questions. 5 OPM have any other involvement with affirmative action in 6 7 employment? 8 OPM has responsibilities at the federal level. 9 With federal agencies only? 10 A. Yes. Does the Intergovernmental Personnel Act under the 11 12 Intergovernmental Personnal Act, does OPM require state 13 and local government agencies to have and submit affirmative 14 action plans? 15 They're not submitted, they are required and Yes. they are part of our evaluation activity. 16 17 Q. They don't submit them to you but if you ask for 18 them, you can see them? 19 A. This was built into the rules some several years ago, the additional requirements that they do in fact have 20 an EEO, affirmative action plan under the -- under the 21 standards requirement. 22 23 Which state and local agencies does OPM work with 24 in Colorado? 25 There are, I believe some 22 program areas that A.

fall under the grant in aid merit system standards requirements. We deal principally in the employment security, health and welfare, areas.

- Q. You heard Mr. Livingston testify earlier that almost all agencies have federal grants of some kind. Do you monitor those agencies?
- . A. Only those subject, whereththere is federal legislation subjecting them to the merit system standards.

That would not be all of the programs.

- Q. What guidelines does OPM follow in evaluating affirmative action plans?
- A. There is criteria built into the standards, total standards evaluation process as to the minimum requirements, perhaps I -- I'm not sure that I have those specifically down here, but they are the normal kind of requirements you would expect to see in an affirmative action plan.

Dealing with recruiting, hiring practices, promotion policies, separation, appeals and so forth. We do also make that available for the record if you'd like.

- Q Yes, please. Does OPM conduct compliance reviews?
- A. Essentially that is our evaluation, qualitative evaluation of the agency.
 - Q. About how often do you review any particular agency?
- A. Well, I believe the standard is to hit the major agencies at least once every four years.

1 How is the schedule of reviews determined? Q. 2 A. Oh, I'm not sure it's very scientific. 3 Is that the squeaky wheel gets the grease? Q. 4 A. Quite often, and then again it's an -- it's a 5 matter of trying to, if at all possible, unless there is 6 a squeaky wheel, trying to at least keep them in some 7 rotation so that we do get back into each of those at 8 some reasonably -- reasonable period of time. That coupled 9 with the available resources that you have. 10 Do you feel you have adequate staff to conduct Q. 11 compliance reviews? 12 I don't think any federal manager would say very 13 simply that there are adequate resources for all of the 14 various requirements of their position. 15 Does OPM provide technical assistance to state and 16 local governments? 17 A. To a very high degree. 18 How is this provided? 19 A. A variety of ways, first of all we have the grant 20 program in which we are awarding grants directly to state 21 and local jurisdictions for the purpose of improving their 22 personnel management programs. 23 We also provide a wide array of specific personnel 24 technical oriented kinds of assistance through two means, 25 one if we can afford it directly without any reimbursement,

if the activity has a significant need and it's a little more than we can handle, we can work out a reimbursible basis with the jurisdiction and provide the assistance.

- Q. Is assistance provided during compliance reviews?
- A. That's the whole purpose of the compliance review really, much moresof than -- than an enforcement posture. It's all intended to lead to the same objective, that being an improved personnel system.
- Q Does OPM perform any affirmative action compliance as an agent of federal agencies with grant in aid programs?

 I think you alluded to this, would you give us more detail?
- A. If we do an evaluation independently we would give the grantor agency involved a report of that evaluation and also share with them any recommendations for improvement that would seem in order, as well as working with the jurisdiction directly on those recommendations to try to get improvement.

On the other hand, we might join with the grantor agency and jointly do an evaluation.

- Q Do agencies with grant in aid programs establish their own affirmative action requirements for grant recipients?
- A. I'm not sure I'm catching this but let me respond and see if this answers the question. In the past all of the grant data requirements came through as individual standards

requirements in the particular legislation for the particular program in the amendments to the Civil Reform Act, those individual standards were abolished, and agencies wanting to continue our grant coverage in the way of personnel requirements is to come under the merit system standard, so there is more uniformity and only a single standard requirement.

Q. Are all federal grant in aid programs also subject to the merit standards?

A I'm not sure it would -- I probably should consult with staff. I don't believe it's total, it would be only where the legislation, the enabling legislation specifically tied it to merit system standards, quote, unquote.

There could be separate requirements built into the legislation. Our grant, I think we cover roughly 17% of the state and local employees who would be covered by the grant in aid program that we're responsible for.

Q Does OPM have specific affirmative action requirements based on the merit standards? And if so, are these and grant in aid agency requirements consistent?

A. Well, I think I indicated earlier, ours are built into the standards as a part of those requirements, but what was the rest of it?

Q Are the merit standards consistent with the grant in aid agency requirements?

1 Well, of course now if they're covered by the standards 2 then we're talking about one and the same. 3 If they have additional requirements? 4 I am simply not aware of -- I can't answer that 5 question. 6 What powers does OPM have to correct affirmative 7 action deficiencies of state and local grant in aid 8 recipients? 9 It would be the same as any other personnel require-A. 10 ments covered by the standards, we would make every effort 11 to encourage, persuade the jurisdiction to make the im-12 provements that we were suggesting, we might use the leverage 13 of the grantor agency itself, in the final analysis we have 14 the responsibility to make the judgment as to whether the 15 system is in substantial conformity. 16 We do not have the authority to withhold the funds. 17 That's the grantor agency. 18 Are there sanctions that you could impose if it came 0. 19 down to that? I understand you would prefer not to impose 20 sanctions. 21 A. The farthest we could go is to simply say it was not 22 in substantial conformity. 23 And would you recommend, then, to the agency funding 0. 24 it --25 Then it would be up to the grantor agency to either

A.

1 accept that recommendation and withhold the funds or not. 2 (By Ms. Birge) What happens when OPM is the grantor 3 agency? 4 When we are the grantor agency? The IPA grants A. 5 are not subject to the -- to the standards, they are 6 subject to the fair treatment principle, and so there is an 7 affirmative EEO requirement. 8 You were talking about sanctions and you said as to the area of sanctions What happens if it is your grant and 9 10 you go and find the --11 We're not into the question of the standard. 12 -- and if you find noncompliance, then what happens? 13 No, if I understand what you're asking, if the 14 grants are not subject to the standards, then there isn't 15 a conformance or a compliance conformity issue or 16 question. We monitor the grants the same as any other 17 agency would monitor the -- their grants in terms of fiscal 18 responsibility, auditing, etcetera, we have a fair treatment 19 requirement, EEO requirement, which is done on a post-award 20 basis. 21 And that EEO requirement, that isn't any specific 22 critéria that could be noncompliance, it's just, it's 23 qeneral? 24 A. We have a checklist criteria that we would look for 25 in the jurisdiction to assure that there is an employment

1 and a responsibility for EEO. 2 I guess my question is, then, what happens under Q. 3 that EEO criteria, if you don't find it, if you don't 4 find EEO? 5 I don't know. We'll have to respond to your ques-6 tion at a later point. 7 Q. Maybe I'm just confusing the issue. 8 Yes, I'm not sure I'm not totally confused at this A. 9 point. 10 Q. (By Ms. Lucero) I just have two more questions. 11 What does -- how does OPM resolve conflicts which 12 may occur between its requirements and requirements imposed 13 upon state and local governments by state law, court 14 orders, consent decrees or conciliation agreements? 15 That's a broad question. A. 16 Q. Have instances come up where the requirements that 17 you --18 A. I quess that would be my response, I'm not aware of 19 any instances where we've come in conflict in that way. 20 Q. Where a court decree would not fit together with 21 your requirements? 22 I'm not personally aware of any situation. 23 Q. You are welcome to submit further information to the 24 record within 30 days if you would like to expand on any 25 of these questions.

We have talked about, Mr. Livingston has talked about the three plus three and you have talked about the three plus three, is there anything else about Mr. Livingston's statements that you would like to respond to? And I will give him the same --

A. No, I think between the two, I would hope the record would be accurate. And the only thing I can think of to add is that we, in an effort to assist the state in some of the more, if I can put it in this term, more conventional approaches to affirmative action, in conjunction or about the same point in time that we were involved in the other actions we discussed earlier in terms of the three plus three, we did provide a fund to the department for a special project involving EEO and outreach efforts, and I think that's consistent with what it was that we were trying to do at that time in exhausting as much as we could the more commonly accepted approaches to affirmative action.

Q. Thank you. Mr. Livingston, you have an equal opportunity to respond?

A. (By Mr. Livingston) Well, in this circumstance I hope that -- I have not left the wrong impression. I think that at the time of those negotiations and discussions, it was clear to me and clear to my staff that the interpretation that he had was that we could not. And I think I said to them in the hall, if the letter says that we shall consult

1 with you, on this issue, consider yourself as having been 2 consulted today. And we'll see what happens tomorrow. 3 THE CHAIR: Thank you. I'd like to next call Mr. 4 James Stone, as I understand, Mr. James Stone is replacing 5 Mr. Waldon Silva, is this correct? 6 MR. STONE: Correct. 7 (By the Chair) Would you, for the record, Mr. Stone, 8 state your name, your occupation and your position? 9 10 MR. JAMES STONE 11 12 (By Mr. Stone) I'm James G. Stone, I am Compliance A. 13 Manager of the Denver District Office, Equal Employment 14 Opportunity Commission. 15 That's the regional office? 16 Yes, sir. 17 You've heard other definitions and perhaps it's a 18 little repetitive but would you define affirmative action 19 in your words? 20 It's extremely difficult to define because it means 21 different things to different people. I would first like 22 to define it in the direction I believe our commission 23 would define it. The Equal Employment: Opportunity Commission does not 24 have any enforcement authority relative affirmative action 25

programs. We have issued a set of regulations, we call them quidelines, on affirmative action, they are in 29CFR, part 1600. Within those we pretty well define affirmative action from our viewpoint as remedy for past or present discrimination that may come about as a result of either systemic discrimination within the employment situation of the immediate employer, or maybe a result of discrimination that has occurred in the social culture in which this employment situation is located.

We believe that affirmative action should come about only if there has been reasonable analysis, reasonable basis for making some conclusion, and a reasonable action.

Those three criteria constitute what we would recognize as affirmative action. For other people, we recognize that affirmative action may sometimes mean preventive medicine, an attempt to try to avoid a complaint that might be filed before equal employment Opportunity Commission, or we sometimes believe possibly people believe affirmative action is a way to give preferential treatment.

We do not accept either of the last two.

Q. Thank you.

Before I go further, as I understand, there is a question that might be asked and I'd like to call upon our Washington staff member and ask Don Dickerson to ask the questions?

Q (By Mr. Don Dickerson) Representative Schroeder has stated that the federal government is requiring less of itself than it has required of private industry in the area of affirmative action. Would you care to comment on that statement?

A. I believe I heard her statement and I believe she made reference primarily to the congressional side of the federal government as opposed to the executive branch. Though no doubt some part of that statement would apply to the executive branch.

We do not, as I've already indicated, have any affirmative action capability. In the reorganization that has taken place the equal employment opportunity commission does become the policy setter for the federal government as a whole, all agencies that are in any way involved in employment. Equal employment programs must pass their regulations, procedures, policies, before us, we have opportunity for input.

Hopefully within a short few years, we will have some considerable amount of input in the area of affirmative action. It's our basic position, though, that the office personnel management, the old civil Service commission, has done at least a reasonable effort in the area of affirmative action. All agencies do have affirmative action programs, they are reviewed by, and have been in the past,

rather, reviewed by the Office of Personnel Management.

Under the reorganization, small office within EEOC is now being established for those reviews, to reviews have been made yet, reviews will be made sometime in the next fiscal year.

I can not say at this point what true enforcement policy we will have relative to those affirmative action plans.

Q We've had comments on the record earlier today about the procedure EEOC is using to compute availability, especially in the professional levels. Will EEOC affirmative action guidelines, meaning instructions, given the current method used to compute these availability statistics, have a positive effect on minority hiring? In the federal government?

A. I am not aware of what the criteria will be or is, so I really can't adequately answer your question.

To my knowledge, at this point in time, there is not, and I wasn't here for the question that came up earlier this morning, to my knowledge there is motrany set of criteria for the Equal Employment Opportunity Commission relative state, political subdivisions or private; that tell us what the availability criteria must be. There may be in the federal sector and I'm not aware of that. There are not any to my knowledge.

1 Well, just to clear that up, we were talking about 2 the EEOC affirmative action instructions to federal agencies, 3 and in that document there is a procedure that is used to 4 compute the availability of the protected class. We've had some statements in the record today indicating that this 5 method will not sufficiently cause an increase or a sub-6 7 stantive increase in the hiring of the protected class 8 members. But you've already commented that you were not --9 Yes, sir, I'm not aware of that particular criteria. Certainly as it was stated just now, something I think would 10 not be quite right, I don't believe the equal employment 11 Opportunity Commission uses the term protected class. 12 13 MR. DICKERSON: All right. 14 (By the Chair) Continuing, Mr. Stone, as I under-15 stand EEOC can certainly impose affirmative action requirements 16 on both state and local government as far as employment is 17 concerned. Now, under what authority is that imposition of requirement made? Is that under a statute or is it under 18 executive order? 19 20 Well, get back to the first question. You do have 21 the right to impose affirmative action requirements on 22 state and local governments? 23 A. No, sir, we do not. You do not? 24 Q.

The only thing that can come close to that that I'm

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1 aware of, we accept and process complaints of discrimination. 2 In the investigation and resolution of a complaint of 3 discrimination, if it became apparent that a remedy to 4 that situation might mean an affirmative action program, 5 it would be suggested as one of the possible ways of 6 correcting this particular situation. 7 It would be, though, a part of a conciliation agree-8 ment or a part of a consent decree, either of which 9 would be voluntary. 10 Well, let me see if I understand this correctly. 0. 11 EEOC can not impose requirements for affirmative action 12 on state or local government, is that what you're saying? 13 A. Yes, sir. 14 But you are saying in the event there is a complaint 15 you can enter into a conciliation agreement or a negotiate? 16 That may have an affirmative action program within it. 17 I see, and under what authority, is this statutory? 18 That's statutory, Title VII of the Civil Rights Act 19 of 1964 as amended. 20 a And you're a regional office here? 21 Yes, sir. 22 And what states are you cover? 23 A. District office but it is the same as a regional 24 office, we cover North Dakota, South Dakota, Nebraska, Wyoming, 25 Montana and Colorado, six states.

Q Would you have any rough figure as to the number of employees that would come under the jurisdiction of EEOC in these five, six states?

- A. I am sorry, I do not have that number. I could answer it in a different direction.
 - Q All right.
- A. Everyone who is not employed by the United States
 Government and is employed by an employer that has 15
 employees or more would be under our jurisdiction. Those
 who are employed by the federal government would be under
 our jurisdiction as far as an appellate type situation.

Federal employees can seek to file a complaint of discrimination, have it processed through the administrative procedures of their individual agency if it is not satisfactory to them at that point, they can choose to appeal either to us or to the court.

- 0. In other words, everybody within the six-state
 region --
 - A. Except the small employers.
- Q I see. Now, so far as the employers are concerned, how are they advised in regard to affirmative action requirements? Are the advised?
- A. Let's understand your situation again, we are not talking about affirmative action requirements. Let me digress for a moment to explain the three laws that we're

involved in enforcing.

We enforce Title VII of the Civil Rights Act, 1964, as amended, that law prohibits discrimination in employment because of race, color, national origin, religion or sex. We're also called upon to enforce as of July 1st of last year, the Age Discrimination Act, which prohibits discrimination in employment, people between the ages of 40 and 70.

We are also called upon, as of July 1; 1979, to enforce the Equal Pay Act. Between the Equal Pay Act, the Age Discrimination Act and the Equal Employment Opportunity Commission enforcing Title VII, we have only authority to receive complaints of discrimination, process them through conciliation, make an attempt for voluntary settlement, if we fail the matter would be enforced through the courts.

The Equal Employment Opportunity commission has authority to go into the court against private enterprise.

We do not have authority to go against state and local governments, only the Department of justice does.

A moment ago EEOC was identified as one of the agencies that could best do something about local schools, school districts, we would not be able to go into court against a school district, only the department of Justice has that authority. Because we're enforcing laws that deal

with complaints of discrimination, we are not involved in placing requirements of affirmative action.

I may not have answered your question.

- Q Well, it does, this whole line of questioning related to the affirmative action plans and so on, and what I understand you saying in short, EEOC does not require affirmative action plans per se?
 - A. That's right, sir.
- Q Well, that throws out a whole line of questioning here. But let me then ask the other, then you would not be concerned about compliance of an employer with an affirmative action plan that is registered wherever?
- A. Only in two minor ways. The first one would be when the affirmative action plan becomes a defense against a complaint of discrimination filed against that employer. Quite often I've heard a word used here today several times called reverse discrimination. Under the laws that we enforce that word is not defined. We don't know what it means, but we assume that what people are talking about is if a, let's say a White male, White Anglo male has been discriminated against, he believes because they wanted to hire someone to meet an affirmative action plan, he has a right to file a complaint with us.

When we investigate, we would, at that point, look to see if they do have an affirmative action plan. If it

meets out criteria of reasonable analysis, reasonable basis, reasonable action, and if the compliance agency that requires that affirmative action plan has agreed they are in compliance If they are, then we find no reasonable cause on the complaint.

- Q. Do you make any findings in regard to compliance with such a plan or do you rely upon some other agency to make that finding?
- A. If no other agency has made that finding we will make it all on our own. If another agency has made it, we will review their finding and may adopt.
- Q. Let me assume that you are the agency that will make the finding of noncompliance. What kind of sanctions can you impose?
- A That's the difficult part, we have no true enforcement policy or, I'm sorry, enforcement power because the only thing we could do would be to go to court? If the private party that raised the issue to start with wishes to take a private suit into court, we might be in a position to intervene or to appeal. If it's a private employer we may go to court ourselves, if it's a state or political subdivision we would be dependent upon convincing the department of justice to take the case.
- Q That leads me to a further question. Now, in these compliance or noncompliance and affirmative action plan, do

1 you give technical assistance so far as EEOC is concerned? 2 Yes, sir, we do. 3 And do you refer to other firms or agencies? Yes, sir, we do. A. To what extent has this been done in the last, say 5 0. 6 fiscal year? 7 Quite a bit. A considerable amount of my time, I have 8 been -- my position, because of reorganization, has changed 9 its title, for the last six years I was the deputy 10 director, I am now the compliance manager. In both cases 11 it's identically the same job. Same pay. And my position 12 is primarily the one that gets the initial call of request 13 for such technical guidance. I spend a considerable amount 14 of my time and a considerable amount of the time of my 15 staff in this area. 16 Let me now get into an entirely different area and 17 you're going to have to help me because I'm not too sure 18 of what the specific technical wording is. 19 They're talking about the EEO charge processing 20 procedure. 21 Yes, sir. A. 22 Explain that? I'm not too familiar with it. What 0. 23 is it? 24 I'm not sure that I can explain it. What I think A. 25 they're talking about there, we have just recently reorganized and we have what we call a rapid charge processing system. All charges coming in our door are now processed immediately through one of two possible means, one is called factfinding conference in which the employer and the employee set in the same room with us as the mediator in an attempt to make an early resolution on a voluntary basis. We attempt in every way that we can to gain what we call no fault settlement.

If we're unable to do so we gather as much facts as we can from the people within that room, hoping to be in a position to make a decision about the case.

The other part of the process is what we call CIC, continued investigation conciliation. This is a much more elaborate investigation, may require on site, certainly would require the examination of records, witnesses, etcetera.

- Q There's also something called early litigation identification?
- A ELI program, early litigation identification. The ELI program is where we recognize a complaint coming in our door as being one which would affect a large number of people, have considerable impact in the community, might be worth, because it appears to have some amount of merit, might be worth additional resources, we would anticipate going to court on that case were we unable to settle it.
- Q Now, both these systems you're talking about, the ELI system, the rapid, whatever it is, rapid charge processing

1 system has this had a salutory effect, a broad effect, a 2 narrow effect? Of course you just started that, as I under-3 stand. 4 Yes, sir, it's just started. 5 How long ago? Q. 6 A. We officially started in Denver office January 27, 1979, 7 we're about --8 About a month and a half, six weeks? Q. 9 No, about a year. 10 Oh, last year. Q. 11 Started a year ago. We're just now analyzing exactly A. 12 what happened during that year, obviously a lot of things 13 are tied in to the additional staff. 14 Our office moved from approximately 40 people to 15 approximately 101 people. The training of this staff, 16 the learning of a new system, all kinds of things, were 17 involved. What we have been able to do is to assure every 18 person who came in our door, since that date, some immediate 19 action on their case. 20 Whereas prior to that time, with the huge backlog 21 that we had, we could tell a person it might be three to 22 four years before we can get to your case. 23 Getting to the matter of the conciliation agreements 24 and the negotiated compromises and so on, your no fault

type of thing, how many of these cases, approximately in

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1 round figures, have you had in the past fiscal year and 2 the year before that, do you have any idea? 3 We receive approximately 3,000 total charges within 4 our six-state area. Q. One fiscal year? 6 Right, sir. The charges are almost evenly split 7 between ourselves and the state agencies that are our 8 compadres or coworkers. 9 There are in all six of the states, at least one 10 agency, maybe more, which have similar laws, similar powers 11 as ours. We consider a charge filed with us and filed 12 with the state at the same time. 13 By the statute, the state has exclusive jurisdiction 14 the first 60 days. However, we have worked out an arrange-15 ment with the states for a waiver of that exclusion if 16 jurisdiction and between us have work sharing agreements 17 whereby generally we agree on who's going to work on the 18 case, so that we're not doing dual work. 19 And approximately half of the cases; half that 3,000 20 are processed by the state agencies, about half by us. 21 Q. Is that that, it has nothing to do with that so-22 called deferral --23 Very similar, yes, sir. 24 But it is not specifically, you're talking about almost 25 concurrent?

A. Well, the deferral is the 60-day period that we're talking about, we are required by law to defer to the state for 60 days. Someone in their infinite wisdom in Washington originally decided the state should be able to resolve the thing in 60 days. Sometimes that's true, sometimes not. We have worked out work sharing agreements with the states, if we desire to move on a case and they're not ready to move, they waive the jurisdiction and we move first, even though the 60 days might not have passed.

On the other hand, if they have started a case and haven't completed it in the 60 days, we generally allow them to complete the case.

- Q Getting back again to the personnel, how much and what kind of training or written guidance does EEOC provide to the investigators and attorneys so far as, well, specifically in your particular agency, and to other agencies, do you provide this kind of technical assistance, training?
- A. We're doing a little of it. It's not as much as we'd like because of budget restraints. We do have a system whereby all of the training for our own employees in a formal classroom style must be done in Washington, our headquarters.

This constitutes at the moment a two-week basic course in Washington at the beginning of their career, and then usually about one week per year thereafter, pringing

them up to date.

We have manuals that are put together by our training people in headquarters for on the job training that is done by the supervisors in the field after they return back to the field. We are in a position at the moment to provide training to a limited number of the state agencies in Washington. We made a commitment a couple of years ago to provide them identically the same training that we provide our own employees.

We have not been able to live true to that because of budget cuts. Hopefully someday we will.

- Q. Do you have any capabilities at the regional level or local level at all?
- A. At the local level we conduct all kinds of what we call, because the mandate within our agency is that the training is handled by headquarters, we do all kinds of support to that training, we don't call it training. But it's technical guidance or whathaveyou.

We have three people who are called deferral coordinators who work with those state agencies, they're very level people, and they spend a considerable amount of time in actual training situations, on the job-type thing.

Q We were getting into this rapid charge processing system and obviously this is generally speaking an individual case, is it not?

Yes, sir.

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Q. Do you get into classes, aggrieved classes?

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When the commission reorganized in the January 27, 1979

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exercise, we were told by Washington to allocate a certain

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portion of our staff to what we call systemic discrimination.

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Q. That's your office?

In the Denver office at the moment it amounts to a staff of four senior investigators, one supervisor. four people are responsible for what we call a targeting exercise in which we target various employers, employment situations, to look at in terms of whether we would like to get a commissioner's charge in that area.

Once we have put together a presentation, presented it to the commissioners in Washington and a commissioner has in fact signed a commissioner's charge, then a full scale, very broad investigation is underway, whe, at the present time, have two such investigations underway, we are in the process of targeting others.

- Getting to the matter of negotiated conciliations 0. or negotiated settlements what kind of monitoring or followup is done by your office? Do you follow them up to see that they are carried out?
- Yes, sir, if we enter into an affirmative action plan as a result of a conciliation agreement, or a consent degree, a person will be named as the person responsible to monitor.

1 Right. All reports that are required in that agreement will be sent to that person they're monitored as 2 3 they come in, whenever there is a discrepancy in the reports 4 that merits it, an on site investigation may occur. 5 Q. Let me ask some very specific questions. Now, could 6 you advise whether your district office maintains data or 7 records that would answer the following questions, and if 8 so, the length of time these records are kept. 9 Number 1, the number of conciliation agreements, 10 consent decrees containing affirmative action requirements 11 by year? Does your office keep such records? 12 A. We do have such records on a case by case basis. 13 They are kept until the exhaustion of the time period for 14 that conciliation or consent decree, there's usually a 15 time period designated in the contract. And then for, I 16 believe it's a five-year period in the archives thereafter. 17 Five years after the termination of the decree it would be 18 destroyed. 19 Does your office keep records of the number of Q. 20 conciliation agreements that are -- or consent decrees that 21 are reviewed year by year? 22 Yes, sir. 23 And the number that is carried over from year to year? 24 Yes, sir. 25 And then the answer, of course, is that as long as the

decree is in force or the agreement is in force you keep it here, thereafter it is kept in the archives for a certain number of years?

- A. That's right.
- Q. Does your office keep records of the number of instances where the wemployers were found to be in noncompliance with any agreement or consent decree?
 - A. Yes, sir.
- Q Does your office keep records of the number of instances of noncompliance in the EEOC sought enforcement by the courts? In other words, what I'm saying is if EEOC seeks enforcement in the courts, do you keep a record of these kinds of cases?
 - A. I think -- yes, sir.
- Q And the final question here is, does your office keep the number of charges filed that resulted in a review of any particular employer's affirmative action plan?
- A. We would have that. It would be a little more difficult to obtain, because it wouldn't be kept just in that way. The individual case filings are kept, it would be a matter of going through them to find it.
- Q. I think I've led you through a lot of questions that -- concerning which I do not have any technical expertise.

Are there any further comments that you'd care to make in regard to your office function here so far as the region 1 |

is concerned?

A. One thing I'd like to suggest about your last series of questions, the question about whether we keep the records, I would want to make it clear that while we may have those records, at least those records dealing with conciliation agreements are extremely confidential, and there might be a considerable problem in obtaining those records.

If a member of the public wished to do so.

One other thing I would like to comment on, there was an earlier statement, I believe it was a question of Mr. Livingston, that implied EEOC has heavy reporting requirements from the state relative affirmative action.

The only thing that I am aware of that is a required reporting activity to EEOC, and it's really not just to EEOC, would be the EEO4 or EEO6, that is to a joint reporting committee, which EEOC is only one tiny portion of and it is only a four-page annual report. It is not very significant.

There may be confusion in the area that there is a considerable amount of paper work flowing to us from any large employer on the basis of individual complaints of discrimination.

Q I'd like to follow that EEO4 report. Is it not correct that all agencies, governmental agencies, state and local, must file a report annually as of June 30th of each year, the number of employees, the categories in which

1 they are placed, the salary scales and is this not required 2 each year? 3 Α. Yes, sir. I said an annual report. But it's off one 4 payroll period. 5 And if you have 8,000 employees the computer Q. Yes. printout stacks up like this. 6 It's --7 A. I have personally seen the Denver City and County and 9 it stacks up awfully high. 10 I understand what you mean, but in terms of the stack A. of the computer report that might be used to calculate those 11 12 numbers it's only numbers that go on a four-page document, 13 the numbers can be calculated by a computer. 14 I understand that. But I also find that the actual 15 reports that are submitted to Washington, D.C., by the way, 16 we have a heck of a time getting those reports but the forms, but it is my recollection that there are not less 17 18 than one dozen, both sides, that are being filed in Washington 19 each year. It is not a four-page. I'm referring to the EEO4 report. You're familiar with it? 20 21 A. Yes, sir, I am familiar with it. Well, it depends upon the number of categories in 22 which you have to throw these people and as I recall 23 there's at least a dozen that we have to report on. 24

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THE CHAIR:

Before I close this portion, Joanne Birge?

Q (By Ms. Birge) You've hit on the area I wanted to ask about. And pretty much cleared it up for me. But in talking with Mr. Woods, in the state office, he has EEO4's, EEO6's, ones, I don't know what else. On what authority is it that you can require those reports of state and local government?

A. Title VII of the Civil Rights Act, 1964, as amended.

- Q. To assure that they are not discriminating? Is that the basis of it?
- A. That was written into the law by Congress that we had the right to seek those reports for that purpose.
- Q (By Mr. Dickerson) Could you give -- make a statement of the number of charges, the number of charges that were taken in that resulted in conciliation agreements or consent decrees, as compared with the total number of charges taken in?
- A. It's very, very small. I'll give some rough figures, these are obviously not accurate, but based on my, some 12 years experience with the commission, I think I can give rough figures.

Basically the front part of the dismissal that would take place on a charge would be what we call no fault settlements, and in a no fault settlement no attention is paid to merit, so we don't know whether the case would have been one showing violation of the law or not. All we

know are we were able to make the two parties happy and resolve the case.

Approximately 40% of the charges that come before us settle someplace in no fault settlement. Approximately 20% of the cases that come before us are dismissed either because of a jurisdictional problem, a -- these are cases we've already originally thought we had jurisdiction, either because of a jurisdictional problem that comes to light, because of failure to cooperate on the part of the complainant or charging party, because of failure to locate the parties who may move or something of that sort.

And a very small portion, maybe 5%, are dismissed because of a request for right to sue. The person doesn't want us to process the case, they simply want to get a right to sue and go to federal court in a private suit.

The remainder of those we do a full investigation on.

You can see we're only talking about 35 to 40% of the charges that we do a full investigation on. Of those that we do a full investigation on, approximately 40%, that would be 16% of the total, end up with a cause finding. The rest of them end up no cause.

The cause findings; then, we can move inctwo directions, either a conciliation or the matter of choosing to go to court. The -- I would say probably at that point in time, no more than 10% of those will conciliate. The remainder of

those will be left open for court action, some of which will 1 go to court by the department of justice, some to court by 2 us, some to court in private action and some, of course, just 3 die. 4 Just to keep the record clear, from your comments, 0. 5 would it:be correct to say that EEOC's function is a com-6 plaints processing agency, complaints processing function 7 8 for violations of Title VII?

- A. And equal pay and age discrimination.
- 10 Q. As opposed to OFCCP, which is a compliance agency.
- 11 A. That's right, we are very different.
- 12 Q. And this is why you do not have --
- 13 A. Affirmative action.
 - Q -- affirmative action requirements except when you get way down the road there to consent decrees or conciliation agreements?
- 17 A. That's right.

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Q. (By Ms. Lucero) I have just two questions, very similar, one for Mr. Dunn and one for Mr. Livingston.

First Mr. Dunn, how do you see affirmative action requirements in federal agencies as compared to what is required of private employers?

A. (By Mr. Dunn) I have no knowledge of what is required of private employers. I've been in the career service for almost 20 years and I really don't know what is expected

1 out there. (By the Chair) Mr. Livingston, how do you see what 2 3 is required of the State of Colorado as compared to what 4 is required of private employers? 5 (By Mr. Livingston) I see them as becoming very A. 6 similar.. I think that, I'm in a sense glad to see them 7 because as a public employer we've been criticized for the 8 amount of time that it takes us to complete the hiring 9 process for the record keeping that has to be done, for the 10 documentation and so forth. 11 With affirmative action, with EEOC requirements, I 12 think private employers now understand what we have had to 13 go through, and I really don't see that much difference now 14 between the two. 15 MS. LUCERO: Don't go away, you'll get one more chance 16 to comment after Mr. Daugherty. 17 THE CHAIR: I believe, has Mr. Casteel come in at 18 all? If not, we will then proceed with Mr. Daugherty and 19 Cynthia --20 (By Ms. Cynthia Kent) Mr. Daugherty, for the 0. 21 record, could you please state your full name, occupation 22 and position? 23 I so, 'e a n i La largin 24 MR. BENNIE DAUGHERTY 25 (By Mr. Daugherty) My name is Bennie L. Daugherty, Jr. A.

1 I am the Assistant Regional Administrator for the Office of 2 Federal Contract Compliance Programs, Employment StandardS 3 Administration. Could you tell us your definition of affirmative action? 5 I think very simply it's a results-oriented program 6 7 to correct the effects of past discriminatory acts. 8 Thank you. What is the geographical jurisdiction of 9 your office and how is this compared to EEOC and Mr. Stone's 10 geographical jurisdiction? 11 Α. Like EEOC, we cover six states, except that we have one that they do not. We cover Colorado, North and South 12 13 Dakota, Montana, Wyoming, Utah. 14 How many employers within this region are covered by 15 Executive Order 11246 and how many are required by the Executive Order to develop an affirmative action plan? 16 17 A. That's a difficult question in that we are just in 18 the process, since consolidation a year and a half ago, of 19 trying to establish our universe. Because of the contracting 20 procedures, you may have one contractor that is covered this 21 month and when that contract is finished, they are no longer 22 covered. Do you keep any information as to industries most 23 24 likely covered or the type of employers, a general --25 Yes. We have, through some reports that our Washington A.

office issues, a fairly good knowledge of the companies, the types of industries, that would be covered, yes.

Q The Code of Federal Regulations, Section 61.5B, permits a director of OFB to exempt a contractor of from OF affirmative action requirements when he deems that special circumstances and the national interests so require or for national security reasons.

How -- have there been any other exemptions granted in your region?

- A. None that I'm aware of.
- Q Do you believe that OFFCP encourages employers to follow Revised Order Aumber 4 faithfully?
 - A. We try to, yes.
- Q What kind of guidance does OFCCP provide employers for developing plans and do you refer employers to other agencies or to consultants for assistance?
- A. Normally the only time that we'd refer them to another agency was during the period when EEOC had out there two-volume manual on affirmative action programs. Otherwise, we refer to our guidelines that they can follow, our revised order number 4, revised order number 14, which indicated the specific affirmative action steps that they were required to take, the standardized compliance review format that we would use in conducting reviews.

Besides that, we do provide technical assistance

1 during the review process, if the contractor requests or 2 we feel that the contractor needs that. Otherwise we have, 3 over the past several years, conducted what we call contrac-4 tors seminars where we have attempted to explain to the con-5 tractors our requirements and specifically what we mean in 6 terms of some of our terminology. 7 What do you believe are some of the problems that 8 face employers after they get maybe TA, trying to follow 9 the OFCCP regulations? 10 A. I would think the main problem with contractors would 11 be two-fold, one, placing the responsibility for developing 12 and implementing that affirmative action program at a high 13 enough level in the company, and also providing sufficient 14 personnel to adequately implement and monitor their program. 15 Do you think then that's a burden on an employer's 16 resources? 17 A. I don't think it's any more of a burden than hiring 18 people to provide quality control over the product that 19 they're manufacturing for the federal government. 20 Is there adequate data for employers to develop 21 meaningful utilization analysis? The State Employment 22 I think to an extent there is. services under a contract with pepartment of Labor does 23 24 provide availability data for the contractors. The contractors, 25 however, have been informed that if they feel that information

is outdated, they are free to use whatever availability statistics they desire.

The only thing we tell them is that we may question the statistics they use if in fact it does not appear to be providing the types of jobs and job openings for minorities and females.

- Q. Does that kind of realization analysis go to the employers as a paper exercise, something for them just to do or do you feel it's being used adequately?
- A. Generally, I think our reviews would indicate that it may not be used adequately. We feel the information is there, the requirements in terms of what we expect have been enunciated correctly in terms of our regulations, Revised Order Almber 4.
- Q. How many affirmative action plans does your region review 79, and also in this past, first part of the year?
- A. I think you have to understand we do not as a matter of course review and approve affirmative action programs. We look at, we review, we approve affirmative action programs when we conduct a compliance review or a complaint investigation. Over the past year, fiscal year '79, we did 52 combined reviews and 45 construction reviews. So we would have looked at that many affirmative action programs in fiscal year '79.

Up to this point in fiscal year 1980, we have probably

completed 20 to 25 reviews, we would have looked at that many affirmative action programs.

How do you select contractors for review?

A We have several ways, in terms of our construction program, contractors are required to submit what we call a CC257 form and we look at the number of hours that they report, the number of minority and female hours that are reported by them, and if we feel that they are not meeting the goals established in terms of female participation, in terms of minority goals, then we would select that contractor for a compliance review.

In terms of our supplying service which would include anything other than construction, we have a targeting mechanism that comes out of our Washington office, where they look at the availability of minorities and females in that particular area where the company is located, and based upon that, they give us a printout which indicates whether or not that company is meeting those availability statistics.

Along with that, we, of course, look at the dollar value of the contract and the particular industry and also the number of employees. Obviously the impact of conducting a compliance review of a company of six or 7,000 employees would be much greater than a company of a 100 or 200 employees.

- Q Do you have a checklist like, something on paper that tells you what you have to be looking for when you are reviewing?
- A. We now -- yes, we do. We have a checklist, but that is part of our new rederal contract compliance manual that was issued October the 1st of last year.
- Q Would that be possible to add onto your report and in 30 days, maybe, to give additional information? The checklist that you have, that you use?
 - A. Yes.
- Q. When these -- when your staff or you go out to review, what kind of training do you give your staff and what kind of instructions so that, you know, they properly review the plans?
- A. I think you have to understand that prior to our consolidation, all of the individuals who were conducting compliance reviews were following the procedures set up by their particular agency. Since consolidation, we have given all of the equal opportunity specialists training in our basic compliance program, they have all had training in conducting reviews and complaint investigations for our section 503 and section 402 programs.

We have now a new program which will be given selected employees, those that we feel need it the most, training in desk audit skills to better prepare them to conduct a

desk audit, which would lead them to have a better idea when they go on site, some of the things that they would like to look for and the questions that they would like answered to be have several other courses that our Washington office is in the process of completing. When we finish, hopefully by the end of this fiscal year, I think all of the equal opportunity specialists will have had adequate training and be able to go out and conduct quality reviews.

- Q With the ones that have been reviewed last year and the first part of this year, has it been sufficient? Have you been getting the information that you needed for your reports?
 - A. I think on the whole we have, yes.
- Q. Does OFCCP maintain statistics on the deficiencies and violation it observes in reviewing plans?
- A. Yes, we do.
 - Q What are the principal deficiencies and violations and how frequently do they occur?
 - A. I can not give you statistics on how frequently they occur in terms of actual numbers. I can tell you in terms of the major issues, which ones are the main ones and going down the list.

In terms of our reviews, compliance reviews, in terms of issues, starting with number 1, EEO.policies, pro-

procedures and practices, the second issue deals with work force composition. Number 3, hirings and terminations, four, record keeping, and support data, number 5, recruitment methods and resources. Number 6, promotions and transfers, and number 7, goals and timetables.

In terms of complaints, the major issues are discharge, number 2, wages. Three, job assignments. Four, hiring.

- Q. What has been your experience in calling on contractors for the first time? Do most of them have plans already when you're in there to review?
- A. Most of them, I think at this point, do have affirmative action programs. The problem we find is that those programs may not meet the requirements that we have established.

 And I think this also indicates one of the reasons why we consolidated, so that we would have a more effective program and have more total control over the affirmative action programs the contractors were instituting.
- Q. What sanctions, then, do exist for an employer not developing or not implementing a plan?
- A. Well, first of all in our administrative process the first thing is the 30-day show cause notice. And if I might be more specific, if we conduct a review and we find adercial ries, ficiencies, we give the contractor a letter indicating those specific deficiencies. If they are minor deficiencies, we s

ask a contractor to sign a letter of commitment, stipulating time frames in which they will correct them. If we feel, though, they are major deficiencies, we will then ask the contractor to sign a binding conciliation agreement. If at that point the contractor refused to sign the agreement, we would issue them a 30-day show cause notice.

If they still refused to sign, we would issue them a 15-day notice to issue an administrative complaint and take them to a formal hearing. Of course, with the final sanction being termination of contract or devourment.

- Q. Very good. How many contractors can you review in 12-month period and what depth can you do the reviewing?
- A. I would say probably somewhere in the neighborhood of 140, 150 contractors, looking at the resource level that we're working with in this region.
- Q When we're talking in depth, how many -- how long a period of time?
- A. It -- there is no set period. I like to think that all of the compliance reviews we conduct are in-depth reviews. If we find minor deficiencies a review depending upon the size of the company could be completed in 80 hours. That's like a basic standard for us.

Reviews of companies of five, 6,000 people would take longer, also if we find an affected class of minorities or females that would delay the review somewhat.

So we don't look in terms of saying that we're going to complete a review specifically in so many hours regardless of the deficiencies that we might find.

- Q. What kind of data do you keep on enforcement actions on noncompliance with affirmative action requirements and how long do you keep that data?
- A. Are you referring to the case files or the information that goes relative to the case?
- Q. Yes, like the steps you were indicating, how long do you keep that information in your files?
- A. We would keep any information relative to that compliance review for a period of two or three years in the regional office and retire it to the record center and keep it at that point anywhere from five to ten years.
- Q Would you discuss conciliation procedures and explain under what circumstances conciliation agreements become necessary? Is that what you were talking about previously, if it doesn't occur then you have stages?
- A. Right. We try to conciliate most of our cases on an informal basis. If we find major deficiencies and the contractor is notified, we then attempte to conciliate through a series of meetings with the contractor to explain what we feel is necessary to correct those deficiencies and if they agree, then that's when we end up with the binding conciliation agreement.

Q. On the conciliation agreement, who -- who monitors those compliances?

A In this region we have two areas offices, one in Denver and one in Salt Lake City. And since the region is split among those two area offices, once we have a conciliation agreement or even a letter of commitment, we require, depending upon the particular deficiencies, either monthly or quarterly reports from the contractor until we are satisfied that all of the deficiencies have been corrected.

At the time the deficiencies have all been corrected, we would then no longer require reports.

- Q. So you have guidelines also for the monitoring?
- A Right, and the monitoring is done by the area offices.
- Q Do you think the requirements for federal contractors under Pevised Order Aumber 4 conflicts or duplicates other federal agencies' requirements that these contractors have?
 - A. No, I don't.

MS. LUCERO: Thank you.

THE CHAIR: I'd like to throw in a couple of questions at this time. We're concerned, of course, of coordination between the various federal agencies and I suppose I'd start with you, Mr. Stone, what kind of coordination do you see possible, with the EEOC, the OFCCP and the OPM and -- do you have any comments, sir?

A (By-Mr. Stone) I think first we would have to say that

with the reorganization of the President's Reorganization Plan Number 1, EEOC was/made the policy setter and that means there is coordination at the very top in terms of -THE CHAIR: policy?

A. -- policy. At the local level we have a considerable number of memorandums of understanding between the agencies that are doing similar work, we do have a memorandum of understanding with the office of Federal Contract Compliance, with OCR of HEW, with most of the major compliance agencies here in town, for the sharing of information, for the coordinating of work so that we're not duplicating work. That kind of thing.

We provide information. OFCCP, they, in turn, provide other information to us on other cases. In our systemic program we have asked for input from them on who they think we should consider, they've asked similar information from us.

- Q. (By the Chair) Mr. Dunn, would you have any comments in this regard?
- A. (By Mr. Dunn) No. Our primary coordination would be with EEOC, since we now both have responsibilities in the FEORP area, at the federal program level.

THE CHAIR: Well, I certainly thank all of you gentlemen for the patience and long time that we ve now put in. We will have an open session so we will declare a

recess. Gentlemen, we thank you.

(Short recess)

THE CHAIR: It is my understanding that we have just one speaker for this open session. We will conclude with the testimony of Mr. Gary: J. Archuleta, who is the executor of Uleta (Phonetic) Skycap Services, Incorporated, of Erie, Colorado.

Now, if Mr. Archuleta would come forward we will certainly permit you, would you take one of those microphones?

Mr. Archuleta, if you will take a chair and then first of all for the record, again, indicate your full name, your address, your occupation?

MR. GARY ARCHULETA

- A. (By Mr. Archuleta) Gary John Archuleta, I'm the executive director for Uleta Skycap Services, Incorporated, my address is P.O. Box 375, Erie, Colorado, 80516.
- Q (By the Chair) Thank you. Would you then make your statment, if you please?
- A On behalf of the Uleta Skycap Services, Incorporated,

 I'd like to extend our appreciation for the opportunity to

 make a presentation here today.

It's been our experience in the, since June of 1979, with the airline industry here at Stapleton Airfield, to be denied the opportunity to submit a bid to compete with the one competitor there at the airport for skycap services.

We have, on numerous occasions, three to be exact, in June, December and recently in February of 1980, requested an opportunity from each of the airlines, those airlines that don't have their own skycap employees, that contract for skycap services, we've requested the opportunity to submit a bid to provide skycap services.

We have been denied this opportunity in the vast majority of the cases. The understanding that we have at the airport is that the federal government is putting in federal dollars to the building of the current construction program at the airport at this time, that the airport has been built with federal dollars and that the federal government does have laws, rules and regulations which state that in the free enterprise system that there should be a bidding process and that there should be opportunity for bidding.

We feel that we've been denied this opportunity for numerous reasons, many times unspoken reasons. Traditional reasons. Such as it has been traditional in this country for porter service, the skycap service to be that of a -- belonging to the Black community. We are the Hispanic,

Chicano community in this area, we are an equal employment -equal opportunity employer, we do have Blacks working with
us, women working with us, youth working with us. We are
not an employer setup, we are a profit sharing, each of our
people are board of director members of our corporation.

We feel that we've been denied this opportunity not only for traditional reasons but for other reasons that haven't been made quite clear to us.

The innuendo being that our competitor only one person out there running his business has been out there for 12 years, that he's established strong social ties with the managers out there, and that as a result of this kind of a nonbusiness relationship, we're in an area where we're just not able to compete in a business situation.

We would request that the Commission, that the federal government in some way lend its assistance in persuading the airline industry to allow us that opportunity to submit a bid for skycap services.

I do have documentation in the form of letters that we have submitted to the different airlines requesting this opportunity. I have approached other agencies, the LARAZA agency, the Chicanos Coalition in the airlines agency and also the CETA, Colorado Economic Association, which, through the pertment of transportation, helps fund that program.

We are still hoping for and awaiting some results of

1 requesting this assistance from the other agencies. 2 THE CHAIR: Thank you very much, Mr. Archuleta. You 3 certainly may submit any written documentation for the 4 record. 5 No questions of Mr. Archuleta? 6 (by Ms. Birge) I have one. What federal agencies 7 have you contacted or worked with at all on this question? 8 We've talked about Mr. Grant of the Colorado Economic 9 -- Colorado Economic Development Association who is funded 10 through a grant of the United States Department of Trans-11 portation. 12 No federal agencies? 13 Through the CCIA, the Coalition of Chicanos in the Airlines, they have worked with the Bepartment of Labor 14 and the partment of FAA in trying to, and this is an on-15 16 going relationship that goes back approximately four years. 17 18 - VOICE: A las he filed a complaint? 19 (By Ms. Birge) Have you filed a complaint with OFCCP? 20 No, we haven't, not that we won't, all we have to 21 know is where to go and give us the forms. We felt that 22 in working with the established agencies, that we would be 23 able to go ahead and make the required process. 24 No, we haven't -- in fact, this is the first time 25 I've heard of OCC or --

THE CHAIR: Thank you.

Are there any other individuals who wish to submit testimony at this time?

If not, I will proceed to close this session.

I do want to express, oh, Mr. Wn@Par. Ten?

MR.CBEVAN WUO

A. (By Mr. Wu)) Yes, I'd like to say something.

THE CHAIR: Please, if you'll come forward?

I'm sorry, would you please state your name, your address, your occupation?

A. I do have to state my occupation with what I'm here the purpose or is the profession I'm doing for a living?

- Q (By the Chair) In regard to the organization that you are representing, sir.
 - A. Fine, thank you.

My name is Bevan Wu, last names is Weu; like Western Union, my address is 2633 Juniper Avenue, Boulder, Colorado.

And I am a director of CAPAA, which is the Coalition of -- Colorado Alliance of Pacific Asian Americans. It's CAPAA. And I'm here to present two issues concerning civil rights, representing the CAPAA.

The Colorado Alliance of Pacific Asian Americans is an organization to improve and maintain the general welfare

of Pacific Asian Americans in Colorado. So that they can participate more fully in the mainstream of the American society.

The Asian Pacific Americans in Colorado consists of members with a diversity of ethnic background, including, but not limited to, Cambodians, Chinese, H'Mong, which is H-apostrophe-M-o-n-g, Japanese, Korean, Laotian, Pacific Islanders, Filipino, Thai, and the Viet Namese.

Our population, number-wise, is relatively small. It is estimated to be about 1% of the total Colorado population. Because we are a small group, the Asian Pacific people are often being forgotten by the American mainstream majority and are often left by the wayside to become American without assistance or support.

I wish to address the following issue to the commission, because of the existing racist attitude, distribution criminatory policies and the lack of awareness of our -- of our society towards Pacific Asian Americans.

The issues are, language problems of Pacific Asian immigrants and refugees.

The second issue is employment problem of Pacific
Asian Americans. The third issue is education problems of
Pacific Asian Americans.

The last one, but not the least, is the problem of fragmentation of U.S. Government Civil Rights Programs.

All the above issues are applicable to government, educational institutions, as well as private industry.

Now, I come to the first issue is the English language problem of the Pacific Asian Americans. Specifically the newly come to this country immigrants and refugees. The United States is basically a monolingual country. The recent Pacific Asian immigrants, refugees, in their daily living, experience serious problems in the areas such as like shopping, housing, legal, education, employment, and even the development or maintaining a positive selfimage because of language trouble, difficulties.

So we would like to recommend that the U.S.

Government should establish a comprehensive English

language program tailored to Pacific Asian immigrants and
refugees.

Special understanding and sensitivity to Pacific
Asian peoples' cultural and linguistic background should be
stressed.

The second issue is the employment problem of Pacific Asian Americans. The Pacific Asian Americans, being the minority within the majority group, because of the small number of this group, lacks the political clout and because of its smallness, so they are often being denied of employment opportunities because of being left out of the affirmative programs. And also the Pacific Asian Americans

also being stereotyped as model minority, the misconcept is this group of people are well educated, industrious and selfsufficient. As a result, they have been deprived from the benefit other minority groups receive in many affirmative action programs.

But in reality, they are about 80% of the Pacific Asian Americans don't finish college education. So with that kind of myth, really put this group of people at a disadvantage.

THE CHAIR: Mr. Wu, I apologize for interrupting you but we do have somewhat of a time crunch, as I understood we wanted to summarize these statements in about five minutes.

I understand you have this in writing, do you not?

A. I will submit a typed copy writing to this commission and at a later date --

THE CHAIR: That will be --

A. -- and I will speed it up, let's see how many minutes
I have used?

THE CHAIR: You've used the five minutes, that's why
I interrupted but if you can conclude rather quickly.

A. Fine, I can conclude right quickly. And the main problem of the employment is one of called underemployment, which is usually this group of people be looked as they only be good in the professional field, scientific or technical.

If you look at the management or administrative positions, you will find a relatively small disproportional Pacific Asian Americans in those positions. If you talk about high, policy making positions, it's even less. So we would recommend that a sincere program in the U.S. Government for the Pacific Asian Americans to exercise — to enjoy the same affirmative action privileges and also the sincere application of the programs is the key.

You can have the policies, everything written in paper, if because of unfamiliarity or by not unknowingly, by not practicing that to this group of people, just because they have a small number, this may not do the justice to the whole program.

The third problem is -- issue is in education. By the same token, the admission to the graduate schools, professional schools, such as like law and medical schools, the Pacific Asian Americans are excluded from affirmative program.

Another point is in the board of directors or trustees or high position policy making positions in the educational institutions you will hardly -- are hard pressed to find Pacific Asian Americans in those positions, yet you will have no lack of opportunity to find them working very hard and doing technical work, so in a sense they're saying you can do good work but we just don't want you to supervise.

Then you say, well, maybe they don't have these kind

of qualities or capabilities? What program there is to help this group to grow in this field? Such that to establish a proportional statistical balance.

The fourth one is the fragmentation, I have heard quite a bit in the testimony here, because it is very difficult even for a majority American people to find out who is doing what. Let alone the Pacific Asian Americans who have language difficulties and the cultural background usually prevents them even to actively seek out help.

So we would like to recommend the government to consolidate, streamline all these civil right programs and have a clearing house for the Pacific Asian Americans to tell them where to go, whom to see, what to do.

And thank you very much for your time and I will send a written report to the commission.

THE CHAIR: Fine, thank you very much, Mr. Wu.

You may certainly submit a written statement, there any other individuals so far as this open session is concerned?

If not, I will go ahead and close this session but before I do, I certainly want to express as Chair of the Colorado State Advisory Committee, our great admiration for the tremendous staff work done by the Rocky Mountain Regional Office people. We certainly recognize that this is the first of these series that will be taking place across the

1	country. Binkley
2	We also thank John Bingly (Phondtic) and Don Dickerson
3	for coming all the way from Washington, D.C. and I do
4	want to say to my fellow members of the Colorado SAC that I
5	certainly appreciate you're covering for me when I couldn't
6	hop that plane to get back into Denver, Colorado, this
7	morning.
8	Are there any other matters that need to be brought
9	up at this time?
10	Bill Muldrow, Joanne?
11	If not, I declare this session adjounred.
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13	(Meeting adjourned at 6:20 p.m.)
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1	STATE OF ARIZONA)
2) SS COUNTY OF PIMA)
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6	I, JAMES E. BOULEY, do hereby certify that I am an
7	Official Shorthand Reporter; that I was present at the
8	hearing of the foregoing matter; that I took down in short-
9	hand all proceedings had and testimony adduced at said
10	hearing; that the same was thereafter transcribed under my
11	supervision, and the foregoing 317 pages represent a complete
12	and accurate transcription of my shorthand notes so taken.
13	WITNESS MY HAND this 25th day of March, 1980.
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17	1 PRO 1
18	Official Shorthand Reporter
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